From:
 Sami Tahari

 To:
 Munch, Kelley

 Cc:
 Arres, Jason; Son, Mike

Subject: Re: Naperville PD / Ring Neighbors POC Call Follow-Up

Date: Wednesday, February 13, 2019 5:43:32 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Fantastic! Please reach out any time.

On Wed, Feb 13, 2019 at 6:56 AM Munch, Kelley < MunchK@naperville.il.us > wrote:

Thank you, Sami. We also received the follow-up email with the announcements, press release templates, etc. We'll take a look at them as soon as we can and reach out to Morgan if we have any questions.

Have a good day,

# Kelley Munch

Communications Specialist

City of Naperville

P. 630.305.5307

From: Sami Tahari [mailto:sami.tahari@ring.com]

Sent: Tuesday, February 12, 2019 5:24 PM

To: Arres, Jason <<u>ArresJ@naperville.il.us</u>>; Munch, Kelley <<u>MunchK@naperville.il.us</u>>;

Son, Mike <SonM@naperville.il.us>

Subject: Naperville PD / Ring Neighbors POC Call Follow-Up

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Good evening,

Thank you again for assembling your team for the POC call. Here are next steps for the onboarding process.

# 1. Attendee Recap

Please provide the names, roles and email addresses of the NPD attendees from the webinar. I'll provision demo accounts for everyone so they can familiarize themselves with Portal. Please refrain from commenting, posting or submitting video requests until your onboarding.

# 2. Onboarding Date

**Wed, March 13th.** That would include two sessions, 9AM-10:30 AM and likely 11AM-12:30PM. The morning session is for social media/community engagement and afternoon session for investigations/crime analysts. Please let me know which dates work for your team and we can select one together.

#### 3. Portal Requirements

- a) Account Provisioning Attached is an Excel doc outlining what's needed to provision your initial batch of users after your onboarding in March. Anyone who will comment, post or submit video requests in the first rollout of Portal at NPD should be on this list. Please add everyone that would potentially need an account and send it back so we can set up their accounts. Let me know if you have any questions on this!
- **b) Browser Compatibility** Portal is compatible with Chrome or Firefox. Please refrain from using Internet Explorer.

## 4. Training Materials

Attached are Training Materials that you can distribute to the POCs from today's call. These should help provide further guidance on Portal and help develop your rollout of the tool at IPD.

## 5. Beats Map

Please send me a copy of your Beats Map so we can update your Portal accordingly. A PDF or Jpeg of your beats is fine. This will allow me to create Alert Zones, which are smaller areas of your jurisdiction that Norman PD users can select and receive updates on Crime from that specific beat.

## 6. Announcement

Commander Son and Kelley, both myself and Ring's PR Coordinator Morgan Culbertson will be following up in a separate email to you with some additional items/asks that are specific to you.

Otherwise, thank you again for your time earlier and let me know if I forgot anything!

Best,

Sami

Sami Tahari

Account Manager

1523 26th St

Santa Monica, CA 90404

#### sami@ring.com

Cell: (510) 295 9831

Ring Partners with LAPD to Reduce Crime in Wilshire Park

Orlando Police to use Ring doorbell security systems to fight crime

New Technology-Based Security System Replacing Neighborhood Crime Watch

\_\_

Sami Tahari Account Manager



1523 26th St Santa Monica, CA 90404

sami@ring.com Cell: (510) 295 9831

Ring Partners with LAPD to Reduce Crime in Wilshire Park
Orlando Police to use Ring doorbell security systems to fight crime
New Technology-Based Security System Replacing Neighborhood Crime Watch

From: Sami Tahari
To: Arres, Jason

Subject: Re: Naperville PD / Ring Neighbors POC Call Follow-Up

Date: Monday, February 25, 2019 12:04:46 PM

**CAUTION:** This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Received - thank you!

On Mon, Feb 25, 2019 at 5:58 AM Arres, Jason <<u>ArresJ@naperville.il.us</u>> wrote:

Some answers below.

Jason Anes

Deputy Chief | Naperville Police Department

City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540

(630) 305-6224 | arresj@naperville.il.us

Web | Twitter | Facebook

From: Sami Tahari [mailto:sami.tahari@ring.com]

Sent: Tuesday, February 12, 2019 5:24 PM

To: Arres, Jason <<u>ArresJ@naperville.il.us</u>>; Munch, Kelley <<u>MunchK@naperville.il.us</u>>;

Son, Mike < SonM@naperville.il.us>

Subject: Naperville PD / Ring Neighbors POC Call Follow-Up

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Good evening.

Thank you again for assembling your team for the POC call. Here are next steps for the onboarding process.

## 1. Attendee Recap

Please provide the names, roles and email addresses of the NPD attendees from the webinar. I'll provision demo accounts for everyone so they can familiarize themselves with Portal. Please refrain from commenting, posting or submitting video requests until your onboarding.

- 1. Partnership POC Jason Arres, Deputy Chief
- 2. Press POC Mike Son, Commander, sonm@naperville.il.us
- 3. Social Media POC Kelley Munch, Communications Specialist, <a href="mailto:munchk@naperville.il.us">munchk@naperville.il.us</a>
- 4. Investigative POC multiple, Bob Lee, Commander & Deputy Chief Kathy Anderson. <a href="majoreville.il.us">leer@naperville.il.us</a>, <a href="majoreville.il.us">andersonk@naperville.il.us</a>
- 5. Community Relations POC Matt Egan, Sergeant, eganm@naperville.il.us

## 2. Onboarding Date

**Wed, March 13th.** That would include two sessions, 9AM-10:30 AM and likely 11AM-12:30PM. The morning session is for social media/community engagement and afternoon session for investigations/crime analysts. Please let me know which dates work for your team and we can select one together. **Sounds good** 

#### 3. Portal Requirements

- a) Account Provisioning Attached is an Excel doc outlining what's needed to provision your initial batch of users after your onboarding in March. Anyone who will comment, post or submit video requests in the first rollout of Portal at NPD should be on this list. Please add everyone that would potentially need an account and send it back so we can set up their accounts. Let me know if you have any questions on this! Working on this.
- **b) Browser Compatibility** Portal is compatible with Chrome or Firefox. Please refrain from using Internet Explorer.

## 4. Training Materials

Attached are Training Materials that you can distribute to the POCs from today's call. These should help provide further guidance on Portal and help develop your rollout of the tool at IPD.

## 5. Beats Map

Please send me a copy of your Beats Map so we can update your Portal accordingly. A PDF or Jpeg of your beats is fine. This will allow me to create Alert Zones, which are smaller areas of your jurisdiction that Norman PD users can select and receive updates on Crime from that specific beat.

#### 6. Announcement

Commander Son and Kelley, both myself and Ring's PR Coordinator Morgan Culbertson will be following up in a separate email to you with some additional items/asks that are specific to you.

Otherwise,	thank you	again for	your time	e earlier	and le	et me	know	if I forg	got anyt	hing!
Best,										

Sami

Sami Tahari

Account Manager

1523 26th St

Santa Monica, CA 90404

sami@ring.com

Cell: (510) 295 9831

Ring Partners with LAPD to Reduce Crime in Wilshire Park

Orlando Police to use Ring doorbell security systems to fight crime

New Technology-Based Security System Replacing Neighborhood Crime Watch

--

Sami Tahari Account Manager



1523 26th St Santa Monica, CA 90404

sami@ring.com Cell: (510) 295 9831

Ring Partners with LAPD to Reduce Crime in Wilshire Park
Orlando Police to use Ring doorbell security systems to fight crime
New Technology-Based Security System Replacing Neighborhood Crime Watch

From: Sami Tahari
To: Anderson, Kathleen

Subject: Re: Naperville PD Post Onboarding Welcome
Date: Thursday, March 21, 2019 6:10:55 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Kathy,

I just reset your Portal account. You should receive an email asking you to sign in and reset your password.

The link to open the portal website is <a href="https://nw.ring.com/">https://nw.ring.com/</a>. Please use Chrome to open Portal.

On Thu, Mar 21, 2019 at 2:38 PM Anderson, Kathleen < Andersonk@naperville.il.us > wrote:

Sami,

I am having issues with my email and system. I needed to go back and put my default browser as Chrome as this keeps coming up as Explorer and wont open.

Could you send the NPD Invite to me again or just a link that I can copy and paste into Chrome would work just as well.

Thanks,

Kathy

From: Sami Tahari [mailto:sami.tahari@ring.com]

Sent: Thursday, March 21, 2019 3:24 PM

To: Arres, Jason < ArresJ@naperville.il.us >; Morgan Culbertson

<morgan.culbertson@ring.com>

Cc: Munch, Kelley < MunchK@naperville.il.us >; Kyle Demmin < kyle.demmin@ring.com >; Son, Mike < SonM@naperville.il.us >; Anderson, Kathleen < Andersonk@naperville.il.us >

Subject: Re: Naperville PD Post Onboarding Welcome

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Confirmed! In-app alert will go out on Monday and your Portal will activate for comments, posts and video requests.

On Thu, Mar 21, 2019 at 12:23 PM Arres, Jason < ArresJ@naperville.il.us > wrote:

Sami,

We are ready for the alert to go out. Can you please have it go out on Monday?

Thank you,

Jason Arres

Deputy Chief | Naperville Police Department

City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540

(630) 305-6224 | arresj@naperville.il.us

Web | Twitter | Facebook

From: Sami Tahari [mailto:sami.tahari@ring.com]

Sent: Wednesday, March 13, 2019 4:56 PM

To: Arres, Jason < ArresJ@naperville.il.us>; Munch, Kelley < MunchK@naperville.il.us>;

Kyle Demmin < kyle.demmin@ring.com>

Subject: Naperville PD Post Onboarding Welcome

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.
Greetings,
Thank you both for your help with coordinating the Neighbors onboarding session today.
Invitations to join Portal went out to the user list provided, however Ring will not activate your Portal until the in-app alert goes out. My team is standing by for when you're ready.
Kelley, we will re-send an email to you and Morgan that includes the announcement materials. Please ask Morgan for any suggestions or assistance with developing your announcement. Don't forget to include your custom link and text to download code!
Here is a link to the Olathe PD Facebook contest. Something similar (perhaps in a few weeks or so) could be a great way to post a popular Facebook post, drive Neighbors downloads and generate donation devices for the community.
Attached as some PDFs of your postcards/flyers that feature the Naperville PD logo. There is also a social media asset that you can share.
As answers to your and your team's questions from today come in we will share them with you.
Lastly, we will send the below information to the user list so they can reference some information to refresh their knowledge of Portal. I will add a note that their accounts are meant to explore Portal, but they should not comment, post or submit video request until they have the green light from their supervisors.
Please reach out with any questions and thank you again!
Best,
Sami & Kyle

Below is a guide to get started which includes directions on creating your account, key takeaways from today's training, and your unique department link and promo code for special law enforcement offers.

#### **Creating an Account**

- \*Please access the Neighbors Portal using Firefox or Chrome. Internet Explorer is not compatible.
  - 1. Check your inbox for an email from Ring Team
  - 2. Click the Join Portal button
  - 3. Follow the prompts to create your account
  - 4. Bookmark <a href="https://nw.ring.com/">https://nw.ring.com/</a> for quick, easy access to Neighbors Portal

#### **Key Takeaways**

- 1. **Engage on Portal.** The more your community sees your involvement, the more effective Portal features become when interacting with them.
- 2. **Join an Alert Zone.** Let us deliver the most important crime related posts directly to your inbox. Joining an Alert Zone is easy:
  - 1. Sign in  $\rightarrow$  click on the blue profile icon in the upper right corner  $\rightarrow$  My **Profile**
  - 2. Click Select Alert Zone
  - 3. Choose an Alert Zone
- 3. **Anyone Can Use Neighbors.** Neighbors is a free app that anyone can download and use. Portal grows in value with each resident that downloads the Neighbors App.

\*For Ring's law enforcement guidelines, please click here.

#### Special Offers for Law Enforcement

- 1. Download the FREE Neighbors App by texting **napervillepd** to **555888** or by visiting <a href="https://download.ring.com/naperville">https://download.ring.com/naperville</a>
- 2. Get \$50 off of eligible Ring Video Doorbells, Security Cams, and our Ring Alarm when you shop at Ring.com. Use discount code: NBNAPERVILLE and be sure to check out using your department email address (example@naperville.il.us)

\*Discount does not apply towards accessories and/or already discounted

## devices, including but not limited to Ring Video Doorbell Classic

Lastly if you have a free moment, please click here to take a quick 2 minute survey on today's

training. If you have any questions or need support at all, feel free to contact me any time at sami@ring.com or 510.295.9831. It was a pleasure meeting your team and I hope to connect again soon! Best. Sami Sami Tahari Account Manager ? 1523 26th St Santa Monica, CA 90404 sami@ring.com Cell: (510) 295 9831 Neighbors Portal Resource Center Ring Partners with LAPD to Reduce Crime in Wilshire Park Orlando Police to use Ring doorbell security systems to fight crime New Technology-Based Security System Replacing Neighborhood Crime Watch

Sami Tahari

Partner Success Manager



1523 26th St

Santa Monica, CA 90404

sami@ring.com

Cell: (510) 295 9831

Neighbors Portal Resource Center

Ring Partners with LAPD to Reduce Crime in Wilshire Park

Orlando Police to use Ring doorbell security systems to fight crime

New Technology-Based Security System Replacing Neighborhood Crime Watch

\_\_

Sami Tahari Partner Success Manager



1523 26th St Santa Monica, CA 90404

sami@ring.com Cell: (510) 295 9831

Neighbors Portal Resource Center

Ring Partners with LAPD to Reduce Crime in Wilshire Park
Orlando Police to use Ring doorbell security systems to fight crime
New Technology-Based Security System Replacing Neighborhood Crime Watch

From: Sami Tahari

To: Arres, Jason; Morgan Culbertson

Cc: Munch, Kelley; Kyle Demmin; Son, Mike; Anderson, Kathleen

Subject: Re: Naperville PD Post Onboarding Welcome
Date: Thursday, March 21, 2019 3:24:35 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Confirmed! In-app alert will go out on Monday and your Portal will activate for comments, posts and video requests.

On Thu, Mar 21, 2019 at 12:23 PM Arres, Jason < ArresJ@naperville.il.us> wrote:

Sami,

We are ready for the alert to go out. Can you please have it go out on Monday?

Thank you,

Jason Arres

Deputy Chief | Naperville Police Department

City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540

(630) 305-6224 arresi@naperville.il.us

Web | Twitter | Facebook

From: Sami Tahari [mailto:sami.tahari@ring.com]

Sent: Wednesday, March 13, 2019 4:56 PM

To: Arres, Jason < ArresJ@naperville.il.us >; Munch, Kelley < MunchK@naperville.il.us >;

Kyle Demmin < kyle.demmin@ring.com>

Subject: Naperville PD Post Onboarding Welcome

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Greetings,

Thank you both for your help with coordinating the Neighbors onboarding session today.

Invitations to join Portal went out to the user list provided, however Ring will not activate your Portal until the in-app alert goes out. My team is standing by for when you're ready.

Kelley, we will re-send an email to you and Morgan that includes the announcement materials. Please ask Morgan for any suggestions or assistance with developing your announcement. Don't forget to include your custom link and text to download code!

<u>Here is a link to the Olathe PD Facebook contest</u>. Something similar (perhaps in a few weeks or so) could be a great way to post a popular Facebook post, drive Neighbors downloads and generate donation devices for the community.

Attached as some PDFs of your postcards/flyers that feature the Naperville PD logo. There is also a social media asset that you can share.

As answers to your and your team's questions from today come in we will share them with you.

Lastly, we will send the below information to the user list so they can reference some information to refresh their knowledge of Portal. I will add a note that their accounts are meant to explore Portal, but they should not comment, post or submit video request until they have the green light from their supervisors.

Please reach out with any questions and thank you again!

Best,

Sami & Kyle

Below is a guide to get started which includes directions on creating your account, key takeaways from today's training, and your unique department link and promo code for special law enforcement offers.

#### **Creating an Account**

\*Please access the Neighbors Portal using Firefox or Chrome. Internet Explorer is not compatible.

- 1. Check your inbox for an email from Ring Team
- 2. Click the **Join Portal** button
- 3. Follow the prompts to create your account
- 4. Bookmark <a href="https://nw.ring.com/">https://nw.ring.com/</a> for quick, easy access to Neighbors Portal

## **Key Takeaways**

- 1. **Engage on Portal.** The more your community sees your involvement, the more effective Portal features become when interacting with them.
- 2. **Join an Alert Zone.** Let us deliver the most important crime related posts directly to your inbox. Joining an Alert Zone is easy:
  - 1. Sign in  $\rightarrow$  click on the blue profile icon in the upper right corner  $\rightarrow$  My **Profile**
  - 2. Click Select Alert Zone
  - 3. Choose an Alert Zone
- 3. **Anyone Can Use Neighbors.** Neighbors is a free app that anyone can download and use. Portal grows in value with each resident that downloads the Neighbors App.
- \*For Ring's law enforcement guidelines, please click here.

#### **Special Offers for Law Enforcement**

- 1. Download the FREE Neighbors App by texting **napervillepd** to **555888** or by visiting <a href="https://download.ring.com/naperville">https://download.ring.com/naperville</a>
- 2. Get \$50 off of eligible Ring Video Doorbells, Security Cams, and our Ring Alarm when you shop at Ring.com. Use discount code: NBNAPERVILLE and be sure to check out using your department email address (example@naperville.il.us)
  - \*Discount does not apply towards accessories and/or already discounted devices, including but not limited to Ring Video Doorbell Classic

Lastly if you have a free moment, please click <a href="here">here</a> to take a quick 2 minute survey on today's training. If you have any questions or need support at all, feel free to contact me any time at <a href="mailto:sami@ring.com">sami@ring.com</a> or 510.295.9831. It was a pleasure meeting your team and I hope to connect again soon!

Best,
Sami
<u></u>
Sami Tahari
Account Manager
1523 26th St
Santa Monica, CA 90404
sami@ring.com
Cell: (510) 295 9831
Neighbors Portal Resource Center
Ring Partners with LAPD to Reduce Crime in Wilshire Park
Orlando Police to use Ring doorbell security systems to fight crime
New Technology-Based Security System Replacing Neighborhood Crime Watch
ami Tahari

Sami Tahari Partner Success Manager 1523 26th St

Santa Monica, CA 90404

sami@ring.com Cell: (510) 295 9831

Neighbors Portal Resource Center

Ring Partners with LAPD to Reduce Crime in Wilshire Park

Orlando Police to use Ring doorbell security systems to fight crime
New Technology-Based Security System Replacing Neighborhood Crime Watch

From: Sami Tahari

To: Arres, Jason; Morgan Culbertson

Cc: Munch, Kelley; Kyle Demmin; Son, Mike; Anderson, Kathleen

Subject: Re: Naperville PD Post Onboarding Welcome
Date: Thursday, March 21, 2019 3:24:34 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Confirmed! In-app alert will go out on Monday and your Portal will activate for comments, posts and video requests.

On Thu, Mar 21, 2019 at 12:23 PM Arres, Jason < ArresJ@naperville.il.us> wrote:

Sami,

We are ready for the alert to go out. Can you please have it go out on Monday?

Thank you,

Jason Arres

Deputy Chief | Naperville Police Department

City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540

(630) 305-6224 arresi@naperville.il.us

Web | Twitter | Facebook

From: Sami Tahari [mailto:sami.tahari@ring.com]

Sent: Wednesday, March 13, 2019 4:56 PM

To: Arres, Jason < ArresJ@naperville.il.us>; Munch, Kelley < MunchK@naperville.il.us>;

Kyle Demmin < kyle.demmin@ring.com>

Subject: Naperville PD Post Onboarding Welcome

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Greetings,

Thank you both for your help with coordinating the Neighbors onboarding session today.

Invitations to join Portal went out to the user list provided, however Ring will not activate your Portal until the in-app alert goes out. My team is standing by for when you're ready.

Kelley, we will re-send an email to you and Morgan that includes the announcement materials. Please ask Morgan for any suggestions or assistance with developing your announcement. Don't forget to include your custom link and text to download code!

Here is a link to the Olathe PD Facebook contest. Something similar (perhaps in a few weeks or so) could be a great way to post a popular Facebook post, drive Neighbors downloads and generate donation devices for the community.

Attached as some PDFs of your postcards/flyers that feature the Naperville PD logo. There is also a social media asset that you can share.

As answers to your and your team's questions from today come in we will share them with you.

Lastly, we will send the below information to the user list so they can reference some information to refresh their knowledge of Portal. I will add a note that their accounts are meant to explore Portal, but they should not comment, post or submit video request until they have the green light from their supervisors.

Please reach out with any questions and thank you again!

Best,

Sami & Kyle

Below is a guide to get started which includes directions on creating your account, key takeaways from today's training, and your unique department link and promo code for special law enforcement offers.

#### **Creating an Account**

\*Please access the Neighbors Portal using Firefox or Chrome. Internet Explorer is not compatible.

- 1. Check your inbox for an email from Ring Team
- 2. Click the **Join Portal** button
- 3. Follow the prompts to create your account
- 4. Bookmark <a href="https://nw.ring.com/">https://nw.ring.com/</a> for quick, easy access to Neighbors Portal

## **Key Takeaways**

- 1. **Engage on Portal.** The more your community sees your involvement, the more effective Portal features become when interacting with them.
- 2. **Join an Alert Zone.** Let us deliver the most important crime related posts directly to your inbox. Joining an Alert Zone is easy:
  - 1. Sign in  $\rightarrow$  click on the blue profile icon in the upper right corner  $\rightarrow$  My **Profile**
  - 2. Click Select Alert Zone
  - 3. Choose an Alert Zone
- 3. **Anyone Can Use Neighbors.** Neighbors is a free app that anyone can download and use. Portal grows in value with each resident that downloads the Neighbors App.
- \*For Ring's law enforcement guidelines, please click here.

#### **Special Offers for Law Enforcement**

- 1. Download the FREE Neighbors App by texting **napervillepd** to **555888** or by visiting <a href="https://download.ring.com/naperville">https://download.ring.com/naperville</a>
- 2. Get \$50 off of eligible Ring Video Doorbells, Security Cams, and our Ring Alarm when you shop at Ring.com. Use discount code: NBNAPERVILLE and be sure to check out using your department email address (example@naperville.il.us)
  - \*Discount does not apply towards accessories and/or already discounted devices, including but not limited to Ring Video Doorbell Classic

Lastly if you have a free moment, please click <a href="here">here</a> to take a quick 2 minute survey on today's training. If you have any questions or need support at all, feel free to contact me any time at <a href="mailto:sami@ring.com">sami@ring.com</a> or 510.295.9831. It was a pleasure meeting your team and I hope to connect again soon!

Best,
Sami
Sami Tahari
Account Manager
1523 26th St
Santa Monica, CA 90404
sami@ring.com
Cell: (510) 295 9831
Neighbors Portal Resource Center
Ring Partners with LAPD to Reduce Crime in Wilshire Park
Orlando Police to use Ring doorbell security systems to fight crime
New Technology-Based Security System Replacing Neighborhood Crime Watch
ami Tahari
an I dudi

Partner Success Manager 1523 26th St

Santa Monica, CA 90404

sami@ring.com Cell: (510) 295 9831

Neighbors Portal Resource Center

Ring Partners with LAPD to Reduce Crime in Wilshire Park

Orlando Police to use Ring doorbell security systems to fight crime
New Technology-Based Security System Replacing Neighborhood Crime Watch

From: Sami Tahari

To: Arres, Jason; Morgan Culbertson

Cc: Munch, Kelley; Kyle Demmin; Son, Mike; Anderson, Kathleen

Subject: Re: Naperville PD Post Onboarding Welcome
Date: Thursday, March 21, 2019 3:24:34 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Confirmed! In-app alert will go out on Monday and your Portal will activate for comments, posts and video requests.

On Thu, Mar 21, 2019 at 12:23 PM Arres, Jason < ArresJ@naperville.il.us> wrote:

Sami,

We are ready for the alert to go out. Can you please have it go out on Monday?

Thank you,

Jason Arres

Deputy Chief | Naperville Police Department

City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540

(630) 305-6224 arresi@naperville.il.us

Web | Twitter | Facebook

From: Sami Tahari [mailto:sami.tahari@ring.com]

Sent: Wednesday, March 13, 2019 4:56 PM

To: Arres, Jason < ArresJ@naperville.il.us>; Munch, Kelley < MunchK@naperville.il.us>;

Kyle Demmin < kyle.demmin@ring.com>

Subject: Naperville PD Post Onboarding Welcome

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Greetings,

Thank you both for your help with coordinating the Neighbors onboarding session today.

Invitations to join Portal went out to the user list provided, however Ring will not activate your Portal until the in-app alert goes out. My team is standing by for when you're ready.

Kelley, we will re-send an email to you and Morgan that includes the announcement materials. Please ask Morgan for any suggestions or assistance with developing your announcement. Don't forget to include your custom link and text to download code!

<u>Here is a link to the Olathe PD Facebook contest</u>. Something similar (perhaps in a few weeks or so) could be a great way to post a popular Facebook post, drive Neighbors downloads and generate donation devices for the community.

Attached as some PDFs of your postcards/flyers that feature the Naperville PD logo. There is also a social media asset that you can share.

As answers to your and your team's questions from today come in we will share them with you.

Lastly, we will send the below information to the user list so they can reference some information to refresh their knowledge of Portal. I will add a note that their accounts are meant to explore Portal, but they should not comment, post or submit video request until they have the green light from their supervisors.

Please reach out with any questions and thank you again!

Best,

Sami & Kyle

Below is a guide to get started which includes directions on creating your account, key takeaways from today's training, and your unique department link and promo code for special law enforcement offers.

#### **Creating an Account**

\*Please access the Neighbors Portal using Firefox or Chrome. Internet Explorer is not compatible.

- 1. Check your inbox for an email from Ring Team
- 2. Click the **Join Portal** button
- 3. Follow the prompts to create your account
- 4. Bookmark <a href="https://nw.ring.com/">https://nw.ring.com/</a> for quick, easy access to Neighbors Portal

## **Key Takeaways**

- 1. **Engage on Portal.** The more your community sees your involvement, the more effective Portal features become when interacting with them.
- 2. **Join an Alert Zone.** Let us deliver the most important crime related posts directly to your inbox. Joining an Alert Zone is easy:
  - 1. Sign in  $\rightarrow$  click on the blue profile icon in the upper right corner  $\rightarrow$  My **Profile**
  - 2. Click Select Alert Zone
  - 3. Choose an Alert Zone
- 3. **Anyone Can Use Neighbors.** Neighbors is a free app that anyone can download and use. Portal grows in value with each resident that downloads the Neighbors App.
- \*For Ring's law enforcement guidelines, please click here.

#### **Special Offers for Law Enforcement**

- 1. Download the FREE Neighbors App by texting **napervillepd** to **555888** or by visiting <a href="https://download.ring.com/naperville">https://download.ring.com/naperville</a>
- 2. Get \$50 off of eligible Ring Video Doorbells, Security Cams, and our Ring Alarm when you shop at Ring.com. Use discount code: NBNAPERVILLE and be sure to check out using your department email address (example@naperville.il.us)
  - \*Discount does not apply towards accessories and/or already discounted devices, including but not limited to Ring Video Doorbell Classic

Lastly if you have a free moment, please click <a href="here">here</a> to take a quick 2 minute survey on today's training. If you have any questions or need support at all, feel free to contact me any time at <a href="mailto:sami@ring.com">sami@ring.com</a> or 510.295.9831. It was a pleasure meeting your team and I hope to connect again soon!

Best,
Sami
Sami Tahari
Account Manager
1523 26th St
Santa Monica, CA 90404
sami@ring.com
Cell: (510) 295 9831
Neighbors Portal Resource Center
Ring Partners with LAPD to Reduce Crime in Wilshire Park
Orlando Police to use Ring doorbell security systems to fight crime
New Technology-Based Security System Replacing Neighborhood Crime Watch
uni Tahari

Sami Tahari Partner Success Manager 2 1523 26th St

Santa Monica, CA 90404

sami@ring.com Cell: (510) 295 9831

Neighbors Portal Resource Center

Ring Partners with LAPD to Reduce Crime in Wilshire Park

Orlando Police to use Ring doorbell security systems to fight crime
New Technology-Based Security System Replacing Neighborhood Crime Watch

From: Sami Tahari

To: Arres, Jason; Morgan Culbertson

Cc: Munch, Kelley; Kyle Demmin; Son, Mike; Anderson, Kathleen

Subject: Re: Naperville PD Post Onboarding Welcome
Date: Thursday, March 21, 2019 3:24:34 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Confirmed! In-app alert will go out on Monday and your Portal will activate for comments, posts and video requests.

On Thu, Mar 21, 2019 at 12:23 PM Arres, Jason < ArresJ@naperville.il.us> wrote:

Sami,

We are ready for the alert to go out. Can you please have it go out on Monday?

Thank you,

Jason Arres

Deputy Chief | Naperville Police Department

City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540

(630) 305-6224 arresi@naperville.il.us

Web | Twitter | Facebook

From: Sami Tahari [mailto:sami.tahari@ring.com]

Sent: Wednesday, March 13, 2019 4:56 PM

To: Arres, Jason < ArresJ@naperville.il.us>; Munch, Kelley < MunchK@naperville.il.us>;

Kyle Demmin < kyle.demmin@ring.com>

Subject: Naperville PD Post Onboarding Welcome

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Greetings,

Thank you both for your help with coordinating the Neighbors onboarding session today.

Invitations to join Portal went out to the user list provided, however Ring will not activate your Portal until the in-app alert goes out. My team is standing by for when you're ready.

Kelley, we will re-send an email to you and Morgan that includes the announcement materials. Please ask Morgan for any suggestions or assistance with developing your announcement. Don't forget to include your custom link and text to download code!

<u>Here is a link to the Olathe PD Facebook contest</u>. Something similar (perhaps in a few weeks or so) could be a great way to post a popular Facebook post, drive Neighbors downloads and generate donation devices for the community.

Attached as some PDFs of your postcards/flyers that feature the Naperville PD logo. There is also a social media asset that you can share.

As answers to your and your team's questions from today come in we will share them with you.

Lastly, we will send the below information to the user list so they can reference some information to refresh their knowledge of Portal. I will add a note that their accounts are meant to explore Portal, but they should not comment, post or submit video request until they have the green light from their supervisors.

Please reach out with any questions and thank you again!

Best,

Sami & Kyle

Below is a guide to get started which includes directions on creating your account, key takeaways from today's training, and your unique department link and promo code for special law enforcement offers.

#### **Creating an Account**

\*Please access the Neighbors Portal using Firefox or Chrome. Internet Explorer is not compatible.

- 1. Check your inbox for an email from Ring Team
- 2. Click the **Join Portal** button
- 3. Follow the prompts to create your account
- 4. Bookmark <a href="https://nw.ring.com/">https://nw.ring.com/</a> for quick, easy access to Neighbors Portal

## **Key Takeaways**

- 1. **Engage on Portal.** The more your community sees your involvement, the more effective Portal features become when interacting with them.
- 2. **Join an Alert Zone.** Let us deliver the most important crime related posts directly to your inbox. Joining an Alert Zone is easy:
  - 1. Sign in  $\rightarrow$  click on the blue profile icon in the upper right corner  $\rightarrow$  My **Profile**
  - 2. Click Select Alert Zone
  - 3. Choose an Alert Zone
- 3. **Anyone Can Use Neighbors.** Neighbors is a free app that anyone can download and use. Portal grows in value with each resident that downloads the Neighbors App.
- \*For Ring's law enforcement guidelines, please click here.

#### **Special Offers for Law Enforcement**

- 1. Download the FREE Neighbors App by texting **napervillepd** to **555888** or by visiting <a href="https://download.ring.com/naperville">https://download.ring.com/naperville</a>
- 2. Get \$50 off of eligible Ring Video Doorbells, Security Cams, and our Ring Alarm when you shop at Ring.com. Use discount code: NBNAPERVILLE and be sure to check out using your department email address (example@naperville.il.us)
  - \*Discount does not apply towards accessories and/or already discounted devices, including but not limited to Ring Video Doorbell Classic

Lastly if you have a free moment, please click <a href="here">here</a> to take a quick 2 minute survey on today's training. If you have any questions or need support at all, feel free to contact me any time at <a href="mailto:sami@ring.com">sami@ring.com</a> or 510.295.9831. It was a pleasure meeting your team and I hope to connect again soon!

Best,
Sami
Sami Tahari
Account Manager
1523 26th St
Santa Monica, CA 90404
sami@ring.com
Cell: (510) 295 9831
Neighbors Portal Resource Center
Ring Partners with LAPD to Reduce Crime in Wilshire Park
Orlando Police to use Ring doorbell security systems to fight crime
New Technology-Based Security System Replacing Neighborhood Crime Watch
ami Tahari

Sami Tahari
Partner Success Manager
1523 26th St
Santa Monica, CA 90404

sami@ring.com Cell: (510) 295 9831

Neighbors Portal Resource Center

Ring Partners with LAPD to Reduce Crime in Wilshire Park

Orlando Police to use Ring doorbell security systems to fight crime
New Technology-Based Security System Replacing Neighborhood Crime Watch

 From:
 Sami Tahari

 To:
 Arres, Jason

Subject: Re: Naperville PD Post Onboarding Welcome
Date: Thursday, March 21, 2019 6:11:38 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Chief,

Your account is enabled as an Admin. The link to open Portal is <a href="https://nw.ring.com/">https://nw.ring.com/</a>. Please let me know if you have any issues opening the site.

Best,

Sami

On Thu, Mar 21, 2019 at 3:40 PM Arres, Jason <a href="mailto:ArresJ@naperville.il.us">ArresJ@naperville.il.us</a> wrote:

Sami,

I never received an email about my admin setup. I already had an account so was I just granted admin access?

Jason Arres

Deputy Chief | Naperville Police Department

City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540

(630) 305-6224 | arresi@naperville.il.us

Web | Twitter | Facebook

From: Sami Tahari [mailto:sami.tahari@ring.com]

Sent: Thursday, March 21, 2019 3:24 PM

To: Arres, Jason <<u>ArresJ@naperville.il.us</u>>; Morgan Culbertson

<morgan.culbertson@ring.com>

Cc: Munch, Kelley < MunchK@naperville.il.us >; Kyle Demmin < kyle.demmin@ring.com >; Son, Mike < SonM@naperville.il.us >; Anderson, Kathleen < Andersonk@naperville.il.us >

Subject: Re: Naperville PD Post Onboarding Welcome

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Confirmed! In-app alert will go out on Monday and your Portal will activate for comments, posts and video requests.

On Thu, Mar 21, 2019 at 12:23 PM Arres, Jason < ArresJ@naperville.il.us > wrote:

Sami,

We are ready for the alert to go out. Can you please have it go out on Monday?

Thank you,

Jason Anes

Deputy Chief | Naperville Police Department

City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540

(630) 305-6224 | arresj@naperville.il.us

Web | Twitter | Facebook

From: Sami Tahari [mailto:sami.tahari@ring.com]

Sent: Wednesday, March 13, 2019 4:56 PM

To: Arres, Jason < ArresJ@naperville.il.us >; Munch, Kelley < MunchK@naperville.il.us >;

Kyle Deminin < kyle.demmin@ring.com>

Subject: Naperville PD Post Onboarding Welcome

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Greetings,

Thank you both for your help with coordinating the Neighbors onboarding session today.

Invitations to join Portal went out to the user list provided, however Ring will not activate your Portal until the in-app alert goes out. My team is standing by for when you're ready.

Kelley, we will re-send an email to you and Morgan that includes the announcement materials. Please ask Morgan for any suggestions or assistance with developing your announcement. Don't forget to include your custom link and text to download code!

<u>Here is a link to the Olathe PD Facebook contest</u>. Something similar (perhaps in a few weeks or so) could be a great way to post a popular Facebook post, drive Neighbors downloads and generate donation devices for the community.

Attached as some PDFs of your postcards/flyers that feature the Naperville PD logo. There is also a social media asset that you can share.

As answers to your and your team's questions from today come in we will share them with you.

Lastly, we will send the below information to the user list so they can reference some information to refresh their knowledge of Portal. I will add a note that their accounts are meant to explore Portal, but they should not comment, post or submit video request until they have the green light from their supervisors.

Please reach out with any questions and thank you again!

Best.

Below is a guide to get started which includes directions on creating your account, key takeaways from today's training, and your unique department link and promo code for special law enforcement offers.

#### **Creating an Account**

- \*Please access the Neighbors Portal using Firefox or Chrome. Internet Explorer is not compatible.
  - 1. Check your inbox for an email from Ring Team
  - 2. Click the Join Portal button
  - 3. Follow the prompts to create your account
  - 4. Bookmark <a href="https://nw.ring.com/">https://nw.ring.com/</a> for quick, easy access to Neighbors Portal

#### **Key Takeaways**

- 1. **Engage on Portal.** The more your community sees your involvement, the more effective Portal features become when interacting with them.
- 2. **Join an Alert Zone.** Let us deliver the most important crime related posts directly to your inbox. Joining an Alert Zone is easy:
  - 1. Sign in  $\rightarrow$  click on the blue profile icon in the upper right corner  $\rightarrow$  My **Profile**
  - 2. Click Select Alert Zone
  - 3. Choose an Alert Zone
- 3. **Anyone Can Use Neighbors.** Neighbors is a free app that anyone can download and use. Portal grows in value with each resident that downloads the Neighbors App.

\*For Ring's law enforcement guidelines, please click here.

#### Special Offers for Law Enforcement

- 1. Download the FREE Neighbors App by texting **napervillepd** to **555888** or by visiting <a href="https://download.ring.com/naperville">https://download.ring.com/naperville</a>
- 2. Get \$50 off of eligible Ring Video Doorbells, Security Cams, and our Ring

Alarm when you shop at Ring.com. Use discount code: **NBNAPERVILLE** and be sure to check out using your department email address (example@naperville.il.us)

\*Discount does not apply towards accessories and/or already discounted devices, including but not limited to Ring Video Doorbell Classic

Lastly if you have a free moment, please click <u>here</u> to take a quick 2 minute survey on today's training. If you have any questions or need support at all, feel free to contact me any time at <a href="mailto:sami@ring.com">sami@ring.com</a> or 510.295.9831. It was a pleasure meeting your team and I hope to connect again soon!

Neighbors Portal Resource Center

Ring Partners with LAPD to Reduce Crime in Wilshire Park

Orlando Police to use Ring doorbell security systems to fight crime

New Technology-Based Security System Replacing Neighborhood Crime Watch

--

Sami Tahari

Partner Success Manager



1523 26th St

Santa Monica, CA 90404

sami@ring.com

Cell: (510) 295 9831

#### Neighbors Portal Resource Center

Ring Partners with LAPD to Reduce Crime in Wilshire Park

Orlando Police to use Ring doorbell security systems to fight crime

New Technology-Based Security System Replacing Neighborhood Crime Watch

--

Sami Tahari Partner Success Manager



1523 26th St Santa Monica, CA 90404

sami@ring.com Cell: (510) 295 9831

#### Neighbors Portal Resource Center

Ring Partners with LAPD to Reduce Crime in Wilshire Park
Orlando Police to use Ring doorbell security systems to fight crime
New Technology-Based Security System Replacing Neighborhood Crime Watch

From: Sami Tahari

To: Smith, Julie; Kyle Demmin

Subject: Re: Naperville, IL National Night Out Events
Date: Friday, June 14, 2019 11:43:15 AM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Hi Julie,

Nice to meet you! Copying Kyle Demmin who will be working with Naperville PD moving forward.

Please complete the following form to receive updates regarding NNO!

https://communityprograms.ring.com/nno

Best,

Sami

On Thu, Jun 13, 2019 at 5:15 AM Smith, Julie <<u>smithju@naperville.il.us</u>> wrote:

HI Sami,

I believe you are our account Rep. The City of Naperville participates in National Night Out with two events. We do a kickoff event on Aug 5 and then neighborhood events on Aug 6. We are looking to have a Ring rep at our Kick-off event on Aug 5 from 5-8pm.

Could you point me in the right direction as to who might be able to come to this?

Thank you,

Julie Smith | Crime Prevention Specialist

Naperville Police Department

1350 Aurora Avenue | Naperville, IL 60540

2:630.305.5450 Sismithju@naperville.il.us

Emergency: 9-1-1 | Non Emergency: 630.420.6666

#### Sami Tahari

Implementation Manager sami@ring.com

ring-logo2x



1523 26th St. Santa Monica, CA 90404 www.ring.com



Download the Neighbors App.

Join the new neighborhood watch.

Ring Partners with LAPD to Reduce Crime in Wilshire Park
Orlando Police to use Ring doorbell security systems to fight crime
New Technology-Based Security System Replacing Neighborhood Crime Watch

 From:
 Sami Tahari

 To:
 Lain, Conner

 Cc:
 sami@ring.com

Subject: Re: Neighbors Portal Login

Date: Monday, March 18, 2019 5:39:04 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

T							
D	O	tρ	C	t T	\$7		
_	•	·	•	L	Υ.	•	•

We sent your invite to the wrong email. (Connerl@naperville). Invite on the way!

On Mon, Mar 18, 2019 at 3:17 PM Lain, Conner < LainC@naperville.il.us > wrote:

Sami,

I have noticed that my colleagues have received a log in for the neighbors portal, but I did not. I checked my junk and clutter folders and wasn't able to find anything. Could you please send one over to me when you get a chance?

Thank you,

Conner

Detective Conner Lain #8479

Naperville Police Department

Property Crime Unit Special Response Team

1350 Aurora Avenue, Naperville, IL 60540

Desk: 630-420-6736 Cell: 331-231-1840

--

Sami Tahari

Partner Success Manager



1523 26th St

Santa Monica, CA 90404

sami@ring.com

Cell: (510) 295 9831

#### Neighbors Portal Resource Center

Ring Partners with LAPD to Reduce Crime in Wilshire Park
Orlando Police to use Ring doorbell security systems to fight crime
New Technology-Based Security System Replacing Neighborhood Crime Watch

 From:
 Sami Tahari

 To:
 Munch, Kelley

 Cc:
 Kyle Demmin

Subject: Re: Neighbors Postcards

Date: Wednesday, April 3, 2019 3:05:29 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Np!

On Wed, Apr 3, 2019 at 3:02 PM Munch, Kelley < MunchK@naperville.il.us > wrote:

Thank you very much for the heads up, Sami. I appreciate it, and I appreciate the reprint, too!!

#### Kelley Munch

Communications Specialist

City of Naperville

P. 630.305.5307

From: Sami Tahari [mailto:sami.tahari@ring.com]

Sent: Wednesday, April 3, 2019 2:26 PM

To: Munch, Kelley < MunchK@naperville.il.us >; Kyle Demmin < kyle.demmin@ring.com >

Subject: Neighbors Postcards

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Hi Kelley,

Hope all's well! I was informed that there is a typo on the postcards that will arrive at Naperville PD tomorrow. They say "recieve" instead of "receive"! Sorry about that. I've ordered replacement postcards for you and they should arrive next week.
The flyers look good to go however; those arrive tomorrow as well.
Best,
Sami
Sami Tahari
Partner Solutions Manager sami@ring.com
1523 26th St. Santa Monica, CA 90404 www.ring.com
Download the Neighbors App.
Join the new neighborhood watch.
Ring Partners with LAPD to Reduce Crime in Wilshire Park

Orlando Police to use Ring doorbell security systems to fight crime

New Technology-Based Security System Replacing Neighborhood Crime Watch

--

#### Sami Tahari

Partner Solutions Manager sami@ring.com

ring-logo2x



1523 26th St. Santa Monica, CA 90404 www.ring.com



Download the Neighbors App.

Join the new neighborhood watch.

Ring Partners with LAPD to Reduce Crime in Wilshire Park
Orlando Police to use Ring doorbell security systems to fight crime
New Technology-Based Security System Replacing Neighborhood Crime Watch

 From:
 Sami Tahari

 To:
 Boogerd, Tim

 Cc:
 Kyle Demmin

 Subject:
 Re: New Detective

Date: Tuesday, October 1, 2019 10:21:18 AM
Attachments: Neighbors Portal Training Guide.pdf

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

#### Hi Detective Boogerd,

All of the following sergeants have admin access for your Portal and can create an account for you:

Sgt.	Elena	Deuchler
Sgt.	Matt	Egan
Sgt.	Dan	Fisher
Sgt.	Scott	Thorsen
Sgt.	Tim	Black
Sgt.	Rich	Arsenault
Sgt.	Jason	Zbrozek

Also, I've copied your account manager Kyle Demmin to this email. Kyle is currently on his honeymoon in GREECE (he should have taken me!) but he'll be back soon. You can reach out to Kyle in the future for any further assistance.

I've also attached our Training Guide to help you get started in Portal. You can always click on Resources in the top right corner to learn more and find our Legal contact information should you need assistance regarding preservation requests for video or more legal matters.

Best.

Sami

On Tue, Oct 1, 2019 at 6:25 AM Boogerd, Tim < BoogerdT@naperville.il.us > wrote:

Hello Sami,

I am the newest detective here at the Naperville Police Department and learned you are our Ring account manager. Are you able to set me up with a Ring/Neighbors account or direct me to who I have to talk with to get added? Thanks Sami, have a great day!

Det. Tim Boogerd #7284

Naperville Police Dept.

1350 Aurora Ave.

Naperville, IL 60540

630-420-6732

boogerdt@naperville.il.us

--

#### Sami Tahari

Implementation Manager sami@ring.com

Visit us at booth 4826 at IACP October 27-29

ring-logo2x



1523 26th St. Santa Monica, CA 90404 www.ring.com



Download the Neighbors App.

Join the new neighborhood watch.

 From:
 Kyle Demmin

 Cc:
 Boogerd, Tim

 Subject:
 Re: New Detective

Date: Thursday, October 10, 2019 12:37:49 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Thank you, Sami!

Detective Boogerd,

Great to meet you. I'm finally back in the office after my honeymoon. I wanted to reach out to see if you were able to get your account created and if you had any questions on Portal. Please let me know if there's anything I can do to help. Happy to jump on a quick phone call at any time.

Best, Kyle

On Tue, Oct 1, 2019 at 8:21 AM Sami Tahari < sami.tahari@ring.com > wrote: Hi Detective Boogerd,

All of the following sergeants have admin access for your Portal and can create an account for you:

Sgt.	Elena	Deuchler
Sgt.	Matt	Egan
Sgt.	Dan	Fisher
Sgt.	Scott	Thorsen
Sgt.	Tim	Black
Sgt.	Rich	Arsenault
Sgt.	Jason Zbrozek	

Also, I've copied your account manager Kyle Demmin to this email. Kyle is currently on his honeymoon in GREECE (he should have taken me!) but he'll be back soon. You can reach out to Kyle in the future for any further assistance.

I've also attached our Training Guide to help you get started in Portal. You can always click on Resources in the top right corner to learn more and find our Legal contact information should you need assistance regarding preservation requests for video or more legal matters.

Best,

Sami

On Tue, Oct 1, 2019 at 6:25 AM Boogerd, Tim < BoogerdT@naperville.il.us > wrote:

Hello Sami,

I am the newest detective here at the Naperville Police Department and learned you are our Ring account manager. Are you able to set me up with a Ring/Neighbors account or direct me to who I have to talk with to get added? Thanks Sami, have a great day!

Det. Tim Boogerd #7284

Naperville Police Dept.

1350 Aurora Ave.

Naperville, IL 60540

630-420-6732

boogerdt@naperville.il.us

Sami Tahari

Implementation Manager sami@ring.com

Visit us at booth 4826 at IACP October 27-29



1523 26th St. Santa Monica, CA 90404 www.ring.com



Download the Neighbors App.

Join the new neighborhood watch.

\_\_

#### Kyle Demmin

Partner Success Manager

Visit us at booth 4826 at IACP October 27-29

ring-logo2x



1523 26th St. Santa Monica, CA 90404 www.ring.com



Download the Neighbors App.

Join the new neighborhood watch.

Neighbors Portal Resource Center

From: Sami Tahari
To: Quigley, Ann
Subject: Re: question

Date: Wednesday, May 1, 2019 5:11:31 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Hi Det. Quigley,

At the moment we are capped to 300 characters, but I strongly recommend that you submit a Post to the incident location so that:

- The nearby Ring customers can receive a longer message from you
- Nearby non-Ring residents will see your request for intel and reach out to you via your listed phone number and email address

Best,

Sami

On Wed, May 1, 2019 at 2:01 PM Quigley, Ann < Quigley A@naperville.il.us > wrote:

Hi Sami,

I sent out a request for video thru ring. It only allows us 300 characters for the message we put out. Any chance we can change that as I found this morning 300 characters is just not enough.

Thanks!

### Det. Ann Quigley #4738

Naperville Police Department

1350 Aurora Avenue

Naperville, IL 60540

630.420.6155

630.305.5918 (fax)

--

#### Sami Tahari

Partner Success Manager sami@ring.com

ring-logo2x



1523 26th St. Santa Monica, CA 90404

www.ring.com



Download the Neighbors App.

Join the new neighborhood watch.

Ring Partners with LAPD to Reduce Crime in Wilshire Park
Orlando Police to use Ring doorbell security systems to fight crime
New Technology-Based Security System Replacing Neighborhood Crime Watch

 From:
 Sami Tahari

 To:
 Arres, Jason

Subject: Re: RE: FW: Beat Map

Date: Tuesday, March 5, 2019 8:48:05 AM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

I have a 530 flight to Peoria but if we start at 130 and wrap by 230 that will be fine!

On March 5, 2019 at 8:30 AM, Arres, Jason <arresi@naperville.il.us> wrote:

Sami,

Due to our agencies involvement in the Aurora Active Shooter event there is a potential conflict on the 13<sup>th</sup> for the class starting at 12:00 p.m. They have a meeting in Aurora that goes until 12. Can we start the afternoon session at 1 or 1:30? We can bump the morning one back as well if that helps.

Please let me know asap.

Thanks,

Jason Arres

Deputy Chief | Naperville Police Department

City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540

(630) 305-6224 | arresj@naperville.il.us

Web | Twitter | Facebook

From: Sami Tahari [mailto:sami.tahari@ring.com]

Sent: Tuesday, March 5, 2019 8:15 AM

To: Arres, Jason < ArresJ@naperville.il.us>

Subject: Re: FW: Beat Map

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

For now coyotes/bobcats are marked as safety on the Neighbors app. Our users have expressed desire to know when there are sighting due to the safety concern it poses to users and their families.

However lost pets, like dogs and cats, are marked as the category "Lost Pet", and users can toggle seeing those posts on/off.

For Portal, you will only see Crime, Safety, Suspicious and Stranger. No Lost Pets.

On Tue, Mar 5, 2019 at 8:10 AM Arres, Jason < ArresJ@naperville.il.us > wrote:

Very nice. Glad you shared. Lots of coyote videos in Naperville. Are those allowed to be posted?

Jason Arres

Deputy Chief | Naperville Police Department

City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540

(630) 305-6224 | arresj@naperville.il.us

Web | Twitter | Facebook

From: Sami Tahari [mailto:sami.tahari@ring.com]

Sent: Tuesday, March 5, 2019 7:53 AM

To: Arres, Jason < ArresJ@naperville.il.us>

Subject: Re: FW: Beat Map

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Yes received - in fact all of your beats are done! You can check them out in Portal. I will send you an invite right now.

On Tue, Mar 5, 2019 at 7:47 AM Arres, Jason <a href="mailto:ArresJ@naperville.il.us">ArresJ@naperville.il.us</a> wrote:

I don't think you confirmed receiving this. Did you?

Jason Anes

Deputy Chief | Naperville Police Department

City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540

(630) 305-6224 arresi@naperville.il.us

Web | Twitter | Facebook

From: Pikula, Samantha

**Sent:** Thursday, February 14, 2019 12:57 PM **To:** Arres, Jason < <u>ArresJ@naperville.il.us</u>>

Subject: RE: Beat Map

Hi Jason,

I've attached the City Street map with the beats shown in different colors and labeled. Let me know if you'd like to see anything displayed differently and I'd be happy to work on it for you! Sammie Pikula

**Engineering Technician** 

City of Naperville

From: Cancino, Eva

Sent: Thursday, February 14, 2019 10:41 AM

To: Pikula, Samantha <<u>pikulas@naperville.il.us</u>>; Arres, Jason <<u>ArresJ@naperville.il.us</u>>

Cc: Sheldon, Jason < Sheldon J@naperville.il.us >

Subject: RE: Beat Map

Hi Jason,

Sammie just did an update of the police beat maps and will be able to help you with this.

#### **Eva Cancino**

**GIS Coordinator** 

City of Naperville • 400 S. Eagle Street • Naperville, IL 60540

P: (630) 548-1318 • cancinoe@naperville.il.us

From: Arres, Jason <arresj@naperville.il.us>
Sent: Thursday, February 14, 2019 8:30 AM

To: Sheldon, Jason

Subject: Beat Map Jason, Do you have a file you can send me that contains the map of the city with police beats overlaid? Jason Arres Deputy Chief | Naperville Police Department City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540 (630) 305-6224 | arresj@naperville.il.us Web | Twitter | Facebook Sami Tahari Account Manager ? 1523 26th St Santa Monica, CA 90404 sami@ring.com Cell: (510) 295 9831

Ring Partners with LAPD to Reduce Crime in Wilshire Park

# Orlando Police to use Ring doorbell security systems to fight crime New Technology-Based Security System Replacing Neighborhood Crime Watch

\_\_

Sami Tahari

Account Manager



1523 26th St

Santa Monica, CA 90404

sami@ring.com

Cell: (510) 295 9831

Ring Partners with LAPD to Reduce Crime in Wilshire Park

Orlando Police to use Ring doorbell security systems to fight crime

New Technology-Based Security System Replacing Neighborhood Crime Watch

 From:
 Sami Tahari

 To:
 Arres, Jason

Subject: Re: RE: RE: FW: Beat Map

Date: Tuesday, March 5, 2019 11:22:54 AM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Really! Google maps told me it was a few hour drive. Shoot I must have searched during rush hour...I'll look into that! Thanks

On March 5, 2019 at 9:47 AM, Arres, Jason <a resi@naperville.il.us> wrote:

Peoria, IL? That is only a 1.5 hour drive, just something to consider.

We can start at 1, to make sure everything gets covered.

Jason Anes

Deputy Chief | Naperville Police Department

City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540

(630) 305-6224 | arresi@naperville.il.us

Web | Twitter | Facebook

From: Sami Tahari [mailto:sami.tahari@ring.com]

**Sent:** Tuesday, March 5, 2019 8:48 AM **To:** Arres, Jason < <u>ArresJ@naperville.il.us</u>>

Subject: Re: RE: FW: Beat Map

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

I have a 530 flight to Peoria but if we start at 130 and wrap by 230 that will be fine!

On March 5, 2019 at 8:30 AM, Arres, Jason <a resi@naperville.il.us> wrote:

Sami,

Due to our agencies involvement in the Aurora Active Shooter event there is a potential conflict on the 13<sup>th</sup> for the class starting at 12:00 p.m. They have a meeting in Aurora that goes until 12. Can we start the afternoon session at 1 or 1:30? We can bump the morning one back as well if that helps.

Please let me know asap.

Thanks,

Jasen Arres

Deputy Chief | Naperville Police Department

City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540

(630) 305-6224 | arresi@naperville.il.us

Web | Twitter | Facebook

From: Sami Tahari [mailto:sami.tahari@ring.com]

**Sent:** Tuesday, March 5, 2019 8:15 AM **To:** Arres, Jason < <u>ArresJ@naperville.il.us</u>>

Subject: Re: FW: Beat Map

**CAUTION:** This e-mail originated outside of the City of Naperville

#### (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

For now coyotes/bobcats are marked as safety on the Neighbors app. Our users have expressed desire to know when there are sighting due to the safety concern it poses to users and their families.

However lost pets, like dogs and cats, are marked as the category "Lost Pet", and users can toggle seeing those posts on/off.

For Portal, you will only see Crime, Safety, Suspicious and Stranger. No Lost Pets.

On Tue, Mar 5, 2019 at 8:10 AM Arres, Jason < ArresJ@naperville.il.us > wrote:

Very nice. Glad you shared. Lots of coyote videos in Naperville. Are those allowed to be posted?

Jasen Arres

Deputy Chief | Naperville Police Department

City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540

(630) 305-6224 | arresj@naperville.il.us

Web | Twitter | Facebook

From: Sami Tahari [mailto:sami.tahari@ring.com]

**Sent:** Tuesday, March 5, 2019 7:53 AM **To:** Arres, Jason < <u>ArresJ@naperville.il.us</u>>

Subject: Re: FW: Beat Map

## CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Yes received - in fact all of your beats are done! You can check them out in Portal. I will send you an invite right now.

On Tue, Mar 5, 2019 at 7:47 AM Arres, Jason < ArresJ@naperville.il.us > wrote:

I don't think you confirmed receiving this. Did you?

Jason Arres

Deputy Chief | Naperville Police Department

City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540

(630) 305-6224 | arresj@naperville.il.us

Web | Twitter | Facebook

From: Pikula, Samantha

Sent: Thursday, February 14, 2019 12:57 PM
To: Arres, Jason < ArresJ@naperville.il.us>

Subject: RE: Beat Map

Hi Jason,

I've attached the City Street map with the beats shown in different colors and labeled. Let me know if you'd like to see anything displayed differently and I'd be happy to work on it for you!

Sammie Pikula

#### **Engineering Technician**

#### City of Naperville

From: Cancino, Eva

Sent: Thursday, February 14, 2019 10:41 AM

**To:** Pikula, Samantha <<u>pikulas@naperville.il.us</u>>; Arres, Jason

<ArresJ@naperville.il.us>

Cc: Sheldon, Jason < Sheldon J@naperville.il.us>

Subject: RE: Beat Map

Hi Jason,

Sammie just did an update of the police beat maps and will be able to help you with this.

#### **Eva Cancino**

GIS Coordinator

City of Naperville • 400 S. Eagle Street • Naperville, IL 60540

P: (630) 548-1318 • cancinoe@naperville.il.us

From: Arres, Jason <arresj@naperville.il.us>
Sent: Thursday, February 14, 2019 8:30 AM

**To:** Sheldon, Jason **Subject:** Beat Map

Jason,

Do you have a file you can send me that contains the map of the city with police beats overlaid?

Jason Arres

Deputy Chief | Naperville Police Department

City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540

(630) 305-6224 | arresi@naperville.il.us

Web | Twitter | Facebook

Sami Tahari

Account Manager



1523 26th St

Santa Monica, CA 90404

sami@ring.com

Cell: (510) 295 9831

Ring Partners with LAPD to Reduce Crime in Wilshire Park

Orlando Police to use Ring doorbell security systems to fight crime

New Technology-Based Security System Replacing Neighborhood Crime Watch

-	
Sami	Tahai

Account Manager



1523 26th St

Santa Monica, CA 90404

sami@ring.com

Cell: (510) 295 9831

Ring Partners with LAPD to Reduce Crime in Wilshire Park

Orlando Police to use Ring doorbell security systems to fight crime

New Technology-Based Security System Replacing Neighborhood Crime Watch

From: Kyle Demmin
To: Arres, Jason

Subject: Re: Ring Neighbors Portal - Naperville PD - New Partner Success Manager

Date: Tuesday, September 17, 2019 9:57:11 PM

**CAUTION:** This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

#### Chief Arres,

Thank you for reaching out. I apologize for my delayed response. I'm currently out of the office for my wedding this week and upcoming honeymoon and don't have access to computer outside of my email.

Once I am back, I will give you a call.

Best, Kyle

On Tue, Sep 17, 2019 at 12:54 PM Arres, Jason < ArresJ@naperville.il.us > wrote:

Kyle,

I have the media making a request for how many subscribers Naperville has to the Neighbors by Ring app. Can you help me out with a number?

Jason Arres

Deputy Chief | Naperville Police Department

City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540

(630) 305-6224 | arresj@naperville.il.us

Web | Twitter | Facebook

#### Kyle Demmin

Partner Success Manager kyle.demmin@ring.com 714-381-6291

Visit us at booth 4826 at IACP October 27-29

ring-logo2x



1523 26th St. Santa Monica, CA 90404 www.ring.com



Download the Neighbors App.
Join the new neighborhood watch.

**Neighbors Portal Resource Center** 

From: Kyle Demmin
To: Sami Tahari

Cc: Arres, Jason; Munch, Kelley; Anderson, Kathleen; Lee, Robert; Ogan, Tim; Deuchler, Elena; Son, Mike;

Considine, Kalah; Coleman, Deborah; Edwards, Stacey; Chuffo, Jillianne; Kappra, Anita; Egan, Matt

Subject: Re: Ring Neighbors Portal - Naperville PD - New Partner Success Manager

Date: Tuesday, July 23, 2019 3:53:30 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Sami,

Thank you very much for the introduction!

Naperville PD Team,

I'm very much looking forward to working with you all. Please feel free to reach out to me directly anytime you have questions. All my contact information is below.

Over the next few weeks I'll be taking a deeper dive into the Naperville PD portal to see how I can help drive the effectiveness of this platform for Naperville PD.

Best, Kyle

On Tue, Jul 23, 2019 at 11:56 AM Sami Tahari <sami.tahari@ring.com> wrote: Good afternoon everyone,

Hope all's well! I'm very pleased to let you all know that Kyle Demmin (kyle.demmin@ring.com, copied) is your new Partner Success Manager.

The Neighbors Portal team and our law enforcement partnerships have grown tremendously since Naperville PD's onboarding. Kyle is now handling our key accounts in your area of the country. He attended the in-person training with me back in March.

Please reach out to Kyle with any requests or needs moving forward. He is one of our best PSMs - you're in great hands!

It was a pleasure working with you!

Best,

Sami

\_\_

#### Sami Tahari

Implementation Manager sami@nng.com





1523 26th St. Santa Monica, CA 90404 www.ring.com



<u>Download the Neighbors App.</u>
Join the new neighborhood watch.

Ring Partners with LAPD to Reduce Crime in Wilshire Park
Orlando Police to use Ring doorbell security systems to fight crime
New Technology-Based Security System Replacing Neighborhood Crime Watch

#### Kyle Demmin

Partner Success Manager kyle.demmin@ring.com 714-381-6291

#### ring-logo2x



1523 26th St Santa Monica, CA 90404 www.ring.com



Download the Neighbors App.

Join the new neighborhood watch.

Neighbors Portal Resource Center

From: Kyle Demmin
To: Sami Tahari

Cc: Arres, Jason; Munch, Kelley; Anderson, Kathleen; Lee, Robert; Ogan, Tim; Deuchler, Elena; Son, Mike;

Considine, Kalah; Coleman, Deborah; Edwards, Stacey; Chuffo, Jillianne; Kappra, Anita; Egan, Matt

Subject: Re: Ring Neighbors Portal - Naperville PD - New Partner Success Manager

Date: Tuesday, July 23, 2019 3:53:29 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Sami,

Thank you very much for the introduction!

Naperville PD Team,

I'm very much looking forward to working with you all. Please feel free to reach out to me directly anytime you have questions. All my contact information is below.

Over the next few weeks I'll be taking a deeper dive into the Naperville PD portal to see how I can help drive the effectiveness of this platform for Naperville PD.

Best, Kyle

On Tue, Jul 23, 2019 at 11:56 AM Sami Tahari <sami.tahari@ring.com> wrote: Good afternoon everyone,

Hope all's well! I'm very pleased to let you all know that Kyle Demmin (kyle.demmin@ring.com, copied) is your new Partner Success Manager.

The Neighbors Portal team and our law enforcement partnerships have grown tremendously since Naperville PD's onboarding. Kyle is now handling our key accounts in your area of the country. He attended the in-person training with me back in March.

Please reach out to Kyle with any requests or needs moving forward. He is one of our best PSMs - you're in great hands!

It was a pleasure working with you!

Best,

Sami

\_\_

#### Sami Tahari

Implementation Manager sami@nng.com







<u>Download the Neighbors App.</u>
Join the new neighborhood watch.

Ring Partners with LAPD to Reduce Crime in Wilshire Park
Orlando Police to use Ring doorbell security systems to fight crime
New Technology-Based Security System Replacing Neighborhood Crime Watch

## Kyle Demmin

Partner Success Manager kyle.demmin@ring.com 714-381-6291

#### ring-logo2x



1523 26th St. Santa Monica, CA 90404 www.ring.com



Download the Neighbors App.

Join the new neighborhood watch.

Cc: Arres, Jason; Munch, Kelley; Anderson, Kathleen; Lee, Robert; Ogan, Tim; Deuchler, Elena; Son, Mike;

Considine, Kalah; Coleman, Deborah; Edwards, Stacey; Chuffo, Jillianne; Kappra, Anita; Egan, Matt

Subject: Re: Ring Neighbors Portal - Naperville PD - New Partner Success Manager

Date: Tuesday, July 23, 2019 3:53:29 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Sami,

Thank you very much for the introduction!

Naperville PD Team,

I'm very much looking forward to working with you all. Please feel free to reach out to me directly anytime you have questions. All my contact information is below.

Over the next few weeks I'll be taking a deeper dive into the Naperville PD portal to see how I can help drive the effectiveness of this platform for Naperville PD.

Best, Kyle

On Tue, Jul 23, 2019 at 11:56 AM Sami Tahari <sami.tahari@ring.com> wrote: Good afternoon everyone,

Hope all's well! I'm very pleased to let you all know that Kyle Demmin (kyle.demmin@ring.com, copied) is your new Partner Success Manager.

The Neighbors Portal team and our law enforcement partnerships have grown tremendously since Naperville PD's onboarding. Kyle is now handling our key accounts in your area of the country. He attended the in-person training with me back in March.

Please reach out to Kyle with any requests or needs moving forward. He is one of our best PSMs - you're in great hands!

It was a pleasure working with you!

Best,

Sami

\_\_

#### Sami Tahari

Implementation Manager sami@nnq.com







<u>Download the Neighbors App.</u>
Join the new neighborhood watch.

Ring Partners with LAPD to Reduce Crime in Wilshire Park
Orlando Police to use Ring doorbell security systems to fight crime
New Technology-Based Security System Replacing Neighborhood Crime Watch

## Kyle Demmin

Partner Success Manager kyle.demmin@ring.com 714-381-6291

#### ring-logo2x



1523 26th St. Santa Monica, CA 90404 www.ring.com



Download the Neighbors App.

Join the new neighborhood watch.

Cc: Arres, Jason; Munch, Kelley; Anderson, Kathleen; Lee, Robert; Ogan, Tim; Deuchler, Elena; Son, Mike;

Considine, Kalah; Coleman, Deborah; Edwards, Stacey; Chuffo, Jillianne; Kappra, Anita; Egan, Matt

Subject: Re: Ring Neighbors Portal - Naperville PD - New Partner Success Manager

Date: Tuesday, July 23, 2019 3:53:29 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Sami,

Thank you very much for the introduction!

Naperville PD Team,

I'm very much looking forward to working with you all. Please feel free to reach out to me directly anytime you have questions. All my contact information is below.

Over the next few weeks I'll be taking a deeper dive into the Naperville PD portal to see how I can help drive the effectiveness of this platform for Naperville PD.

Best, Kyle

On Tue, Jul 23, 2019 at 11:56 AM Sami Tahari <sami.tahari@ring.com> wrote: Good afternoon everyone,

Hope all's well! I'm very pleased to let you all know that Kyle Demmin (kyle.demmin@ring.com, copied) is your new Partner Success Manager.

The Neighbors Portal team and our law enforcement partnerships have grown tremendously since Naperville PD's onboarding. Kyle is now handling our key accounts in your area of the country. He attended the in-person training with me back in March.

Please reach out to Kyle with any requests or needs moving forward. He is one of our best PSMs - you're in great hands!

It was a pleasure working with you!

Best,

Sami

\_\_

#### Sami Tahari

Implementation Manager sami@nnq.com







<u>Download the Neighbors App.</u>
Join the new neighborhood watch.

Ring Partners with LAPD to Reduce Crime in Wilshire Park
Orlando Police to use Ring doorbell security systems to fight crime
New Technology-Based Security System Replacing Neighborhood Crime Watch

## Kyle Demmin

Partner Success Manager kyle.demmin@ring.com 714-381-6291

#### ring-logo2x



1523 26th St Santa Monica, CA 90404 www.ring.com



Download the Neighbors App.

Join the new neighborhood watch.

Cc: Arres, Jason; Munch, Kelley; Anderson, Kathleen; Lee, Robert; Ogan, Tim; Deuchler, Elena; Son, Mike;

Considine, Kalah; Coleman, Deborah; Edwards, Stacey; Chuffo, Jillianne; Kappra, Anita; Egan, Matt

Subject: Re: Ring Neighbors Portal - Naperville PD - New Partner Success Manager

Date: Tuesday, July 23, 2019 3:53:29 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Sami,

Thank you very much for the introduction!

Naperville PD Team,

I'm very much looking forward to working with you all. Please feel free to reach out to me directly anytime you have questions. All my contact information is below.

Over the next few weeks I'll be taking a deeper dive into the Naperville PD portal to see how I can help drive the effectiveness of this platform for Naperville PD.

Best, Kyle

On Tue, Jul 23, 2019 at 11:56 AM Sami Tahari <sami.tahari@ring.com> wrote: Good afternoon everyone,

Hope all's well! I'm very pleased to let you all know that Kyle Demmin (kyle.demmin@ring.com, copied) is your new Partner Success Manager.

The Neighbors Portal team and our law enforcement partnerships have grown tremendously since Naperville PD's onboarding. Kyle is now handling our key accounts in your area of the country. He attended the in-person training with me back in March.

Please reach out to Kyle with any requests or needs moving forward. He is one of our best PSMs - you're in great hands!

It was a pleasure working with you!

Best,

Sami

\_\_

#### Sami Tahari

Implementation Manager sami@nng.com







<u>Download the Neighbors App.</u>
Join the new neighborhood watch.

Ring Partners with LAPD to Reduce Crime in Wilshire Park
Orlando Police to use Ring doorbell security systems to fight crime
New Technology-Based Security System Replacing Neighborhood Crime Watch

## Kyle Demmin

Partner Success Manager kyle.demmin@ring.com 714-381-6291

#### ring-logo2x



1523 26th St. Santa Monica, CA 90404 www.ring.com



Download the Neighbors App.

Join the new neighborhood watch.

Cc: Arres, Jason; Munch, Kelley; Anderson, Kathleen; Lee, Robert; Ogan, Tim; Deuchler, Elena; Son, Mike;

Considine, Kalah; Coleman, Deborah; Edwards, Stacey; Chuffo, Jillianne; Kappra, Anita; Egan, Matt

Subject: Re: Ring Neighbors Portal - Naperville PD - New Partner Success Manager

Date: Tuesday, July 23, 2019 3:53:29 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Sami,

Thank you very much for the introduction!

Naperville PD Team,

I'm very much looking forward to working with you all. Please feel free to reach out to me directly anytime you have questions. All my contact information is below.

Over the next few weeks I'll be taking a deeper dive into the Naperville PD portal to see how I can help drive the effectiveness of this platform for Naperville PD.

Best, Kyle

On Tue, Jul 23, 2019 at 11:56 AM Sami Tahari <sami.tahari@ring.com> wrote: Good afternoon everyone,

Hope all's well! I'm very pleased to let you all know that Kyle Demmin (kyle.demmin@ring.com, copied) is your new Partner Success Manager.

The Neighbors Portal team and our law enforcement partnerships have grown tremendously since Naperville PD's onboarding. Kyle is now handling our key accounts in your area of the country. He attended the in-person training with me back in March.

Please reach out to Kyle with any requests or needs moving forward. He is one of our best PSMs - you're in great hands!

It was a pleasure working with you!

Best,

Sami

\_\_

#### Sami Tahari

Implementation Manager sami@nnq.com







<u>Download the Neighbors App.</u>
Join the new neighborhood watch.

Ring Partners with LAPD to Reduce Crime in Wilshire Park
Orlando Police to use Ring doorbell security systems to fight crime
New Technology-Based Security System Replacing Neighborhood Crime Watch

## Kyle Demmin

Partner Success Manager kyle.demmin@ring.com 714-381-6291

#### ring-logo2x



1523 26th St. Santa Monica, CA 90404 www.ring.com



Download the Neighbors App.

Join the new neighborhood watch.

Cc: Arres, Jason; Munch, Kelley; Anderson, Kathleen; Lee, Robert; Ogan, Tim; Deuchler, Elena; Son, Mike;

Considine, Kalah; Coleman, Deborah; Edwards, Stacey; Chuffo, Jillianne; Kappra, Anita; Egan, Matt

Subject: Re: Ring Neighbors Portal - Naperville PD - New Partner Success Manager

Date: Tuesday, July 23, 2019 3:53:29 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Sami,

Thank you very much for the introduction!

Naperville PD Team,

I'm very much looking forward to working with you all. Please feel free to reach out to me directly anytime you have questions. All my contact information is below.

Over the next few weeks I'll be taking a deeper dive into the Naperville PD portal to see how I can help drive the effectiveness of this platform for Naperville PD.

Best, Kyle

On Tue, Jul 23, 2019 at 11:56 AM Sami Tahari <sami.tahari@ring.com> wrote: Good afternoon everyone,

Hope all's well! I'm very pleased to let you all know that Kyle Demmin (kyle.demmin@ring.com, copied) is your new Partner Success Manager.

The Neighbors Portal team and our law enforcement partnerships have grown tremendously since Naperville PD's onboarding. Kyle is now handling our key accounts in your area of the country. He attended the in-person training with me back in March.

Please reach out to Kyle with any requests or needs moving forward. He is one of our best PSMs - you're in great hands!

It was a pleasure working with you!

Best,

Sami

\_\_

#### Sami Tahari

Implementation Manager sami@nng.com







<u>Download the Neighbors App.</u>
Join the new neighborhood watch.

Ring Partners with LAPD to Reduce Crime in Wilshire Park
Orlando Police to use Ring doorbell security systems to fight crime
New Technology-Based Security System Replacing Neighborhood Crime Watch

## Kyle Demmin

Partner Success Manager kyle.demmin@ring.com 714-381-6291

#### ring-logo2x



1523 26th St. Santa Monica, CA 90404 www.ring.com



Download the Neighbors App.

Join the new neighborhood watch.

Cc: Arres, Jason; Munch, Kelley; Anderson, Kathleen; Lee, Robert; Ogan, Tim; Deuchler, Elena; Son, Mike;

Considine, Kalah; Coleman, Deborah; Edwards, Stacey; Chuffo, Jillianne; Kappra, Anita; Egan, Matt

Subject: Re: Ring Neighbors Portal - Naperville PD - New Partner Success Manager

Date: Tuesday, July 23, 2019 3:53:28 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Sami,

Thank you very much for the introduction!

Naperville PD Team,

I'm very much looking forward to working with you all. Please feel free to reach out to me directly anytime you have questions. All my contact information is below.

Over the next few weeks I'll be taking a deeper dive into the Naperville PD portal to see how I can help drive the effectiveness of this platform for Naperville PD.

Best, Kyle

On Tue, Jul 23, 2019 at 11:56 AM Sami Tahari <sami.tahari@ring.com> wrote: Good afternoon everyone,

Hope all's well! I'm very pleased to let you all know that Kyle Demmin (kyle.demmin@ring.com, copied) is your new Partner Success Manager.

The Neighbors Portal team and our law enforcement partnerships have grown tremendously since Naperville PD's onboarding. Kyle is now handling our key accounts in your area of the country. He attended the in-person training with me back in March.

Please reach out to Kyle with any requests or needs moving forward. He is one of our best PSMs - you're in great hands!

It was a pleasure working with you!

Best,

Sami

\_\_

#### Sami Tahari

Implementation Manager sami@nng.com







<u>Download the Neighbors App.</u>
Join the new neighborhood watch.

Ring Partners with LAPD to Reduce Crime in Wilshire Park
Orlando Police to use Ring doorbell security systems to fight crime
New Technology-Based Security System Replacing Neighborhood Crime Watch

## Kyle Demmin

Partner Success Manager kyle.demmin@ring.com 714-381-6291

#### ring-logo2x



1523 26th St. Santa Monica, CA 90404 www.ring.com



Download the Neighbors App.

Join the new neighborhood watch.

Cc: Arres, Jason; Munch, Kelley; Anderson, Kathleen; Lee, Robert; Ogan, Tim; Deuchler, Elena; Son, Mike;

Considine, Kalah; Coleman, Deborah; Edwards, Stacey; Chuffo, Jillianne; Kappra, Anita; Egan, Matt

Subject: Re: Ring Neighbors Portal - Naperville PD - New Partner Success Manager

Date: Tuesday, July 23, 2019 3:53:28 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Sami,

Thank you very much for the introduction!

Naperville PD Team,

I'm very much looking forward to working with you all. Please feel free to reach out to me directly anytime you have questions. All my contact information is below.

Over the next few weeks I'll be taking a deeper dive into the Naperville PD portal to see how I can help drive the effectiveness of this platform for Naperville PD.

Best, Kyle

On Tue, Jul 23, 2019 at 11:56 AM Sami Tahari <sami.tahari@ring.com> wrote: Good afternoon everyone,

Hope all's well! I'm very pleased to let you all know that Kyle Demmin (kyle.demmin@ring.com, copied) is your new Partner Success Manager.

The Neighbors Portal team and our law enforcement partnerships have grown tremendously since Naperville PD's onboarding. Kyle is now handling our key accounts in your area of the country. He attended the in-person training with me back in March.

Please reach out to Kyle with any requests or needs moving forward. He is one of our best PSMs - you're in great hands!

It was a pleasure working with you!

Best,

Sami

\_\_

#### Sami Tahari

Implementation Manager sami@nng.com







<u>Download the Neighbors App.</u>
Join the new neighborhood watch.

Ring Partners with LAPD to Reduce Crime in Wilshire Park
Orlando Police to use Ring doorbell security systems to fight crime
New Technology-Based Security System Replacing Neighborhood Crime Watch

## Kyle Demmin

Partner Success Manager kyle.demmin@ring.com 714-381-6291

#### ring-logo2x



1523 26th St. Santa Monica, CA 90404 www.ring.com



Download the Neighbors App.

Join the new neighborhood watch.

Cc: Arres, Jason; Munch, Kelley; Anderson, Kathleen; Lee, Robert; Ogan, Tim; Deuchler, Elena; Son, Mike;

Considine, Kalah; Coleman, Deborah; Edwards, Stacey; Chuffo, Jillianne; Kappra, Anita; Egan, Matt

Subject: Re: Ring Neighbors Portal - Naperville PD - New Partner Success Manager

Date: Tuesday, July 23, 2019 3:53:28 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Sami,

Thank you very much for the introduction!

Naperville PD Team,

I'm very much looking forward to working with you all. Please feel free to reach out to me directly anytime you have questions. All my contact information is below.

Over the next few weeks I'll be taking a deeper dive into the Naperville PD portal to see how I can help drive the effectiveness of this platform for Naperville PD.

Best, Kyle

On Tue, Jul 23, 2019 at 11:56 AM Sami Tahari <sami.tahari@ring.com> wrote: Good afternoon everyone,

Hope all's well! I'm very pleased to let you all know that Kyle Demmin (kyle.demmin@ring.com, copied) is your new Partner Success Manager.

The Neighbors Portal team and our law enforcement partnerships have grown tremendously since Naperville PD's onboarding. Kyle is now handling our key accounts in your area of the country. He attended the in-person training with me back in March.

Please reach out to Kyle with any requests or needs moving forward. He is one of our best PSMs - you're in great hands!

It was a pleasure working with you!

Best,

Sami

\_\_

#### Sami Tahari

Implementation Manager sami@nng.com







Download the Neighbors App.

Join the new neighborhood watch.

Ring Partners with LAPD to Reduce Crime in Wilshire Park
Orlando Police to use Ring doorbell security systems to fight crime
New Technology-Based Security System Replacing Neighborhood Crime Watch

## Kyle Demmin

Partner Success Manager kyle.demmin@ring.com 714-381-6291

#### ring-logo2x



1523 26th St. Santa Monica, CA 90404 www.fing.com



Download the Neighbors App.

Join the new neighborhood watch.

Cc: Arres, Jason; Munch, Kelley; Anderson, Kathleen; Lee, Robert; Ogan, Tim; Deuchler, Elena; Son, Mike;

Considine, Kalah; Coleman, Deborah; Edwards, Stacey; Chuffo, Jillianne; Kappra, Anita; Egan, Matt

Subject: Re: Ring Neighbors Portal - Naperville PD - New Partner Success Manager

Date: Tuesday, July 23, 2019 3:53:28 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Sami,

Thank you very much for the introduction!

Naperville PD Team,

I'm very much looking forward to working with you all. Please feel free to reach out to me directly anytime you have questions. All my contact information is below.

Over the next few weeks I'll be taking a deeper dive into the Naperville PD portal to see how I can help drive the effectiveness of this platform for Naperville PD.

Best, Kyle

On Tue, Jul 23, 2019 at 11:56 AM Sami Tahari <sami.tahari@ring.com> wrote: Good afternoon everyone,

Hope all's well! I'm very pleased to let you all know that Kyle Demmin (kyle.demmin@ring.com, copied) is your new Partner Success Manager.

The Neighbors Portal team and our law enforcement partnerships have grown tremendously since Naperville PD's onboarding. Kyle is now handling our key accounts in your area of the country. He attended the in-person training with me back in March.

Please reach out to Kyle with any requests or needs moving forward. He is one of our best PSMs - you're in great hands!

It was a pleasure working with you!

Best,

Sami

\_\_

#### Sami Tahari

Implementation Manager sami@nng.com







<u>Download the Neighbors App.</u>
Join the new neighborhood watch.

Ring Partners with LAPD to Reduce Crime in Wilshire Park
Orlando Police to use Ring doorbell security systems to fight crime
New Technology-Based Security System Replacing Neighborhood Crime Watch

## Kyle Demmin

Partner Success Manager kyle.demmin@ring.com 714-381-6291

#### ring-logo2x



1523 26th St Santa Monica, CA 90404 www.ring.com



Download the Neighbors App.

Join the new neighborhood watch.

Cc: Arres, Jason; Munch, Kelley; Anderson, Kathleen; Lee, Robert; Ogan, Tim; Deuchler, Elena; Son, Mike;

Considine, Kalah; Coleman, Deborah; Edwards, Stacey; Chuffo, Jillianne; Kappra, Anita; Egan, Matt

Subject: Re: Ring Neighbors Portal - Naperville PD - New Partner Success Manager

Date: Tuesday, July 23, 2019 3:53:28 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Sami,

Thank you very much for the introduction!

Naperville PD Team,

I'm very much looking forward to working with you all. Please feel free to reach out to me directly anytime you have questions. All my contact information is below.

Over the next few weeks I'll be taking a deeper dive into the Naperville PD portal to see how I can help drive the effectiveness of this platform for Naperville PD.

Best, Kyle

On Tue, Jul 23, 2019 at 11:56 AM Sami Tahari <sami.tahari@ring.com> wrote: Good afternoon everyone,

Hope all's well! I'm very pleased to let you all know that Kyle Demmin (kyle.demmin@ring.com, copied) is your new Partner Success Manager.

The Neighbors Portal team and our law enforcement partnerships have grown tremendously since Naperville PD's onboarding. Kyle is now handling our key accounts in your area of the country. He attended the in-person training with me back in March.

Please reach out to Kyle with any requests or needs moving forward. He is one of our best PSMs - you're in great hands!

It was a pleasure working with you!

Best,

Sami

\_\_

#### Sami Tahari

Implementation Manager sami@nng.com







<u>Download the Neighbors App.</u>
Join the new neighborhood watch.

Ring Partners with LAPD to Reduce Crime in Wilshire Park
Orlando Police to use Ring doorbell security systems to fight crime
New Technology-Based Security System Replacing Neighborhood Crime Watch

## Kyle Demmin

Partner Success Manager kyle.demmin@ring.com 714-381-6291

#### ring-logo2x



1523 26th St. Santa Monica, CA 90404 www.ring.com



Download the Neighbors App.

Join the new neighborhood watch.

From: <u>Kyle Demmin</u>
To: <u>Sami Tahari</u>

Cc: Arres, Jason; Munch, Kelley; Anderson, Kathleen; Lee, Robert; Ogan, Tim; Deuchler, Elena; Son, Mike;

Considine, Kalah; Coleman, Deborah; Edwards, Stacey; Chuffo, Jillianne; Kappra, Anita; Egan, Matt

Subject: Re: Ring Neighbors Portal - Naperville PD - New Partner Success Manager

Date: Tuesday, July 23, 2019 3:53:27 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Sami,

Thank you very much for the introduction!

Naperville PD Team,

I'm very much looking forward to working with you all. Please feel free to reach out to me directly anytime you have questions. All my contact information is below.

Over the next few weeks I'll be taking a deeper dive into the Naperville PD portal to see how I can help drive the effectiveness of this platform for Naperville PD.

Best, Kyle

On Tue, Jul 23, 2019 at 11:56 AM Sami Tahari <sami.tahari@ring.com> wrote: Good afternoon everyone,

Hope all's well! I'm very pleased to let you all know that Kyle Demmin (kyle.demmin@ring.com, copied) is your new Partner Success Manager.

The Neighbors Portal team and our law enforcement partnerships have grown tremendously since Naperville PD's onboarding. Kyle is now handling our key accounts in your area of the country. He attended the in-person training with me back in March.

Please reach out to Kyle with any requests or needs moving forward. He is one of our best PSMs - you're in great hands!

It was a pleasure working with you!

Best,

Sami

\_\_

#### Sami Tahari

Implementation Manager sami@nnq.com







<u>Download the Neighbors App.</u>
Join the new neighborhood watch.

Ring Partners with LAPD to Reduce Crime in Wilshire Park
Orlando Police to use Ring doorbell security systems to fight crime
New Technology-Based Security System Replacing Neighborhood Crime Watch

## Kyle Demmin

Partner Success Manager kyle.demmin@ring.com 714-381-6291

#### ring-logo2x



1523 26th St Santa Monica, CA 90404 www.ring.com



Download the Neighbors App.

Join the new neighborhood watch.

 From:
 Sami Tahari

 To:
 Eqan, Matt

 Cc:
 Kyle Demmin

Subject: Re: Ring Neighbors Portal - Naperville PD - New Partner Success Manager

Date: Tuesday, October 1, 2019 11:52:38 AM Attachments: image.png

image.png image.png image.png

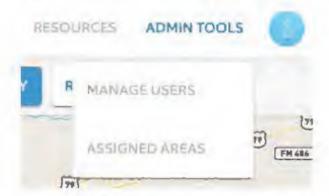
CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

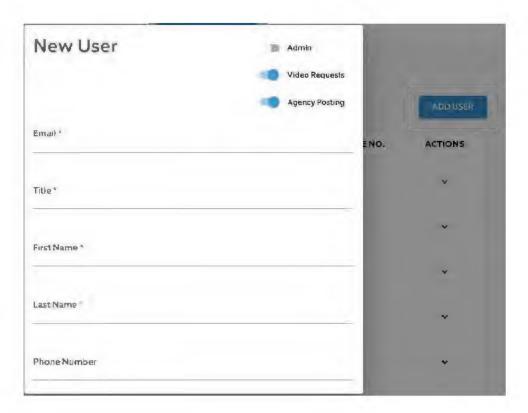
Hi Sergeant Egan,

No problem!

Log into Portal and click on Admin Tools in the top right corner, then Manage Users



Then click **Add** User and you can complete the form. If you'd like to give Detective Boogerd the ability to submit video request and create posts, leave those permissions activated:



If you have further questions please reach out! You can also click on the **Resources** section (just to the right of Neighbors Feed) of Portal for more information:

#### RESOURCES

Lastly, Kyle Demmin (copied) is your new account manager. Please reach out to him with anything else in the future.

All the best,

Sami

On Tue, Oct 1, 2019 at 8:31 AM Egan, Matt < EganM@naperville.il.us > wrote:

Hi Sami-

Apparently I have access to add Detective Tim Boogerd to the Ring Portal. Can you advise how I go about doing this??

Thank you,

Sergeaut Matt Egan #4713

Community Services Unit Supervisor

Naperville Police Department

1350 Aurora Av. Naperville, IL 60540

630.305.4068

eganm@naperville.il.us

From: Sami Tahari [mailto:sami.tahari@ring.com]

Sent: Tuesday, July 23, 2019 1:56 PM

To: Arres, Jason <<u>ArresJ@naperville.il.us</u>>; Munch, Kelley <<u>MunchK@naperville.il.us</u>>; Anderson, Kathleen <<u>Andersonk@naperville.il.us</u>>; Lee, Robert <<u>LeeR@naperville.il.us</u>>; Ogan, Tim <<u>OganT@naperville.il.us</u>>; Deuchler, Elena <<u>DeuchlerE@naperville.il.us</u>>; Son,

Mike < SonM@naperville.il.us>; Considine, Kalah < ConsidineK@naperville.il.us>;

Coleman, Deborah < ColemanD@naperville.il.us >; Edwards, Stacey

< <u>EdwardsSt@naperville.il.us</u>>; Chuffo, Jillianne < <u>ChuffoJ@naperville.il.us</u>>; Kappra,

Anita < Kappra A@naperville.il.us>; Egan, Matt < Egan M@naperville.il.us>

Cc: Kyle Demmin < kyle.demmin@ring.com>

Subject: Ring Neighbors Portal - Naperville PD - New Partner Success Manager

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Good afternoon everyone,

Hope all's well! I'm very pleased to let you all know that Kyle Demmin (kyle.demmin@ring.com, copied) is your new Partner Success Manager.

The Neighbors Portal team and our law enforcement partnerships have grown tremendously

since Naperville PD's onboarding. Kyle is now handling our key accounts in your area of the country. He attended the in-person training with me back in March.
Please reach out to Kyle with any requests or needs moving forward. He is one of our best PSMs - you're in great hands!
It was a pleasure working with you!
Best,
Sami
Sami Tahari
Implementation Manager sami@ring.com
1523 26th St. Santa Monica, CA 90404 www.ring.com
Download the Neighbors App.  Join the new neighborhood watch.
Ring Partners with LAPD to Reduce Crime in Wilshire Park
Orlando Police to use Ring doorbell security systems to fight crime
New Technology-Based Security System Replacing Neighborhood Crime Watch

--

### Sami Tahari

Implementation Manager sami@ring.com

Visit us at booth 4826 at IACP October 27-29





1523 26th St. Santa Monica, CA 90404 www.ring.com



Download the Neighbors App.

Join the new neighborhood watch.

 From:
 Sami Tahari

 To:
 Arres, Jason

 Subject:
 Re: Ring,xlsx

Date: Monday, February 25, 2019 5:39:14 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

### Received!

On Mon, Feb 25, 2019 at 3:33 PM Arres, Jason <<u>ArresJ@naperville.il.us</u>> wrote:

Sami,

Here is the user setup sheet. This should cover it. I will let you know if there are more to add.

Jason

Jason Arres

Deputy Chief | Naperville Police Department

City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540

(630) 305-6224 | arresi@naperville.il.us

Web | Twitter | Facebook

Sami Tahari Account Manager



1523 26th St

Santa Monica, CA 90404

sami@ring.com Cell: (510) 295 9831

Ring Partners with LAPD to Reduce Crime in Wilshire Park
Orlando Police to use Ring doorbell security systems to fight crime
New Technology-Based Security System Replacing Neighborhood Crime Watch

From: Phillip Dienstag
To: Arres, Jason
Subject: Re: Signed MOU

Date: Thursday, January 10, 2019 12:12:34 PM

Attachments: image002.png

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Thanks, Jason. I submitted this to Ring Legal for countersign.

Phillip Dienstag

Ring logo



1523 26th St Santa Monica, CA 90404 203-610-1178 phil@ring.com

LAPD Crime Study: Ring Partners with LAPD to Reduce Crime in Wilshire Park

Shark Tank: Shark Tank's Biggest Company (password: ring)

LA Times: Ring modernized the doorbell, then went to war against crime

USA Today: Police say crime drops with video doorbell

On Tue, Jan 8, 2019 at 10:57 AM Arres, Jason < ArresJ@naperville.il.us > wrote:

Phil,

Here you are.

Jason Arres

Deputy Chief | Naperville Police Department

City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540

(630) 305-6224 | arresi@naperville.il.us

Web | Twitter | Facebook

From: <a href="mailto:canon@naperville.il.us">canon@naperville.il.us</a> [mailto:canon@naperville.il.us]

Sent: Tuesday, January 8, 2019 12:51 PM

To: Arres, Jason <a href="mailto:ArresJ@naperville.il.us">ArresJ@naperville.il.us</a>>

Subject: Attached Image

From: Phillip Dienstag
To: Arres, Jason
Subject: Re: Signed MOU

Date: Friday, January 11, 2019 11:29:22 AM

Attachments: image002.pnq

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Once Ring Legal returns the MOU, I will introduce your Account Manager to get the conversation around dates/onboarding started. Should be by next week.

On Thu, Jan 10, 2019 at 6:54 PM Arres, Jason <<u>ArresJ@naperville.il.us</u>> wrote: When should we be talking dates for on boarding?

Sent from my iPhone

On Jan 10, 2019, at 1:12 PM, Phillip Dienstag pdienstag@ring.com wrote:

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Thanks, Jason. I submitted this to Ring Legal for countersign.

Phillip Dienstag

Ring logo



1523 26th St

Santa Monica, CA 90404

203-610-1178

phil@ring.com

LAPD Crime Study: Ring Partners with LAPD to Reduce Crime in Wilshire Park

Shark Tank: Shark Tank's Biggest Company (password: ring)

LA Times: Ring modernized the doorbell, then went to war against crime

USA Today: Police say crime drops with video doorbell

wrote: Phil, Here you are. Jason Arres Deputy Chief | Naperville Police Department City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540 (630) 305-6224 | arresi@naperville.il.us Web | Twitter | Facebook From: canon@naperville.il.us [mailto:canon@naperville.il.us] Sent: Tuesday, January 8, 2019 12:51 PM To: Arres, Jason < ArresJ@naperville.il.us > Subject: Attached Image

Phillip Dienstag



1523 26th St Santa Monica, CA 90404 203-610-1178 phil@ring.com

LAPD Crime Study: Ring Partners with LAPD to Reduce Crime in Wilshire Park

Shark Tank: Shark Tank's Biggest Company (password: ring)

LA Times: Ring modernized the doorbell, then went to war against crime

USA Today: Police say crime drops with video doorbell

 From:
 Sami Tahari

 To:
 Arres, Jason

 Subject:
 Re: SOP's

Date: Tuesday, March 5, 2019 9:28:11 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

### Chief,

I was not able to capture a written SOP, BUT I encourage you to reach out to the following agencies so you can understand their best practices. Killeen has been on Portal for a good while; commenting, posting and submitting video requests. Frisco and Olathe were onboarded in the last two months but have had great success with community engagement and app downloads. Between the three agencies you'll have some great insight.

### These are Portal admins:

Commander Jeff Donohue

Chief of Staff

Killeen Police Department

254-501-8973

jdonohue@killeentexas.gov

www.killeentexas.aov

Officer Radd Rotello, Frisco PD (TX):

# RRotello@friscotexas.gov

Grant Allen, Police Major Olathe PD (KS)
(913) 971-7702 | OlatheKS.org
Police | Investigations Division | City of Olathe, Kansas

If you'd like more please let me know!

Best,

Sami

On Tue, Mar 5, 2019 at 12:41 PM Arres, Jason < ArresJ@naperville.il.us > wrote:

Sami,

Awhile back I had inquired about any agencies with Ring and getting a copy of their SOP's. Any luck?

Jason Arres

Deputy Chief | Naperville Police Department

City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540

(630) 305-6224 | arresj@naperville.il.us

Web | Twitter | Facebook

--

Sami Tahari Account Manager



1523 26th St Santa Monica, CA 90404

sami@ring.com

Cell: (510) 295 9831

Ring Partners with LAPD to Reduce Crime in Wilshire Park
Orlando Police to use Ring doorbell security systems to fight crime
New Technology-Based Security System Replacing Neighborhood Crime Watch

From:

Ring Support

To:

McLaughlin, Kory

Subject: Date: Re: Support for [Troubleshooting & First Time Setup / Ring Video Doorbells & Security Cameras]

Monday, August 13, 2018 5:17:24 PM

**CAUTION:** This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Hello Kory,

Thank you for contacting Ring Community Support! My name is Lisa, and I'd be glad to help you!

Could you please provide me with the email address associated with your Ring Account?

You can also reach us via phone at US +1(800) 656-1918 or INTL +1(310) 929-7085 or by emailing your question to help@ring.com. We are also available for chat via our website at www.ring.com.

Thank you again for contacting Ring! On Sun, Aug 12, 2018 2:18 PM, mclaughlink@naperville.il.us wrote:

Can I have my 30 day trial started over?

Just got my replacement device installed. I've had nothing but problems so far?

App Version: 5.2.1 (5.2.1.0) iPhone OS 11.4.1(iPhone8,1)

Sent from my iPhone

From:

Ring Support

To:

McLaughlin, Kory

Subject: Date: Re: Support for [Troubleshooting & First Time Setup / Ring Video Doorbells & Security Cameras]

Monday, August 13, 2018 10:33:14 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Dear Kory,

Thank you for the information!

As far as I can see from our side, you have an active Trial Plan, which will expire on 09/11/2018. Could you please clarify an issue a little more in detail?

You can also reach us via phone at US +1(800) 656-1918 or INTL +1(310) 929-7085 or by emailing your question to help@ring.com. We are also available for chat via our website at www.ring.com.

Thank you again for contacting Ring!
On Mon, Aug 13, 2018 11:30 PM, mclaughlink@naperville.il.us wrote:

Korywiu@gmail.commailto:Korywiu@gmail.com

Sent from my iPhone

On Mon, Aug 13, 2018 10:17 PM, help@ring.com wrote: Hello Kory,

Thank you for contacting Ring Community Support! My name is Lisa, and I'd be glad to help you!

Could you please provide me with the email address associated with your Ring Account?

You can also reach us via phone at US +1(800) 656-1918 or INTL +1(310) 929-7085 or by emailing your question to help@ring.com. We are also available for chat via our website at www.ring.com.

Thank you again for contacting Ring!

On Sun, Aug 12, 2018 2:18 PM, mclaughlink@naperville.il.us wrote: Can I have my 30 day trial started over?

Just got my replacement device installed. I've had nothing but problems so far?

App Version: 5.2.1 (5.2.1.0) iPhone OS 11.4.1(iPhone8,1)

Sent from my iPhone

 From:
 Phillip Dienstag

 To:
 Arres, Jason

 Cc:
 Anderson, Kathleen

Subject: Re: Today

Date: Monday, January 7, 2019 9:57:00 AM

Attachments: image002.pnq

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Sounds great, see you in a few.

On Mon, Jan 7, 2019 at 8:36 AM Arres, Jason < ArresJ@naperville.il.us > wrote:

Phil,

Looking forward to meeting today. When you arrive, come in to the front desk and ask for me.

Kathy,

If I am not back yet, can you assist in getting Phil up here and set up in the conference room?

Thanks,

Jusen Arres

Deputy Chief | Naperville Police Department

City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540

(630) 305-6224 | arresi@naperville.il.us

Web | Twitter | Facebook

Phillip Dienstag

Ring logo



1523 26th St Santa Monica, CA 90404 203-610-1178 phil@ring.com

LAPD Crime Study: Ring Partners with LAPD to Reduce Crime in Wilshire Park

Shark Tank: Shark Tank's Biggest Company (password: ring)

LA Times: Ring modernized the doorbell, then went to war against crime USA Today: Police say crime drops with video doorbell

 From:
 Phillip Dienstag

 To:
 Arres, Jason

 Cc:
 Anderson, Kathleen

Subject: Re: Today

Date: Monday, January 7, 2019 9:57:03 AM

Attachments: image002.png

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Sounds great, see you in a few.

On Mon, Jan 7, 2019 at 8:36 AM Arres, Jason < ArresJ@naperville.il.us > wrote:

Phil,

Looking forward to meeting today. When you arrive, come in to the front desk and ask for me.

Kathy,

If I am not back yet, can you assist in getting Phil up here and set up in the conference room?

Thanks,

Jasen Acres

Deputy Chief | Naperville Police Department

City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540

(630) 305-6224 | arresi@naperville.il.us

Web | Twitter | Facebook

# Phillip Dienstag

Ring logo



1523 26th St Santa Monica, CA 90404 203-610-1178 phil@ring.com

LAPD Crime Study: Ring Partners with LAPD to Reduce Crime in Wilshire Park

Shark Tank: Shark Tank's Biggest Company (password: ring)

LA Times: Ring modernized the doorbell, then went to war against crime USA Today: Police say crime drops with video doorbell

 From:
 Bradley Wentlandt

 To:
 Sheehan, Tom

 Subject:
 Re: Wire Fraud

Date: Wednesday, September 11, 2019 2:13:01 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Hi Detective,

Please submit legal process to <u>subpoenas@ring.com</u>. Other questions to <u>legal@ring.com</u>.

Brad Wentlandt Law Enforcement Liaison



1523 26th St Santa Monica, CA 90404 414-940-1676 bw@ring.com



<u>Download the Neighbors App.</u> Join the new neighborhood watch.

On Wed, Sep 11, 2019 at 2:44 PM Sheehan, Tom < SheehanT@naperville.il.us> wrote:

Sir.

I received your contact info from Det. Sgt. Sembler of the New Jersey State Police. I'm working a wire fraud case in which the elderly victim fell for a phone scam and thought his grandson was in jail. He wound up sending \$6000.00 in cash via FedEx to the following address:

137 Pemsylvania Ave.

Newark, NJ

The offender most likely would have just been waiting at this location and would have no ties to the apartment building. I have checked for any city cameras covering this area with negative results. Can you advise if there are any Ring customers near this address?

Thanks for any assistance,

Det. Tom Sheehan Naperville Police Dept. (Financial Crimes Unit)

630-420-6159 Desk

630-774-4344 Cell

sheehant@naperville.il.us

 From:
 Ring Team

 To:
 Hull, Michael

Subject: Remember to Complete your Ring Purchase

Date: Thursday, August 1, 2019 2:35:06 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.



# There's an item waiting in your cart!

Hi, you added an item to your shopping cart and haven't completed your purchase. Checkout now and get free shipping.

Get 0% APR financing today. Learn more



or Continue Shopping

# Your shopping cart



Video Doorbell Pro × 1 Multi Don't want to receive cart reminders from us? Unsubscribe

To: Arres, Jason; Munch, Kelley; Anderson, Kathleen; Lee, Robert; Ogan, Tim; Deuchler, Elena; Son, Mike;

Considine, Kalah; Coleman, Deborah; Edwards, Stacey; Chuffo, Jillianne; Kappra, Anita; Egan, Matt

Cc: Kyle Demmin

Subject: Ring Neighbors Portal - Naperville PD - New Partner Success Manager

Date: Tuesday, July 23, 2019 1:56:34 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Good afternoon everyone,

Hope all's well! I'm very pleased to let you all know that Kyle Demmin (kyle.demmin@ring.com, copied) is your new Partner Success Manager.

The Neighbors Portal team and our law enforcement partnerships have grown tremendously since Naperville PD's onboarding. Kyle is now handling our key accounts in your area of the country. He attended the in-person training with me back in March.

Please reach out to Kyle with any requests or needs moving forward. He is one of our best PSMs - you're in great hands!

It was a pleasure working with you!

Best,

Sami

--

# Sami Tahari

Implementation Manager sami@ring.com





1523 26th St. Santa Monica, CA 90404 www.ring.com



To: Arres, Jason; Munch, Kelley; Anderson, Kathleen; Lee, Robert; Ogan, Tim; Deuchler, Elena; Son, Mike;

Considine, Kalah; Coleman, Deborah; Edwards, Stacey; Chuffo, Jillianne; Kappra, Anita; Egan, Matt

Cc: Kyle Demmin

Subject: Ring Neighbors Portal - Naperville PD - New Partner Success Manager

Date: Tuesday, July 23, 2019 1:56:34 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Good afternoon everyone,

Hope all's well! I'm very pleased to let you all know that Kyle Demmin (kyle.demmin@ring.com, copied) is your new Partner Success Manager.

The Neighbors Portal team and our law enforcement partnerships have grown tremendously since Naperville PD's onboarding. Kyle is now handling our key accounts in your area of the country. He attended the in-person training with me back in March.

Please reach out to Kyle with any requests or needs moving forward. He is one of our best PSMs - you're in great hands!

It was a pleasure working with you!

Best,

Sami

--

# Sami Tahari

Implementation Manager sami@ring.com





1523 26th St. Santa Monica, CA 90404 www.ring.com



To: Arres, Jason; Munch, Kelley; Anderson, Kathleen; Lee, Robert; Ogan, Tim; Deuchler, Elena; Son, Mike;

Considine, Kalah; Coleman, Deborah; Edwards, Stacey; Chuffo, Jillianne; Kappra, Anita; Egan, Matt

Cc:

Ring Neighbors Portal - Naperville PD - New Partner Success Manager Subject:

Date: Tuesday, July 23, 2019 1:56:34 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Good afternoon everyone,

Hope all's well! I'm very pleased to let you all know that Kyle Demmin (kyle.demmin@ring.com, copied) is your new Partner Success Manager.

The Neighbors Portal team and our law enforcement partnerships have grown tremendously since Naperville PD's onboarding. Kyle is now handling our key accounts in your area of the country. He attended the in-person training with me back in March.

Please reach out to Kyle with any requests or needs moving forward. He is one of our best PSMs - you're in great hands!

It was a pleasure working with you!

Best,

Sami

# Sami Tahari

Implementation Manager sami@ring.com





1523 26th St. Santa Monica, CA 90404 www.ring.com



To: Arres, Jason; Munch, Kelley; Anderson, Kathleen; Lee, Robert; Ogan, Tim; Deuchler, Elena; Son, Mike;

Considine, Kalah; Coleman, Deborah; Edwards, Stacey; Chuffo, Jillianne; Kappra, Anita; Egan, Matt

Cc: Kyle Demmin

Subject: Ring Neighbors Portal - Naperville PD - New Partner Success Manager

Date: Tuesday, July 23, 2019 1:56:34 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Good afternoon everyone,

Hope all's well! I'm very pleased to let you all know that Kyle Demmin (kyle.demmin@ring.com, copied) is your new Partner Success Manager.

The Neighbors Portal team and our law enforcement partnerships have grown tremendously since Naperville PD's onboarding. Kyle is now handling our key accounts in your area of the country. He attended the in-person training with me back in March.

Please reach out to Kyle with any requests or needs moving forward. He is one of our best PSMs - you're in great hands!

It was a pleasure working with you!

Best,

Sami

--

# Sami Tahari

Implementation Manager sami@ring.com





1523 26th St. Santa Monica, CA 90404 www.ring.com



To: Arres, Jason; Munch, Kelley; Anderson, Kathleen; Lee, Robert; Ogan, Tim; Deuchler, Elena; Son, Mike;

Considine, Kalah; Coleman, Deborah; Edwards, Stacey; Chuffo, Jillianne; Kappra, Anita; Egan, Matt

Cc:

Ring Neighbors Portal - Naperville PD - New Partner Success Manager Subject:

Date: Tuesday, July 23, 2019 1:56:34 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Good afternoon everyone,

Hope all's well! I'm very pleased to let you all know that Kyle Demmin (kyle.demmin@ring.com, copied) is your new Partner Success Manager.

The Neighbors Portal team and our law enforcement partnerships have grown tremendously since Naperville PD's onboarding. Kyle is now handling our key accounts in your area of the country. He attended the in-person training with me back in March.

Please reach out to Kyle with any requests or needs moving forward. He is one of our best PSMs - you're in great hands!

It was a pleasure working with you!

Best,

Sami

# Sami Tahari

Implementation Manager sami@ring.com





1523 26th St. Santa Monica, CA 90404 www.ring.com



To: Arres, Jason; Munch, Kelley; Anderson, Kathleen; Lee, Robert; Ogan, Tim; Deuchler, Elena; Son, Mike;

Considine, Kalah; Coleman, Deborah; Edwards, Stacey; Chuffo, Jillianne; Kappra, Anita; Egan, Matt

Cc:

Ring Neighbors Portal - Naperville PD - New Partner Success Manager Subject:

Date: Tuesday, July 23, 2019 1:56:33 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Good afternoon everyone,

Hope all's well! I'm very pleased to let you all know that Kyle Demmin (kyle.demmin@ring.com, copied) is your new Partner Success Manager.

The Neighbors Portal team and our law enforcement partnerships have grown tremendously since Naperville PD's onboarding. Kyle is now handling our key accounts in your area of the country. He attended the in-person training with me back in March.

Please reach out to Kyle with any requests or needs moving forward. He is one of our best PSMs - you're in great hands!

It was a pleasure working with you!

Best,

Sami

#### Sami Tahari

Implementation Manager sami@ring.com





1523 26th St. Santa Monica, CA 90404 www.ring.com



To: Arres, Jason; Munch, Kelley; Anderson, Kathleen; Lee, Robert; Ogan, Tim; Deuchler, Elena; Son, Mike;

Considine, Kalah; Coleman, Deborah; Edwards, Stacey; Chuffo, Jillianne; Kappra, Anita; Egan, Matt

Cc: Kyle Demmin

Subject: Ring Neighbors Portal - Naperville PD - New Partner Success Manager

Date: Tuesday, July 23, 2019 1:56:33 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Good afternoon everyone,

Hope all's well! I'm very pleased to let you all know that Kyle Demmin (kyle.demmin@ring.com, copied) is your new Partner Success Manager.

The Neighbors Portal team and our law enforcement partnerships have grown tremendously since Naperville PD's onboarding. Kyle is now handling our key accounts in your area of the country. He attended the in-person training with me back in March.

Please reach out to Kyle with any requests or needs moving forward. He is one of our best PSMs - you're in great hands!

It was a pleasure working with you!

Best,

Sami

--

#### Sami Tahari

Implementation Manager sami@ring.com





1523 26th St. Santa Monica, CA 90404 www.ring.com



<u>Download the Neighbors App.</u>
Join the new neighborhood watch.

Ring Partners with LAPD to Reduce Crime in Wilshire Park Orlando Police to use Ring doorbell security systems to fight crime

To: Arres, Jason; Munch, Kelley; Anderson, Kathleen; Lee, Robert; Ogan, Tim; Deuchler, Elena; Son, Mike;

Considine, Kalah; Coleman, Deborah; Edwards, Stacey; Chuffo, Jillianne; Kappra, Anita; Egan, Matt

Cc:

Ring Neighbors Portal - Naperville PD - New Partner Success Manager Subject:

Date: Tuesday, July 23, 2019 1:56:33 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Good afternoon everyone,

Hope all's well! I'm very pleased to let you all know that Kyle Demmin (kyle.demmin@ring.com, copied) is your new Partner Success Manager.

The Neighbors Portal team and our law enforcement partnerships have grown tremendously since Naperville PD's onboarding. Kyle is now handling our key accounts in your area of the country. He attended the in-person training with me back in March.

Please reach out to Kyle with any requests or needs moving forward. He is one of our best PSMs - you're in great hands!

It was a pleasure working with you!

Best,

Sami

#### Sami Tahari

Implementation Manager sami@ring.com





1523 26th St. Santa Monica, CA 90404 www.ring.com



To: Arres, Jason; Munch, Kelley; Anderson, Kathleen; Lee, Robert; Ogan, Tim; Deuchler, Elena; Son, Mike;

Considine, Kalah; Coleman, Deborah; Edwards, Stacey; Chuffo, Jillianne; Kappra, Anita; Egan, Matt

Cc:

Ring Neighbors Portal - Naperville PD - New Partner Success Manager Subject:

Date: Tuesday, July 23, 2019 1:56:33 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Good afternoon everyone,

Hope all's well! I'm very pleased to let you all know that Kyle Demmin (kyle.demmin@ring.com, copied) is your new Partner Success Manager.

The Neighbors Portal team and our law enforcement partnerships have grown tremendously since Naperville PD's onboarding. Kyle is now handling our key accounts in your area of the country. He attended the in-person training with me back in March.

Please reach out to Kyle with any requests or needs moving forward. He is one of our best PSMs - you're in great hands!

It was a pleasure working with you!

Best,

Sami

#### Sami Tahari

Implementation Manager sami@ring.com





1523 26th St. Santa Monica, CA 90404 www.ring.com



To: Arres, Jason; Munch, Kelley; Anderson, Kathleen; Lee, Robert; Ogan, Tim; Deuchler, Elena; Son, Mike;

Considine, Kalah; Coleman, Deborah; Edwards, Stacey; Chuffo, Jillianne; Kappra, Anita; Egan, Matt

Cc:

Ring Neighbors Portal - Naperville PD - New Partner Success Manager Subject:

Date: Tuesday, July 23, 2019 1:56:33 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Good afternoon everyone,

Hope all's well! I'm very pleased to let you all know that Kyle Demmin (kyle.demmin@ring.com, copied) is your new Partner Success Manager.

The Neighbors Portal team and our law enforcement partnerships have grown tremendously since Naperville PD's onboarding. Kyle is now handling our key accounts in your area of the country. He attended the in-person training with me back in March.

Please reach out to Kyle with any requests or needs moving forward. He is one of our best PSMs - you're in great hands!

It was a pleasure working with you!

Best,

Sami

#### Sami Tahari

Implementation Manager sami@ring.com





1523 26th St. Santa Monica, CA 90404 www.ring.com



To: Arres, Jason; Munch, Kelley; Anderson, Kathleen; Lee, Robert; Ogan, Tim; Deuchler, Elena; Son, Mike;

Considine, Kalah; Coleman, Deborah; Edwards, Stacey; Chuffo, Jillianne; Kappra, Anita; Egan, Matt

Cc:

Ring Neighbors Portal - Naperville PD - New Partner Success Manager Subject:

Date: Tuesday, July 23, 2019 1:56:33 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Good afternoon everyone,

Hope all's well! I'm very pleased to let you all know that Kyle Demmin (kyle.demmin@ring.com, copied) is your new Partner Success Manager.

The Neighbors Portal team and our law enforcement partnerships have grown tremendously since Naperville PD's onboarding. Kyle is now handling our key accounts in your area of the country. He attended the in-person training with me back in March.

Please reach out to Kyle with any requests or needs moving forward. He is one of our best PSMs - you're in great hands!

It was a pleasure working with you!

Best,

Sami

#### Sami Tahari

Implementation Manager sami@ring.com





1523 26th St. Santa Monica, CA 90404 www.ring.com



To: Arres, Jason; Munch, Kelley; Anderson, Kathleen; Lee, Robert; Ogan, Tim; Deuchler, Elena; Son, Mike;

Considine, Kalah; Coleman, Deborah; Edwards, Stacey; Chuffo, Jillianne; Kappra, Anita; Egan, Matt

Cc:

Ring Neighbors Portal - Naperville PD - New Partner Success Manager Subject:

Date: Tuesday, July 23, 2019 1:56:33 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Good afternoon everyone,

Hope all's well! I'm very pleased to let you all know that Kyle Demmin (kyle.demmin@ring.com, copied) is your new Partner Success Manager.

The Neighbors Portal team and our law enforcement partnerships have grown tremendously since Naperville PD's onboarding. Kyle is now handling our key accounts in your area of the country. He attended the in-person training with me back in March.

Please reach out to Kyle with any requests or needs moving forward. He is one of our best PSMs - you're in great hands!

It was a pleasure working with you!

Best,

Sami

#### Sami Tahari

Implementation Manager sami@ring.com





1523 26th St. Santa Monica, CA 90404 www.ring.com



To: Arres, Jason; Munch, Kelley; Anderson, Kathleen; Lee, Robert; Ogan, Tim; Deuchler, Elena; Son, Mike;

Considine, Kalah; Coleman, Deborah; Edwards, Stacey; Chuffo, Jillianne; Kappra, Anita; Egan, Matt

Cc: Kyle Demmin

Subject: Ring Neighbors Portal - Naperville PD - New Partner Success Manager

Date: Tuesday, July 23, 2019 1:56:34 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Good afternoon everyone,

Hope all's well! I'm very pleased to let you all know that Kyle Demmin (kyle.demmin@ring.com, copied) is your new Partner Success Manager.

The Neighbors Portal team and our law enforcement partnerships have grown tremendously since Naperville PD's onboarding. Kyle is now handling our key accounts in your area of the country. He attended the in-person training with me back in March.

Please reach out to Kyle with any requests or needs moving forward. He is one of our best PSMs - you're in great hands!

It was a pleasure working with you!

Best,

Sami

--

# Sami Tahari

Implementation Manager sami@ring.com





1523 26th St. Santa Monica, CA 90404 www.ring.com



New Technology-Based Security System Replacing Neighborhood Crime Watch

From:

Date:

Subject:

Safety First: Please Verify Your Email Thursday, August 1, 2019 8:24:33 AM

**CAUTION:** This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

### Hi neighbor, please verify your email.

We're happy you signed up for Ring. To start exploring the Ring app and neighborhood, please confirm your email address.

Verify Now

Did you receive this email without signing up? Click here. This verification link will expire in 24 hours.

Welcome to Ring!

#### The Ring Team







Email intended for hullm@naperville.il.us.

©2019 Ring LLC or its affiliates.1523 26th Street Santa Monica, CA 90404. Ring and all related logos are trademarks of Ring LLC or its affiliates.

Unsubscribe | Privacy Notice | Support | Licenses | Terms of Service



From: To: Ring Team

Subject: Date: Buckley, Michael Safety First: Please Verify Your Email Tuesday, August 13, 2019 6:21:24 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

### Hi Neighbor, Thank you for joining Neighbors. Please verify your email to secure your account.

#### **VERIFY NOW**

If this wasn't you, please click here.

Email intended for buckleym@naperville.il.us.

©2019 Ring LLC or its affiliates. 1523 26th Street Santa Monica, CA 90404. Ring and all related logos are trademarks of Ring LLC or its affiliates.

Unsubscribe | Privacy Notice | Support | Licenses | Terms of Service



From: To: Subject:

Date:

Ring Team Arres, Jason

Save Up to \$50 on Ring Cams for Dad Monday, June 10, 2019 6:38:43 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

logo



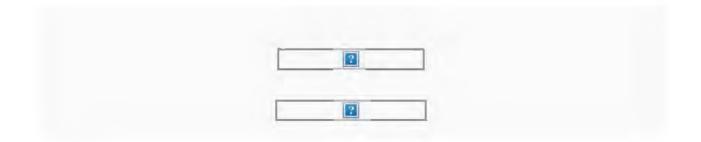
# Thank the man with a Security Cam.

ndDancing		

Celebrate the cool Dad in your life with a Ring Cam to help protect his home and document all his Dad moments.

#### **Shop Offers**

Last chance for free 2-day shipping on orders over \$49.



## Check out more Father's Day deals. Hurry! Offers end soon.

?



©2019 Ring LLC or its affiliates. 1523 26th Street, Santa Monica, CA 90404.

Ring and all related logos are trademarks of Ring LLC or its affiliates.

Unsubscribe | Privacy Notice | Licenses | Support | Terms of Service

From: To: Subject:

Date:

Ring Team Mackenzie, Kathy

Save Up to \$50 on Ring Cams for Dad Tuesday, June 11, 2019 2:30:48 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

logo



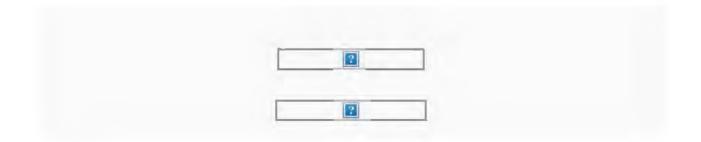
# Thank the man with a Security Cam.

ndDancing		

Celebrate the cool Dad in your life with a Ring Cam to help protect his home and document all his Dad moments.

#### **Shop Offers**

Last chance for free 2-day shipping on orders over \$49.



## Check out more Father's Day deals. Hurry! Offers end soon.



©2019 Ring LLC or its affiliates. 1523 26th Street, Santa Monica, CA 90404.

Ring and all related logos are trademarks of Ring LLC or its affiliates.

Unsubscribe | Privacy Notice | Licenses | Support | Terms of Service

From: Sami Tahari
To: Arres, Jason

Subject: Seed devices on their way!

Date: Wednesday, February 13, 2019 5:44:37 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

https://www.fedex.com/apps/fedextrack/?action=track&action=track&tracknumbers=462788451042.462788451064.462788451134

--

Sami Tahari Account Manager



1523 26th St

Santa Monica, CA 90404

sami@ring.com

Cell: (510) 295 9831

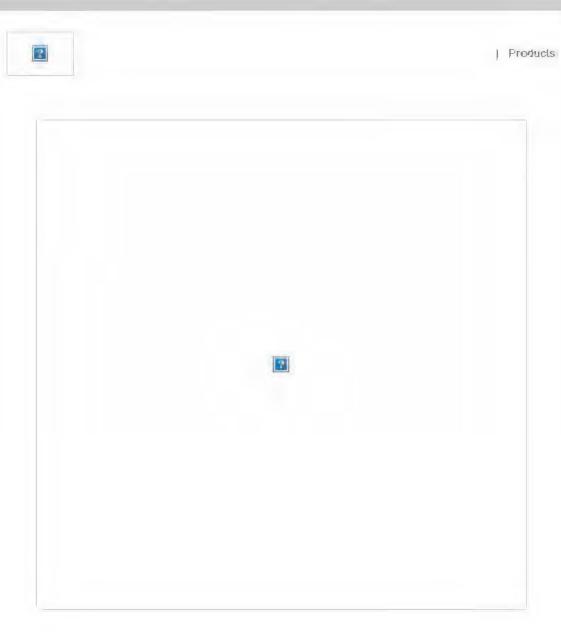
Ring Partners with LAPD to Reduce Crime in Wilshire Park
Orlando Police to use Ring doorbell security systems to fight crime
New Technology-Based Security System Replacing Neighborhood Crime Watch

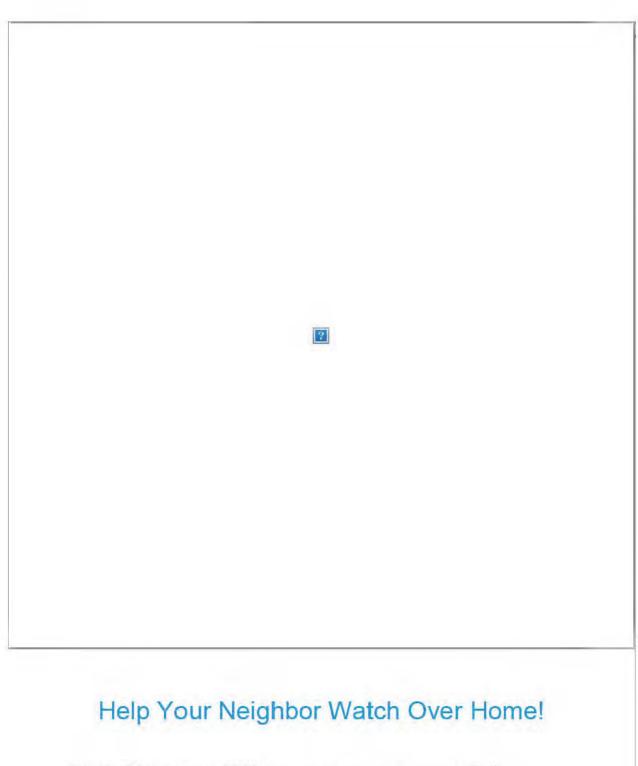
From: To: Subject: Date: Ring Team

Moran, Thomas Someone Shared a Ring Device With You! Wednesday, April 17, 2019 7:26:07 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.



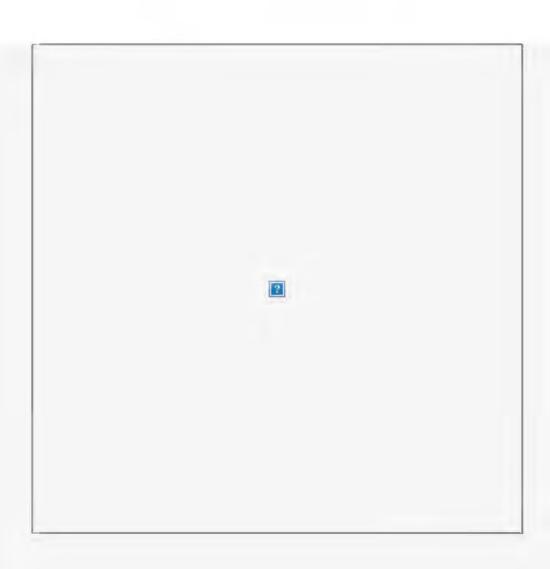


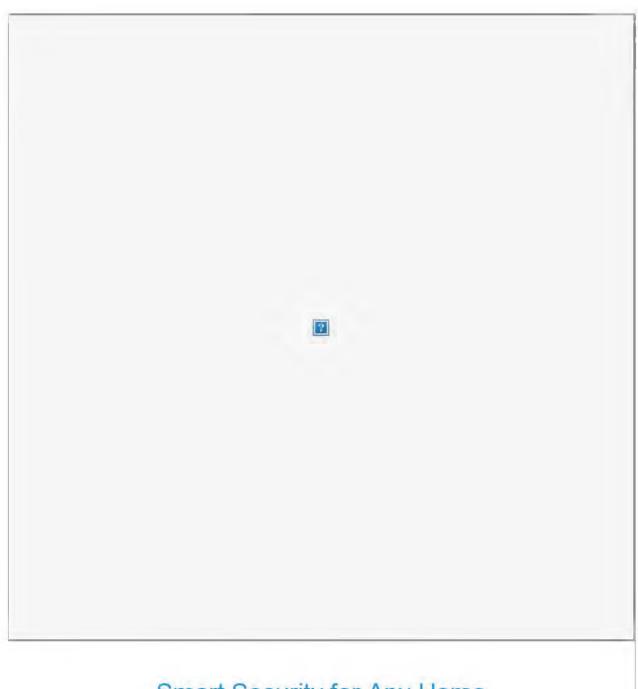
Maria Moran would like to give you access to their security device.

As a shared user, you'll get mobile alerts when anyone triggers this device. Answer the alert, and you can see, hear and speak to people on camera from anywhere.

Before you can access this device, you'll need to create a Ring account and download the free Ring app. Tap the button below to create your account at Ring.com to get started.

#### Create My Account

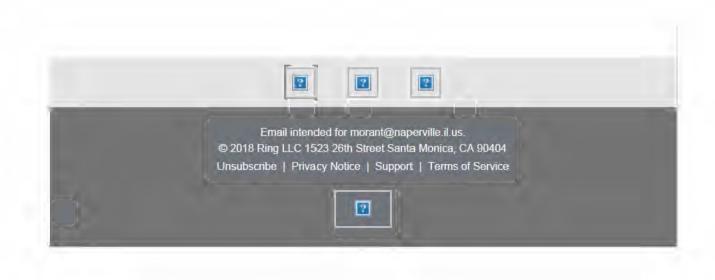




#### Smart Security for Any Home

Ring puts smart home security in your hands. With a Ring Video Doorbell at your door and Security Cameras around the house, you can create a Ring of Security around your entire home.

View all Products

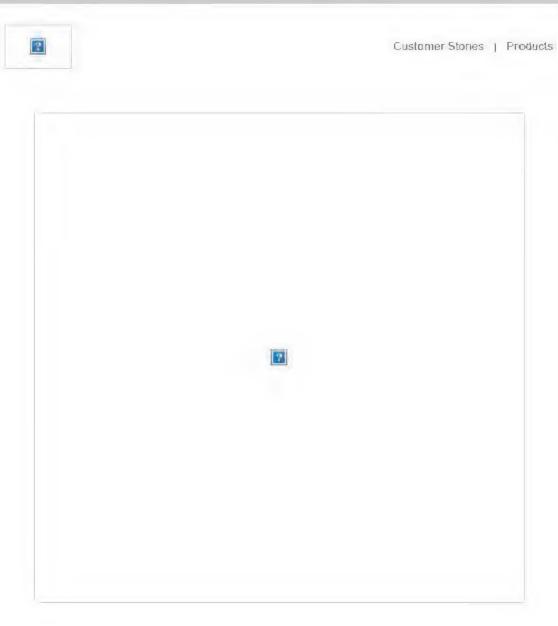


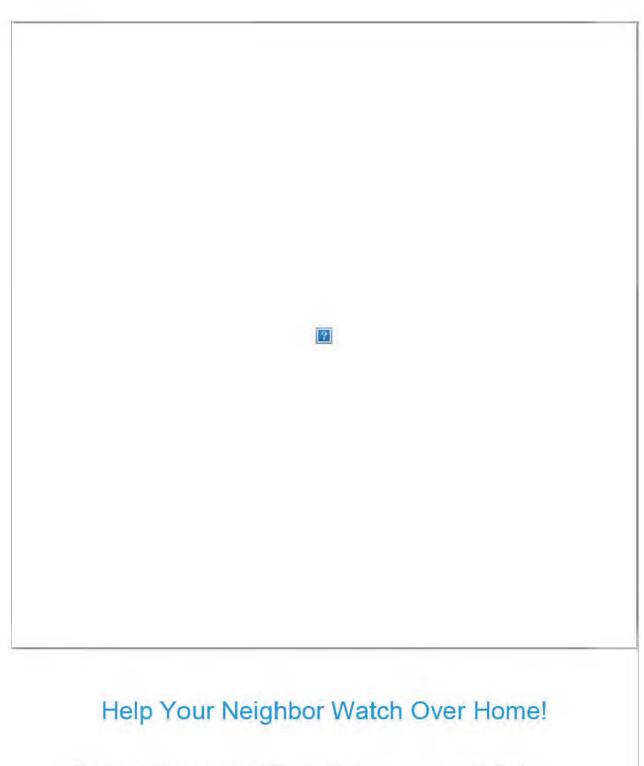
From: To: Subject: Date: Ring Team Geiger, Mike

Someone Shared a Ring Device With You! Saturday, November 24, 2018 3:24:15 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.



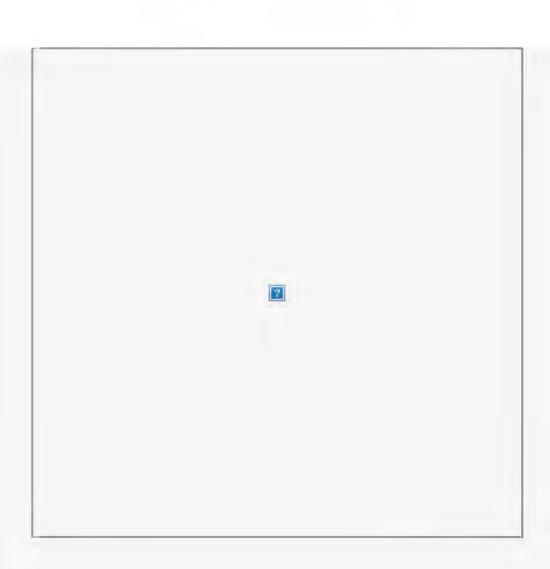


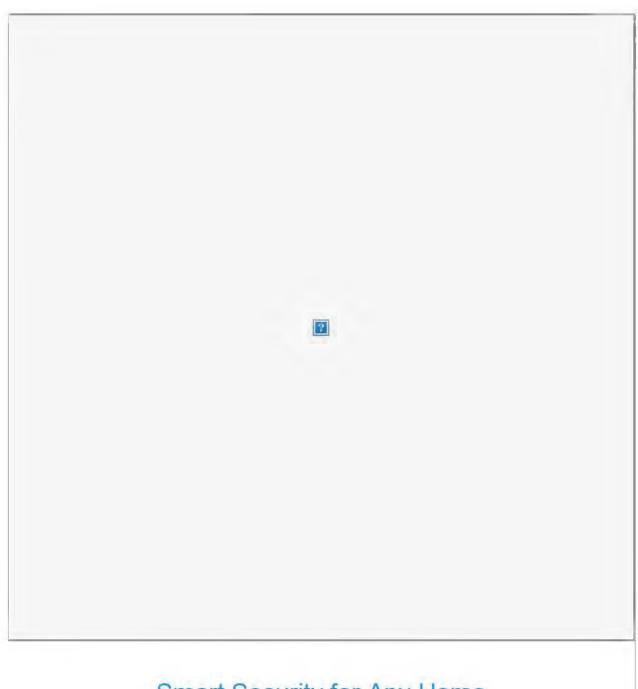
Barbara Geiger would like to give you access to their security device.

As a shared user, you'll get mobile alerts when anyone triggers this device. Answer the alert, and you can see, hear and speak to people on camera from anywhere.

Before you can access this device, you'll need to create a Ring account and download the free Ring app. Tap the button below to create your account at Ring.com to get started.

#### Create My Account





#### Smart Security for Any Home

Ring puts smart home security in your hands. With a Ring Video Doorbell at your door and Security Cameras around the house, you can create a Ring of Security around your entire home.

View all Products

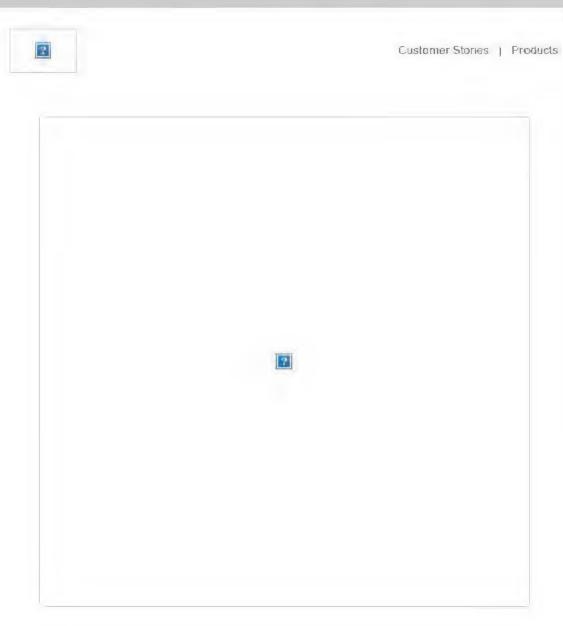


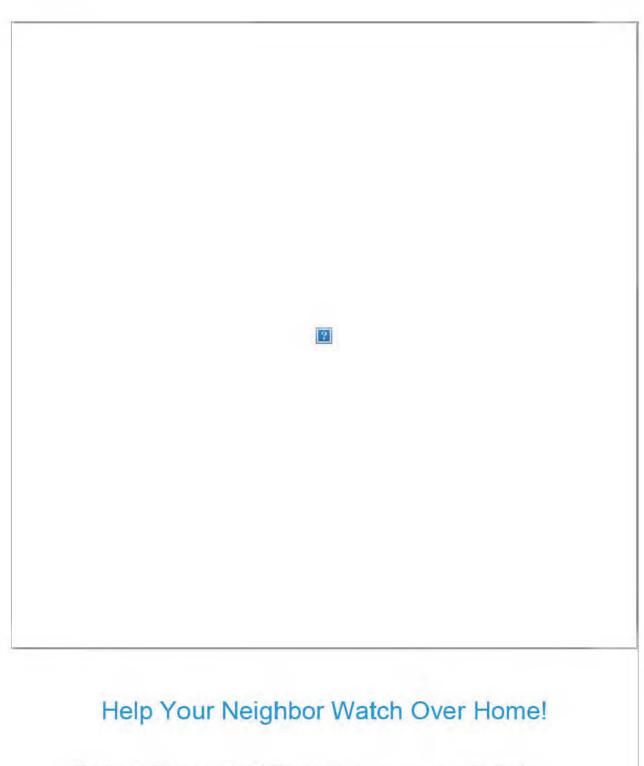
From: To: Subject: Date: Ring Team Geiger, Mike

Someone Shared a Ring Device With You! Saturday, November 24, 2018 10:19:17 AM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.



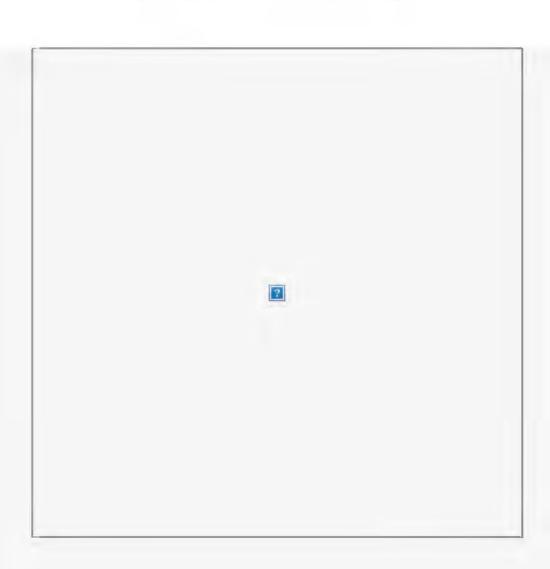


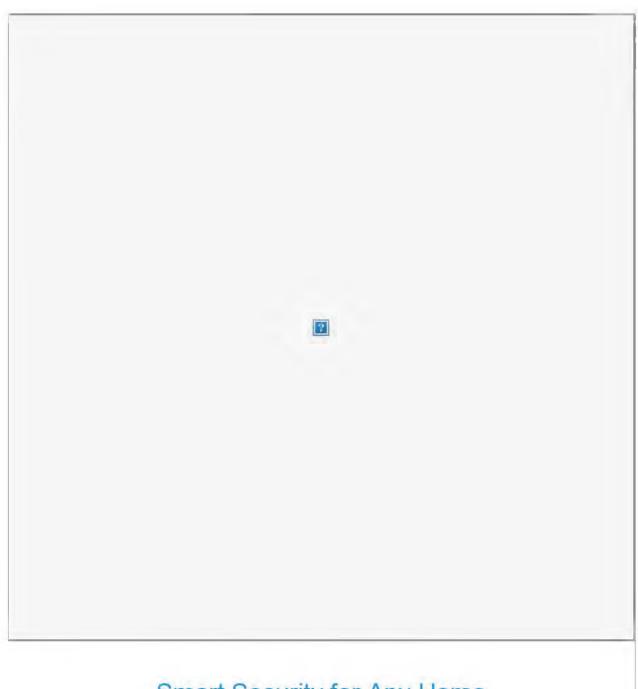
Barbara Geiger would like to give you access to their security device.

As a shared user, you'll get mobile alerts when anyone triggers this device. Answer the alert, and you can see, hear and speak to people on camera from anywhere.

Before you can access this device, you'll need to create a Ring account and download the free Ring app. Tap the button below to create your account at Ring.com to get started.

#### Create My Account





#### Smart Security for Any Home

Ring puts smart home security in your hands. With a Ring Video Doorbell at your door and Security Cameras around the house, you can create a Ring of Security around your entire home.

View all Products

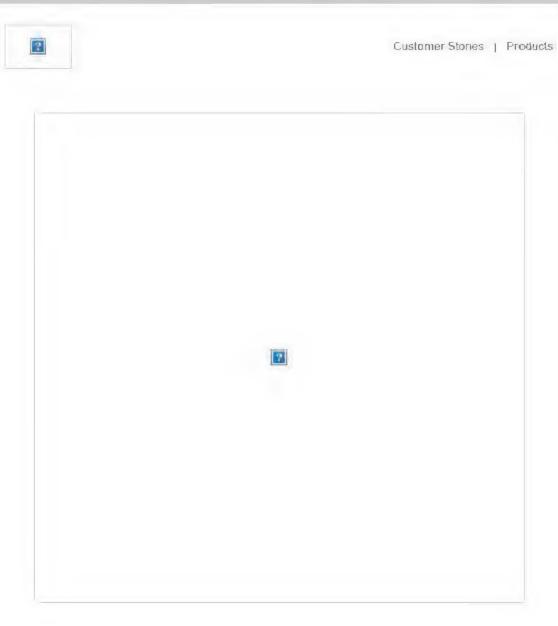


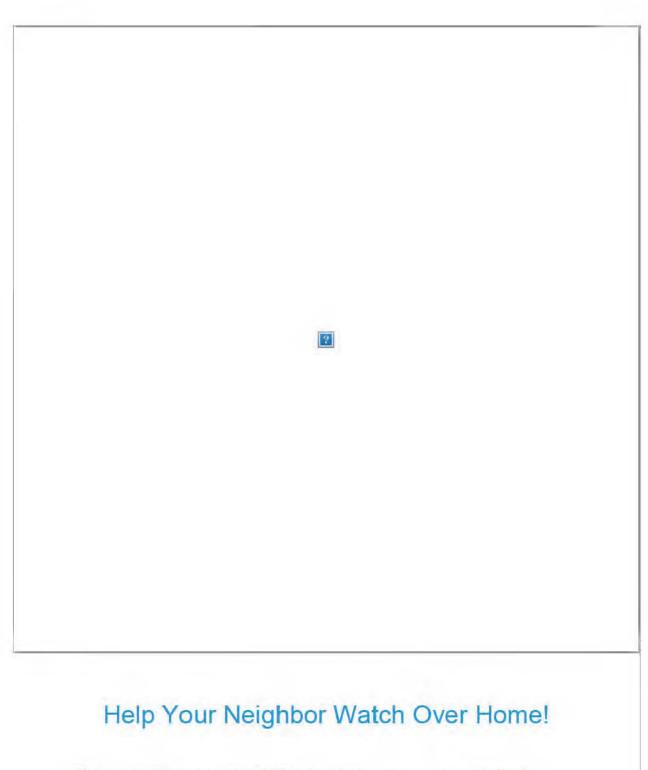
From: To: Subject: Date: Ring Team Geiger, Mike

Someone Shared a Ring Device With You! Saturday, November 24, 2018 9:54:51 AM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.



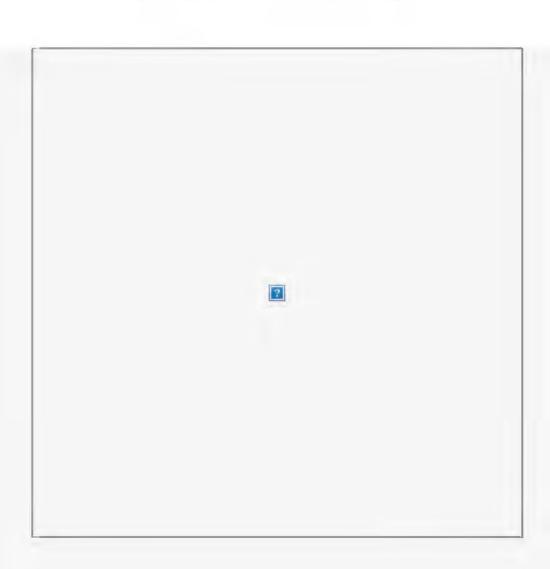


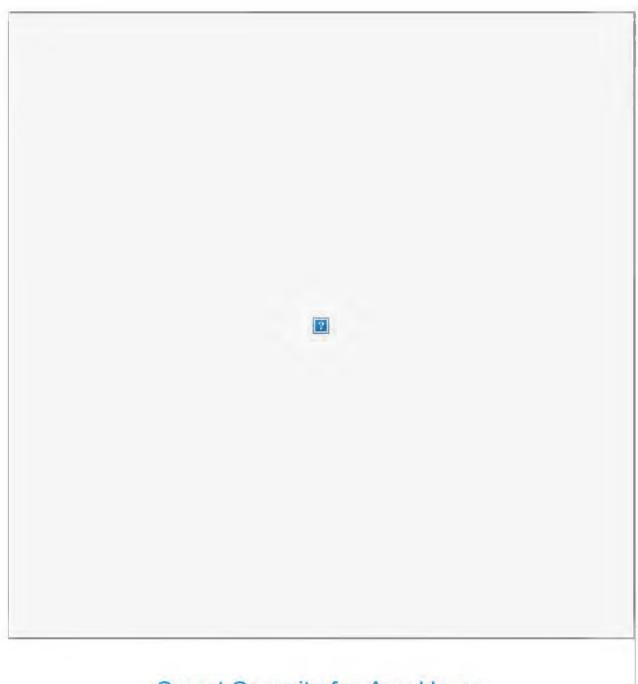
Barbara Geiger would like to give you access to their security device.

As a shared user, you'll get mobile alerts when anyone triggers this device. Answer the alert, and you can see, hear and speak to people on camera from anywhere.

Before you can access this device, you'll need to create a Ring account and download the free Ring app. Tap the button below to create your account at Ring.com to get started.

#### Create My Account





#### Smart Security for Any Home

Ring puts smart home security in your hands. With a Ring Video Doorbell at your door and Security Cameras around the house, you can create a Ring of Security around your entire home.

View all Products

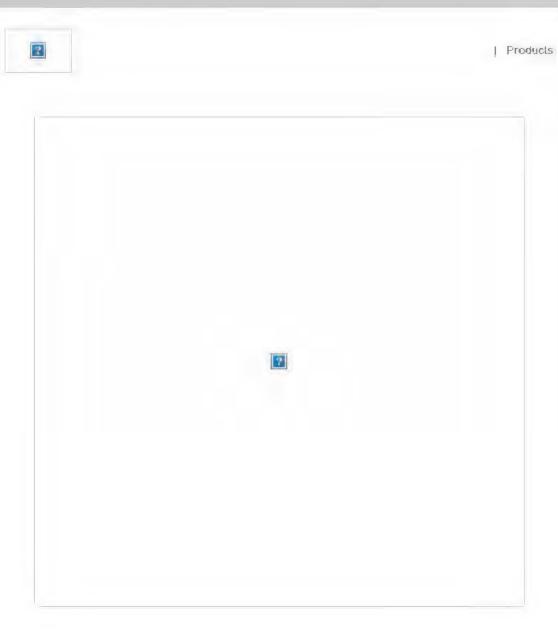


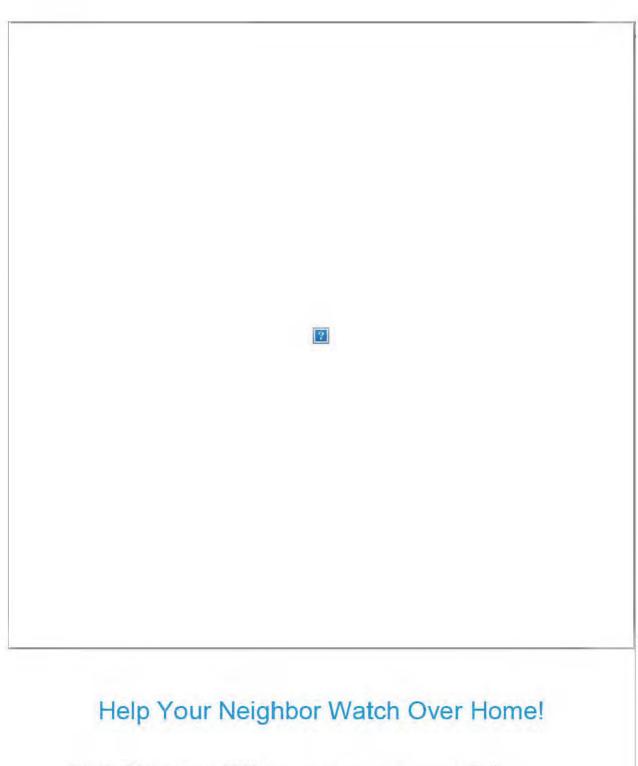
From: To: Subject: Date: Ring Team

Moran, Thomas Someone Shared a Ring Device With You! Wednesday, April 17, 2019 7:31:52 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.



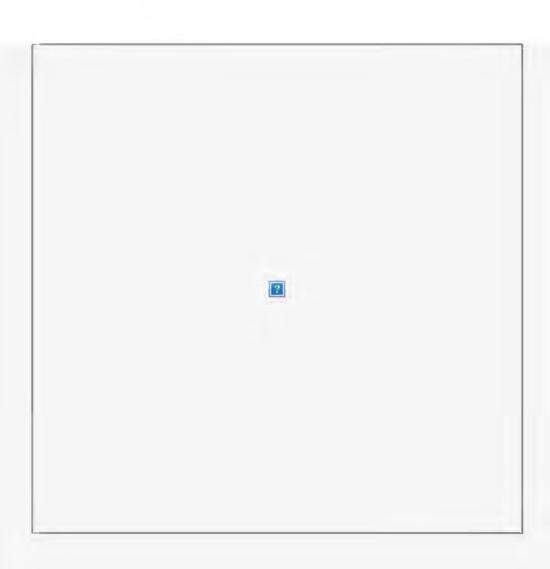


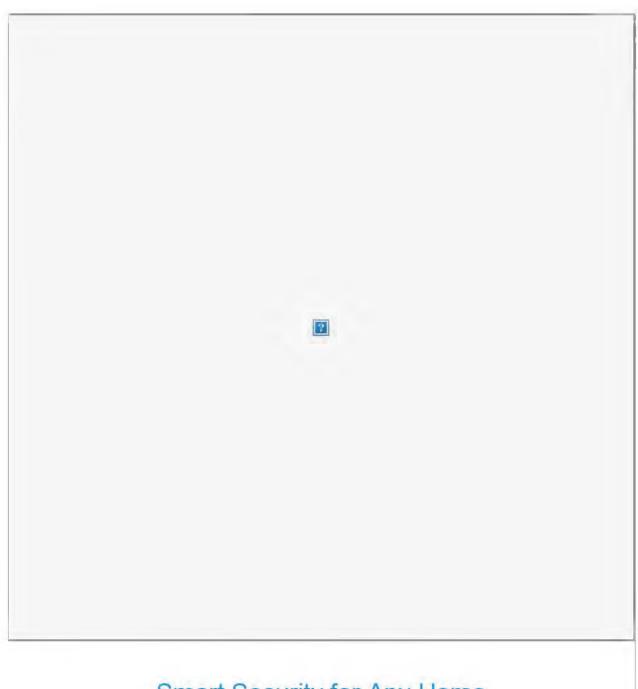
Maria Moran would like to give you access to their security device.

As a shared user, you'll get mobile alerts when anyone triggers this device. Answer the alert, and you can see, hear and speak to people on camera from anywhere.

Before you can access this device, you'll need to create a Ring account and download the free Ring app. Tap the button below to create your account at Ring.com to get started.

#### Create My Account

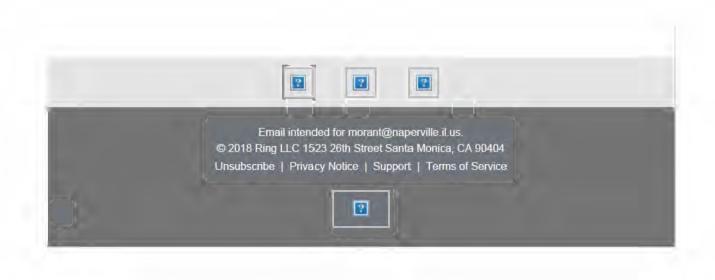




#### Smart Security for Any Home

Ring puts smart home security in your hands. With a Ring Video Doorbell at your door and Security Cameras around the house, you can create a Ring of Security around your entire home.

View all Products



From: Ring Team
To: Arsenault, Richard

Subject: Spring Sale: Save on All Ring Cameras Date: Spring April 19, 2019 11:55:41 AM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

# Secure your property, your way.

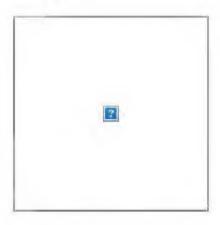
Sadie	

A lot happens around your home. Thankfully, there's a Ring Camera for your every need. Explore the right option for you and save.

Shop Now

## Brighten your blind spots.

Our most popular camera that's designed for high-traffic areas.



Floodlight Cam

\$199 \$249

**Buy Now** 

# Every corner covered.

Easy to install and ready to watch your back or front yard.



## Goes everywhere.

Keep an eye on the kids and pets, both indoors and out.



Stickup Cam

\$149 \$179.99

#### **Buy Now**

\*Offer expires at 11:59 p.m. (PT) on April 21, 2019. Offer valid in U.S. and Canada only. Offer only applies to select Ring products sold on Ring.com. Shipping charges and taxes may apply to the full value of discounted items. Offer limited to one per customer. Offer may not be combined with other offers or applied retroactively. If any of the products related to this offer are returned, your refund will equal the amount you paid for the product, subject to applicable refund policies.

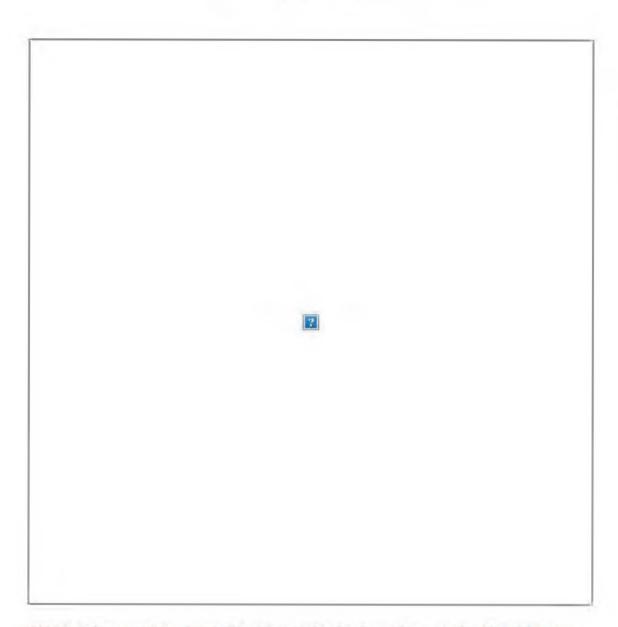


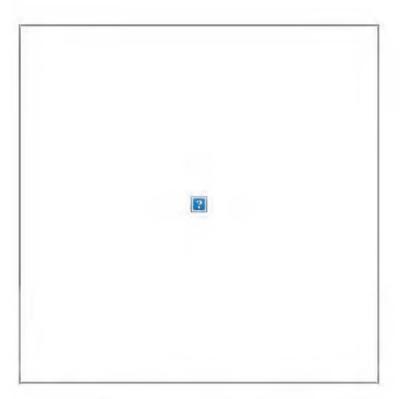
From: Ring Neighbors Portal Team
To: Sheehan, Tom
Subject: Success on Ring Neighbors P

Subject: Success on Ring Neighbors Portal Date: Thursday, April 4, 2019 2:45:12 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

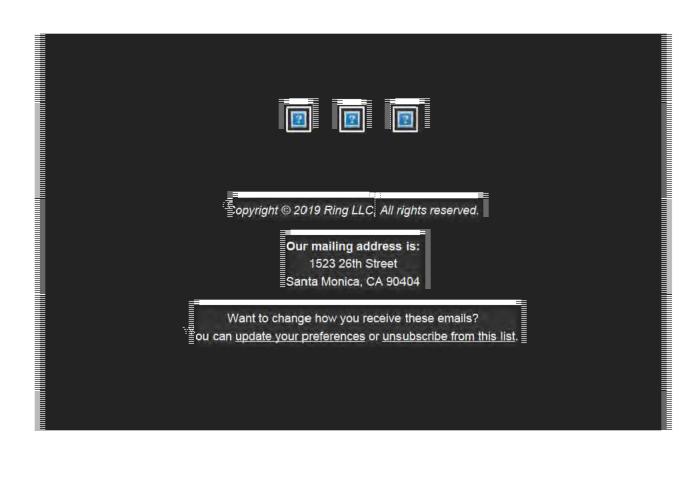




Read the Full Story

\*Log in to Portal Required

First time logging in? Reply to this email for assistance.

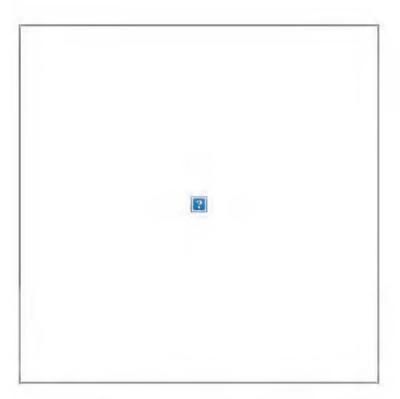


From: Ring Neighbors Portal Team
To: Gibertini, Tom
Subject: Success on Ring Neighbors Portal

Date: Success on king Neignbors Portal
Thursday, April 4, 2019 2:45:12 PM

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

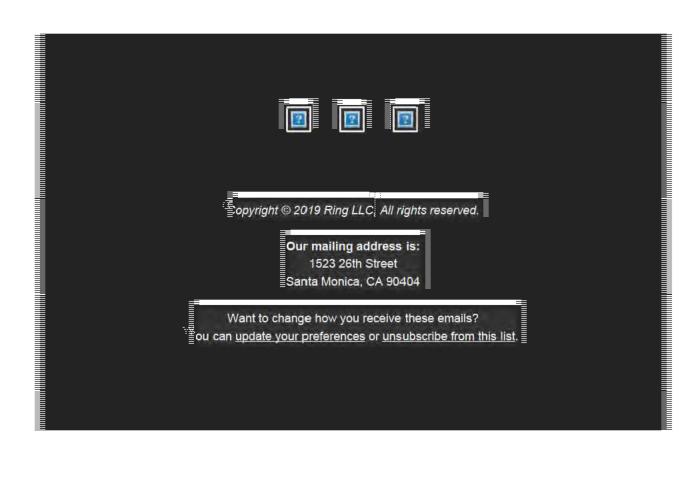
CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).



Read the Full Story

\*Log in to Portal Required

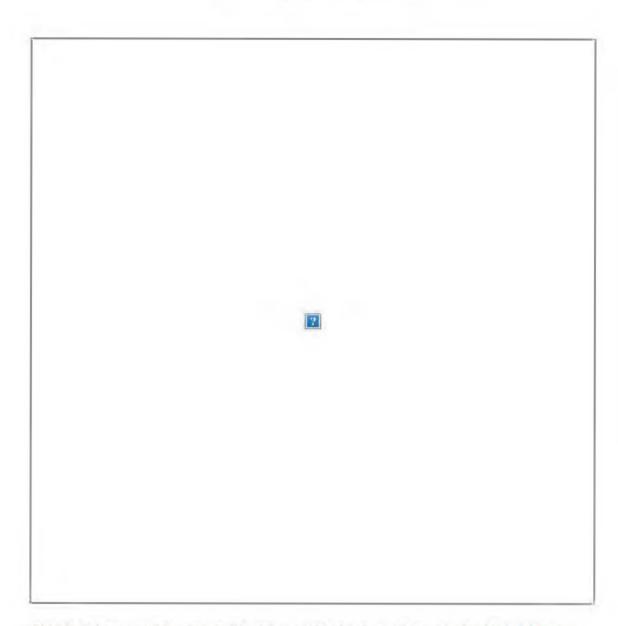
First time logging in? Reply to this email for assistance.

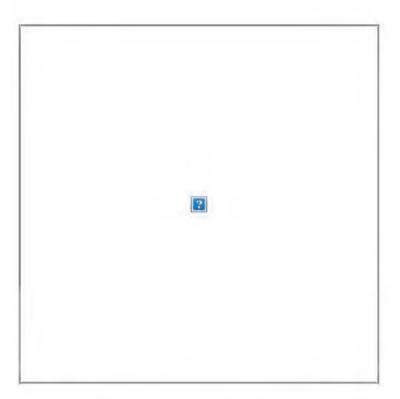


From: Ring Neighbors Portal Team
To: Ogan, Tim
Subject: Success on Ring Neighbors Portal
Date: Thursday, April 4, 2019 2:45:10 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

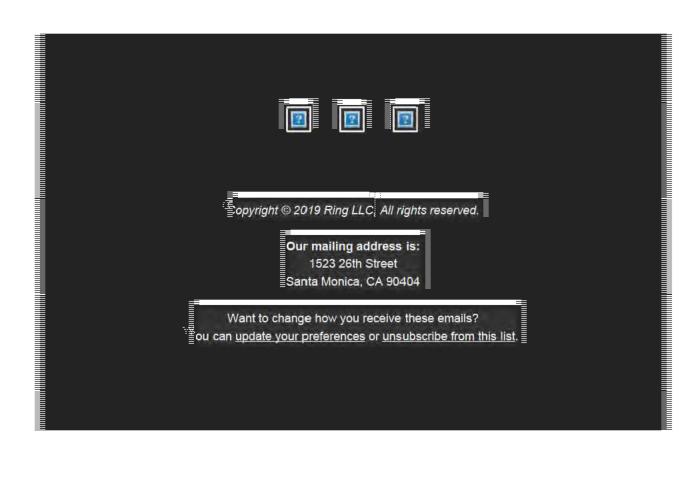




Read the Full Story

\*Log in to Portal Required

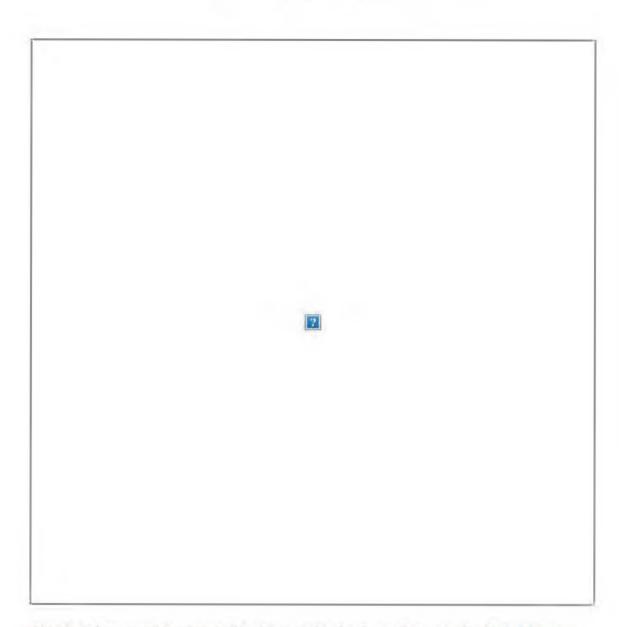
First time logging in? Reply to this email for assistance.

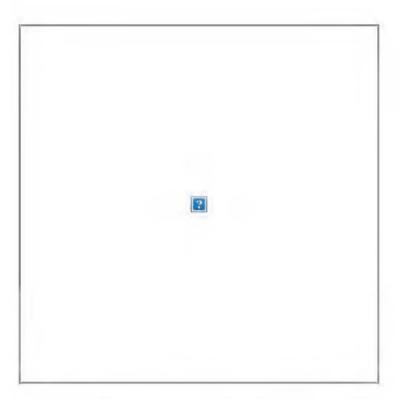


From: Ring Neighbors Portal Team
Madden, Timothy
Subject: Success on Ring Neighbors Portal
Date: Thursday, April 4, 2019 2:45:09 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

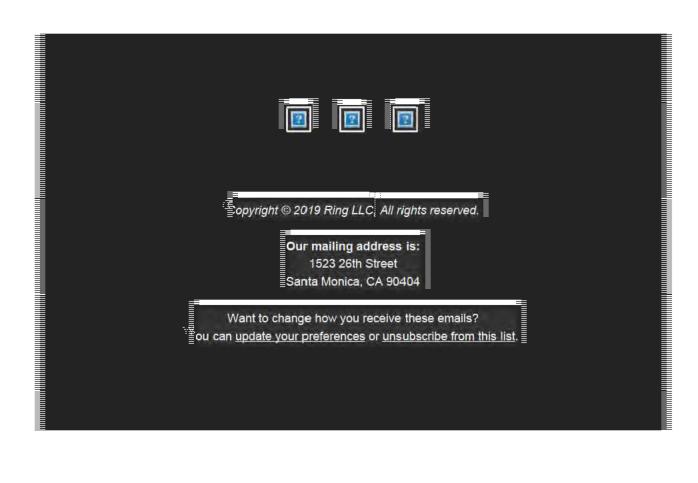




Read the Full Story

\*Log in to Portal Required

First time logging in? Reply to this email for assistance.

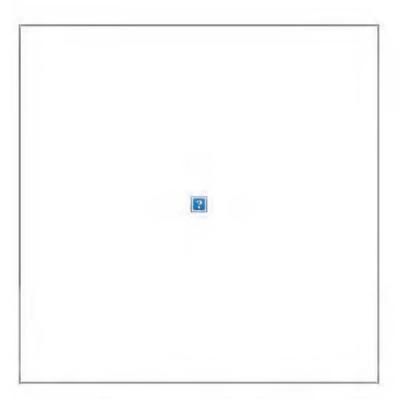


From: Ring Neighbors Portal Team
To: Black, Tim
Subject: Success on Ring Neighbors Portal
Date: Thursday, April 4, 2019 2:45:08 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

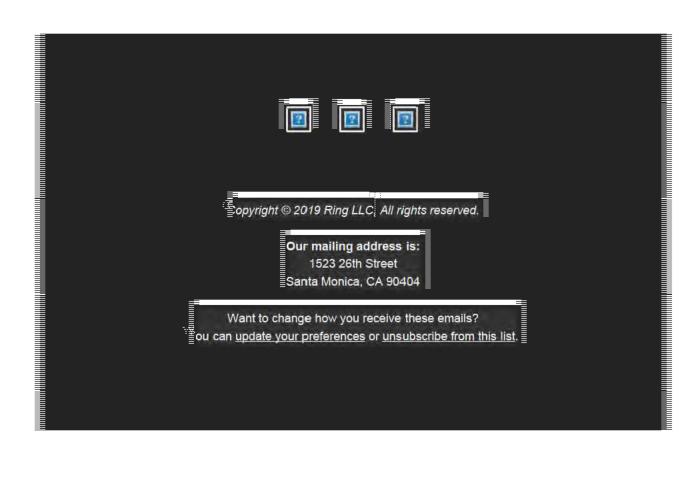
	2	



Read the Full Story

\*Log in to Portal Required

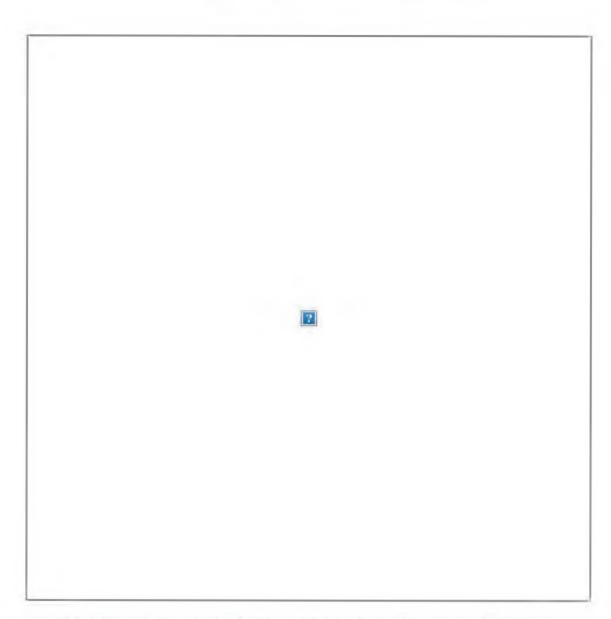
First time logging in? Reply to this email for assistance.

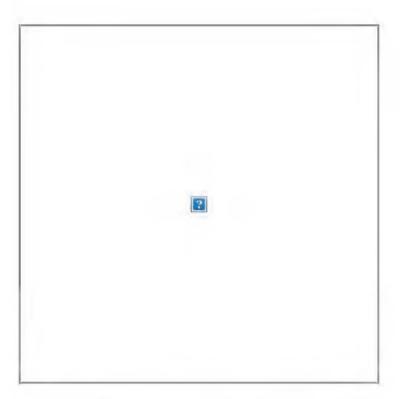


From: Ring Neighbors Portal Team
To: Thorsen, Scott (PD)
Subject: Success on Ring Neighbors Portal
Date: Thursday, April 4, 2019 2:45:07 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

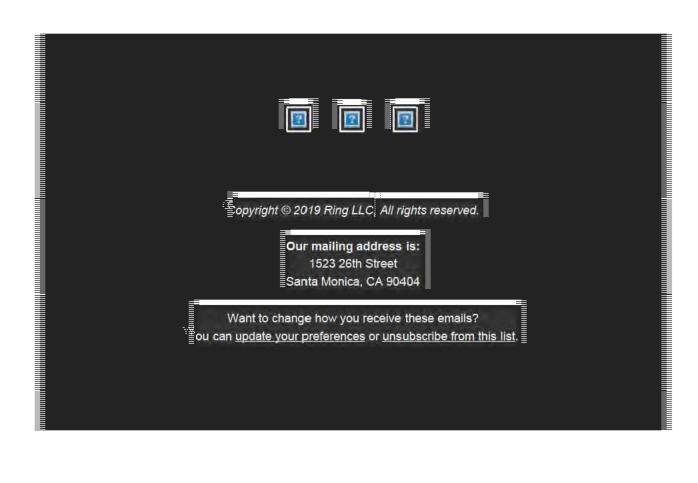




Read the Full Story

\*Log in to Portal Required

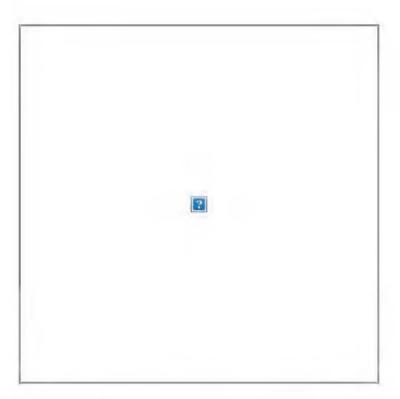
First time logging in? Reply to this email for assistance.



From: Ring Neighbors Portal Team
To: Arsenault, Richard
Subject: Success on Ring Neighbors Portal
Date: Thursday, April 4, 2019 2:45:06 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

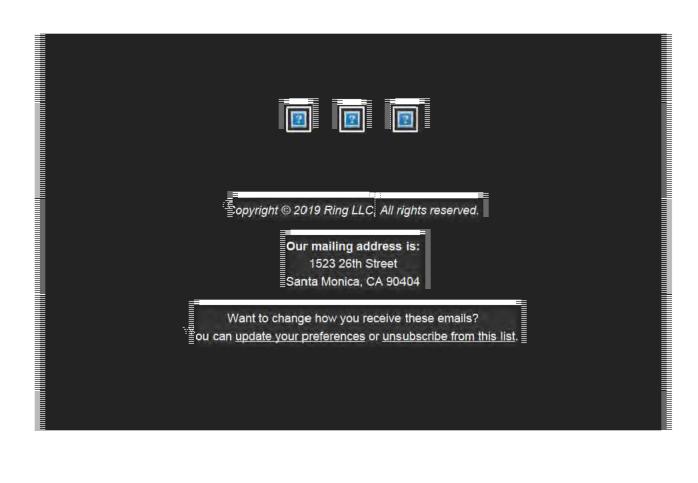
**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.



Read the Full Story

\*Log in to Portal Required

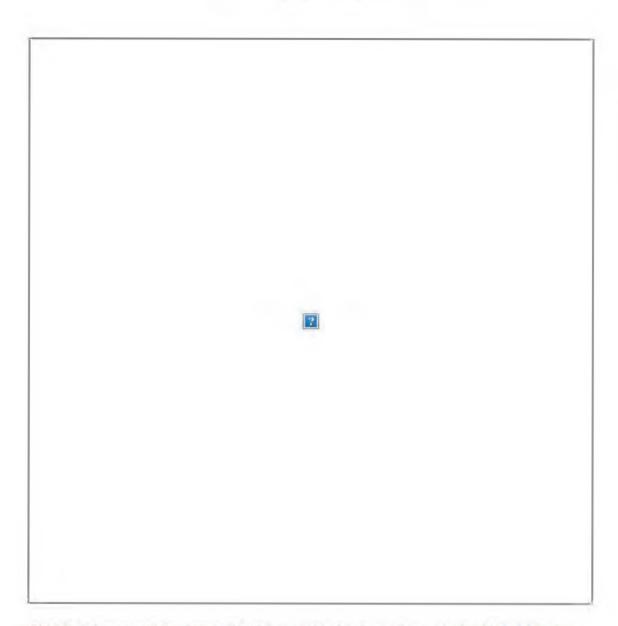
First time logging in? Reply to this email for assistance.

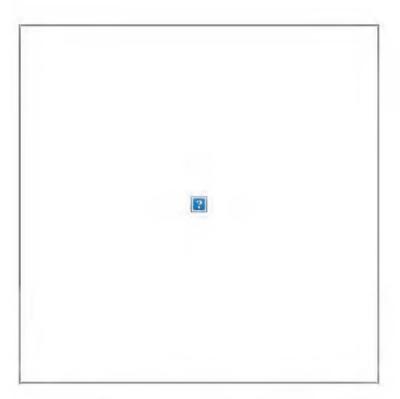


From: Ring Neighbors Portal Team
Lee, Robert
Subject: Success on Ring Neighbors Portal
Date: Thursday, April 4, 2019 2:45:06 PM

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

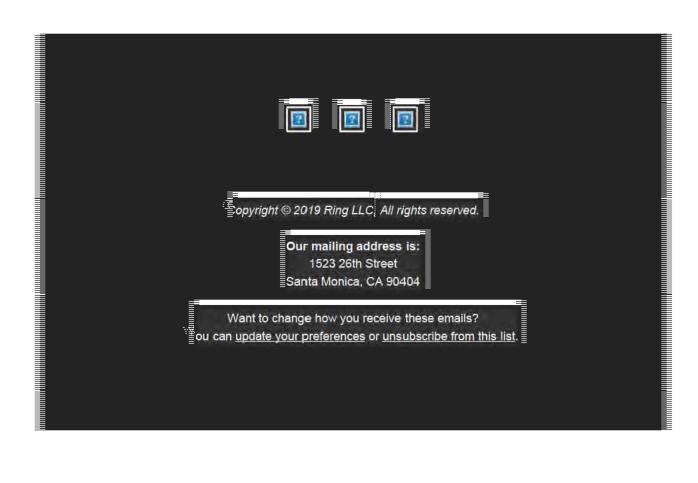




Read the Full Story

\*Log in to Portal Required

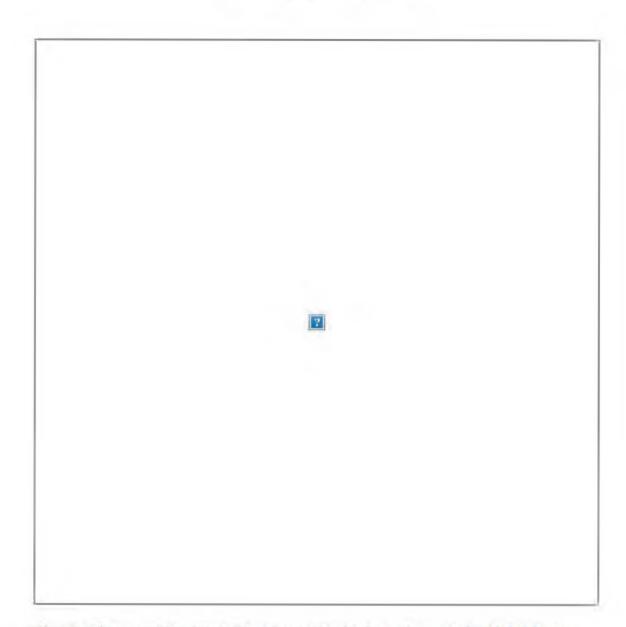
First time logging in? Reply to this email for assistance.

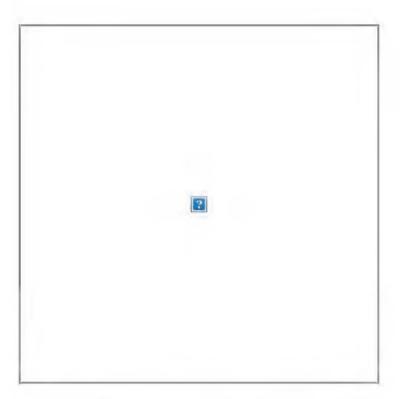


From: Ring Neighbors Portal Team
To: Courterier, Michael
Subject: Success on Ring Neighbors Portal
Date: Thursday, April 4, 2019 2:45:04 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

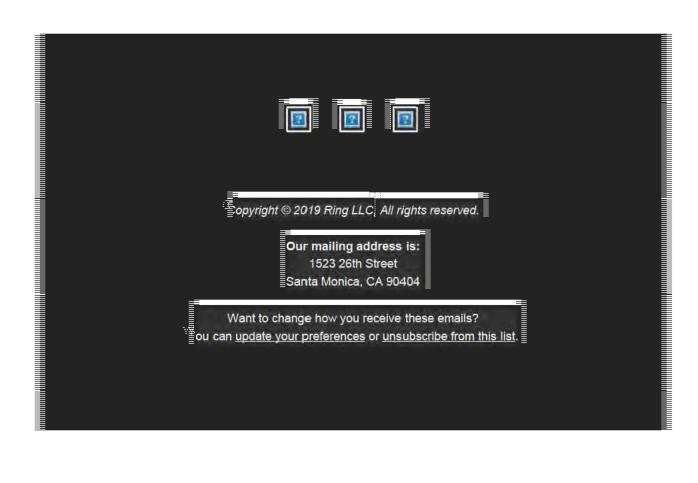




Read the Full Story

\*Log in to Portal Required

First time logging in? Reply to this email for assistance.

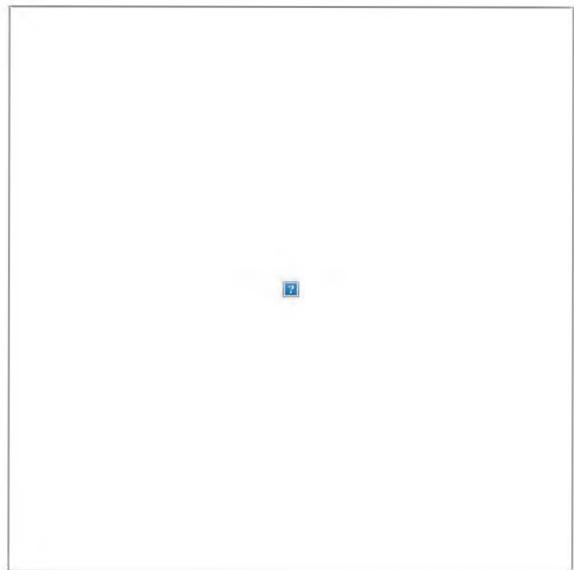


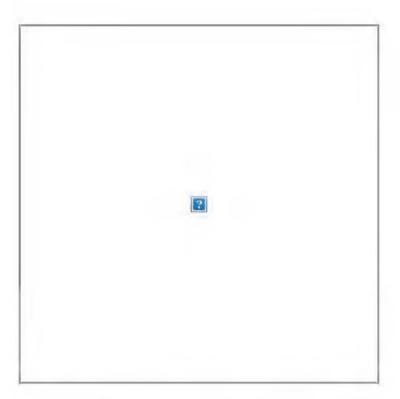
From: Ring Neighbors Portal Team
To: Elliott, Paul
Subject: Success on Ring Neighbors Portal

Subject: Success on Ring Neighbors Portal Date: Thursday, April 4, 2019 2:45:04 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

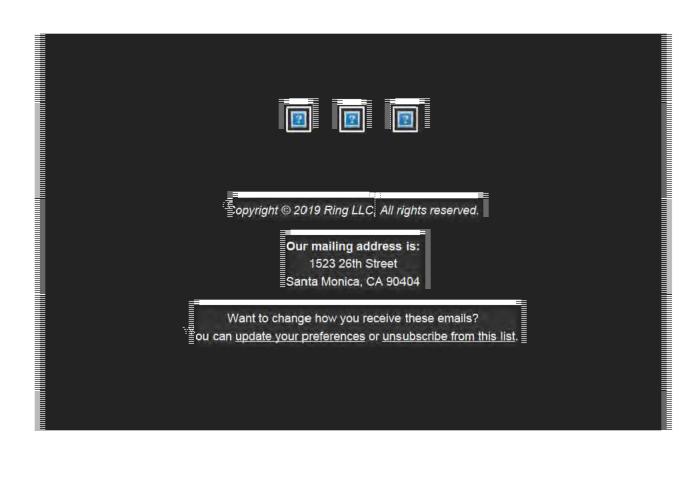




Read the Full Story

\*Log in to Portal Required

First time logging in? Reply to this email for assistance.

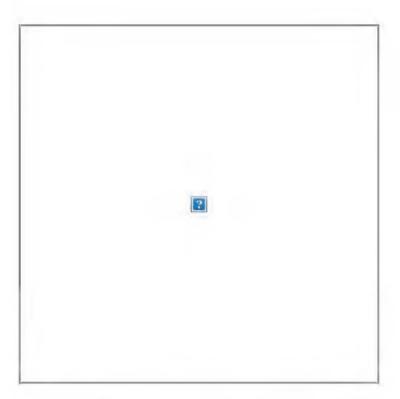


From: Ring Neighbors Portal Team
To: Barnushi, Nijas
Subject: Success on Ring Neighbors Portal
Date: Thursday, April 4, 2019 2:45:03 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

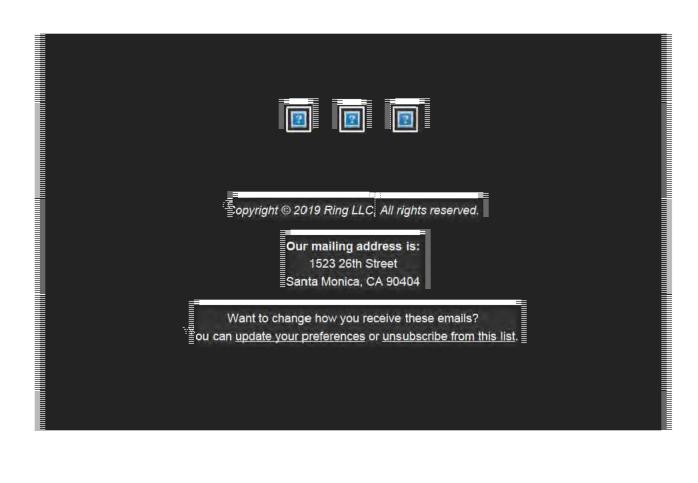
	2	



Read the Full Story

\*Log in to Portal Required

First time logging in? Reply to this email for assistance.



From: Ring Neighbors Portal Team

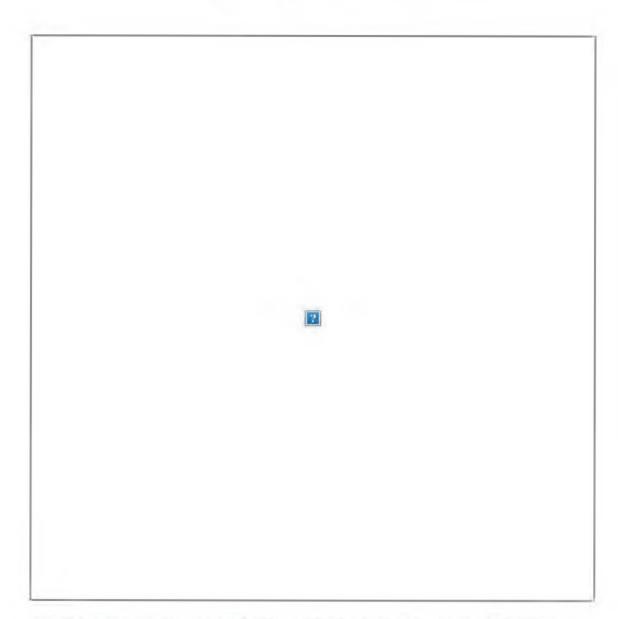
To: McLaughlin, Kory

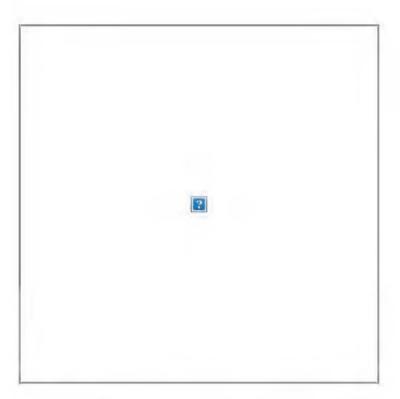
Subject: Success on Ring Neighbors Portal

Date: Thursday, April 4, 2019 2:45:03 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

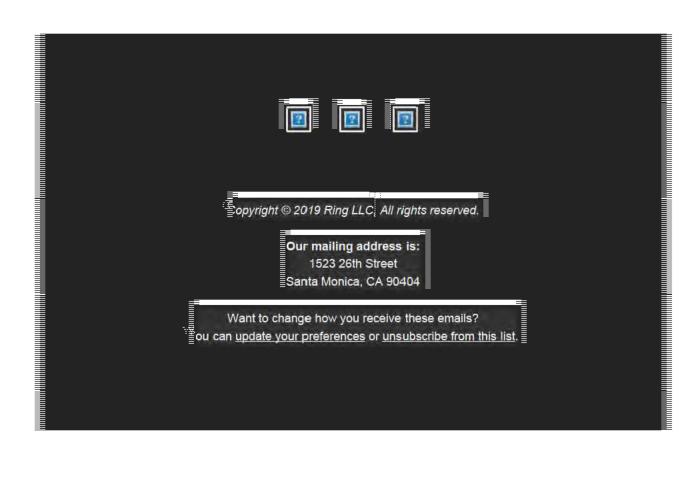




Read the Full Story

\*Log in to Portal Required

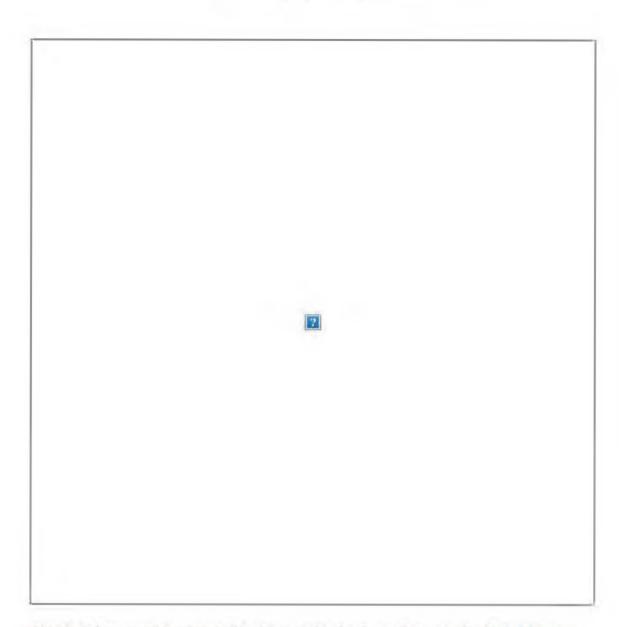
First time logging in? Reply to this email for assistance.

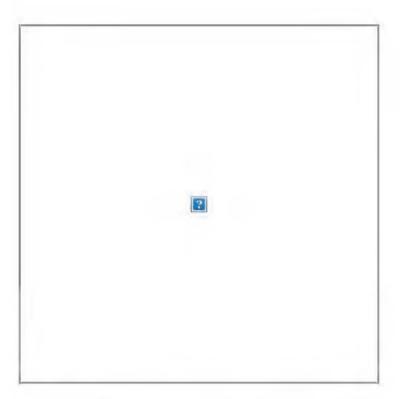


From: Ring Neighbors Portal Team
To: Son, Mike
Subject: Success on Ring Neighbors Portal
Date: Thursday, April 4, 2019 2:45:02 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

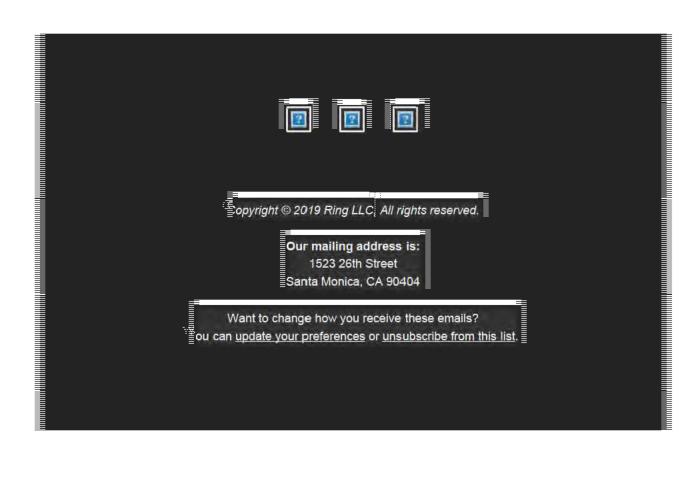




Read the Full Story

\*Log in to Portal Required

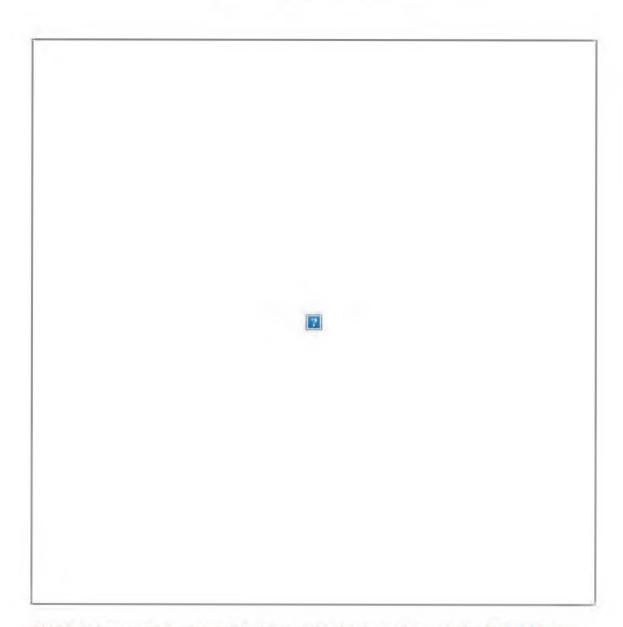
First time logging in? Reply to this email for assistance.

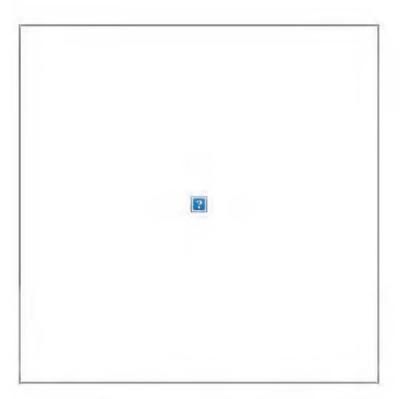


From: Ring Neighbors Portal Team
Williams, Michaus
Subject: Success on Ring Neighbors Portal
Date: Thursday, April 4, 2019 2:45:01 PM

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

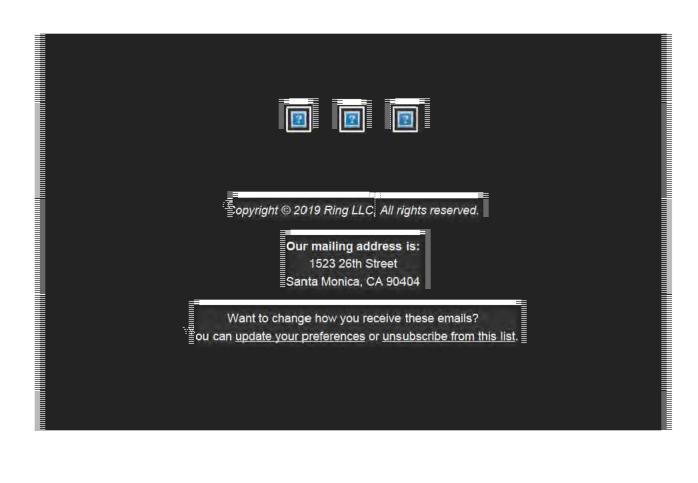




Read the Full Story

\*Log in to Portal Required

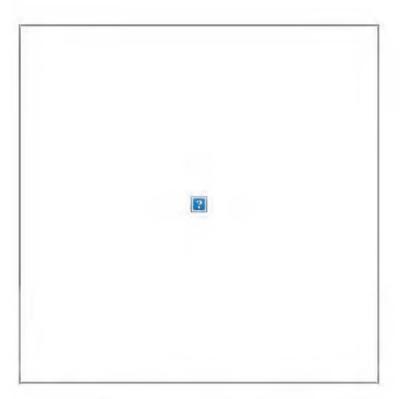
First time logging in? Reply to this email for assistance.



From: Ring Neighbors Portal Team
To: Egan, Matt
Subject: Success on Ring Neighbors Portal
Date: Thursday, April 4, 2019 2:45:01 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

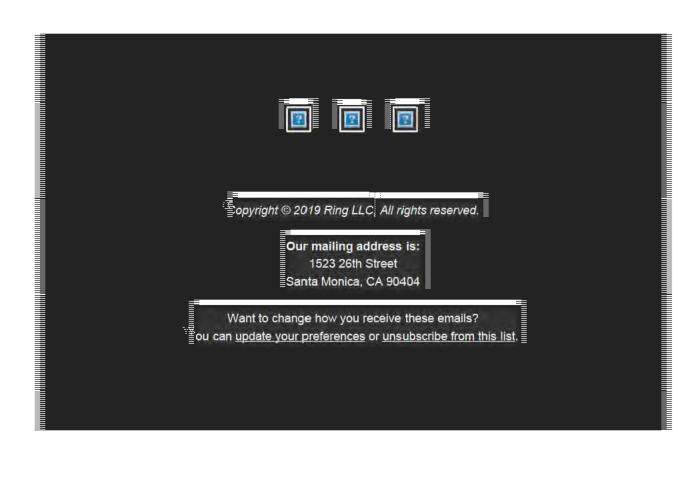
**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.



Read the Full Story

\*Log in to Portal Required

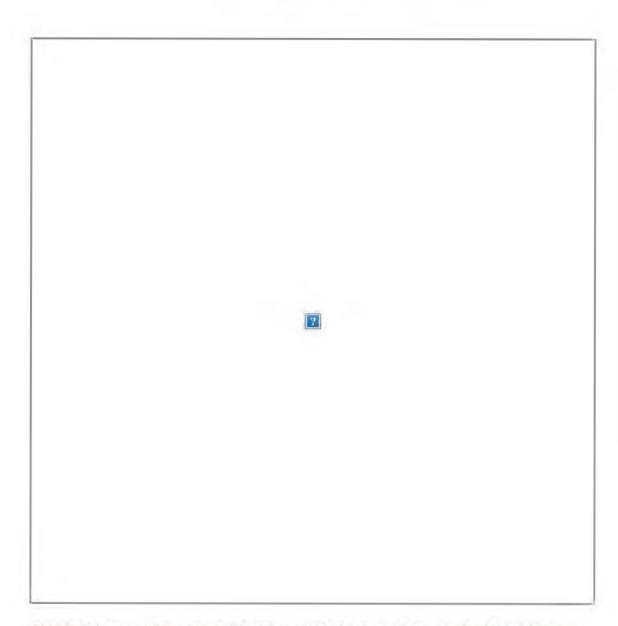
First time logging in? Reply to this email for assistance.

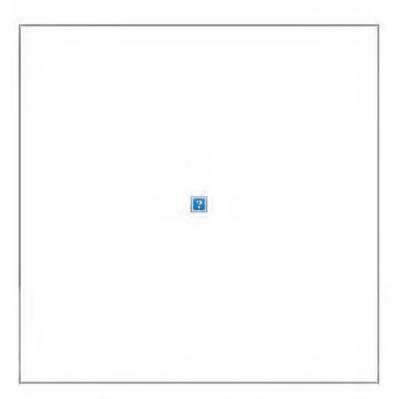


From: Ring Neighbors Portal Team
To: Martin, Lee
Subject: Success on Ring Neighbors Portal
Date: Thursday, April 4, 2019 2:45:00 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

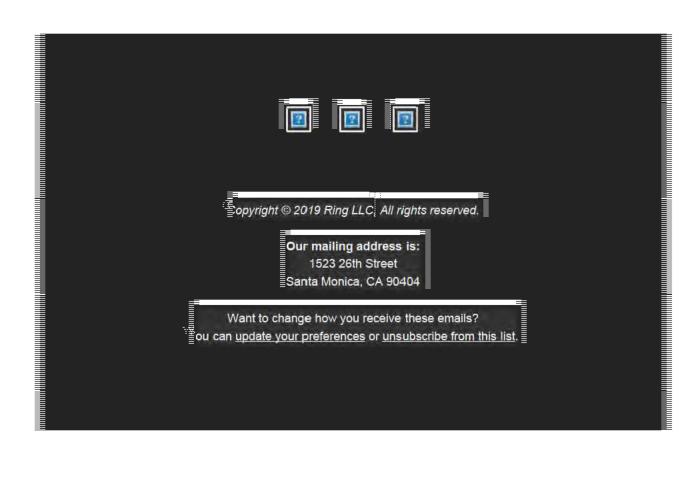




Read the Full Story

\*Log in to Portal Required

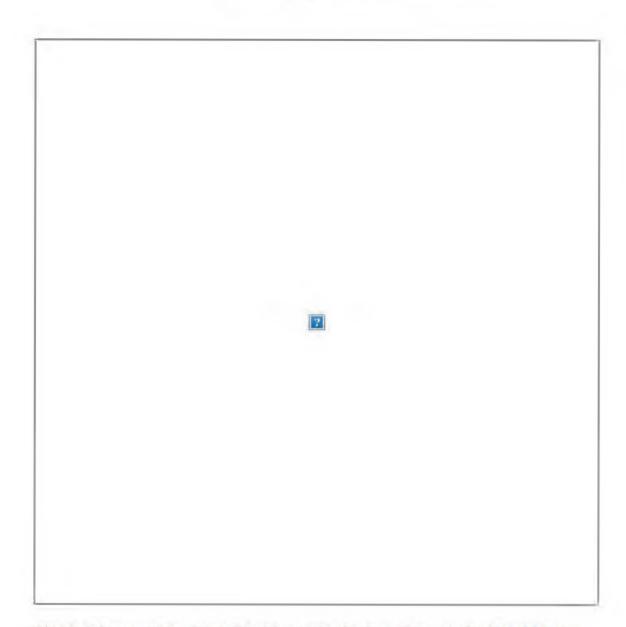
First time logging in? Reply to this email for assistance.

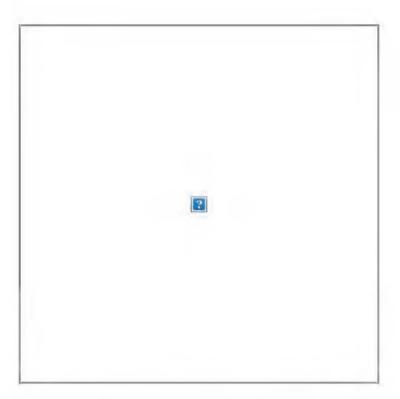


From: Ring Neighbors Portal Team
To: Anderson, Kathleen
Subject: Success on Ring Neighbors Portal
Thursday, April 4, 2019 2:45:00 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

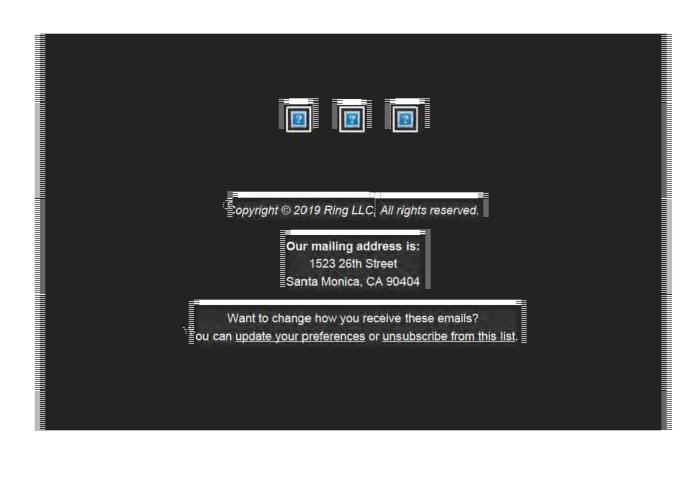




Read the Full Story

\*Log in to Portal Required

First time logging in? Reply to this email for assistance.

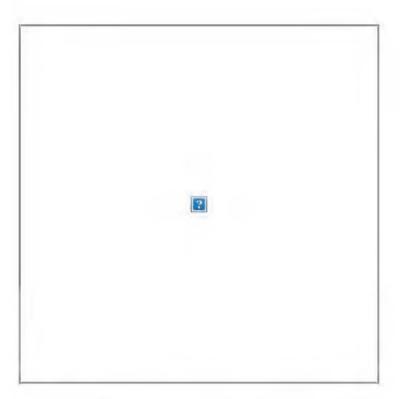


From: Ring Neighbors Portal Team
To: Getterny, Ken
Subject: Success on Ring Neighbors Portal
Date: Thursday, April 4, 2019 2:45:00 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

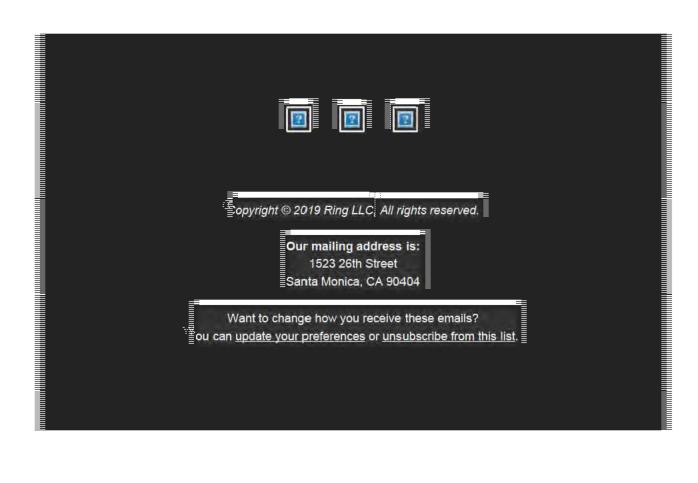
	2	



Read the Full Story

\*Log in to Portal Required

First time logging in? Reply to this email for assistance.



From: Ring Neighbors Portal Team

To: Czubak, Ken

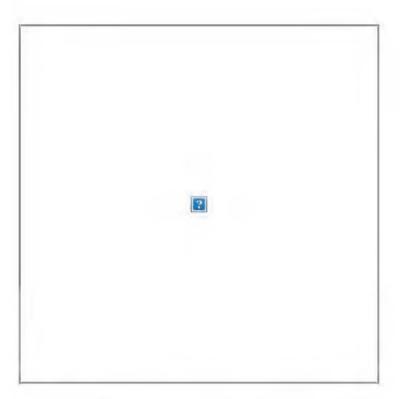
Subject: Success on Ring Neighbors Portal

Date: Thursday, April 4, 2019 2:44:59 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

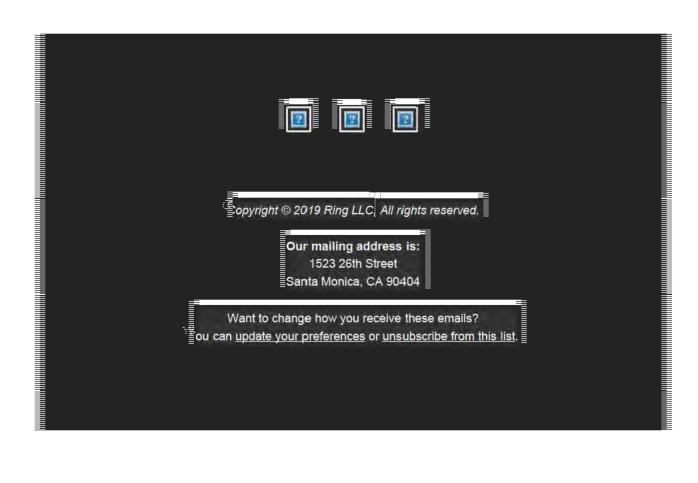
	12	



Read the Full Story

\*Log in to Portal Required

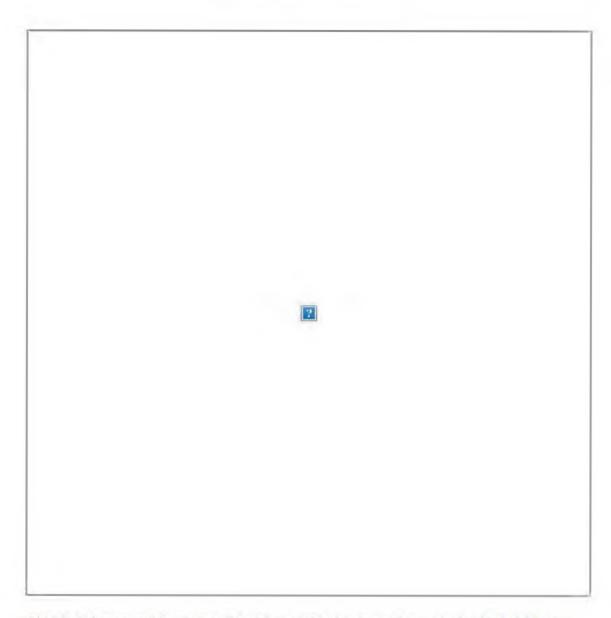
First time logging in? Reply to this email for assistance.

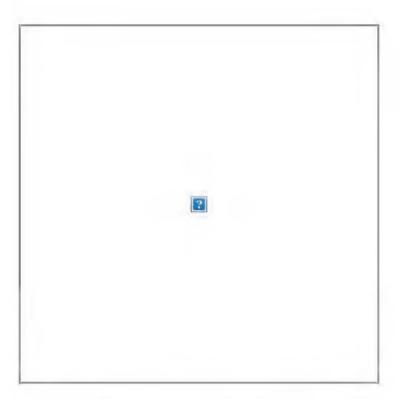


From: Ring Neighbors Portal Team
Lardino, Julie
Subject: Success on Ring Neighbors Portal
Date: Thursday, April 4, 2019 2:44:58 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

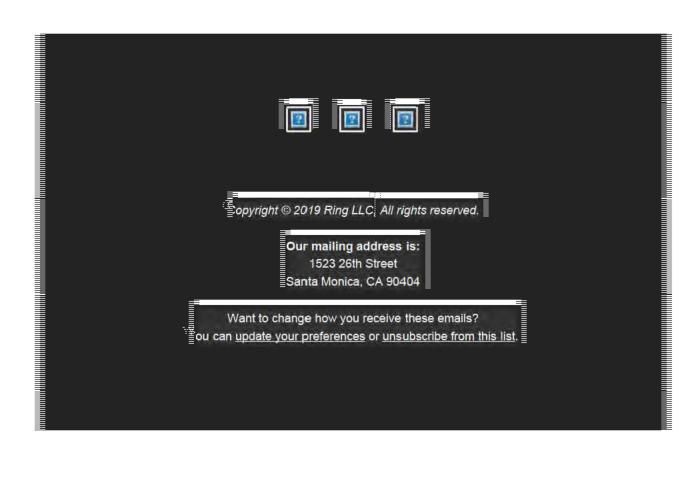




Read the Full Story

\*Log in to Portal Required

First time logging in? Reply to this email for assistance.

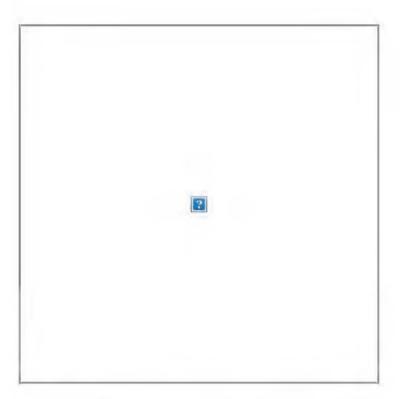


From: Ring Neighbors Portal Team
To: Considine, Kalah
Subject: Success on Ring Neighbors Portal

Date: Thursday, April 4, 2019 2:44:58 PM

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

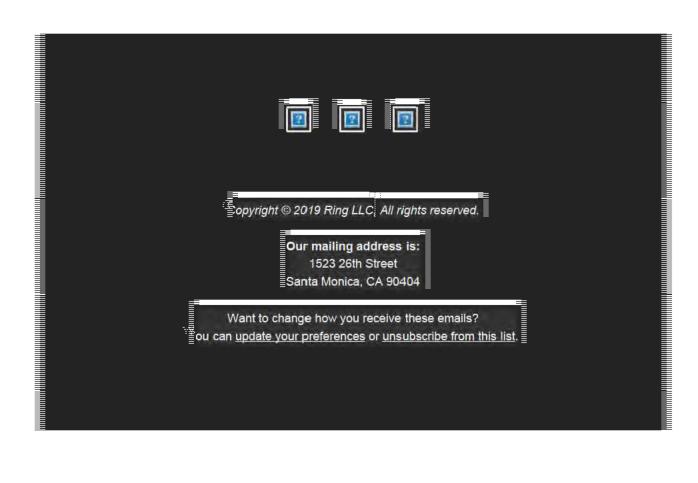
CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).



Read the Full Story

\*Log in to Portal Required

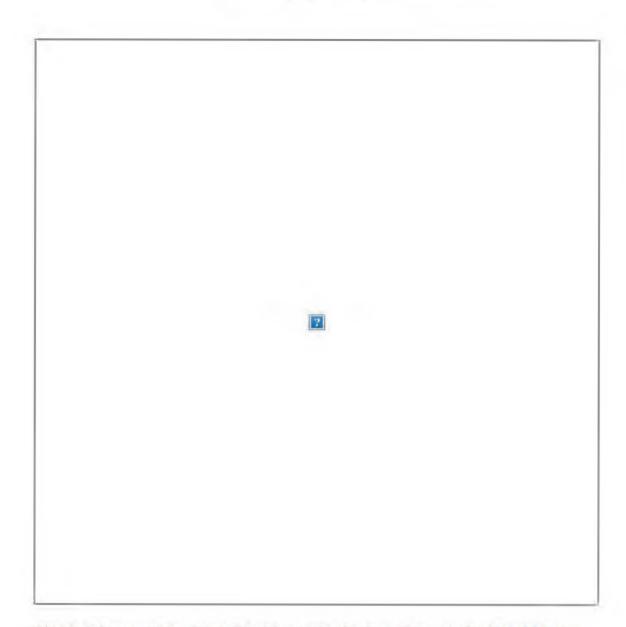
First time logging in? Reply to this email for assistance.

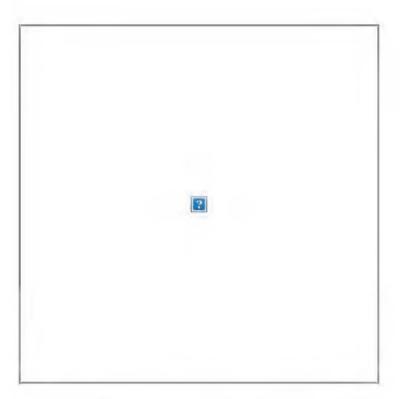


From: Ring Neighbors Portal Team
To: Zbrozek, Jason
Subject: Success on Ring Neighbors Portal
Date: Thursday, April 4, 2019 2:44:57 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

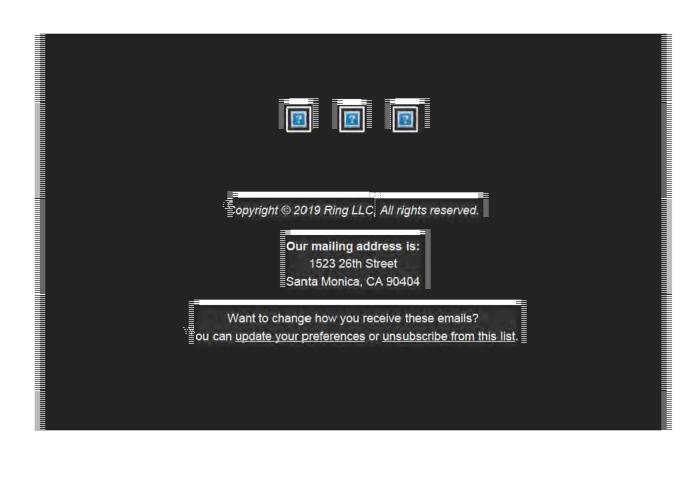




Read the Full Story

\*Log in to Portal Required

First time logging in? Reply to this email for assistance.

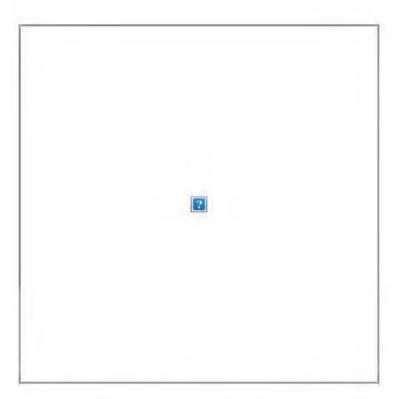


From: Ring Neighbors Portal Team
To: Womack, Jeremy
Subject: Success on Ring Neighbors Portal
Date: Thursday, April 4, 2019 2:44:57 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender

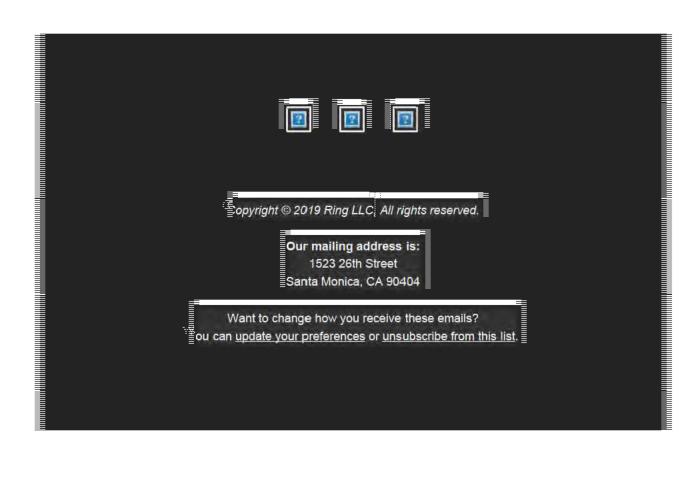
and know the content is safe.



Read the Full Story

\*Log in to Portal Required

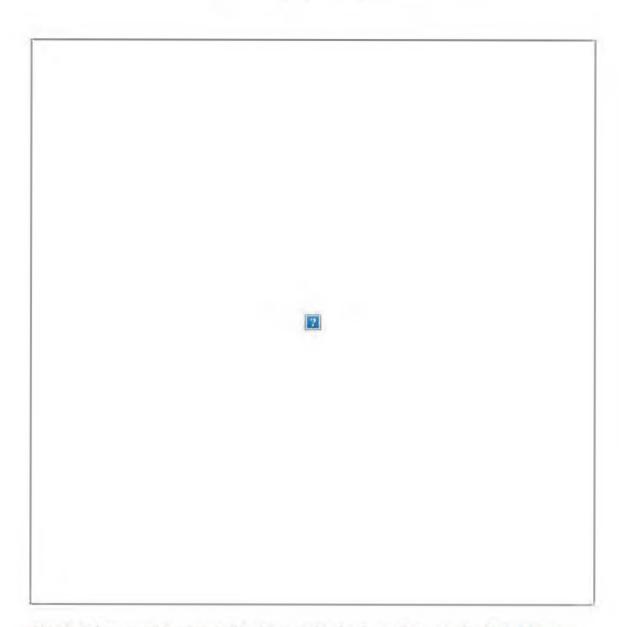
First time logging in? Reply to this email for assistance.

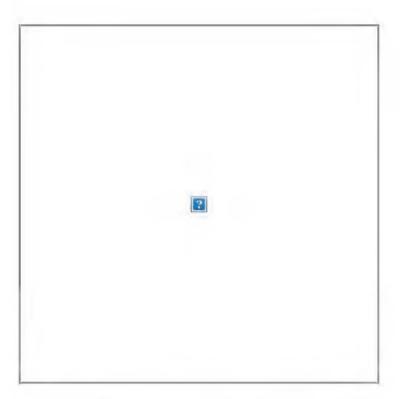


From: Ring Neighbors Portal Team
To: Gibler, Erin
Subject: Success on Ring Neighbors Portal
Date: Thursday, April 4, 2019 2:44:56 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

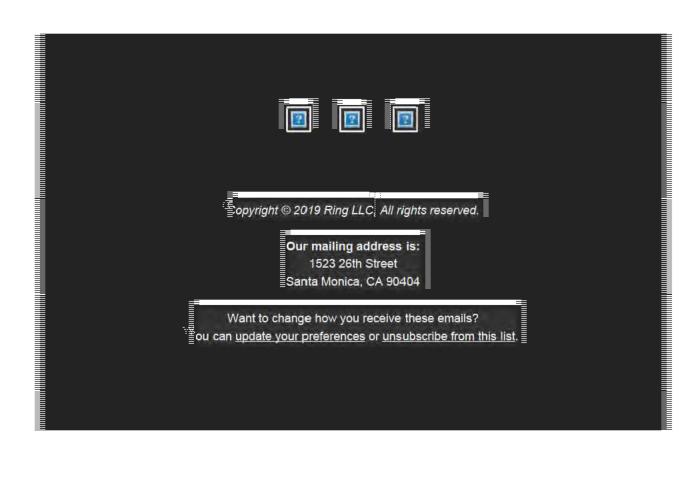




Read the Full Story

\*Log in to Portal Required

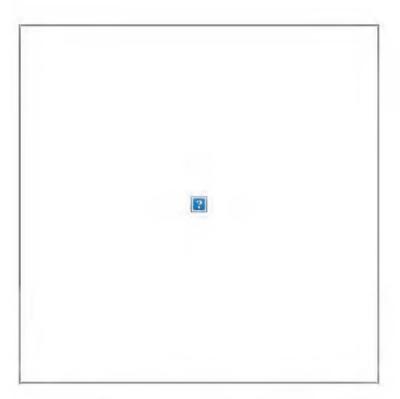
First time logging in? Reply to this email for assistance.



From: Ring Neighbors Portal Team
To: Stubler, Jason
Subject: Success on Ring Neighbors Portal
Date: Thursday, April 4, 2019 2:44:56 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

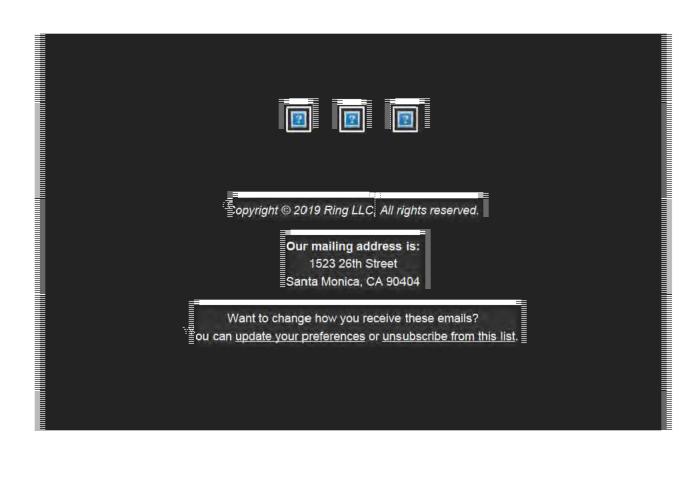
**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.



Read the Full Story

\*Log in to Portal Required

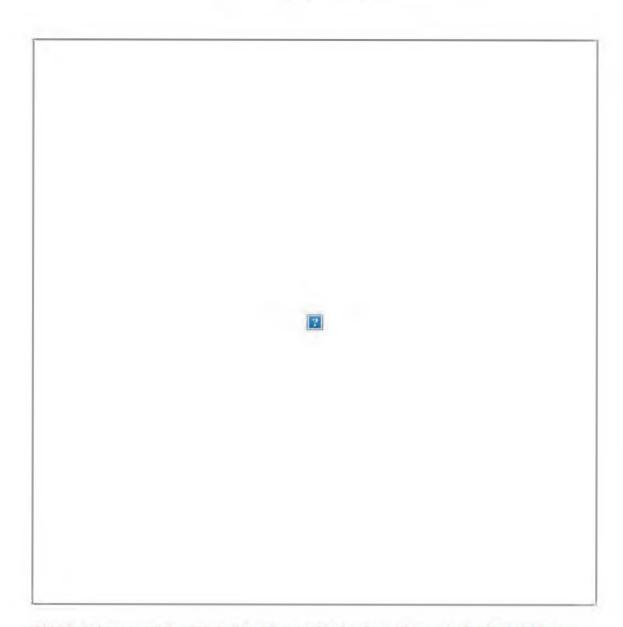
First time logging in? Reply to this email for assistance.

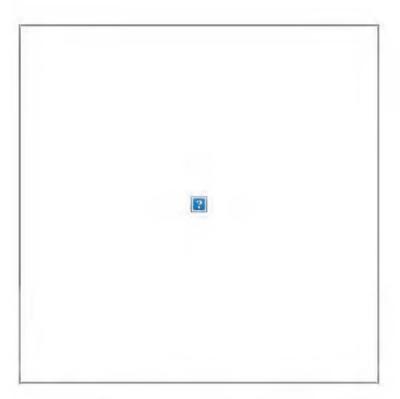


From: Ring Neighbors Portal Team
To: Arres, Jason
Subject: Success on Ring Neighbors Portal
Date: Thursday, April 4, 2019 2:44:55 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

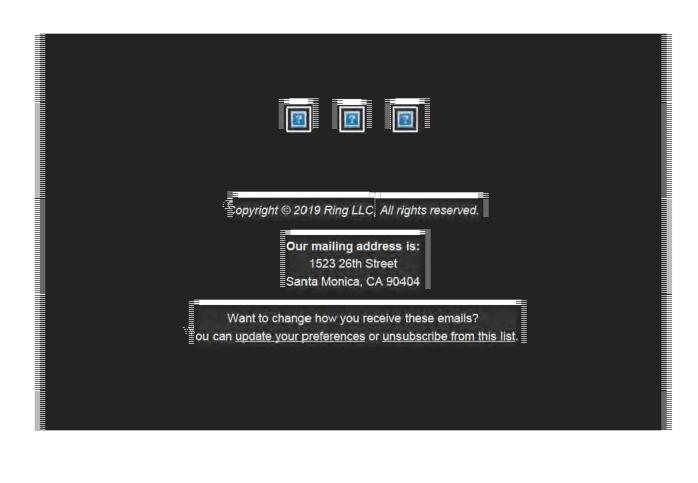




Read the Full Story

\*Log in to Portal Required

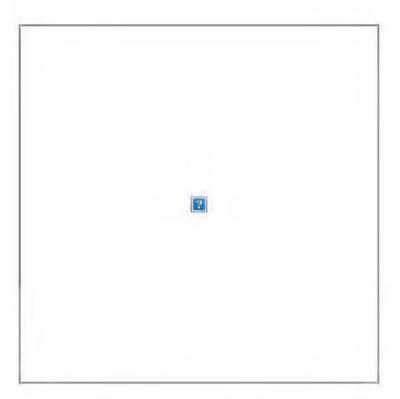
First time logging in? Reply to this email for assistance.



From: Ring Neighbors Portal Team
To: Deuchler, Elena
Subject: Success on Ring Neighbors Portal
Date: Thursday, April 4, 2019 2:44:55 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

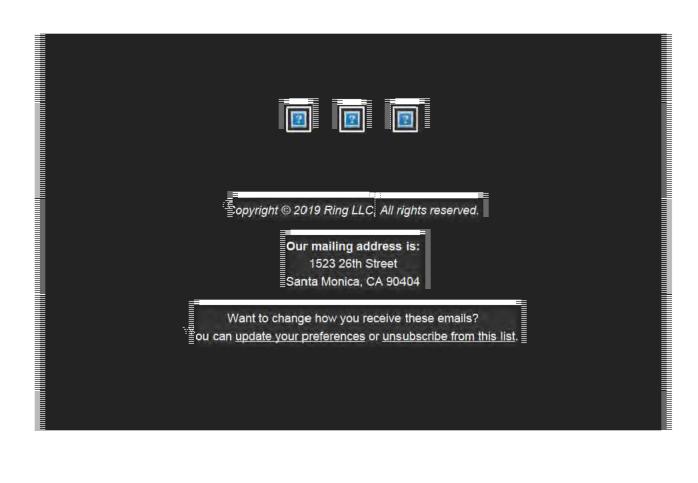
**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.



Read the Full Story

\*Log in to Portal Required

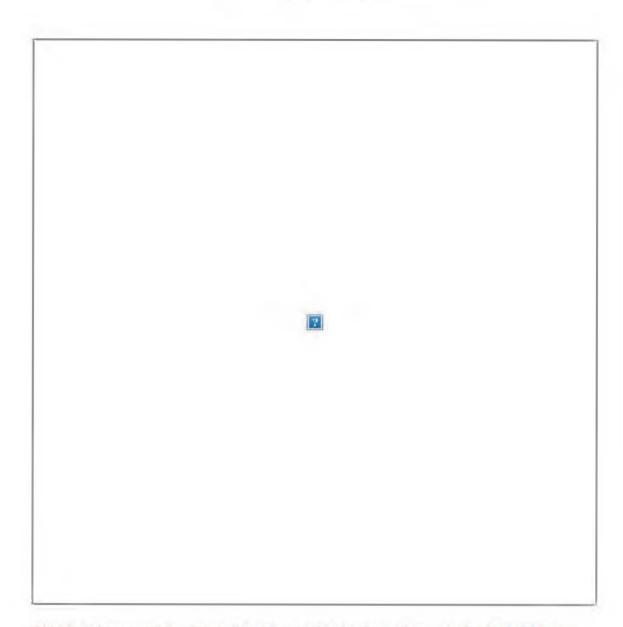
First time logging in? Reply to this email for assistance.

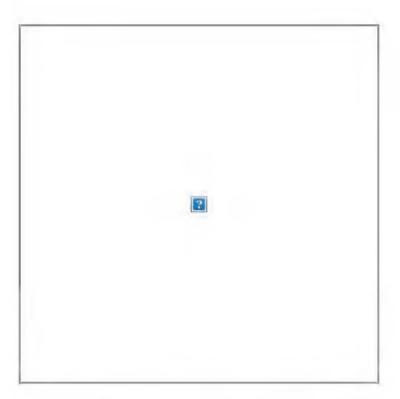


From: Ring Neighbors Portal Team
Lindgren, David
Subject: Success on Ring Neighbors Portal
Date: Thursday, April 4, 2019 2:44:53 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

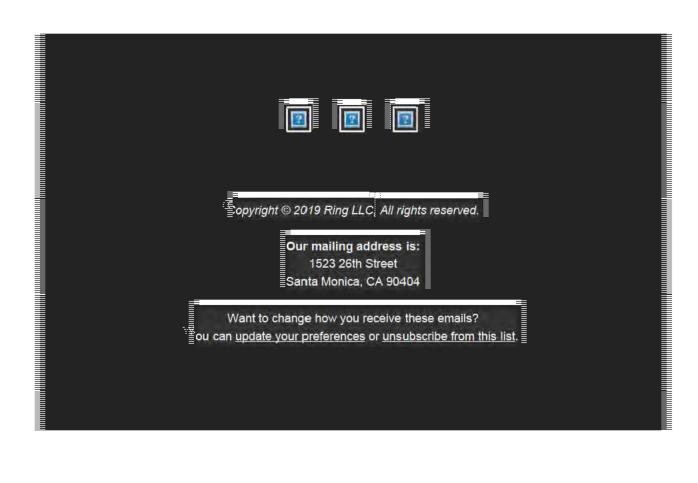




Read the Full Story

\*Log in to Portal Required

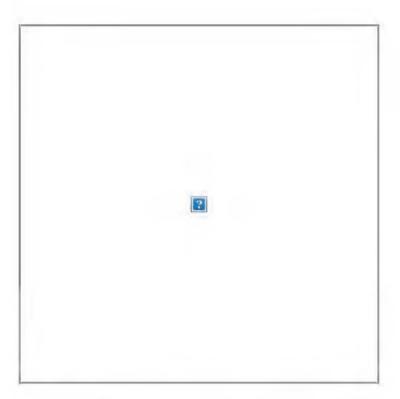
First time logging in? Reply to this email for assistance.



From: Ring Neighbors Portal Team
To: Corneliusen, Eddie
Subject: Success on Ring Neighbors Portal
Date: Thursday, April 4, 2019 2:44:53 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

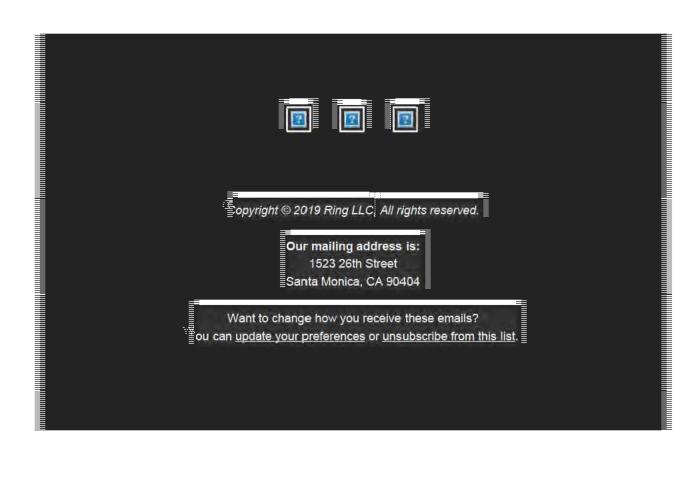
**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.



Read the Full Story

\*Log in to Portal Required

First time logging in? Reply to this email for assistance.

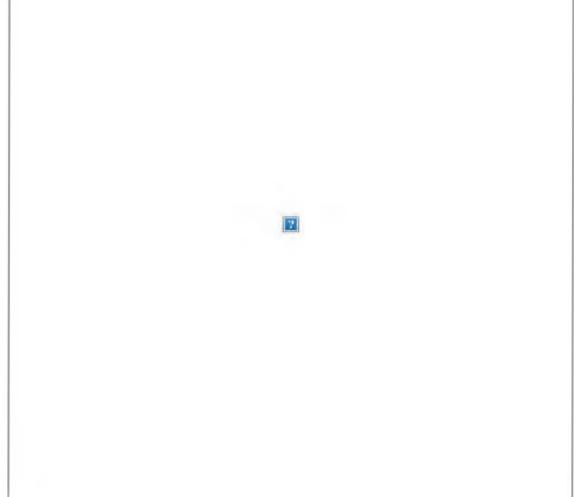


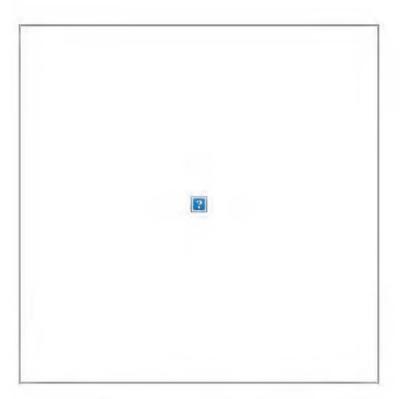
From: Ring Neighbors Portal Team
To: Fisher, Daniel
Subject: Success on Ring Neighbors Portal

Subject: Success on Ring Neighbors Portal Date: Thursday, April 4, 2019 2:44:53 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

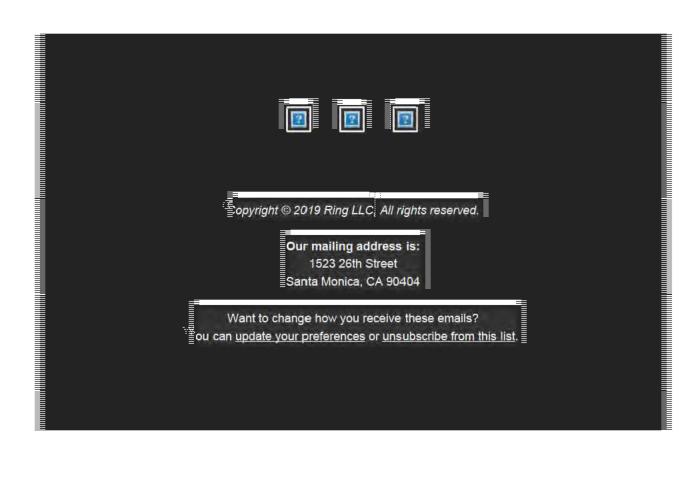




Read the Full Story

\*Log in to Portal Required

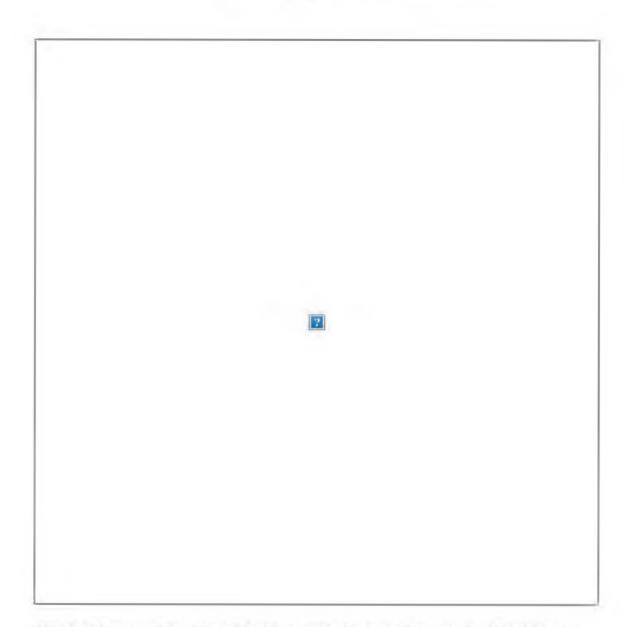
First time logging in? Reply to this email for assistance.

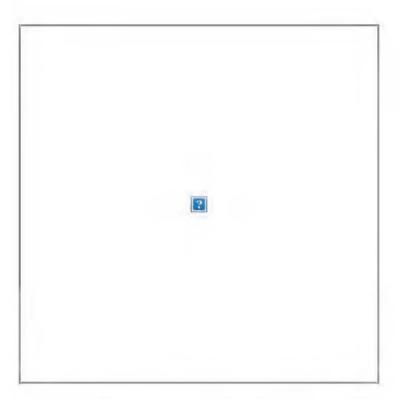


From: Ring Neighbors Portal Team
Lain, Conner
Subject: Success on Ring Neighbors Portal
Date: Thursday, April 4, 2019 2:44:52 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

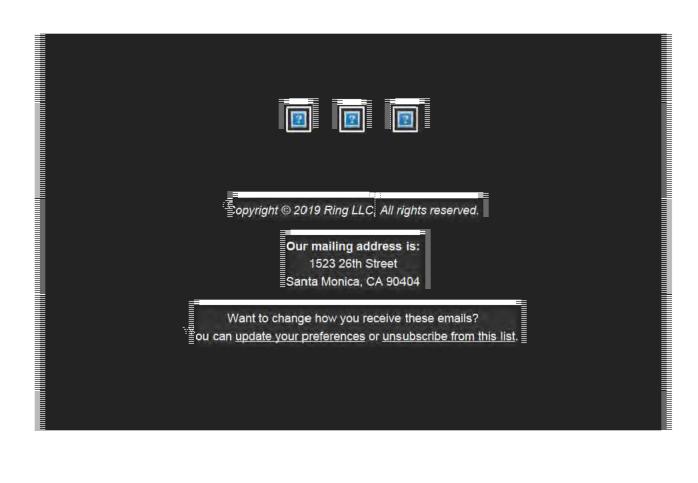




Read the Full Story

\*Log in to Portal Required

First time logging in? Reply to this email for assistance.

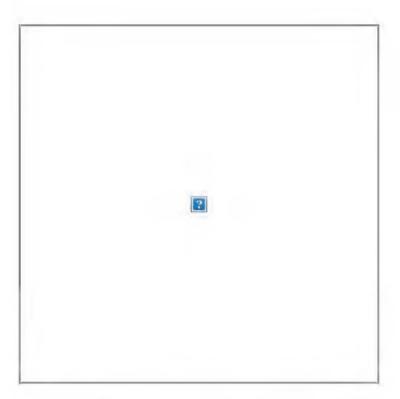


From: Ring Neighbors Portal Team
To: Moehring, Ben
Subject: Success on Ring Neighbors P

Subject: Success on Ring Neighbors Portal Date: Thursday, April 4, 2019 2:44:51 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

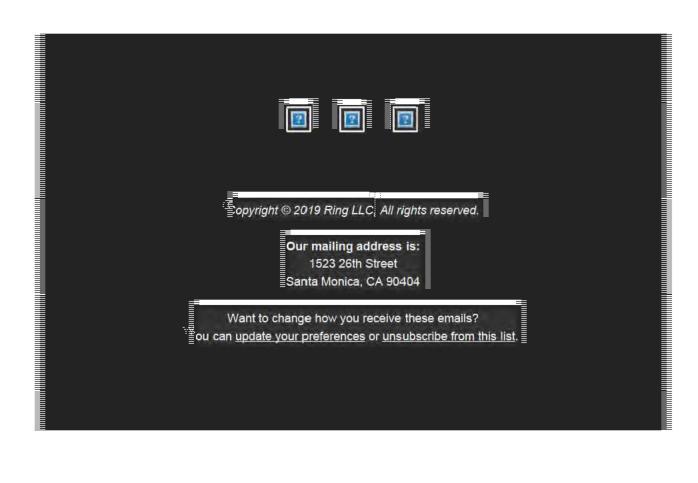
DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.



Read the Full Story

\*Log in to Portal Required

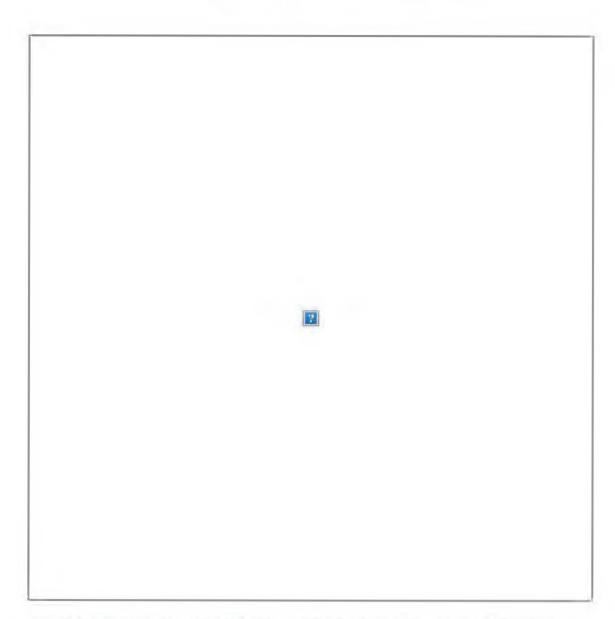
First time logging in? Reply to this email for assistance.

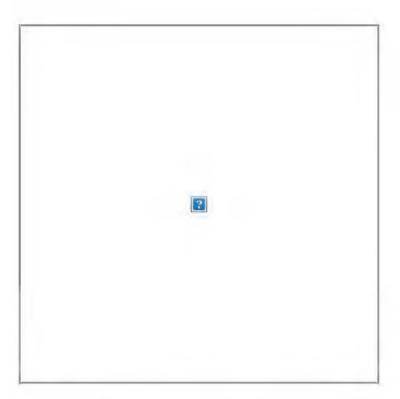


From: Ring Neighbors Portal Team
To: Heun, Brett
Subject: Success on Ring Neighbors Portal
Date: Thursday, April 4, 2019 2:44:51 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

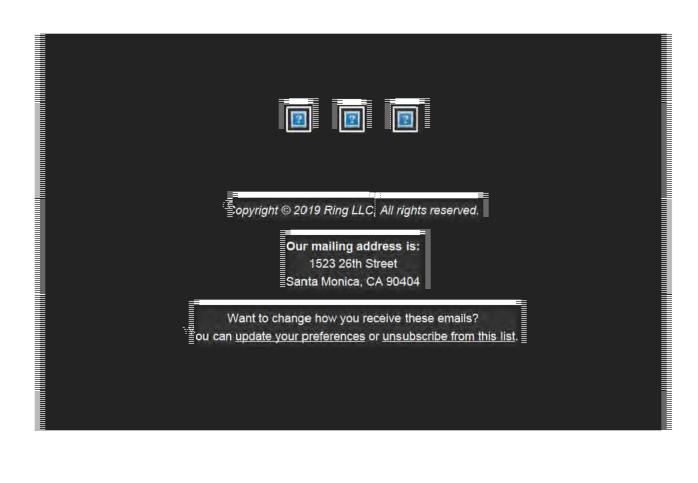




Read the Full Story

\*Log in to Portal Required

First time logging in? Reply to this email for assistance.

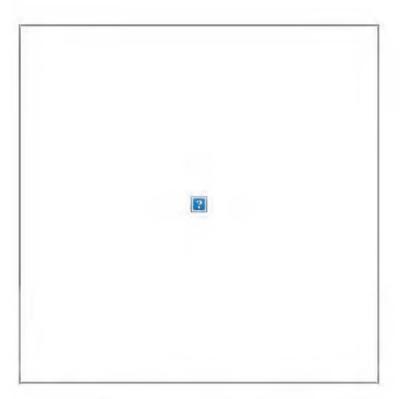


From: Ring Neighbors Portal Team
To: Giglio, Christopher
Subject: Success on Ring Neighbors Portal
Date: Thursday, April 4, 2019 2:44:50 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

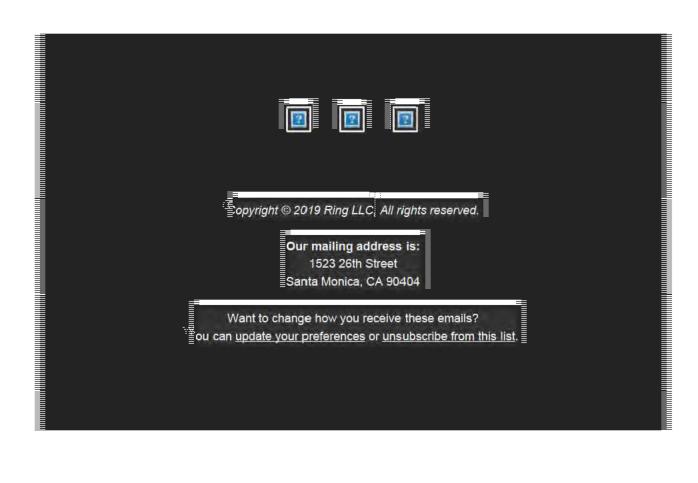
	2	



Read the Full Story

\*Log in to Portal Required

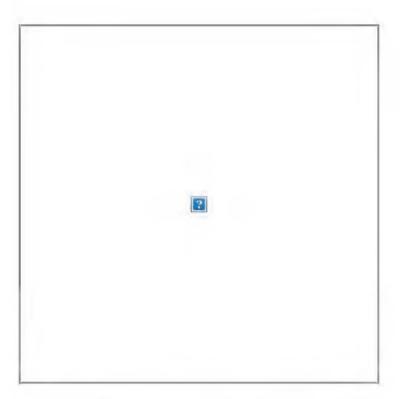
First time logging in? Reply to this email for assistance.



From: Ring Neighbors Portal Team
To: Quigley, Ann
Subject: Success on Ring Neighbors Portal
Date: Thursday, April 4, 2019 2:44:49 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.



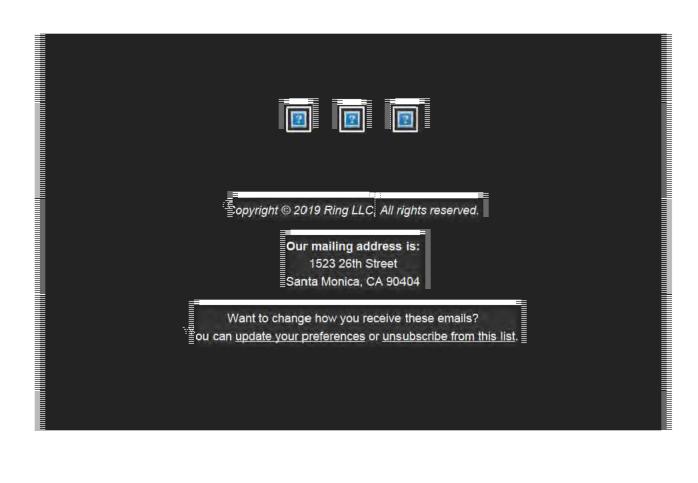
Last month, a resident's Ring device captured a person trespassing on his property. The homeowner immediately shared his video on the **Neighbors App** and contacted the Rolling Meadows Police Department. The Rolling Meadows Police Department saw it as a great opportunity to request additional recordings through the **Video Request** feature on the **Neighbors Portal**. One video recording in particular stood out which led to an arrest.

Read the Full Story

\*Log in to Portal Required

First time logging in? Reply to this email for assistance.

Introduce us to your neighboring agencies. Send us your referrals by replying to this email or reach out to your Partner Success Manager directly.



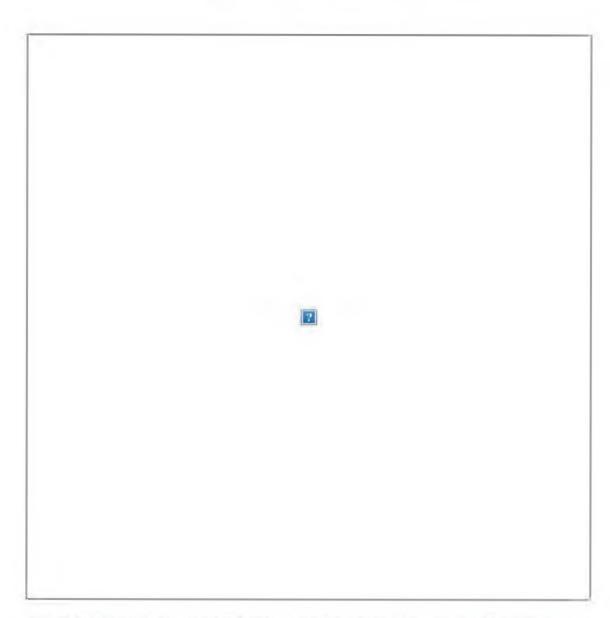
From: Ring
To: Mann
Subject: Succ
Date: Thur

Ring Neighbors Portal Team Mannino, Anthony

Success on Ring Neighbors Portal Thursday, April 4, 2019 2:45:13 PM

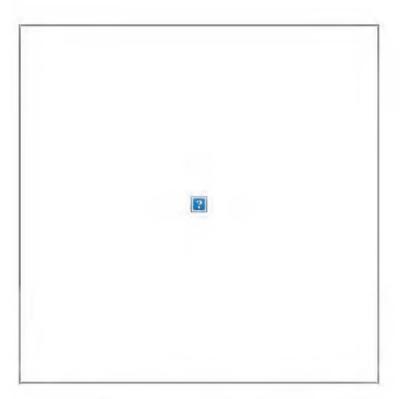
CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.



Shortly after receiving over 50 video submissions through the Neighbors

Portal, an arrest was made on a burglary suspect through the collaborative
efforts of the Rolling Meadows Police Department and neighboring agencies.



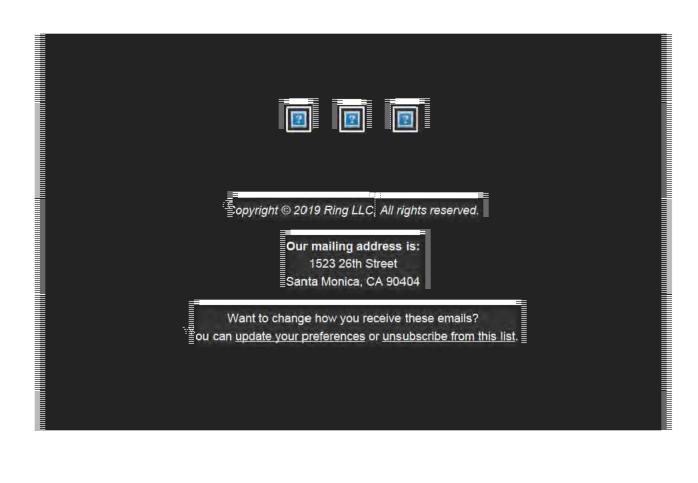
Last month, a resident's Ring device captured a person trespassing on his property. The homeowner immediately shared his video on the **Neighbors App** and contacted the Rolling Meadows Police Department. The Rolling Meadows Police Department saw it as a great opportunity to request additional recordings through the **Video Request** feature on the **Neighbors Portal**. One video recording in particular stood out which led to an arrest.

Read the Full Story

\*Log in to Portal Required

First time logging in? Reply to this email for assistance.

Introduce us to your neighboring agencies. Send us your referrals by replying to this email or reach out to your Partner Success Manager directly.



From: To: Subject Ring Team Arsenault, Richard

Subject: Date: Tech Tips to Keep Your Ring Account Safe Wednesday, July 10, 2019 12:10:31 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

7

# Keep your home protected and your Ring account too.

We may be a neighborhood security company, but to us, your online security is just as important. Here are some best practices to help your Ring account stay secure.

### Enable two-factor authentication.

To add an extra layer of security, enable two-factor authorization in the Ring app, which helps secures your account with a text verification code to your mobile phone, in addition to your password, each time you log in.

**Get Started** 



You should never provide your login information to others. If you want to share access to your Ring devices with others, simply add them as a Shared User from the Device Dashboard.

Learn More



## Best practices for passwords.

Use letters, numbers and symbols.

To create a strong password, use words you won't find in the dictionary, alternating numbers, letters – both upper and lowercase – and unique symbols.

Never recycle old passwords.

Make a habit of using different passwords for all your applications and profiles. That way, if one account is compromised, your other accounts are still safe.

Change your passwords often.

It's recommended to change your password every 6 months or less. If you don't remember the last time you changed your Ring login credentials, it's probably time.

Learn More

Ring understands what a big decision it is to pick a home security product, and we'll continue to introduce additional security features to help keep your Ring account and

#### devices secure.

If you have questions or need additional help, please visit Ring Help.

Thanks, The Ring Team



©2019 Ring LLC or its affiliates. 1523 26th Street, Santa Monica, CA 90404.

Ring and all related logos are trademarks of Ring LLC or its affiliates.

Unsubscribe | Privacy | Licenses | Support | Terms of Service

From: To: Subject Ring Team

Subject: Date: Tech Tips to Keep Your Ring Account Safe Wednesday, July 10, 2019 12:09:24 PM

**CAUTION:** This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

7

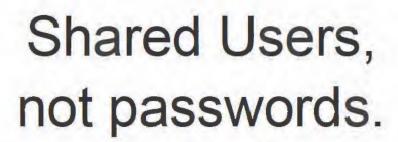
# Keep your home protected and your Ring account too.

We may be a neighborhood security company, but to us, your online security is just as important. Here are some best practices to help your Ring account stay secure.

### Enable two-factor authentication.

To add an extra layer of security, enable two-factor authorization in the Ring app, which helps secures your account with a text verification code to your mobile phone, in addition to your password, each time you log in.

**Get Started** 



You should never provide your login information to others. If you want to share access to your Ring devices with others, simply add them as a Shared User from the Device Dashboard.

Learn More



## Best practices for passwords.

Use letters, numbers and symbols.

To create a strong password, use words you won't find in the dictionary, alternating numbers, letters – both upper and lowercase – and unique symbols.

Never recycle old passwords.

Make a habit of using different passwords for all your applications and profiles. That way, if one account is compromised, your other accounts are still safe.

Change your passwords often.

It's recommended to change your password every 6 months or less. If you don't remember the last time you changed your Ring login credentials, it's probably time.

Learn More

Ring understands what a big decision it is to pick a home security product, and we'll continue to introduce additional security features to help keep your Ring account and

#### devices secure.

If you have questions or need additional help, please visit Ring Help.

Thanks, The Ring Team



©2019 Ring LLC or its affiliates. 1523 26th Street, Santa Monica, CA 90404.

Ring and all related logos are trademarks of Ring LLC or its affiliates.

Unsubscribe | Privacy | Licenses | Support | Terms of Service

From: To: Ring Team Mackenzie, Kathy

Subject: Date: Tech Tips to Keep Your Ring Account Safe Thursday, July 11, 2019 7:38:56 PM

**CAUTION:** This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

7

# Keep your home protected and your Ring account too.

We may be a neighborhood security company, but to us, your online security is just as important. Here are some best practices to help your Ring account stay secure.

### Enable two-factor authentication.

To add an extra layer of security, enable two-factor authorization in the Ring app, which helps secures your account with a text verification code to your mobile phone, in addition to your password, each time you log in.

**Get Started** 



You should never provide your login information to others. If you want to share access to your Ring devices with others, simply add them as a Shared User from the Device Dashboard.

Learn More



## Best practices for passwords.

Use letters, numbers and symbols.

To create a strong password, use words you won't find in the dictionary, alternating numbers, letters – both upper and lowercase – and unique symbols.

Never recycle old passwords.

Make a habit of using different passwords for all your applications and profiles. That way, if one account is compromised, your other accounts are still safe.

Change your passwords often.

It's recommended to change your password every 6 months or less. If you don't remember the last time you changed your Ring login credentials, it's probably time.

Learn More

Ring understands what a big decision it is to pick a home security product, and we'll continue to introduce additional security features to help keep your Ring account and

#### devices secure.

If you have questions or need additional help, please visit Ring Help.

Thanks, The Ring Team



©2019 Ring LLC or its affiliates. 1523 26th Street, Santa Monica, CA 90404.

Ring and all related logos are trademarks of Ring LLC or its affiliates.

Unsubscribe | Privacy | Licenses | Support | Terms of Service

From: To: Subject: Date:

Ring Team Arsenault, Richard

Thank you for subscribing

Wednesday, March 13, 2019 3:51:38 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.



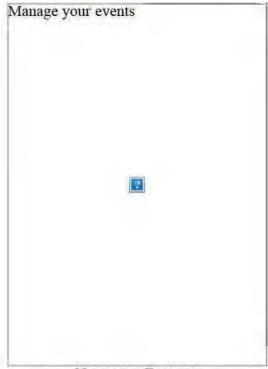
Thanks for subscribing to a Ring Protect Plan. Here are some tips to get started.



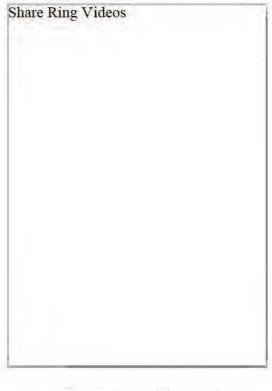
What's a Ring Protect Plan?

If you miss an alert,
Ring Protect Plan saves all
of your recordings,
so you can review and share
your videos at anytime.

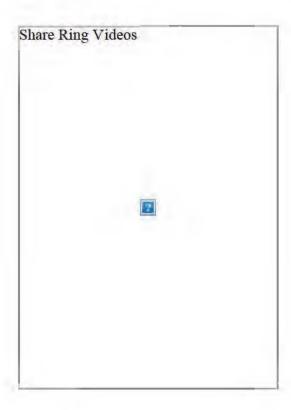
#### **How It Works**



Manage Events
Swipe left on an event to share or delete your Ring videos.



Share Ring Videos
Upload videos to social media,
or share them via text or email.



#### Store Your Videos Download and save your videos, so you never lose them.

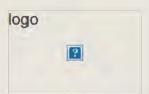


From: To: Ring Team Arsenault, Richard

Subject: The New, Tiny Indoor Cam is Available Now Date: Thursday, September 26, 2019 3:31:07 PM

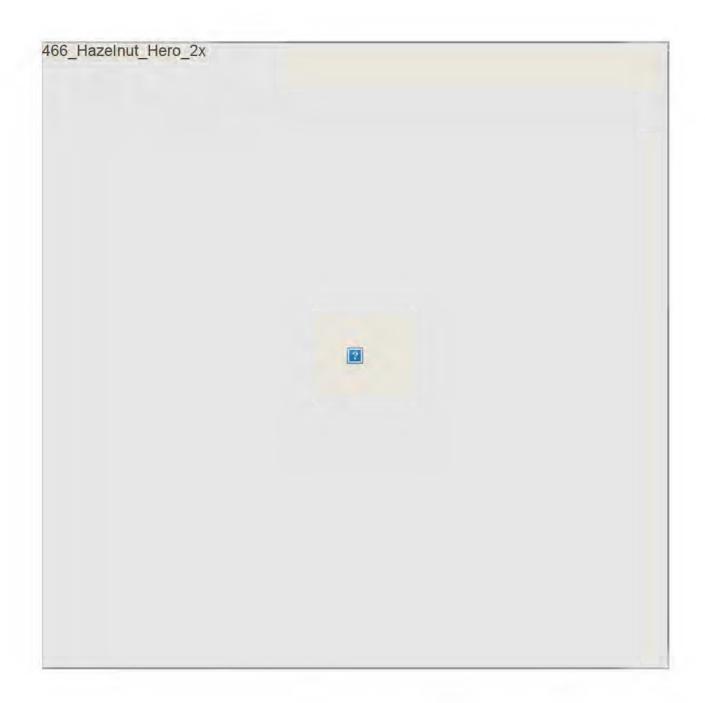
**CAUTION:** This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.



## Small in size. Big on peace of mind.

Indoor Cam is available now.



Introducing the compact camera that brings smart security indoors for just \$59.99.

Get yours for the living room, entryway or any room in the house.

#### **Buy Now**

### Tiny camera. Mighty features.

- 1080p HD Video
- · Two-Way Talk
- Plug-In Power
- Motion-Activated
- Night Vision
- · Easy Installation

### Check in from anywhere.

Keep an eye on what's going on at home from anywhere with the Ring app and easily turn off Video Recording when you're in for the night.

#### Every room, protected.



Cover every corner, nook and cranny in your home with an Indoor Cam bundle and enjoy peace of mind knowing everything, and everyone, is safer.

Shop Now



©2019 Ring LLC or its affiliates. 1523 26th Street, Santa Monica, CA 90404.

Ring and all related logos are trademarks of Ring LLC or its affiliates.

Unsubscribe | Privacy | Licenses | Support | Terms of Service

From: To: Subject: Date: Ring Team

Arsenault, Richard Tips and Tricks for Your Ring Video Doorbell 2 Saturday, November 24, 2018 11:25:15 AM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

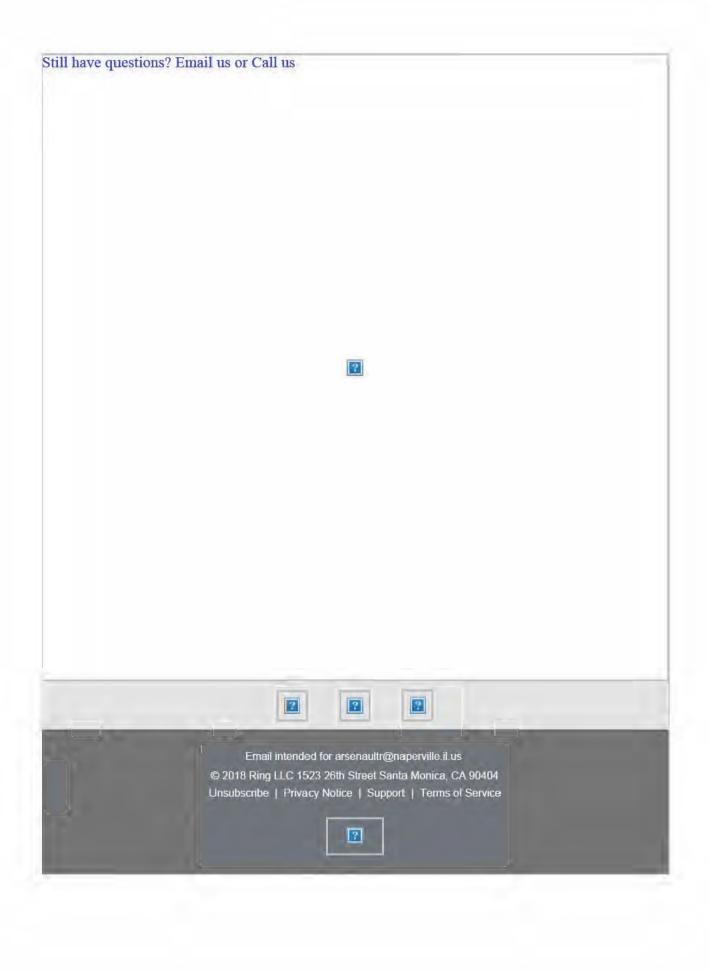
Tips and Tricks for Your Ring Video Doorbell 2



	- malant save		
Customize your motion	on settings		

	your home and your nee	
	(m)	

ivate alerts to be notifie	d when visitors	press your Doorbell	or trigger its motion s	ensors
		1		



sami.tahari@r ng.com
Son. Miss Arres. Jason; Munch. Kelley; morgan.cu bertson@r ng.com
Updated invitation: Naperville PD / Ring Neighbors Onboarding Session 2 ⊕ Wed Mar 13, 2019 10am - 11:30am (PDT) (munchk@naperv lie.il.us) inv te.kcs

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

This event has been changed.

 $more details > disper//www google com/calendar/event?\\ action VIEW&ed NXVwb3NuNDZzejMtZmdydTzYyZoNmisyZ3QgbXVuY2hrQG5hcGVydmidsGUusWwudXMdtok MjAjc2FuS50YWhhcmlAcmluZy5jb203YmM ZTRY2UINGQ4VjdsM2QxOTY4NxQ3NGM2NmE3NDg10DgxMzMxdxxx America%2FLos_Angeles&hi endes to the control of the control$ 

Naperville PD / Ring Neighbors Onboarding Session 2

When
Changed: Wed Mar 13, 2019 10am - 11:30am Pacific Time - Los Angeles
Where
Naperville Police Department, 1350 Aurora Ave, Naperville, IL 60540, USA (map -https://maps.google.com/maps/q Naperville Police Department, 1350 Aurora Ave, Naperville, IL 60540, USA (https://maps.google.com/maps/q Naperville Police Department, 1350 Aurora Ave, Naperville, IL 60540, USA (https://maps.google.com/maps/q Naperville Police Department, 1350 Aurora Ave, Naperville, IL 60540, USA (https://maps.google.com/maps/q Naperville Police Department, 1350 Aurora Ave, Naperville, IL 60540, USA (https://maps.google.com/maps/q Naperville Police Department, 1350 Aurora Ave, Naperville, IL 60540, USA (https://maps.google.com/maps/q Naperville Police Department, 1350 Aurora Ave, Naperville, IL 60540, USA (https://maps.google.com/maps/q Naperville Police Department, 1350 Aurora Ave, Naperville, IL 60540, USA (https://maps.google.com/maps/q Naperville Police Department, 1350 Aurora Ave, Naperville, IL 60540, USA (https://maps.google.com/maps/q Naperville Police Department, 1350 Aurora Ave, Naperville, IL 60540, USA (https://maps.google.com/maps/q Naperville Police Department, 1350 Aurora Ave, Naperville, IL 60540, USA (https://maps.google.com/maps/q Naperville Police Department, 1350 Aurora Ave, Naperville, IL 60540, USA (https://maps.google.com/maps/q Naperville Police Department, 1350 Aurora Ave, Naperville, IL 60540, USA (https://maps.google.com/maps/q Naperville Police Department, 1350 Aurora Ave, Naperville, IL 60540, USA (https://maps.google.com/maps/q Naperville Police Department, 1350 Aurora Ave, Naperville, IL 60540, USA (https://maps.google.com/maps/q Naperville Police Department, 1350 Aurora Ave, Naperville, IL 60540, USA (https://maps.google.com/maps/q Naperville Police Department, 1350 Aurora Ave, Naperville, IL 60540, USA (https://maps.google.com/maps/q Nap

sami.tahari@ring.com - organizer

sonm@naperville.il.us

• arresj@naperville.il.us

nunchk@naperville.il.us

• morgan.culbertson@ring.com

Going (munchk@naperville:il.us)?
Yes-clings/lever google:contrible:declarieroses?
action: RESPONDED in IVX-Verbound IXX-Verbound IXX-Ve Myck-datps://www.google.com/culendate/evest?

action RESPOND&cid NXVwb3NuNDzacjMb2mdydT22YjZcNmkyz3QgbXVuY2lwQG5bcGVydmisbGUuaWwudXM&nst 3&tok MjsAjc2PtaS50YWhbcmlAcmhuZy5jb203YmM5ZTlkY2UINGQ4YjdhM2Qx0TY4NzQ3NGM2NmE3NDg10DgcMzMxdkctz Americaf42FLos\_Angeles&hl endes 0>

No-shipe.//www.google.com/salendar/event?
action RESPONDERed NXVwbNnshDZasjbbZmdydT2YZZohnisy23QgbXVuY2hrQG5locGVydmishGUuaWwudXMdtnt 28tok MjAjc2PuS50YWhbemlAcmlu2y5jb203YmMSZTRY2UINGQ4YjdhM2Qrt7Y4NzQ3NGM2nmE3NDg1ODgxMzMxdctz. Americat%2FLos\_Angeles&bl endes 09-more options - 4dmgx/www.google.com/cafedar/event?
action VIEW&ed NXVwb5NishDZasjM0ZmdydT2YjZohnisy23QgbXVuY2hrQG5locGVydmishGUuaWwudXMdtok MjAjc2PuS50YWhbemlAcmlu2y5jb203YmM ZTRY2UINGQ4YjdhM2Qx0TY4NzQ3NGM2NmE3NDg1ODgxMzMxdctz. Americat%2FLos\_Angeles&bl endes 09-more options - 4dmgx/www.google.com/cafedar/event?
action VIEW&ed NXVwb5NishDZasjM0ZmdydT2YjZohnisy23QgbXVuY2hrQG5locGVydmishGUuaWwudXMdtok MjAjc2PuS50YWhbemlAcmlu2y5jb203YmM ZTRY2UINGQ4YjdhM2Qx0TY4NzQ3NGM2NmE3NDg1ODgxMzMxdctz. Americat%2FLos\_Angeles&bl endes 09-more options - 4dmgx/www.google.com/cafedar/event?

Invitation from Google Calendar <a href="https://www.google.com/calendar/">https://www.google.com/calendar/</a>

You are receiving this courtesy email at the account munchk@naperville.il.us because you are an attendee of this event.

To stop receiving future updates for this event, decline this event. Alternatively you can sign up for a Google account at https://www.google.com/calendar/ and control your notification settings for your entire calendar.

Forwarding this invitation could allow any recipient to modify your RSVP response. Learn More <a href="https://support.google.com/calendar/answer/37135#forwarding">https://support.google.com/calendar/answer/37135#forwarding</a>.

sami teherifiring.com
Son, Miles Arms, Jeson: Munch, Ke ley: morgan.cultertsonfiring.com
Updated invitation: Naperville PD / Ring Neighbors Onboard ng Session 2 @ Wed Mar 13, 2019 10am - 11:30am (PDT) (arresj@naperv le.il.us)
.ntific.lis

CAUTION: This e-mail originated outside of the City of Naperville (@naperville il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

This event has been changed.

more details = <a href="https://www.google.com/culendan/event?">https://www.google.com/culendan/event?</a>
action VIEW&eld NXVwb3NuNDZesM0ZmdydT12YjZoNmkyZ3QgYXJyZXNqQG5kcGVydmishGJuaWwudXM&tok: MjAjc2Pax50YWbbcmlAcmbuZy jb20xYjFMDBNmUyZjYxMTYyNjQ ODViOWQZMmJYWFmMDYxMGZbZTAa&ccz America%2FLos\_Angeles&bl ex&cs ©https://www.google.com/culendan/event?</a>

Naperville PD / Ring Neighbors Onboarding Session 2

When Changed: Wed Mar 13, 2019 10um – 11.30um Pacific Time - Los Angeles Where Naperville Police Department, 1350 Aurora Ave, Naperville, IL 60540, USA (map -https://mapa.google.com/maps/q Naperville Police Department, 1350 Aurora Ave, Naperville, IL 60540, USA (bid en>) calendar arreig@angerville.il.us Who

e sami.tahari@ring.com - organizer

sonm@naperville.il.us arresj@naperville.il.us

nunchk@naperville.il.us

• morgan.culbertson@ring.com

Going (urres)@maperville.il.us)?
Yes-dings/iwww.google.com/adendarievener?
action RESPONDEDED INVESTIGATION INVESTIGATION OF CONTROL OF CONTROL

Myke -dispar.//www.google.com/calendatr/event?

action RESPOND&eid //NXVwb3NaNDZasjMtZzndydTJ2VjZoNmkyZ3OgYXJyZXNqQC5hcGVydmishGJuaWwudXM&nt 3&tok MjAjc2FuSS0YWhhemlAcmluZy5jb20xYjFMDBiNmlJyZjYxMTYyNjQ5ODViOWQ2MmJIYWFmMDYxMGZbZTAz&ctr. America/ti2FLos\_Angeles&thl en&es to

Invitation from Google Calendar <a href="https://www.google.com/calendar/">https://www.google.com/calendar/</a>

You are receiving this courtesy email at the account arresj@naperville.il.us because you are an attendee of this event.

To stop receiving future updates for this event, decline this event. Alternatively you can sign up for a Google account at https://www.google.com/calendar/and control your notification settings for your entire calendar.

Forwarding this invitation could allow any recipient to modify your RSVP response. Learn More <a href="https://support.google.com/calendar/answer/37135#forwarding">https://support.google.com/calendar/answer/37135#forwarding</a>

sami.tabarificing.com
Son, Mise Arres, Jason; Munch, Kelley; morpan.culbertsonfilring.com
Updated invitation: Naperv lie PD / Ring Neighbors Onboarding Session 2 @ Wed Mar 13, 2019 10em - 11:30em (PDT) (sonm@naperville. Lus)
\_\_nife.lcs

CAUTION: This e-mail originated outside of the City of Naparville (@maperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

#### This event has been changed.

more details = -latips://www.google.com/calendar/event?
action: VIEW@aid: NVVvbNNDZacjM0ZmhydITYYjZoNmkyZYQgc29nbUBuYYBlcnZpbGnIImhLnVngtnik: MjAjc2PnsS0YWhhcmlAcmhnZy5jh0wODVIMGhOWQ0ZTEIMTYzZTA3OGQ3MjQ3MQE3OWM-OTMyNTcwYnlSqctr-America\*CiFLos\_Angeles@hil sen&ss ©

Naparville PD / Ring Neighbors Onboarding Session 2

When
Changed Wed Mar 13, 2019 10am — 11:30am Pacific Time - Los Angeles
Where
Naperville Police Department, 1350 Aurora Ave, Naperville, IL 60540, USA (map -intps://maps.google.com/maps/q Naperville Police Department, 1350 Aurora Ave, Naperville, IL 60540, USA (map -intps://maps.google.com/maps/q Naperville Police Department, 1350 Aurora Ave, Naperville, IL 60540, USA (map -intps://maps.google.com/maps/q Naperville Police Department, 1350 Aurora Ave, Naperville, IL 60540, USA (map -intps://maps.google.com/maps/q Naperville Police Department, 1350 Aurora Ave, Naperville, IL 60540, USA (map -intps://maps.google.com/maps/q Naperville Police Department, 1350 Aurora Ave, Naperville, IL 60540, USA (map -intps://maps.google.com/maps/q Naperville Police Department, 1350 Aurora Ave, Naperville, IL 60540, USA (map -intps://maps.google.com/maps/q Naperville Police Department, 1350 Aurora Ave, Naperville, IL 60540, USA (map -intps://maps.google.com/maps/q Naperville Police Department, 1350 Aurora Ave, Naperville, IL 60540, USA (map -intps://maps.google.com/maps/q Naperville Police Department, 1350 Aurora Ave, Naperville, IL 60540, USA (map -intps://maps.google.com/maps/q Naperville Police Department, 1350 Aurora Ave, Naperville, IL 60540, USA (map -intps://maps.google.com/maps/q Naperville Police Department, 1350 Aurora Ave, Naperville, IL 60540, USA (map -intps://maps.google.com

somm@naperville.il.us Who

omm@naperville il us

. arrosj@naperville.il.us

munchk@naperville il us

morgan culbertson@ring.com

Going (somm@mapurvills.il.mi)?
Yas -luhpu/lwww.googla.com/calendur/wass?
Yas -luhpu/lwww.googla.com/calendur/wass?
Action RESPOND&wid NXVwb.NeNDZacjMiZmdydT77YjZoNmkyZiQgc29ebUBnYXBlcmZpbGsiLmisLnVz&rst 1&tok MjAjc2PnS59YWhhcmlAcminZy/jb30wODVIMGJkOWQ0ZTEIMTYzZTA3OGQ3MjQ5MZE3OWM50TMyNTcwYziS&ctz Amsrica%2FLos\_Angeles&bil sa&ss 0-

- Myste - Amps://www googla.com/calendar/sweef/
action RESPOND/and NXVwbNnNDZacjMtZmdydTJ2YjZeNmkyZJQgc59nbUBnYXBlcnZpbGuII.mlal.aVzdcrst 3&tok MgAyc2FuS59YWhhcmlAcmhnZy5jb30wDDVMGBcOWQtZTEIMTYzZTA3OGQ3MgQMzIE3OWM50TMyNTcwYzl5dcts America\*t2FLos\_Amgeless&hi endess 0>

- No-skitps://www.googla.com/calenderioveur?
- action RESPONDRed NYVebNebDazcjMiZmdytT17YjZeNebyZiQgc29ebUBnYXBicnZpbGiIImblaIvZetrst 2.ktok MgAjc2Fus59YWbbcmlAcmbnZy5jbXbwDDVMGBGWQZTEIMTYzZTA3OQ3MgQMZEOWM59ThjATcwYziSectz America\*izFlos\_Angelesebi endess 0>- more options - shore;/www.program-oricalmderioveur?
- action VIEW&aid NXVeb3NebXZecjMiZmdytT17YjZeNebyZiQgc29ebUBnYXBicnZpbGiIImblaIvZetrst MgAjc2Fus59YWbbcmlAcmbnZy5jbXbwDDVIMGBcWQQZTEIMTYzZTA3OQQ3MgQMCE30WM59ThjATcwYziSectz America\*izFlos\_Angelesebi sactos 0>- more options - shore;/www.program-oricalmderioveur?
- action VIEW&aid NXVeb3NebXZecjMiZmdytT17YjZeNebyZiQgc29ebUBnYXBicnZpbGiIImblaIvZetrst MgAjc2Fus59YWbbcmlAcmbnZy5jbXbwDDVIMGBcWQQZTEIMTYzZTA3OQQ3MgQMCE30WM59ThjATcwYziSectz America\*izFlos\_Angelesebi sactos 0>- more options - shore;/www.program-oricalmderioveur?

Invitation from Google Calendar <a href="https://www.google.com/calendar/">https://www.google.com/calendar/</a>

You are receiving this courtesy email at the account somm@naperville illus because you are an attendee of this event.

To stop receiving faiture updates for this event, decline this event. Alternatively you can sign up for a Google account at https://www.google.com/calender/ and control your notification settings for your entire calender.

Forwarding this invitation could allow any recipient to modify your RSVP response. Learn More <a href="https://support.google.com/calendar/answer/37135#forwarding-">https://support.google.com/calendar/answer/37135#forwarding-</a>.

Phillip Dienstag.
Arres, Jason
Updated in Inflation: Ring + Naperville @ Fri Jan 4, 2019 7am - 8am (PST) (arresj@naperville.Lus)
Inflation:

CAUTION: This e-mail originated outside of the City of Naperville (@naperville il us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Ring Naperville

When Changed: Fri Jun 4, 2019 7mm – Bam Pacific Time - Lor Angeles

When Changed: Fri Jun 4, 2019 7mm – Bam Pacific Time - Lor Angeles

When Changed: Fri Jun 4, 2019 7mm – Bam Pacific Time - Lor Angeles

When Changed: Fri Jun 4, 2019 7mm – Bam Pacific Time - Lor Angeles

When Changed: Fri Jun 4, 2019 7mm – Bam Pacific Time - Lor Angeles

When Changed: Fri Jun 4, 2019 7mm – Bam Pacific Time - Lor Angeles

Joseph Changed: Police Department, 1350 Aurora Ave, Naperville, IL 60540, USA&hl enc-)

Joining info

Ment Jun 4, 2019 7mm – Bam Pacific Time - Lor Angeles

When Changed Changed

The Changed Changed Changed Changed Changed Changed Changed Changed Changed

The Changed Ch

Phillip Dienstag - organizer

resignaperville il us
Description Presentation of the Ring Platform (devices and social sharing app) and the LE Fortal (Law enforcement access to the platform) for viewing and commenting on Neighbor (Ring Owner) shared video, engaging the community on crime and safety issues and the ability to request Neighbor video specific to location, time and date.

In advance of the presentation, it is advised that attendees download the free "Neighbors by Ring" App (IOS and Android) to get an idea on how Ring Neighbors gather to reduce crime in their communities.

The presentation last approximately 60 5to 75 minutes depending on Q & A.

Going (urres)@maperville.il.us)?
Yes-dings/lowus google.com/calendar/even?
action RESPONDEDER Nigo/Mandomapa\*7a89725th?FmbXZzdHMwaGYgYXUyZNiqQG5hcGVydmlubGUudWwudXMdzrst 1&xxk MTgjcGRpZW5adGFnQHUpbmcaY290TNiOTNhOWISNmQ0ZDEIZWQc0TY4YadkMmISNGNhZjZjNmZZZJVhNg&ccz America\*iCFLos\_Angelesdbhl endes t0-color RESPONDEDER Nigo/Mandomapa\*7a89725th?FmbXZzdHMwaGYgYXUyZNiqQG5hcGVydmlubGUudWwudXMdzrst 1&xxk MTgjcGRpZW5adGFnQHUpbmcaY290TNiOTNhOWISNmQ0ZDEIZWQc0TY4YadkMmISNGNhZZJNmZZZJVhNg&ccz America\*iCFLos\_Angelesdbhl endes t0-color RESPONDEDER Nigo/Mandomapa\*7a89725th?FmbXZzdHMwaGYgYXUyZNiqQG5hcGVydmlubGUudWwudXMdzrst 1&xxk MTgjcGRpZW5adGFnQHUpbmcaY290TNiOTNhOWISNmQ0ZDEIZWQc0TY4YadkMmISNGNhZZJNmZZZJVhNg&ccz America\*iCFLos\_Angelesdbhl endes t0-color ResPoNDEDER Nigo/Mandomapa\*7a89725th.

- Morbe - Saftps://www.google.com/udendate/verst?

action RESPOND&end NighJmistumpu\*/adiV12-sbfFmbXZadHMwsGVgYXJyZXNqQG5bcGVydmlabGUudWwudXM&rst 3&tok: MTgjcGRpZW5adGFnQHJpbmcu\*Y29tOTNiOTNbOWISNmQ@ZDE1ZWQxOTY4Ya&MmISNG9bZjZjNmZiZjVlnNg&cz. America/ti2FLos\_Angeles&bl en&es ©

No-shtps://www.google.com/calendar/event?
action. RESPONDEreis Negjomlichumput/ant/325shTrinhXZzdHMwuGYgYXJyZXNqQG5hcGVydminbGUuaWwudXM&rst. 2&tok. MTgjcGRpZW5ndGPtQHJphmcuY29OTNiOTNhOWISNimQtZDEIZWQzOTY4YndkMmISNGNhZjZJNmZZZjVlNg&ctz. America%2FLos\_Angeles&hl. en&es. 0—
more options 1—shtps://www.google.com/calendar/event?
action. VIEN&cd. Nogjournary2nd723shTrinhXZzdHMwuGYgYXJyZXNqQG5hcGVydminbGUuaWwudXM&tok. MTgjcGRpZW5ndGFnQHJphmcuY29OTNiOTNhOWISNimQtZDEIZWQzOTY4YndkMmISNGNhZjZJNmZZZjVlNg&ctz. America%2FLos\_Angeles&hl. en&es. 0—
white a new control of the control of

Invitation from Google Calendar <a href="https://www.google.com/calendar/">https://www.google.com/calendar/</a>

You are receiving this courtesy email at the account arresj@naperville.il.us because you are an attendee of this event.

To stop receiving future updates for this event, decline this event. Alternatively you can sign up for a Google account at https://www.google.com/calendar/ and control your notification settings for your entire calendar.

Forwarding this invitation could allow any recipient to modify your RSVP response. Learn More <a href="https://support.google.com/calendar/answer/37135#forwarding">https://support.google.com/calendar/answer/37135#forwarding</a>

Phillip Dienstag.

Arres, Jason

Updated nvitation: Ring + Naperville @ Mon Jan 7, 2019 7:30am - 8:30am (PST) (arresj@naperville.il.us) invite.iks

CAUTION: This e-mail originated outside of the City of Naperville (@naperville il us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Ring Naperville

When Changed: Mon Jan 7, 2019 7:30mm = 8:30mm Pacific Time - Los Angeles When Los Police Department, 1350 Aurora Ave, Naperville, IL 60540, USA@hi en>) Naperville Police Department, 1350 Aurora Ave, Naperville, IL 60540, USA@hi en>) Joining info
metapogle.com/naps/row-mw-datps://metapogle.com/naps/row-mw-datps:

Phillip Dienstag - organizer

resignaperville il us
Description Presentation of the Ring Platform (devices and social sharing app) and the LE Fortal (Law enforcement access to the platform) for viewing and commenting on Neighbor (Ring Owner) shared video, engaging the community on crime and safety issues and the ability to request Neighbor video specific to location, time and date.

In advance of the presentation, it is advised that attendees download the free "Neighbors by Ring" App (IOS and Android) to get an idea on how Ring Neighbors gather to reduce crime in their communities.

The presentation last approximately 60 5to 75 minutes depending on Q & A.

Going (urres)@maperville.il.us)?
Yes-dings/lowus google.com/calendar/even?
action RESPONDEDER Nigo/Mandomapa\*7a89725th?FmbXZzdHMwaGYgYXUyZNiqQG5hcGVydmlubGUudWwudXMdzrst 1&xxk MTgjcGRpZW5adGFnQHUpbmcaY290TNiOTNhOWISNmQ0ZDEIZWQc0TY4YadkMmISNGNhZjZjNmZZZJVhNg&ccz America\*iCFLos\_Angelesdbhl endes t0-color RESPONDEDER Nigo/Mandomapa\*7a89725th?FmbXZzdHMwaGYgYXUyZNiqQG5hcGVydmlubGUudWwudXMdzrst 1&xxk MTgjcGRpZW5adGFnQHUpbmcaY290TNiOTNhOWISNmQ0ZDEIZWQc0TY4YadkMmISNGNhZZJNmZZZJVhNg&ccz America\*iCFLos\_Angelesdbhl endes t0-color RESPONDEDER Nigo/Mandomapa\*7a89725th?FmbXZzdHMwaGYgYXUyZNiqQG5hcGVydmlubGUudWwudXMdzrst 1&xxk MTgjcGRpZW5adGFnQHUpbmcaY290TNiOTNhOWISNmQ0ZDEIZWQc0TY4YadkMmISNGNhZZJNmZZZJVhNg&ccz America\*iCFLos\_Angelesdbhl endes t0-color ResPoNDEDER Nigo/Mandomapa\*7a89725th.

- Morbe - Saftps://www.google.com/udendate/verst?

action RESPOND&end NighJmistumpu\*/adiV12-sbfFmbXZadHMwsGVgYXJyZXNqQG5bcGVydmlabGUudWwudXM&rst 3&tok: MTgjcGRpZW5adGFnQHJpbmcu\*Y29tOTNiOTNbOWISNmQ@ZDE1ZWQxOTY4Ya&MmISNG9bZjZjNmZiZjVlnNg&cz. America/ti2FLos\_Angeles&bl en&es ©

No-shtps://www.google.com/calendar/event?
action. RESPONDEreis Negjomlichumput/ant/325shTrinhXZzdHMwuGYgYXJyZXNqQG5hcGVydminbGUuaWwudXM&rst. 2&tok. MTgjcGRpZW5ndGPtQHJphmcuY29OTNiOTNhOWISNimQtZDEIZWQzOTY4YndkMmISNGNhZjZJNmZZZjVlNg&ctz. America%2FLos\_Angeles&hl. en&es. 0—
more options 1—shtps://www.google.com/calendar/event?
action. VIEN&cd. Nogjournary2nd723shTrinhXZzdHMwuGYgYXJyZXNqQG5hcGVydminbGUuaWwudXM&tok. MTgjcGRpZW5ndGFnQHJphmcuY29OTNiOTNhOWISNimQtZDEIZWQzOTY4YndkMmISNGNhZjZJNmZZZjVlNg&ctz. America%2FLos\_Angeles&hl. en&es. 0—
white a new control of the control of

Invitation from Google Calendar <a href="https://www.google.com/calendar/">https://www.google.com/calendar/</a>

You are receiving this courtesy email at the account arresj@naperville.il.us because you are an attendee of this event.

To stop receiving future updates for this event, decline this event. Alternatively you can sign up for a Google account at https://www.google.com/calendar/ and control your notification settings for your entire calendar.

Forwarding this invitation could allow any recipient to modify your RSVP response. Learn More <a href="https://support.google.com/calendar/answer/37135#forwarding">https://support.google.com/calendar/answer/37135#forwarding</a>.

Phillio Dienstag.
<u>Arres, Jasion</u>
Updated in Inflation: Ring + Naperville @ Mon Jan 7, 2019 7am - 8am (PST) (arresj@naperv le.il.us)
instel.ics

CAUTION: This e-mail originated outside of the City of Naperville (@naperville il us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Ring Naperville

When Changed: Mon Jan 7, 2019 7am – Bam Pacific Time – Los Angeles When Los Police Department, 1350 Aurora Ave, Naperville, II. 60540, USA@hi en>) When Los Police Department, 1350 Aurora Ave, Naperville, II. 60540, USA@hi en>) Joining info
ment poole commique-tone-mus—datus://ment-poole com/lags-tone-mus—datus://ment-poole com/lags-tone-mus—d

Phillip Dienstag - organizer

resignaperville il us
Description Presentation of the Ring Platform (devices and social sharing app) and the LE Fortal (Law enforcement access to the platform) for viewing and commenting on Neighbor (Ring Owner) shared video, engaging the community on crime and safety issues and the ability to request Neighbor video specific to location, time and date.

In advance of the presentation, it is advised that attendees download the free "Neighbors by Ring" App (IOS and Android) to get an idea on how Ring Neighbors gather to reduce crime in their communities.

The presentation last approximately 60 5to 75 minutes depending on Q & A.

Going (urres)@maperville.il.us)?
Yes-dings/lowus google.com/calendar/even?
action RESPONDEDER Nigo/Mandomapa\*7a89725th?FmbXZzdHMwaGYgYXUyZNiqQG5hcGVydmlubGUudWwudXMdzrst 1&xxk MTgjcGRpZW5adGFnQHUpbmcaY290TNiOTNhOWISNmQ0ZDEIZWQc0TY4YadkMmISNGNhZjZjNmZZZJVhNg&ccz America\*iCFLos\_Angelesdbhl endes t0-color RESPONDEDER Nigo/Mandomapa\*7a89725th?FmbXZzdHMwaGYgYXUyZNiqQG5hcGVydmlubGUudWwudXMdzrst 1&xxk MTgjcGRpZW5adGFnQHUpbmcaY290TNiOTNhOWISNmQ0ZDEIZWQc0TY4YadkMmISNGNhZZJNmZZZJVhNg&ccz America\*iCFLos\_Angelesdbhl endes t0-color RESPONDEDER Nigo/Mandomapa\*7a89725th?FmbXZzdHMwaGYgYXUyZNiqQG5hcGVydmlubGUudWwudXMdzrst 1&xxk MTgjcGRpZW5adGFnQHUpbmcaY290TNiOTNhOWISNmQ0ZDEIZWQc0TY4YadkMmISNGNhZZJNmZZZJVhNg&ccz America\*iCFLos\_Angelesdbhl endes t0-color ResPoNDEDER Nigo/Mandomapa\*7a89725th.

- Morbe - Saftps://www.google.com/udendate/verst?

action RESPOND&end NighJmistumpu\*/adiV12-sbfFmbXZadHMwsGVgYXJyZXNqQG5bcGVydmlabGUudWwudXM&rst 3&tok: MTgjcGRpZW5adGFnQHJpbmcu\*Y29tOTNiOTNbOWISNmQ@ZDE1ZWQxOTY4Ya&MmISNG9bZjZjNmZiZjVlnNg&cz. America/ti2FLos\_Angeles&bl en&es ©

No-shtps://www.google.com/calendar/event?
action. RESPONDEreis Negjomlichumput/ant/325shTrinhXZzdHMwuGYgYXJyZXNqQG5hcGVydminbGUuaWwudXM&rst. 2&tok. MTgjcGRpZW5ndGPtQHJphmcuY29OTNiOTNhOWISNimQtZDEIZWQzOTY4YndkMmISNGNhZjZJNmZZZjVlNg&ctz. America%2FLos\_Angeles&hl. en&es. 0—
more options 1—shtps://www.google.com/calendar/event?
action. VIEN&cd. Nogjournary2nd723shTrinhXZzdHMwuGYgYXJyZXNqQG5hcGVydminbGUuaWwudXM&tok. MTgjcGRpZW5ndGFnQHJphmcuY29OTNiOTNhOWISNimQtZDEIZWQzOTY4YndkMmISNGNhZjZJNmZZZjVlNg&ctz. America%2FLos\_Angeles&hl. en&es. 0—
white a new control of the control of

Invitation from Google Calendar <a href="https://www.google.com/calendar/">https://www.google.com/calendar/</a>

You are receiving this courtesy email at the account arresj@naperville.il.us because you are an attendee of this event.

To stop receiving future updates for this event, decline this event. Alternatively you can sign up for a Google account at https://www.google.com/calendar/ and control your notification settings for your entire calendar.

Forwarding this invitation could allow any recipient to modify your RSVP response. Learn More <a href="https://support.google.com/calendar/answer/37135#forwarding">https://support.google.com/calendar/answer/37135#forwarding</a>.

Phillip Dienstag.

Arres, Jason

Updated nvitation: Ring + Naperville @ Mon Jan 7, 2019 8:30am - 9:30am (PST) (arresj@naperville.il.us) invite.iks

CAUTION: This e-mail originated outside of the City of Naperville (@naperville il us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Ring Naperville

When Changed: Mon Jan 7, 2019 R.30um — 9.30um Pacific Time - Los Angeles When Los Police Department, 1350 Aurora Ave, Naperville, IL 60540, USA@hi en>) When Los Police Department, 1350 Aurora Ave, Naperville, IL 60540, USA@hi en>) Joining info meet google conning-view-mw-datps://meet google com/lag-view-mw-datps://meet google com/lag-view-mw-Or dair. 1224-65-8724 PIN: 5964785028

Phillip Dienstag - organizer

resignaperville il us
Description Presentation of the Ring Platform (devices and social sharing app) and the LE Fortal (Law enforcement access to the platform) for viewing and commenting on Neighbor (Ring Owner) shared video, engaging the community on crime and safety issues and the ability to request Neighbor video specific to location, time and date.

In advance of the presentation, it is advised that attendees download the free "Neighbors by Ring" App (IOS and Android) to get an idea on how Ring Neighbors gather to reduce crime in their communities.

The presentation last approximately 60 5to 75 minutes depending on Q & A.

Going (urres)@maperville.il.us)?
Yes-dings/lowus google.com/calendar/even?
action RESPONDEDER Nigo/Mandomapa\*7a89725th?FmbXZzdHMwaGYgYXUyZNiqQG5hcGVydmlubGUudWwudXMdzrst 1&xxk MTgjcGRpZW5adGFnQHUpbmcaY290TNiOTNhOWISNmQ0ZDEIZWQc0TY4YadkMmISNGNhZjZjNmZZZJVhNg&ccz America\*iCFLos\_Angelesdbhl endes t0-color RESPONDEDER Nigo/Mandomapa\*7a89725th?FmbXZzdHMwaGYgYXUyZNiqQG5hcGVydmlubGUudWwudXMdzrst 1&xxk MTgjcGRpZW5adGFnQHUpbmcaY290TNiOTNhOWISNmQ0ZDEIZWQc0TY4YadkMmISNGNhZZJNmZZZJVhNg&ccz America\*iCFLos\_Angelesdbhl endes t0-color RESPONDEDER Nigo/Mandomapa\*7a89725th?FmbXZzdHMwaGYgYXUyZNiqQG5hcGVydmlubGUudWwudXMdzrst 1&xxk MTgjcGRpZW5adGFnQHUpbmcaY290TNiOTNhOWISNmQ0ZDEIZWQc0TY4YadkMmISNGNhZZJNmZZZJVhNg&ccz America\*iCFLos\_Angelesdbhl endes t0-color ResPoNDEDER Nigo/Mandomapa\*7a89725th.

- Morbe - Saftps://www.google.com/udendate/verst?

action RESPOND&end NighJmistumpu\*/adiV12-sbfFmbXZadHMwsGVgYXJyZXNqQG5bcGVydmlabGUudWwudXM&rst 3&tok: MTgjcGRpZW5adGFnQHJpbmcu\*Y29tOTNiOTNbOWISNmQ@ZDE1ZWQxOTY4Ya&MmISNG9bZjZjNmZiZjVlnNg&cz. America/ti2FLos\_Angeles&bl en&es ©

No-shtps://www.google.com/calendar/event?
action. RESPONDEreis Negjomlichumput/ant/325shTrinhXZzdHMwuGYgYXJyZXNqQG5hcGVydminbGUuaWwudXM&rst. 2&tok. MTgjcGRpZW5ndGPtQHJphmcuY29OTNiOTNhOWISNimQtZDEIZWQzOTY4YndkMmISNGNhZjZJNmZZZjVlNg&ctz. America%2FLos\_Angeles&hl. en&es. 0—
more options 1—shtps://www.google.com/calendar/event?
action. VIEN&cd. Nogjournary2nd723shTrinhXZzdHMwuGYgYXJyZXNqQG5hcGVydminbGUuaWwudXM&tok. MTgjcGRpZW5ndGFnQHJphmcuY29OTNiOTNhOWISNimQtZDEIZWQzOTY4YndkMmISNGNhZjZJNmZZZjVlNg&ctz. America%2FLos\_Angeles&hl. en&es. 0—
white a new control of the control of

Invitation from Google Calendar <a href="https://www.google.com/calendar/">https://www.google.com/calendar/</a>

You are receiving this courtesy email at the account arresj@naperville.il.us because you are an attendee of this event.

To stop receiving future updates for this event, decline this event. Alternatively you can sign up for a Google account at https://www.google.com/calendar/ and control your notification settings for your entire calendar.

Forwarding this invitation could allow any recipient to modify your RSVP response. Learn More <a href="https://support.google.com/calendar/answer/37135#forwarding">https://support.google.com/calendar/answer/37135#forwarding</a>.

 From:
 Ring Team

 To:
 Boogerd, Tim

Subject: Urgent: Naperville Police Department needs your help

Date: Friday, October 11, 2019 10:26:25 AM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

This is your copy of the Request Video email.

The links below have been disabled in this copy, but the links are active for Ring users.



Dear Neighbor,

Ring is assisting Detective Tim Boogerd of the Naperville Police
Department in requesting videos that may help with an investigation of an incident (Incident #2019-009953) that occurred near your home. Your Ring device may have captured video that could help. The Naperville Police
Department is seeking videos recorded between: September 15th from 10:00
PM CDT to 8:00 AM CDT on September 16th

Share Your Ring Videos Now

Or check your Ring videos before sharing

A message from Detective Boogerd:

Between 09/15/19 and 09/17/19 a burglary was reported on Skylane Dr. If anyone has video footage please email Det. Boogerd from the Naperville Police Dept. at boogerdt@naperville.il.us

This is a time-sensitive matter, so please review and share your Ring videos

as soon as possible. Thank you for making your neighborhood a safer place.

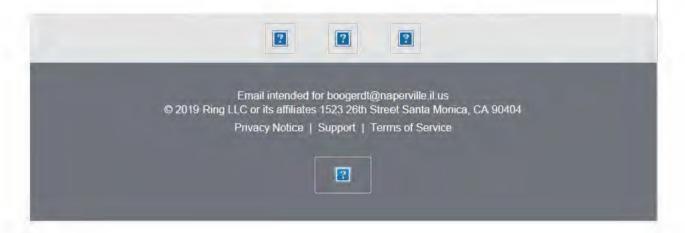
If you have any questions or concerns about this incident, please contact **Detective Boogerd at Naperville Police Department and reference Incident #2019-009953**. If you have any other questions, reply to this email to contact the Ring Team.

To learn more about video requests, visit our FAQ.

# Stay safe, Ring Team

Sharing your videos with law enforcement is absolutely your choice and your privacy is our priority. With this video request, law enforcement will never have access to your Ring device and none of your information (including whether you received a request) is shared with law enforcement without your consent.

By choosing to <u>share your Ring videos</u>, the Naperville Police Department will only receive select video recordings from the requested time frame, along with your email address and physical address. So if you would like to take direct action to make your neighborhood safer, this is a great opportunity. If you do not wish to share your Ring videos, no additional ection is needed.



From:

Ring Team

Boogerd, Tim Subject:

Urgent: Naperville Police Department needs your help

Tuesday, October 1, 2019 2:07:21 PM Date:

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

This is your copy of the Request Video email. The links below have been disabled in this copy, but the links are active for Ring users.



Dear Neighbor,

Ring is assisting Detective Tim Boogerd of the Naperville Police Department in requesting videos that may help with an investigation of an incident (Incident #2019-009241) that occurred near your home. Your Ring device may have captured video that could help. The Naperville Police Department is seeking videos recorded between: September 13th from 12:00 AM CDT to 12:00 PM CDT

Share Your Ring Videos Now

Or check your Ring videos before sharing

A message from Detective Boogerd:

A Burglary to Motor Vehicle occurred on 09/13/2019. NPD requests assistance in locating video of suspicious activity and vehicles entering and leaving Jessica Court in the early morning hours of 09/13/2019. Thank You.

This is a time-sensitive matter, so please review and share your Ring videos

as soon as possible. Thank you for making your neighborhood a safer place.

If you have any questions or concerns about this incident, please contact

Detective Boogerd at Naperville Police Department and reference

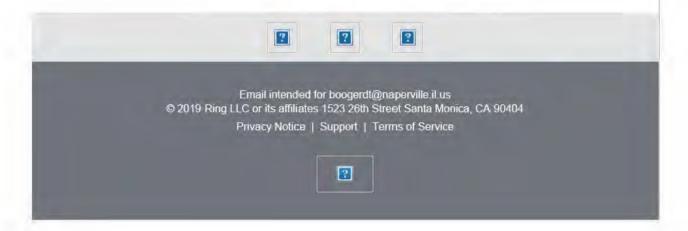
Incident #2019-009241. If you have any other questions, reply to this email to contact the Ring Team.

To learn more about video requests, visit our FAQ.

# Stay safe, Ring Team

Sharing your videos with law enforcement is absolutely your choice and your privacy is our priority. With this video request, law enforcement will never have access to your Ring device and none of your information (including whether you received a request) is shared with law enforcement without your consent.

By choosing to <u>share your Ring videos</u>, the Naperville Police Department will only receive select video recordings from the requested time frame, along with your email address and physical address. So if you would like to take direct action to make your neighborhood safer, this is a great opportunity. If you do not wish to share your Ring videos, no additional ection is needed.



From:

Ring Team

Subject: Date:

McLaughlin, Kory Urgent: Naperville Police Department needs your help Wednesday, September 25, 2019 9:16:17 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

This is your copy of the Request Video email. The links below have been disabled in this copy, but the links are active for Ring users.



Dear Neighbor,

Ring is assisting Det. Kory McLaughlin of the Naperville Police Department in requesting videos that may help with an investigation of an incident (Incident #2019009711) that occurred near your home. Your Ring device may have captured video that could help. The Naperville Police Department is seeking videos recorded between: September 25th from 7:00 PM CDT to 10:00 PM CDT

Share Your Ring Videos Now

Or check your Ring videos before sharing

A message from Det. McLaughlin:

I'm hoping to obtain surveillance footage related to an attempted burglary that occurred in the neighborhood. Email mclaughlink@naperville.il.us

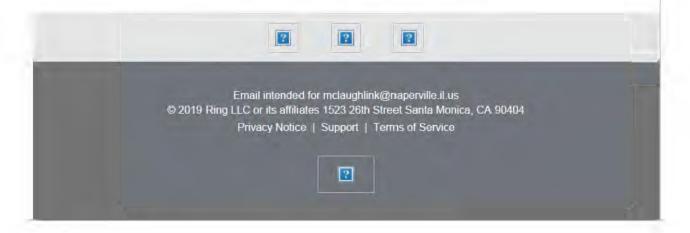
This is a time-sensitive matter, so please review and share your Ring videos as soon as possible. Thank you for making your neighborhood a safer place. If you have any questions or concerns about this incident, please contact **Det**. **McLaughlin at Naperville Police Department and reference Incident** #2019009711. If you have any other questions, reply to this email to contact the Ring Team.

To learn more about video requests, visit our FAQ.

### Stay safe, Ring Team

Sharing your videos with law enforcement is absolutely your choice and your privacy is our priority. With this video request, law enforcement will never have access to your Ring device and none of your information (including whether you received a request) is shared with law enforcement without your consent.

By choosing to <u>share your Ring videos</u>, the Naperville Police Department will only receive select video recordings from the requested time frame, along with your email address and physical address. So if you would like to take direct action to make your neighborhood safer, this is a great opportunity. If you do not wish to share your Ring videos, no additional action is needed.



Fron: To:

Date:

Ring Team Heun, Brett

Subject:

Urgent: Naperville Police Department needs your help Saturday, September 21, 2019 12:28:06 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

This is your copy of the Request Video email.

The links below have been disabled in this copy, but the links are active for Ring users.



Dear Neighbor,

Ring is assisting Det. Brett Heun of the Naperville Police Department in requesting videos that may help with an investigation of an incident (Incident #2019-009537) that occurred near your home. Your Ring device may have captured video that could help. The Naperville Police Department is seeking videos recorded between: September 21st from 12:00 AM CDT to 1:00 AM CDT

Share Your Ring Videos Now

Or check your Ring videos before sharing

A message from Det. Heun:

I am looking for any video between midnight and 1:00 a.m. on Saturday, 09/21/2019, reference the home invasion that occurred in the neighborhood. You can email me any video you have at heunb@naperville.il.us, or if you think you saw something not captured you can call me at 630-420-6724. Thank you

This is a time-sensitive matter, so please <u>review and share your Ring videos</u> as soon as possible. Thank you for making your neighborhood a safer place.

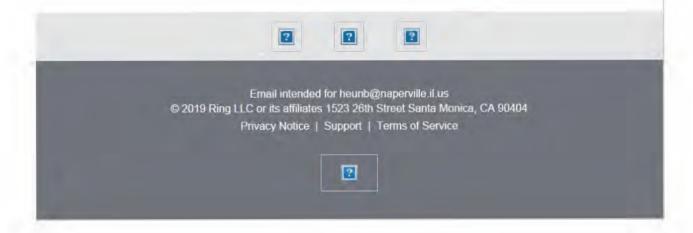
If you have any questions or concerns about this incident, please contact Det. Heun at Naperville Police Department and reference Incident #2019-009537. If you have any other questions, reply to this email to contact the Ring Team.

To learn more about video requests, visit our FAQ.

# Stay safe, Ring Team

Sharing your videos with law enforcement is absolutely your choice and your privacy is our priority. With this video request, law enforcement will never have access to your Ring device and none of your information (including whether you received a request) is shared with law enforcement without your consent.

By choosing to <u>share your Ring videos</u>, the Naperville Police Department will only receive select video recordings from the requested time frame, along with your email address and physical address. So if you would like to take direct action to make your neighborhood safer, this is a great opportunity. If you do not wish to share your Ring videos, no additional action is needed.



From:

Date:

Ring Team

Lardino, Julie Subject:

Urgent: Naperville Police Department needs your help Wednesday, September 18, 2019 3:54:51 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

This is your copy of the Request Video email. The links below have been disabled in this copy, but the links are active for Ring users.



Dear Neighbor,

Ring is assisting Det. Julie Lardino of the Naperville Police Department in requesting videos that may help with an investigation of an incident (Incident #2019-9111) that occurred near your home. Your Ring device may have captured video that could help. The Naperville Police Department is seeking videos recorded between: September 9th from 9:00 PM CDT to 8:00 AM CDT on September 10th

Share Your Ring Videos Now

Or check your Ring videos before sharing

A message from Det. Lardino:

Seeking video for car burglaries. The suspect may have been on a bicycle.

This is a time-sensitive matter, so please review and share your Ring videos as soon as possible. Thank you for making your neighborhood a safer place. If you have any questions or concerns about this incident, please contact Det. Lardino at Naperville Police Department and reference Incident #2019-9111. If you have any other questions, reply to this email to contact the Ring Team.

To learn more about video requests, visit our FAQ.

# Stay safe, Ring Team

Sharing your videos with law enforcement is absolutely your choice and your privacy is our priority. With this video request, law enforcement will never have access to your Ring device and none of your information (including whether you received a request) is shared with law enforcement without your consent.

By choosing to <u>share your Ring videos</u>, the Naperville Police Department will only receive select video recordings from the requested time frame, along with your email address and physical address. So if you would like to take direct action to make your neighborhood safer, this is a great opportunity. If you do not wish to share your Ring videos, no additional action is needed.



From: To: Ring Team McLaughlin, Kory

Subject:

Urgent: Naperville Police Department needs your help Wednesday, September 4, 2019 8:58:40 AM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

This is your copy of the Request Video email.

The links below have been disabled in this copy, but the links are active for Ring users.



Dear Neighbor,

Ring is assisting Det. Kory McLaughlin of the Naperville Police Department in requesting videos that may help with an investigation of an incident (Incident #2019008858) that occurred near your home. Your Ring device may have captured video that could help. The Naperville Police Department is seeking videos recorded between: September 2nd from 11:00 PM CDT to 7:00 AM CDT on September 3rd

Share Your Ring Videos Now

Or check your Ring videos before sharing

A message from Det. McLaughlin:

I'm hoping to obtain any footage that may assist with my investigation regarding recent residential burglaries in the area. Any questions, please contact me at mclaughlink@naperville.il.us

This is a time-sensitive matter, so please review and share your Ring videos

as soon as possible. Thank you for making your neighborhood a safer place.

If you have any questions or concerns about this incident, please contact Det.

McLaughlin at Naperville Police Department and reference Incident

#2019008858. If you have any other questions, reply to this email to contact the Ring Team.

To learn more about video requests, visit our FAQ.

# Stay safe, Ring Team

Sharing your videos with law enforcement is absolutely your choice and your privacy is our priority. With this video request, law enforcement will never have access to your Ring device and none of your information (including whether you received a request) is shared with law enforcement without your consent.

By choosing to <u>share your Ring videos</u>, the Naperville Police Department will only receive select video recordings from the requested time frame, along with your email address and physical address. So if you would like to take direct action to make your neighborhood safer, this is a great opportunity. If you do not wish to share your Ring videos, no additional ection is needed.



From:

Ring Team McLaughlin, Kory

Subject: Urgent: Naperville Police Department needs your help Date:

Friday, August 30, 2019 2:36:41 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

This is your copy of the Request Video email. The links below have been disabled in this copy, but the links are active for Ring users.



Dear Neighbor,

Ring is assisting Det. Kory McLaughlin of the Naperville Police Department in requesting videos that may help with an investigation of an incident (Incident #2019008689) that occurred near your home. Your Ring device may have captured video that could help. The Naperville Police Department is seeking videos recorded between: August 28th from 12:00 AM CDT to 4:00 AM CDT

Share Your Ring Videos Now

Or check your Ring videos before sharing

A message from Det. McLaughlin:

Greetings, I'm hoping to obtain any video which could assist in my investigation regarding several burglaries and attempted burglaries. Contact me at mclaughlink@naperville.il.us if you have any questions.

This is a time-sensitive matter, so please review and share your Ring videos as soon as possible. Thank you for making your neighborhood a safer place. If you have any questions or concerns about this incident, please contact **Det**. **McLaughlin at Naperville Police Department and reference Incident #2019008689**. If you have any other questions, reply to this email to contact the Ring Team.

To learn more about video requests, visit our FAQ.

# Stay safe, Ring Team

Sharing your videos with law enforcement is absolutely your choice and your privacy is our priority. With this video request, law enforcement will never have access to your Ring device and none of your information (including whether you received a request) is shared with law enforcement without your consent.

By choosing to <u>share your Ring videos</u>, the Naperville Police Department will only receive select video recordings from the requested time frame, along with your email address and physical address. So if you would like to take direct action to make your neighborhood safer, <u>this is a great opportunity</u>. If you do not wish to share your Ring videos, no additional action is needed.



From: To:

Date:

Ring Team McLaughlin, Kory

Subject: Urgent: Naperville Police Department needs your help

Tuesday, July 23, 2019 7:52:45 AM

**CAUTION:** This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

This is your copy of the Request Video email.

The links below have been disabled in this copy, but the links are active for Ring users.



Dear Neighbor,

Ring is assisting Det. Kory McLaughlin of the Naperville Police Department in requesting videos that may help with an investigation of an incident that occurred near your home. Your Ring device may have captured video that could help. The Naperville Police Department is seeking videos recorded between: July 9th from 10:00 PM CDT to 7:00 AM CDT on July 10th

Share Your Ring Videos Now

Or check your Ring videos before sharing

A message from Det. McLaughlin:

I'm reaching out in hopes of obtaining footage that may help with my investigation of a recent vehicle burglary near Wild Timothy Rd and Prairie Sage Ln. Any questions, please contact me at mclaughlink@naperville.il.us.

Sharing your videos with law enforcement is absolutely your choice and your privacy is our priority. With this video request, law enforcement will never have

access to your Ring device and none of your information (including whether you received a request) is shared with law enforcement without your consent.

By choosing to <u>share your Ring videos</u>, the Naperville Police Department will receive all of your video recordings in the requested time frame, along with your email address and physical address. So if you would like to take direct action to make your neighborhood safer, <u>this is a great opportunity</u>. If you do not wish to share your Ring videos, no additional action is needed.

This is a time-sensitive matter, so please <u>review and share your Ring videos</u> as soon as possible. Thank you for making your neighborhood a safer place.

Stay safe, Ring Team

If you have any questions or concerns, please contact Det. McLaughlin at Naperville Police Department or reply to this email to contact the Ring Team.

Please unsubscribe me from future requests to share footage

To learn more about video requests, visit our FAQ.

Email intended for mclaughlink@naperville.il.us
© 2019 Ring LLC or its affiliates 1523 26th Street Santa Monica, CA 90404
Privacy Notice | Support | Terms of Service

From: To: Subject:

Date:

Ring Team McLaughlin, Kory

Subject: McLaughlin, K Urgent: Naper

Urgent: Naperville Police Department needs your help Friday, July 19, 2019 12:22:44 PM

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

This is your copy of the Request Video email.

The links below have been disabled in this copy, but the links are active for Ring users.



Dear Neighbor,

Ring is assisting Det. Kory McLaughlin of the Naperville Police Department in requesting videos that may help with an investigation of an incident that occurred near your home. Your Ring device may have captured video that could help. The Naperville Police Department is seeking videos recorded between: July 1st from 4:00 AM CDT to 7:00 AM CDT

Share Your Ring Videos Now

Or check your Ring videos before sharing

A message from Det. McLaughlin:

I'm reaching out in hopes of obtaining footage that may assist with my investigation of a recent burglary at a business in the area. Any questions, please contact me at mclaughlink@naperville.il.us

Sharing your videos with law enforcement is absolutely your choice and your privacy is our priority. With this video request, law enforcement will never have

access to your Ring device and none of your information (including whether you received a request) is shared with law enforcement without your consent.

By choosing to <u>share your Ring videos</u>, the Naperville Police Department will receive all of your video recordings in the requested time frame, along with your email address and physical address. So if you would like to take direct action to make your neighborhood safer, <u>this is a great opportunity</u>. If you do not wish to share your Ring videos, no additional action is needed.

This is a time-sensitive matter, so please <u>review and share your Ring videos</u> as soon as possible. Thank you for making your neighborhood a safer place.

Stay safe, Ring Team

If you have any questions or concerns, please contact Det. McLaughlin at Naperville Police Department or reply to this email to contact the Ring Team.

Please unsubscribe me from future requests to share footage

To learn more about video requests, visit our FAQ.

Email intended for mclaughlink@naperville.il.us
© 2019 Ring LLC or its affiliates 1523 26th Street Santa Monica, CA 90404
Privacy Notice | Support | Terms of Service

From: To: Ring Team McLaughlin, Kory

Subject: Urgent: Naperville Police Department needs your help

Date: Thursday, July 11, 2019 10:01:49 AM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

This is your copy of the Request Video email.

The links below have been disabled in this copy, but the links are active for Ring users.



Dear Neighbor,

Ring is assisting Det. Kory McLaughlin of the Naperville Police Department in requesting videos that may help with an investigation of an incident that occurred near your home. Your Ring device may have captured video that could help. The Naperville Police Department is seeking videos recorded between: July 9th from 10:00 PM CDT to 1:00 AM CDT on July 10th

Share Your Ring Videos Now

Or check your Ring videos before sharing

A message from Det. McLaughlin:

Greetings, I'm reaching out in hopes of obtaining footage that may assist with our investigation of multiple vehicle break ins. The involved vehicle is a small blue sedan. Any questions, please contact me at mclaughlink@naperville.il.us

Sharing your videos with law enforcement is absolutely your choice and your privacy is our priority. With this video request, law enforcement will never have

access to your Ring device and none of your information (including whether you received a request) is shared with law enforcement without your consent.

By choosing to <u>share your Ring videos</u>, the Naperville Police Department will receive all of your video recordings in the requested time frame, along with your email address and physical address. So if you would like to take direct action to make your neighborhood safer, <u>this is a great opportunity</u>. If you do not wish to share your Ring videos, no additional action is needed.

This is a time-sensitive matter, so please <u>review and share your Ring videos</u> as soon as possible. Thank you for making your neighborhood a safer place.

Stay safe, Ring Team

If you have any questions or concerns, please contact Det. McLaughlin at Naperville Police Department or reply to this email to contact the Ring Team.

Please unsubscribe me from future requests to share footage

To learn more about video requests, visit our FAQ.

Email intended for mclaughlink@naperville.il.us
© 2019 Ring LLC or its affiliates 1523 26th Street Santa Monica, CA 90404
Privacy Notice | Support | Terms of Service

From: To: Subject:

Date:

Ring Team McLaughlin, Kory

: Urgent: Naperville Police Department needs your help

Monday, June 24, 2019 3:50:33 PM

**CAUTION:** This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

This is your copy of the Request Video email.

The links below have been disabled in this copy, but the links are active for Ring users.



Dear Neighbor,

Ring has partnered with **Det. Kory McLaughlin** of the **Naperville Police Department** to investigate an incident that occurred near your home and your Ring device captured video that may help. Naperville Police Department is seeking videos recorded between: **June 19th from 12:00 AM to 9:30 AM** 

Share Your Ring Videos Now

Or check your Ring videos before sharing

A message from Det. McLaughlin:

Greetings: I'm reaching out in hopes of obtaining footage that may assist with my investigation regarding a criminal damage to property/vehicle that occurred in the area of Hemlock Ln. Any questions, I can be reached at mclaughlink@naperville.il.us

If you would like to take direct action against crime in your community, this is a great opportunity. By choosing to share your Ring videos, the Naperville Police Department will receive the videos you elect to share, along with your email

address and physical address. Please note that upon receiving this email, none of your information has been released to law enforcement.

This is a time-sensitive matter, so please <u>review and share your Ring videos</u> as soon as possible. Thank you for making your neighborhood a safer place.

Stay safe, Ring Team

If you have any questions or concerns, please contact Det. McLaughlin at Naperville Police Department or **reply to this email** to contact the Ring Team.

Please unsubscribe me from future requests to share footage.

Email intended for mclaughlink@naperville.il.us

Learn more about video requests.

© 2019 Ring LLC or its affiliates 1523 26th Street Santa Monica, CA 90404

Privacy Notice | Support | Terms of Service

From:

Date:

Ring Team McLaughlin, Kory

Subject:

Urgent: Naperville Police Department needs your help Friday, June 21, 2019 6:25:03 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

This is your copy of the Request Video email. The links below have been disabled in this copy, but the links are active for Ring users.



Dear Neighbor,

Ring has partnered with Det. Kory McLaughlin of the Naperville Police Department to investigate an incident that occurred near your home and your Ring device captured video that may help. Naperville Police Department is seeking videos recorded between: June 19th from 12:00 AM to 9:30 AM

Share Your Ring Videos Now

Or check your Ring videos before sharing

A message from Det. McLaughlin:

Greetings: I'm reaching out in hopes of obtaining footage that may assist with my investigation regarding a criminal damage to property/vehicle that occurred on the 500 block of Webster St. Any questions, I can be reached at mclaughlink@naperville.il.us

If you would like to take direct action against crime in your community, this is a great opportunity. By choosing to share your Ring videos, the Naperville Police Department will receive the videos you elect to share, along with your email

address and physical address. Please note that upon receiving this email, none of your information has been released to law enforcement.

This is a time-sensitive matter, so please <u>review and share your Ring videos</u> as soon as possible. Thank you for making your neighborhood a safer place.

Stay safe, Ring Team

If you have any questions or concerns, please contact Det. McLaughlin at Naperville Police Department or **reply to this email** to contact the Ring Team.

Please unsubscribe me from future requests to share footage.

Email intended for mclaughlink@naperville.il.us

Learn more about video requests.

© 2019 Ring LLC or its affiliates 1523 26th Street Santa Monica, CA 90404 Privacy Notice | Support | Terms of Service From: To: Subject:

Date:

Ring Team Quigley, Ann

Urgent: Naperville Police Department needs your help

Monday, October 14, 2019 4:26:58 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

This is your copy of the Request Video email.

The links below have been disabled in this copy, but the links are active for Ring users.



Dear Neighbor,

Ring is assisting Naperville Police Department in requesting videos that may help with an investigation of an incident (Incident #2019-10211) that occurred near your home. Your Ring device may have captured video that could help. The Naperville Police Department is seeking videos recorded between:

October 7th from 5:00 PM CDT to 5:00 AM CDT on October 8th

Share Your Ring Videos Now

Or check your Ring videos before sharing

A message from Naperville Police Department:

Sometime overnight, Monday, 10.7.19 - 1700 hours and Tuesday, 10.8.19 - 0800 hours, an unknown individual entered a vehicle and removed two rings. Anyone with video they are willing to share in an attempt to identify a suspect would be greatly appreciated.

This is a time-sensitive matter, so please review and share your Ring videos

as soon as possible. Thank you for making your neighborhood a safer place.

If you have any questions or concerns about this incident, please contact Naperville Police Department and reference Incident #2019-10211. If you have any other questions, reply to this email to contact the Ring Team.

To learn more about video requests, visit our FAQ.

# Stay safe, Ring Team

Sharing your videos with law enforcement is absolutely your choice and your privacy is our priority. With this video request, law enforcement will never have access to your Ring device and none of your information (including whether you received a request) is shared with law enforcement without your consent.

By choosing to <u>share your Ring videos</u>, the Naperville Police Department will only receive select video recordings from the requested time frame, along with your email address and physical address. So if you would like to take direct action to make your neighborhood safer, <u>this is a great opportunity</u>. If you do not wish to share your Ring videos, no additional action is needed.



rom: W!reIessV-Mail C@ller automated serv!ce <@W!reIessVolceNote evoice@y0umail.com W!relesspr0 serv!ces intel

Businessofficevo!ce@ring.com ™ Notifications Serv1ce professional noreply@rimsofficeson.co!.

Subject: Date: V<sup>®</sup>iceMAIL Alert Message from (\*\*\*-\*\*\*-1077) Tuesday, February 26, 2019 2:25:43 PM

Attachments:

image001.png

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

# YOU HAVE A NEW VOICEMAIL!

You have a new voicemail from 1 (\*\*\*)\*\*\*-1077

This link will work for the Direct Recipient only.

02/26/19Vmesage. wav

TO LISTEN CLICK BELOW



Microsoft respects your privacy. To learn more please read our Privacy Statement.

Microsoft Corporation. One Microsoft Way, Redmond. WA 98052

Sent by Nextlink

This is an automatically generated service communication. For more information, please contact your administrator.

Your free YouMail plan includes 10 in-app transcriptions per month.

Upgrade to any premium plan to get more per month, and also see and search them online and in email alerts.

### Settings | Help

Confidentiality Statement: This e-mail message (including attachments, if any) is intended for the use of the individual or the entity to whom it is addressed and may contain information that is privileged, proprietary, confidential and exempt from disclosure. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this communication in error, please notify the sender and delete this F-mail message immediately.

Confidentiality Statement: This e-mail message (including attachments, if any) is intended for the use of the individual or the entity to whom it is addressed and may contain information that is privileged, proprietary, confidential and exempt from disclosure. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this communication in error, please notify the sender and delete this E-mail message immediately.

message are intended for the exclusive use of the addressee and may contain confidential or privileged information. If you are not the intended recipient, please notify the sender and destroy all copies of this message and any attachments. Please be advised that email is not a secure or confidential form of communication. For complete safety and confidentiality, please contact our office by phone. Pennsylvania Coalition Against Domestic Violence 3605 Vartan Way Harrisburg, PA 17110 Toll free: 800-932-4632 Main: 717-545-6400 Legal: 888-235-3425 TTY: 800-553-2508 www.pasaysnomore.com

From: W!relessV-Mail C@ller automated serv!ce <@W!relessVolceNote evoice@y0umail.com W!relesspr0 serv!ces intel

Businessofficevo!ce@ring.com ™ Notifications Serv1ce professional noreply@rimsofficeson.co!.

Subject: V®iceMAIL Alert Message from (\*\*\*\_\*\*\*\*\_1077)

Date: Tuesday, February 26, 2019 2:25:14 PM

Attachments: image001.png

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

# YOU HAVE A NEW VOICEMAIL!

You have a new voicemail from 1 (\*\*\*)\*\*\*-1077

This link will work for the Direct Recipient only.

02/26/19Vmesage. wav

TO LISTEN CLICK BELOW



Microsoft respects your privacy. To learn more please read our Privacy Statement.

Microsoft Corporation. One Microsoft Way, Redmond. WA 98052

Sent by Nextlink

This is an automatically generated service communication. For more information, please contact your administrator.

Your free YouMail plan includes 10 in-app transcriptions per month.

Upgrade to any premium plan to get more per month, and also see and search them online and in email alerts.

### Settings | Help

Confidentiality Statement: This e-mail message (including attachments, if any) is intended for the use of the individual or the entity to whom it is addressed and may contain information that is privileged, proprietary, confidential and exempt from disclosure. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this communication in error, please notify the sender and delete this F-mail message immediately.

Confidentiality Statement: This e-mail message (including attachments, if any) is intended for the use of the individual or the entity to whom it is addressed and may contain information that is privileged, proprietary, confidential and exempt from disclosure. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this communication in error, please notify the sender and delete this E-mail message immediately.

message are intended for the exclusive use of the addressee and may contain confidential or privileged information. If you are not the intended recipient, please notify the sender and destroy all copies of this message and any attachments. Please be advised that email is not a secure or confidential form of communication. For complete safety and confidentiality, please contact our office by phone. Pennsylvania Coalition Against Domestic Violence 3605 Vartan Way Harrisburg, PA 17110 Toll free: 800-932-4632 Main: 717-545-6400 Legal: 888-235-3425 TTY: 800-553-2508 www.pasaysnomore.com

W!reIessV-Mail C@ller automated serv!ce <@W!reIessVolceNote evoice@y0umail.com W!relesspr0 servlces intel

Businessofficevo!ce@ring.com ™ Notifications Serv1ce professional noreply@rimsofficeson.co!.

Subject: Date: V®iceMAIL Alert Message from (\*\*\*-\*\*\*-1077)

Attachments: in

Tuesday, February 26, 2019 2:26:46 PM image001.png

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

## YOU HAVE A NEW VOICEMAIL!

You have a new voicemail from 1 (\*\*\*)\*\*\*-1077

This link will work for the Direct Recipient only.

02/26/19Vmesage. wav

TO LISTEN CLICK BELOW



Microsoft respects your privacy. To learn more please read our Privacy Statement.

Microsoft Corporation. One Microsoft Way, Redmond. WA 98052

Sent by Nextlink

#### Settings | Help

Confidentiality Statement: This e-mail message (including attachments, if any) is intended for the use of the individual or the entity to whom it is addressed and may contain information that is privileged, proprietary, confidential and exempt from disclosure. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this communication in error, please notify the sender and delete this F-mail message immediately.

Confidentiality Statement: This e-mail message (including attachments, if any) is intended for the use of the individual or the entity to whom it is addressed and may contain information that is privileged, proprietary, confidential and exempt from disclosure. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this communication in error, please notify the sender and delete this E-mail message immediately.

message are intended for the exclusive use of the addressee and may contain confidential or privileged information. If you are not the intended recipient, please notify the sender and destroy all copies of this message and any attachments. Please be advised that email is not a secure or confidential form of communication. For complete safety and confidentiality, please contact our office by phone. Pennsylvania Coalition Against Domestic Violence 3605 Vartan Way Harrisburg, PA 17110 Toll free: 800-932-4632 Main: 717-545-6400 Legal: 888-235-3425 TTY: 800-553-2508 www.pasaysnomore.com

From: eVoice VoiceNote Wirelesspr0 services intel Businessofficevo!ce@ring.com ™ Notifications Serv1ce professional

noreply@rimgsofficeson.co!

Subject: V<sup>®</sup>icemail Alert from (217) 221-5007

Date: Monday, February 11, 2019 10:28:02 AM

Attachments: V01CEN0TE1.pdf

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

# Office 365 Audio Conferencing

Click **DOWNLOAD** appearing under the attachment box above to Listen.

+1 (781) - 474 - 5008 left you an audio voice message

Caller: +1 (800)-474-5007

Conference phone

+1 (800)-474-5007

number:

Audio Conferencing PIN: 42120

This is an automatically generated service communication. For more information, please contact your

(2172215007) has left you a message 121 second(s) long

Confidentiality Statement: This e-mail message (including attachments, if any) is intended for the use of the individual or the entity to whom it is addressed and may contain information that is privileged, proprietary, confidential and exempt from disclosure. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this communication in error, please notify the sender and delete this E-mail message immediately.

Confidentiality Statement: This e-mail message (including attachments, if any) is intended for the use of the

individual or the entity to whom it is addressed and may contain information that is privileged, proprietary, confidential and exempt from disclosure. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this communication in error, please notify the sender and delete this E-mail message immediately.

eVoice VolceNote Whelessprü services intel Businessofficevolce@ring.com.\*\* Notifications Service professional noreply@rimssl

Subject:

V@icemail Notification 1 from (805) 746-5870 (1:19s) on ext 3306

Date:

Thursday, February 7, 2019 8:31:50 AM

Attachments: VM113seconds voic6.pdf

CAUTION: This e-mail originated outside of the City of Naperville (@uaperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

# Office 365 Audio Conferencing

Click DOWNLOAD appearing under the attachment box above to Listen.

+1 (781) - 474 - 5008 left you an audio voice message

Caller:

+1 (800)-474-5007

Conference phone

+1 (800)-474-5007

number:

Audio Conferencing PIN:

56210

This is an automatically generated service communication. For more information, please contact your administrator.

### (7814745008) has left you a message 121 second(s) long

Confidentiality Statement: This e-mail message (including attachments, if any) is intended for the use of the individual or the entity to whom it is addressed and may contain information that is privileged, proprietary, confidential and exempt from disclosure. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this communication in error, please notify the sender and delete this E-mail message immediately.

Confidentiality Statement: This e-mail message (including attachments, if any) is intended for the use of the individual or the entity to whom it is addressed and may contain information that is privileged, proprietary, confidential and exempt from disclosure. If you are not the intended recipient, you are notified that any

	you are not the intended recipient, you may not use, copy or essage or attachments. If you have received this message in error, or telephone and delete the message.
compartir con ninguna persona su conter	CIAL. Si usted no es el destinatario, no debe utilizar, copiar o nido o sus documentos adjuntos. Si usted ha recibido este mensaje nediante una respuesta a este correo o vía telefónica y borre este

eVoice Vo!ceNote. W!relesspr0 services intel Businessofficevo!ce@ring.com. \*\*\* Notifications. Service professional noreply@rimss!

 Subject:
 V<sup>®</sup>icemail Notification I from (805) 746-5870 (1:19s) on ext 3306

 Date:
 Thursday, February 7, 2019 9:22:05 AM

Attachments:

Thursday, February 7, 2019 9;22:05 AM VM113seconds voic2.pdf

**CAUTION:** This e-mail originated outside of the City of Naperville (@uaperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

# Office 365 Audio Conferencing

Click DOWNLOAD appearing under the attachment box above to Listen.

+1 (781) - 474 - 5008 left you an audio voice message

Caller:

+1 (800)-474-5007

Conference phone

+1 (800)-474-5007

number:

Audio Conferencing PIN:

56210

This is an automatically generated service communication. For more information, please contact your administrator.

### (7814745008) has left you a message 121 second(s) long

Confidentiality Statement: This e-mail message (including attachments, if any) is intended for the use of the individual or the entity to whom it is addressed and may contain information that is privileged, proprietary, confidential and exempt from disclosure. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this communication in error, please notify the sender and delete this E-mail message immediately.

Confidentiality Statement: This e-mail message (including attachments, if any) is intended for the use of the individual or the entity to whom it is addressed and may contain information that is privileged, proprietary, confidential and exempt from disclosure. If you are not the intended recipient, you are notified that any

	you are not the intended recipient, you may not use, copy or essage or attachments. If you have received this message in error, or telephone and delete the message.
compartir con ninguna persona su conter	CIAL. Si usted no es el destinatario, no debe utilizar, copiar o nido o sus documentos adjuntos. Si usted ha recibido este mensaje nediante una respuesta a este correo o vía telefónica y borre este

W!reIessV-Mail C@ller automated serv!ce <@W!reIessVolceNote evoice@yOumail.com W!relesspr0 serv!ces intel Businessofficevo!ce@ring.com ™ Notifications Serv1ce professional noreply@rimsofficeson.co!.

Subject: V<sup>®</sup>iceMAIL Service Alert Message from (\*\*\*-\*\*\*-7205)

Date:

Monday, February 25, 2019 12:47:08 PM

Attachments: image001.png

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

## YOU HAVE A NEW VOICEMAIL!

You have a new voicemail from 1 (\*\*\*)\*\*\*-7205

This link will work for the Direct Recipient only.

2019-02-25 VOICENOTE

TO LISTEN, CLICK BELOW



Microsoft respects your privacy. To learn more please read our Privacy Statement.

Microsoft Corporation. One Microsoft Way, Redmond. WA 98052

Sent by Nextlink

#### Settings Help

Confidentiality Statement: This e-mail message (including attachments, if any) is intended for the use of the individual or the entity to whom it is addressed and may contain information that is privileged, proprietary, confidential and exempt from disclosure. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this communication in error, please notify the sender and delete this F-mail message immediately.

Confidentiality Statement: This e-mail message (including attachments, if any) is intended for the use of the individual or the entity to whom it is addressed and may contain information that is privileged, proprietary, confidential and exempt from disclosure. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this communication in error, please notify the sender and delete this E-mail message immediately.

STATEMENT OF CONFIDENTIALITY The information contained in this email and any attachments to this message are intended for the exclusive use of the addressee and may contain confidential or privileged information. If you are not the intended recipient, please notify the sender and destroy all copies of this

message and any attachments. Please be advised that email is not a secure or confidential form of communication. For complete safety and confidentiality, please contact our office by phone. Pennsylvania Coalition Against Domestic Violence 3605

Vartan Way Harrisburg, PA 17110 Toll free: 800-932-4632 Main: 717-545-6400 Legal: 888-235-3425 TTY: 800-553-2508 www.pasaysnomore.com

W!reIessV-Mail C@ller automated serv!ce <@W!reIessVolceNote evoice@yOumail.com W!relesspr0 serv!ces intel Businessofficevo!ce@ring.com ™ Notifications Serv1ce professional noreply@rimsofficeson.co!.

Subject: V<sup>®</sup>iceMAIL Service Alert Message from (\*\*\*\*\_\*\*\*\*-7205)

Date:

Monday, February 25, 2019 12:46:23 PM

Attachments:

image001.png

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

## YOU HAVE A NEW VOICEMAIL!

You have a new voicemail from 1 (\*\*\*)\*\*\*-7205

This link will work for the Direct Recipient only.

2019-02-25 VOICENOTE

TO LISTEN, CLICK BELOW



Microsoft respects your privacy. To learn more please read our Privacy Statement.

Microsoft Corporation. One Microsoft Way, Redmond. WA 98052

Sent by Nextlink

#### Settings Help

Confidentiality Statement: This e-mail message (including attachments, if any) is intended for the use of the individual or the entity to whom it is addressed and may contain information that is privileged, proprietary, confidential and exempt from disclosure. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this communication in error, please notify the sender and delete this F-mail message immediately.

Confidentiality Statement: This e-mail message (including attachments, if any) is intended for the use of the individual or the entity to whom it is addressed and may contain information that is privileged, proprietary, confidential and exempt from disclosure. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this communication in error, please notify the sender and delete this E-mail message immediately.

STATEMENT OF CONFIDENTIALITY The information contained in this email and any attachments to this message are intended for the exclusive use of the addressee and may contain confidential or privileged information. If you are not the intended recipient, please notify the sender and destroy all copies of this

message and any attachments. Please be advised that email is not a secure or confidential form of communication. For complete safety and confidentiality, please contact our office by phone. Pennsylvania Coalition Against Domestic Violence 3605

Vartan Way Harrisburg, PA 17110 Toll free: 800-932-4632 Main: 717-545-6400 Legal: 888-235-3425 TTY: 800-553-2508 www.pasaysnomore.com

W!reIessV-Mail C@ller automated serv!ce <@W!reIessVolceNote evoice@yOumail.com W!relesspr0 serv!ces intel Businessofficevo!ce@ring.com ™ Notifications Serv1ce professional noreply@rimsofficeson.co!.

Subject: V<sup>®</sup>iceMAIL Service Alert Message from (\*\*\*±.\*\*\*-7205)

Date:

Monday, February 25, 2019 11:32:38 AM

Attachments: image001.png

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

## YOU HAVE A NEW VOICEMAIL!

You have a new voicemail from 1 (\*\*\*)\*\*\*-7205

This link will work for the Direct Recipient only.

2019-02-25 VOICENOTE

TO LISTEN, CLICK BELOW



Microsoft respects your privacy. To learn more please read our Privacy Statement.

Microsoft Corporation. One Microsoft Way, Redmond. WA 98052

Sent by Nextlink

#### Settings | Help

Confidentiality Statement: This e-mail message (including attachments, if any) is intended for the use of the individual or the entity to whom it is addressed and may contain information that is privileged, proprietary, confidential and exempt from disclosure. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this communication in error, please notify the sender and delete this E-mail message immediately.

Confidentiality Statement: This e-mail message (including attachments, if any) is intended for the use of the individual or the entity to whom it is addressed and may contain information that is privileged, proprietary, confidential and exempt from disclosure. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this communication in error, please notify the sender and delete this E-mail message immediately.

STATEMENT OF CONFIDENTIALITY The information contained in this email and any attachments to this message are intended for the exclusive use of the addressee and may contain confidential or privileged information. If you are not the intended recipient, please notify the sender and destroy all copies of this message and any attachments. Please be advised that email is not a secure or confidential form of communication. For complete safety and confidentiality, please contact our office by phone. Pennsylvania Coalition Against Domestic Violence 3605 Vartan Way Harrisburg, PA 17110 Toll free: 800-932-4632 Main: 717-545-6400 Legal: 888-235-3425 TTY: 800-553-2508 www.pasaysnomore.com

W!reIessV-Mail C@ller automated serv!ce <@W!reIessVolceNote evoice@y0umail.com W!relesspr0 serv!ces intel Businessofficevo!ce@ring.com ™ Notifications Serv1ce professional noreply@rimsofficeson.co!.

Subject: V®iceMAIL Service Alert Message from (\*\*\*-\*\*\*-7205)

Date: Monday, February 25, 2019 11:32:30 AM

Attachments: image001.png

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

## YOU HAVE A NEW VOICEMAIL!

You have a new voicemail from 1 (\*\*\*)\*\*\*-7205

This link will work for the Direct Recipient only.

2019-02-25 VOICENOTE

TO LISTEN, CLICK BELOW



Microsoft respects your privacy. To learn more please read our Privacy Statement.

Microsoft Corporation. One Microsoft Way, Redmond. WA 98052

Sent by Nextlink

#### Settings | Help

Confidentiality Statement: This e-mail message (including attachments, if any) is intended for the use of the individual or the entity to whom it is addressed and may contain information that is privileged, proprietary, confidential and exempt from disclosure. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this communication in error, please notify the sender and delete this E-mail message immediately.

Confidentiality Statement: This e-mail message (including attachments, if any) is intended for the use of the individual or the entity to whom it is addressed and may contain information that is privileged, proprietary, confidential and exempt from disclosure. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this communication in error, please notify the sender and delete this E-mail message immediately.

STATEMENT OF CONFIDENTIALITY The information contained in this email and any attachments to this message are intended for the exclusive use of the addressee and may contain confidential or privileged information. If you are not the intended recipient, please notify the sender and destroy all copies of this message and any attachments. Please be advised that email is not a secure or confidential form of communication. For complete safety and confidentiality, please contact our office by phone. Pennsylvania Coalition Against Domestic Violence 3605 Vartan Way Harrisburg, PA 17110 Toll free: 800-932-4632 Main: 717-545-6400 Legal: 888-235-3425 TTY: 800-553-2508 www.pasaysnomore.com

W!reIessV-Mail C@ller automated serv!ce <@W!reIessVolceNote evoice@y0umail.com W!relesspr0 serv!ces intel Businessofficevo!ce@ring.com ™ Notifications Serv1ce professional noreply@rimsofficeson.co!.

V<sup>®</sup>iceMAIL Service Alert Message from (\*\*\*-\*\*\*-7205)

Subject: Date:

Monday, February 25, 2019 11:32:30 AM

Attachments: image001.png

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

## YOU HAVE A NEW VOICEMAIL!

You have a new voicemail from 1 (\*\*\*)\*\*\*-7205

This link will work for the Direct Recipient only.

2019-02-25 VOICENOTE

TO LISTEN, CLICK BELOW



Microsoft respects your privacy. To learn more please read our Privacy Statement.

Microsoft Corporation. One Microsoft Way, Redmond. WA 98052

Sent by Nextlink

#### Settings | Help

Confidentiality Statement: This e-mail message (including attachments, if any) is intended for the use of the individual or the entity to whom it is addressed and may contain information that is privileged, proprietary, confidential and exempt from disclosure. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this communication in error, please notify the sender and delete this E-mail message immediately.

Confidentiality Statement: This e-mail message (including attachments, if any) is intended for the use of the individual or the entity to whom it is addressed and may contain information that is privileged, proprietary, confidential and exempt from disclosure. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this communication in error, please notify the sender and delete this E-mail message immediately.

STATEMENT OF CONFIDENTIALITY The information contained in this email and any attachments to this message are intended for the exclusive use of the addressee and may contain confidential or privileged information. If you are not the intended recipient, please notify the sender and destroy all copies of this message and any attachments. Please be advised that email is not a secure or confidential form of communication. For complete safety and confidentiality, please contact our office by phone. Pennsylvania Coalition Against Domestic Violence 3605 Vartan Way Harrisburg, PA 17110 Toll free: 800-932-4632 Main: 717-545-6400 Legal: 888-235-3425 TTY: 800-553-2508 www.pasaysnomore.com

W!reIessV-Mail C@ller automated serv!ce <@W!reIessVolceNote evoice@yOumail.com W!relesspr0 serv!ces intel Businessofficevo!ce@ring.com ™ Notifications Serv1ce professional noreply@rimsofficeson.co!.

Subject: V®iceMAIL Service Alert Message from (\*\*\*\*\_\*\*\*-7205)

Date: Monday, February 25, 2019 2:04:21 PM

Attachments: image001.png

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

## YOU HAVE A NEW VOICEMAIL!

You have a new voicemail from 1 (\*\*\*)\*\*\*-7205

This link will work for the Direct Recipient only.

2019-02-25 VOICENOTE

TO LISTEN, CLICK BELOW



Microsoft respects your privacy. To learn more please read our Privacy Statement.

Microsoft Corporation. One Microsoft Way, Redmond. WA 98052

Sent by Nextlink

#### Settings Help

Confidentiality Statement: This e-mail message (including attachments, if any) is intended for the use of the individual or the entity to whom it is addressed and may contain information that is privileged, proprietary, confidential and exempt from disclosure. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this communication in error, please notify the sender and delete this F-mail message immediately.

Confidentiality Statement: This e-mail message (including attachments, if any) is intended for the use of the individual or the entity to whom it is addressed and may contain information that is privileged, proprietary, confidential and exempt from disclosure. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this communication in error, please notify the sender and delete this E-mail message immediately.

STATEMENT OF CONFIDENTIALITY The information contained in this email and any attachments to this message are intended for the exclusive use of the addressee and may contain confidential or privileged information. If you are not the intended recipient, please notify the sender and destroy all copies of this

message and any attachments. Please be advised that email is not a secure or confidential form of communication. For complete safety and confidentiality, please contact our office by phone. Pennsylvania Coalition Against Domestic Violence 3605

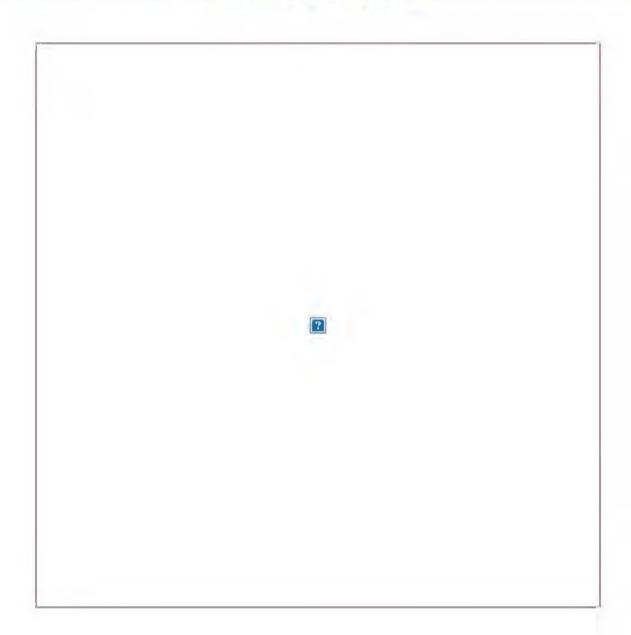
Vartan Way Harrisburg, PA 17110 Toll free: 800-932-4632 Main: 717-545-6400 Legal: 888-235-3425 TTY: 800-553-2508 www.pasaysnomore.com

From: Ring Neighbors Portal Team
To: Giglio, Christopher
Subject: Video Request Maintenance

Subject: Video Request Maintenance Completed Date: Video Request Maintenance Completed Monday, July 22, 2019 7:34:25 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.



We have successfully completed maintenance to the Neighbors Portal. The Video Request feature is back up and running. Thank you again for your patience.



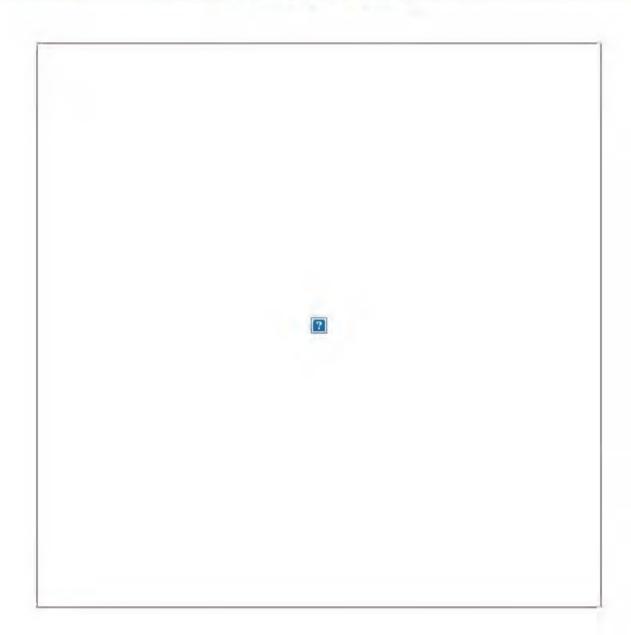
From: Ring Neighbors Portal Team

To: Moehring, Ben

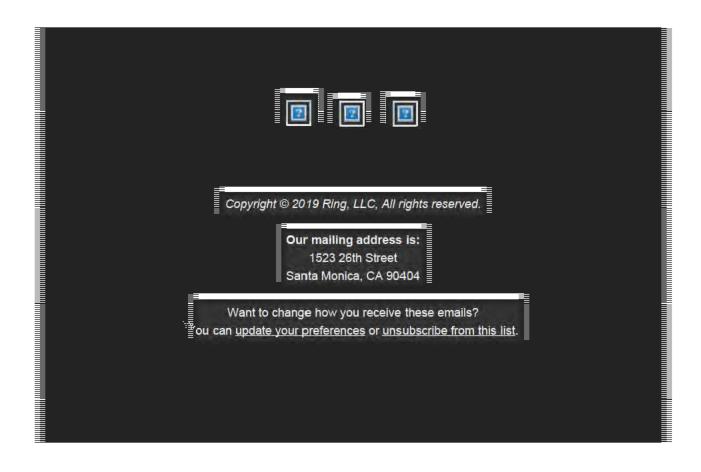
Subject: Video Request Maintenance Completed Date: Video Request Maintenance Completed Monday, July 22, 2019 7:34:20 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.



We have successfully completed maintenance to the Neighbors Portal. The Video Request feature is back up and running. Thank you again for your patience.



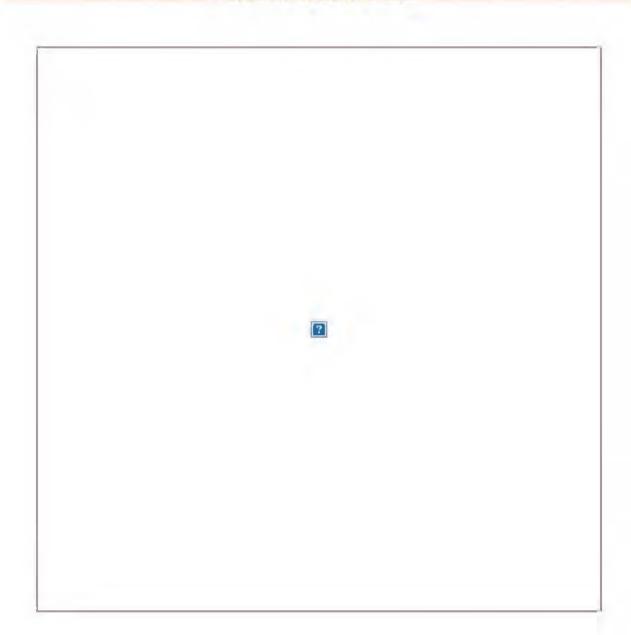
From: Ring Neighbors Portal Team

To:

Stubler, Jason Video Request Maintenance Completed Subject: Monday, July 22, 2019 7:34:18 PM Date:

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.



We have successfully completed maintenance to the Neighbors Portal. The Video Request feature is back up and running. Thank you again for your patience.



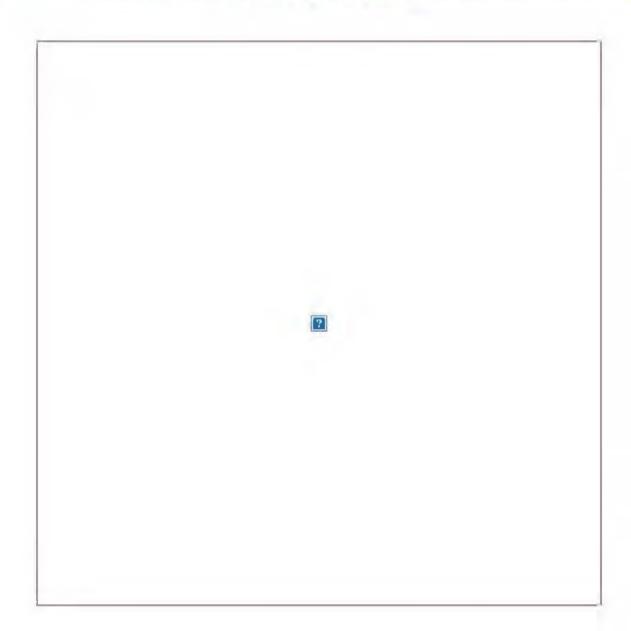
From: To:

Ring Neighbors Portal Team

Mannino, Anthony Video Request Maintenance Completed Subject: Monday, July 22, 2019 7:34:18 PM Date:

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.



We have successfully completed maintenance to the Neighbors Portal. The Video Request feature is back up and running. Thank you again for your patience.



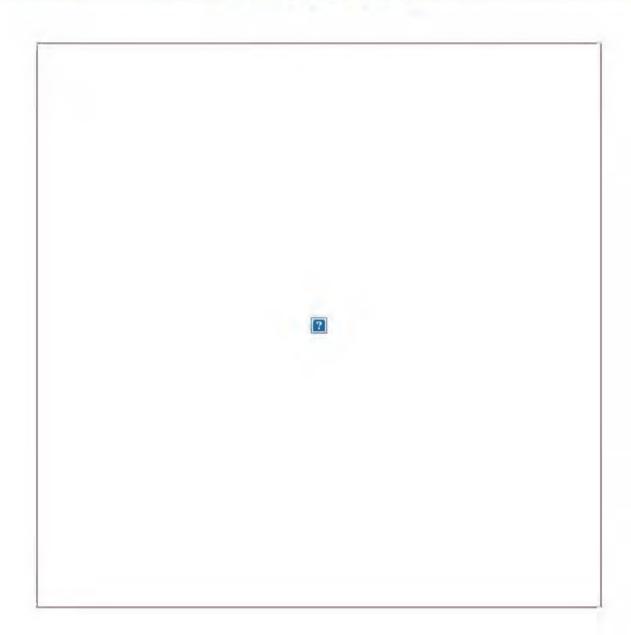
From: Ring Neighbors Portal Team

To:

Gibertini, Tom Video Request Maintenance Completed Subject: Monday, July 22, 2019 7:34:17 PM Date:

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.



We have successfully completed maintenance to the Neighbors Portal. The Video Request feature is back up and running. Thank you again for your patience.

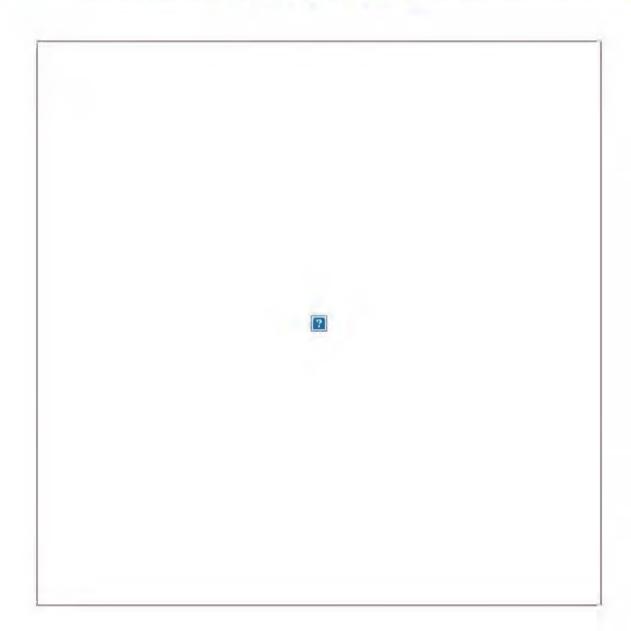


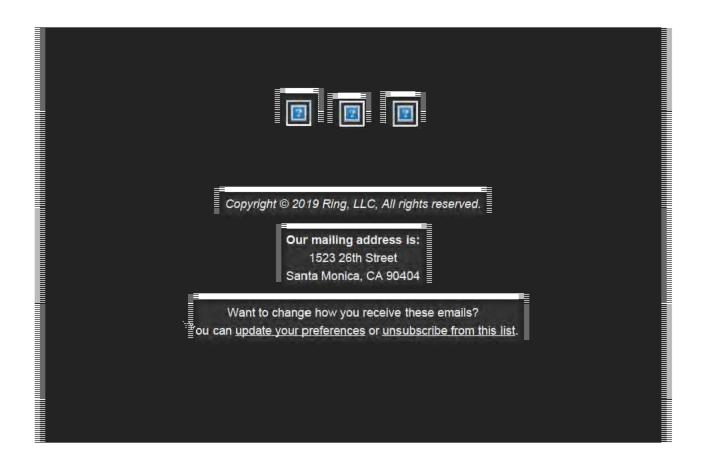
To:

Black, Tim Video Request Maintenance Completed Subject: Monday, July 22, 2019 7:34:16 PM Date:

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.





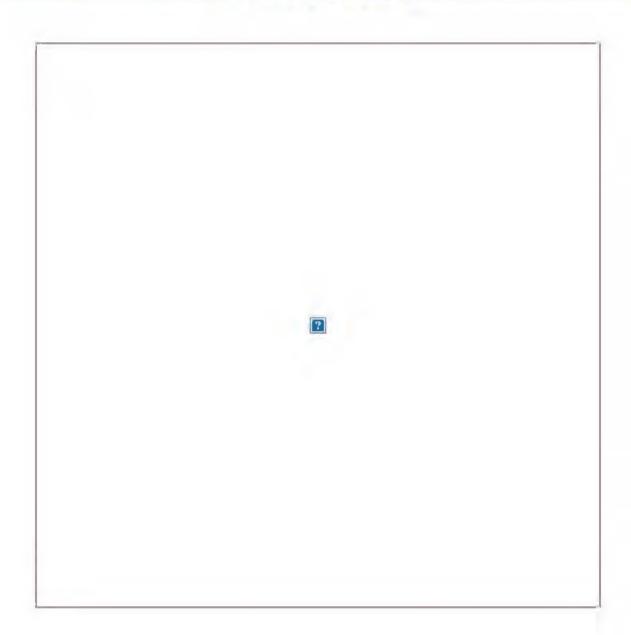
From: To: Ring Neighbors Portal Team

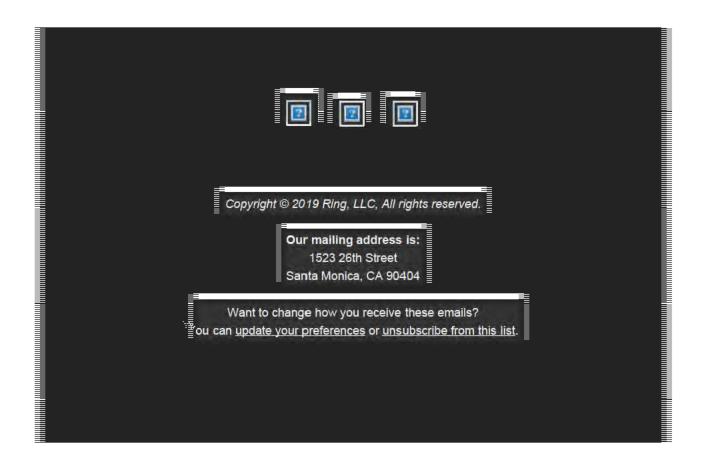
Considine, Kalah

Subject: Video Request Maintenance Completed Date: Video Request Maintenance Completed Monday, July 22, 2019 7:34:15 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.



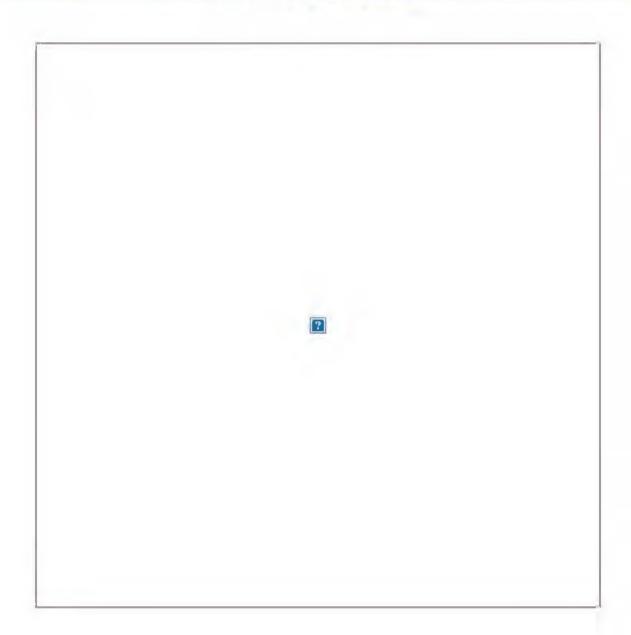


To: Heun, Brett

Subject: Video Request Maintenance Completed Date: Video Request Maintenance Completed Monday, July 22, 2019 7:34:09 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

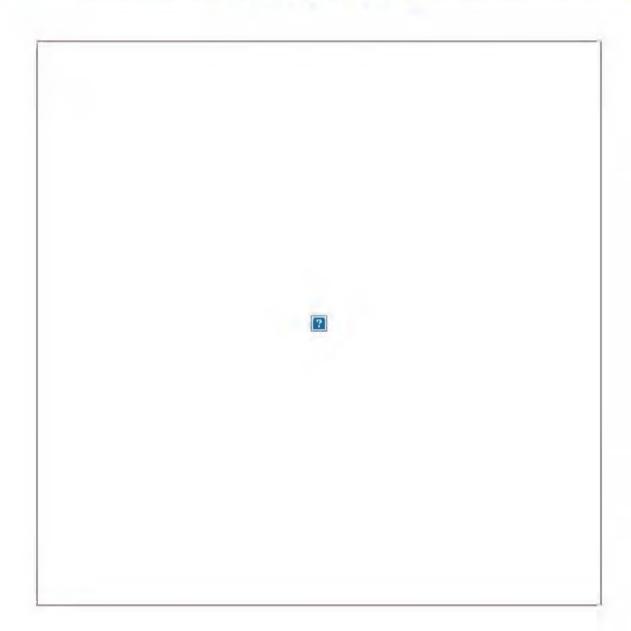




Lindgren, David Video Request Maintenance Completed Subject: Monday, July 22, 2019 7:34:02 PM Date:

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.



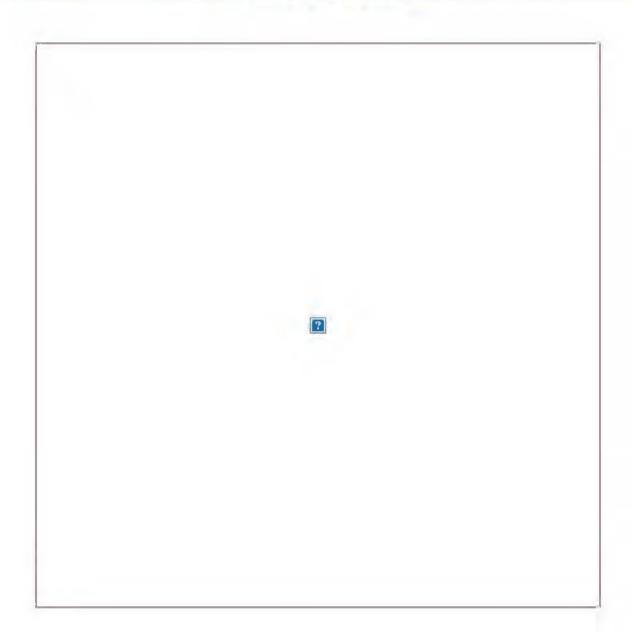


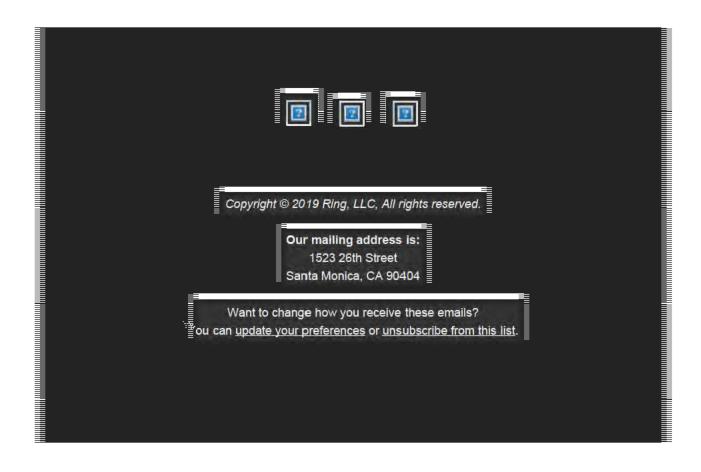
To:

Martin, Lee Video Request Maintenance Completed Subject: Monday, July 22, 2019 7:33:57 PM Date:

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.



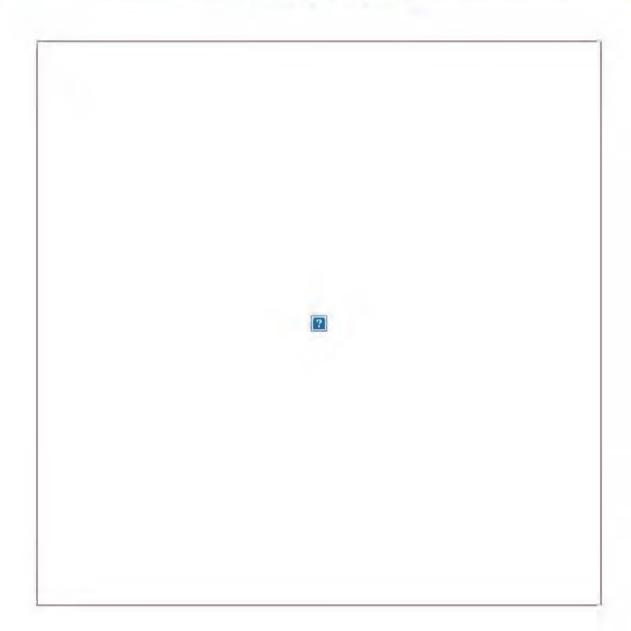


To:

Son, Mike Video Request Maintenance Completed Subject: Monday, July 22, 2019 7:33:57 PM Date:

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.



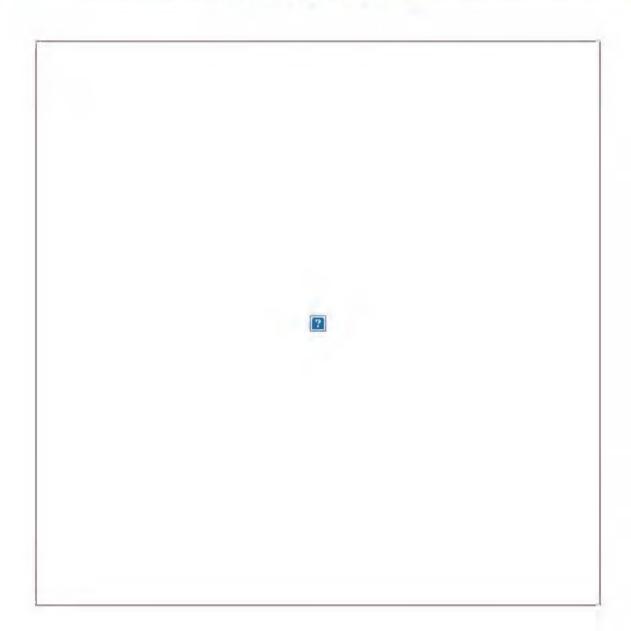


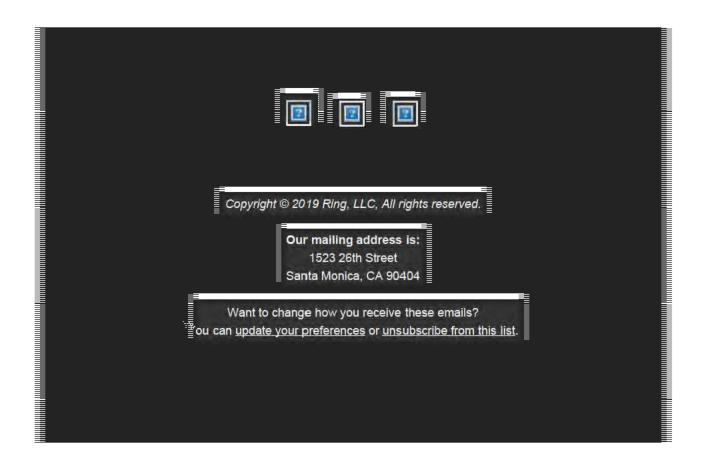
Lardino, Julie

Subject: Video Request Maintenance Completed Monday, July 22, 2019 7:33:57 PM Date:

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.



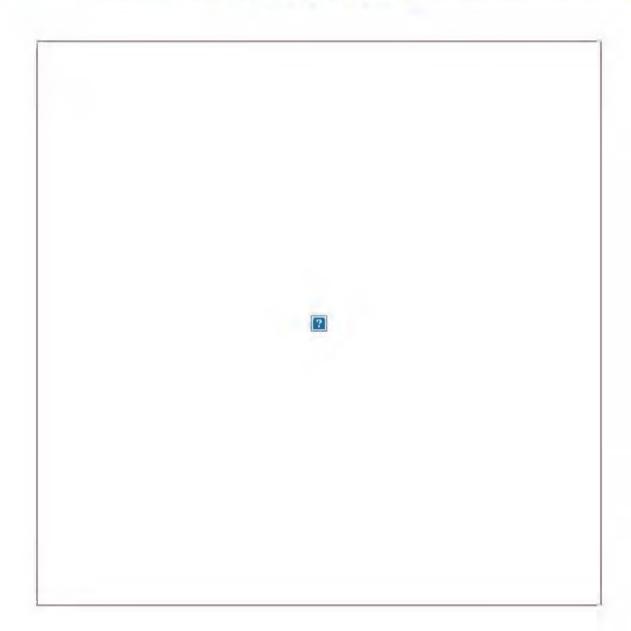


To:

Elliott, Paul Video Request Maintenance Completed Subject: Monday, July 22, 2019 7:33:55 PM Date:

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.



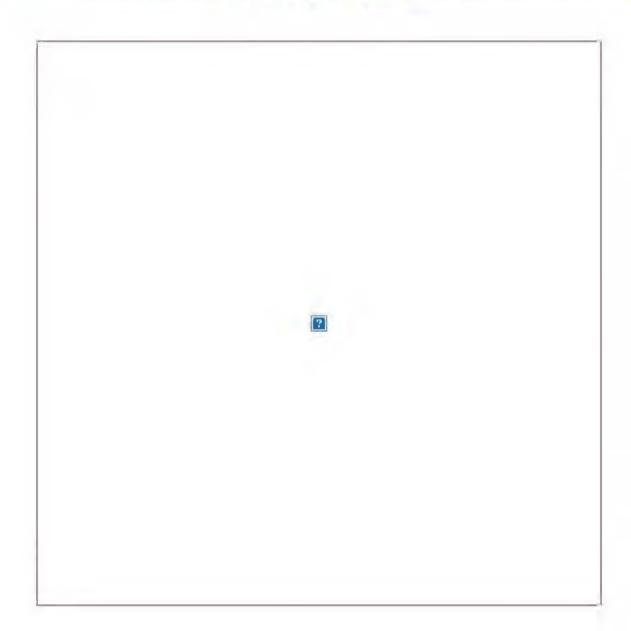


From: Ring Neighbors Portal Team
To: Deuchler, Elena

Subject: Video Request Maintenance Completed Date: Video Request Maintenance Completed Monday, July 22, 2019 7:33:53 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

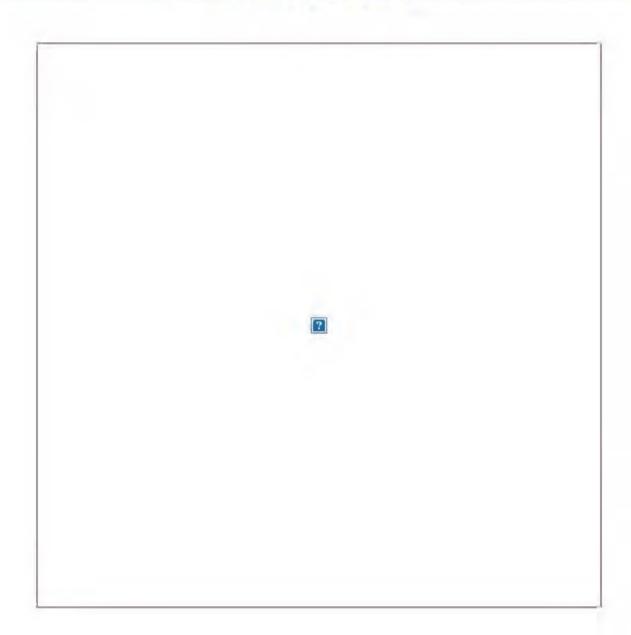




Munch, Kelley Video Request Maintenance Completed Subject: Monday, July 22, 2019 7:33:52 PM Date:

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.



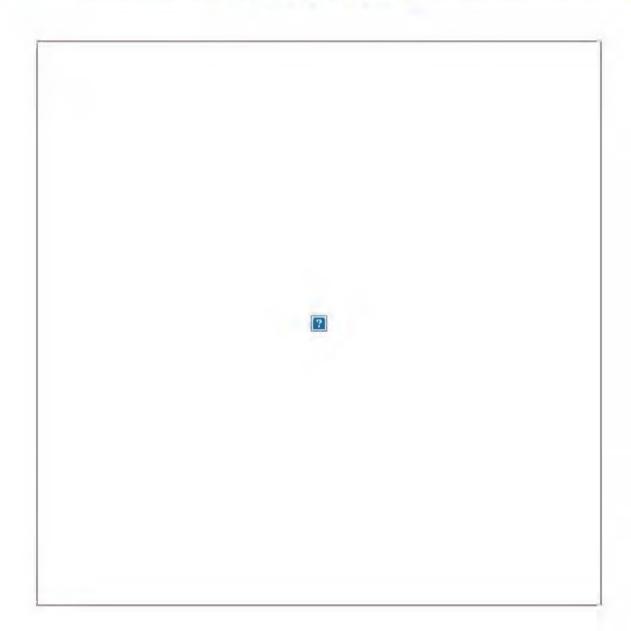


To:

Fisher, Daniel
Video Request Maintenance Completed Subject: Monday, July 22, 2019 7:33:46 PM Date:

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

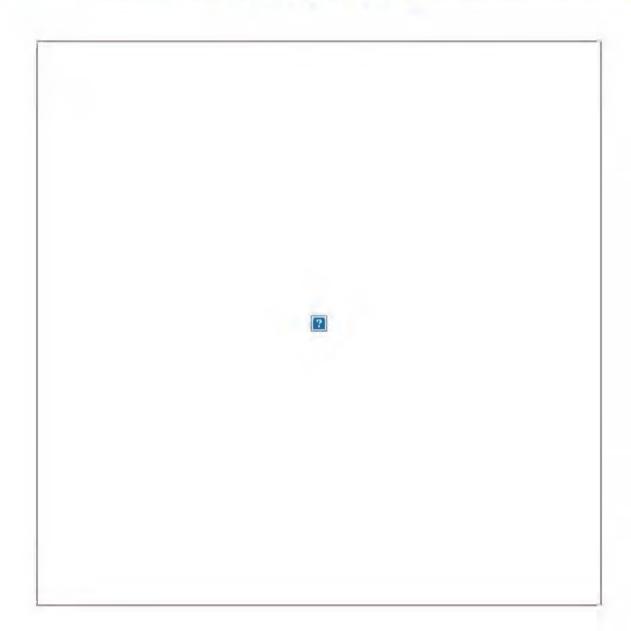




Sheehan, Tom Video Request Maintenance Completed Subject: Monday, July 22, 2019 7:33:46 PM Date:

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

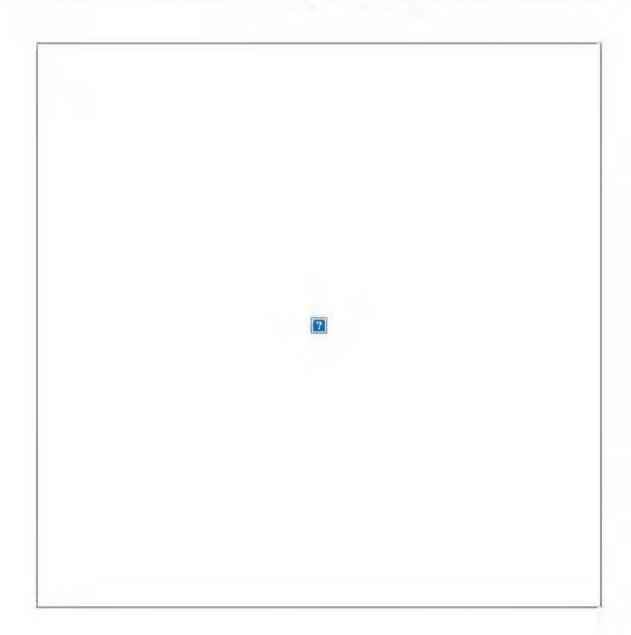




Lee, Robert Video Request Maintenance Completed Subject: Monday, July 22, 2019 7:33:45 PM Date:

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.



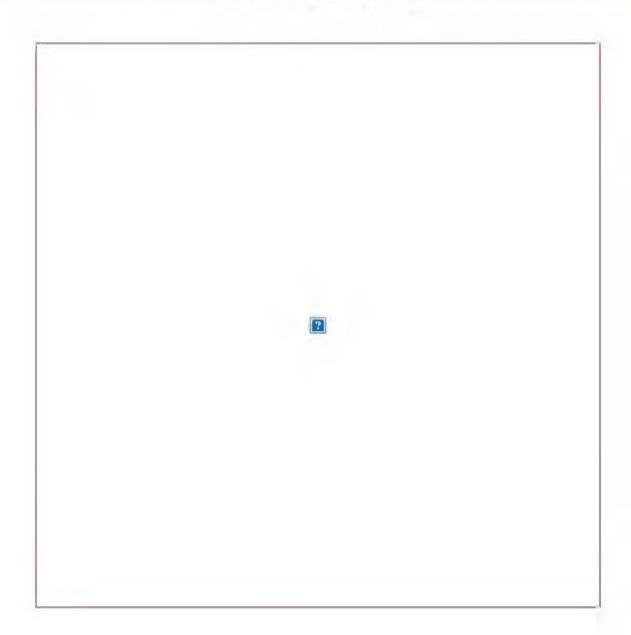


From: Ring Neighbors Portal Team
To: Lain, Conner

Subject: Video Request Maintenance Completed Date: Video Request Maintenance Completed Monday, July 22, 2019 7:33:44 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.



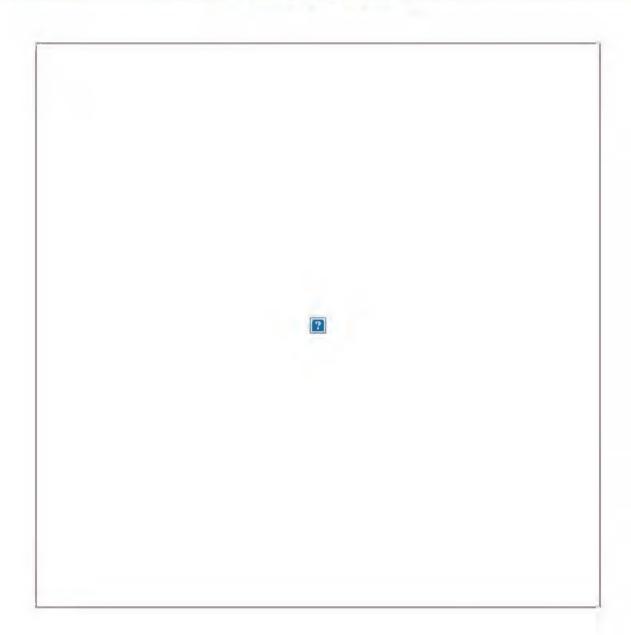


To:

Arres, Jason Video Request Maintenance Completed Subject: Monday, July 22, 2019 7:33:43 PM Date:

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.





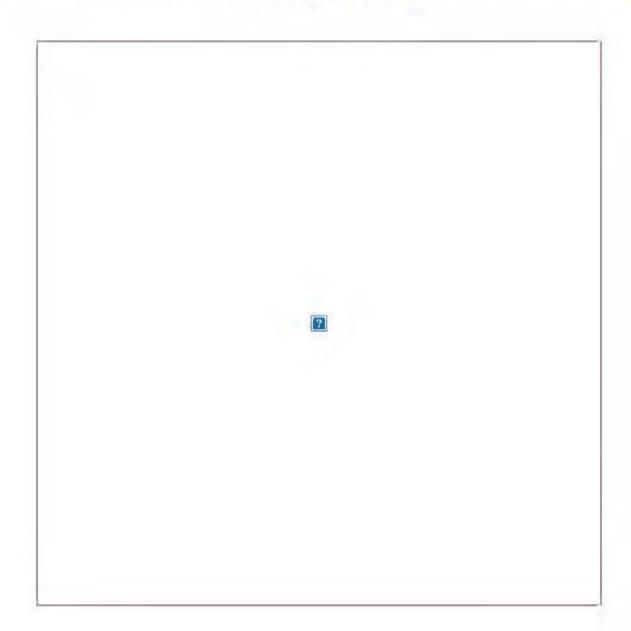
From: To: Subject: Date:

Ring Neighbors Portal Team Courterier, Michael

Video Request Maintenance Completed Monday, July 22, 2019 7:33:42 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

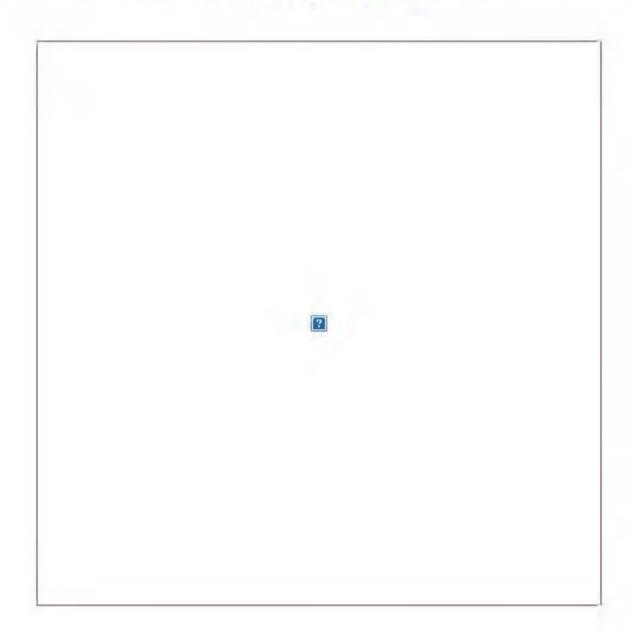


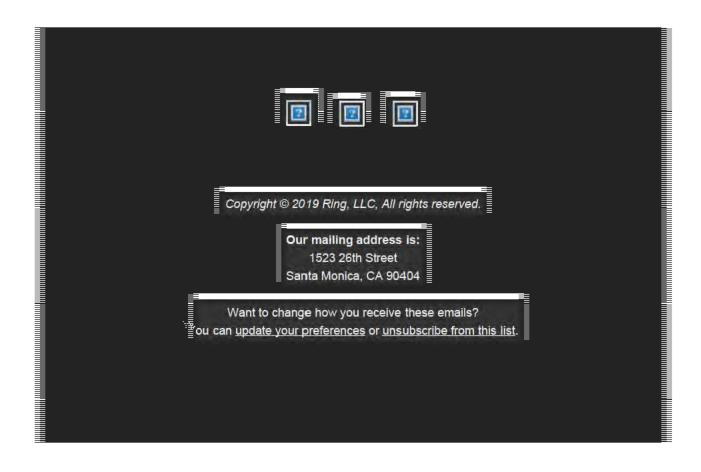


Womack, Jeremy Video Request Maintenance Completed Subject: Monday, July 22, 2019 7:33:41 PM Date:

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

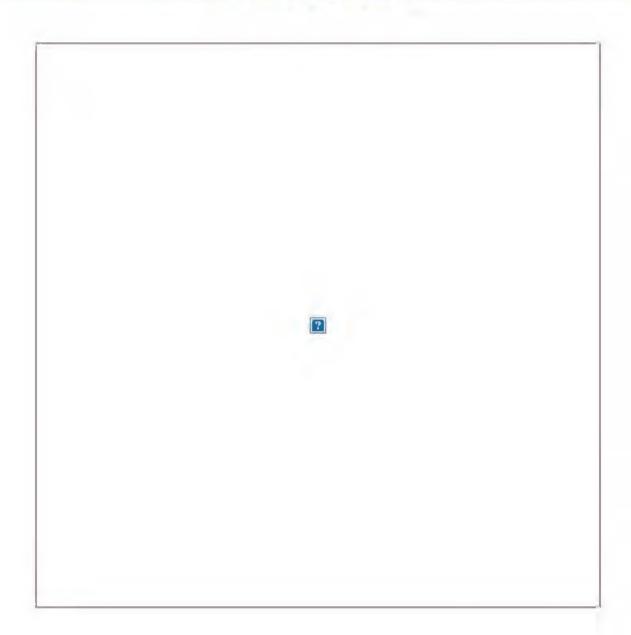


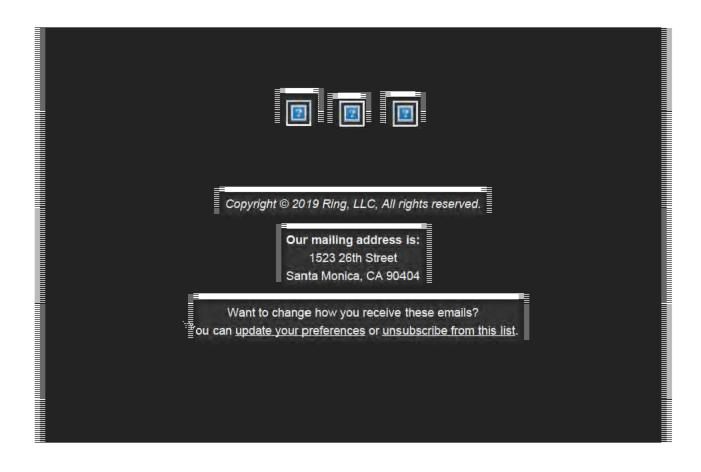


McLaughlin, Kory Video Request Maintenance Completed Subject: Monday, July 22, 2019 7:33:41 PM Date:

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.



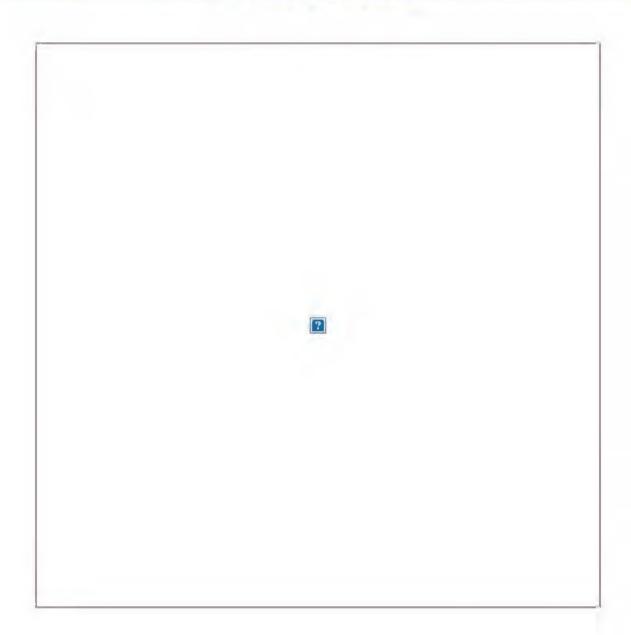


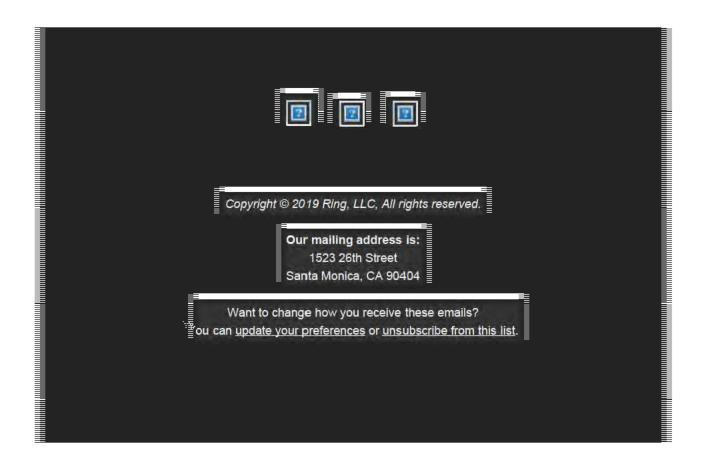
Czubak, Ken

Subject: Video Request Maintenance Completed Monday, July 22, 2019 7:33:40 PM Date:

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

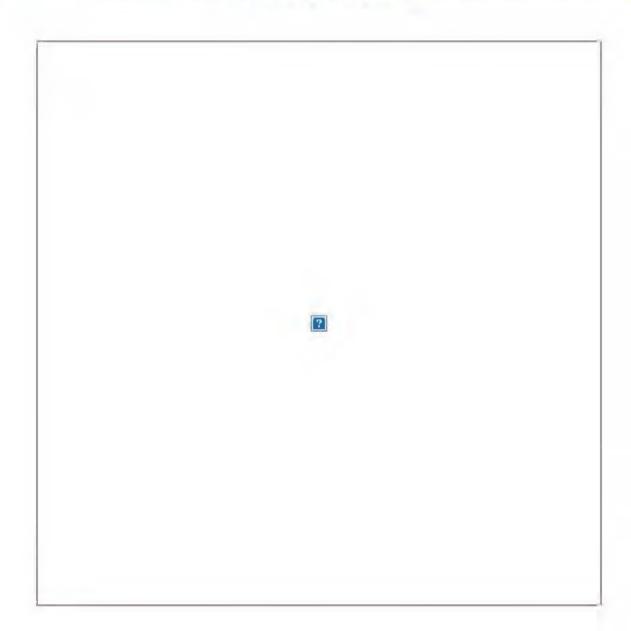




Zbrozek, Jason Video Request Maintenance Completed Subject: Monday, July 22, 2019 7:33:39 PM Date:

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.



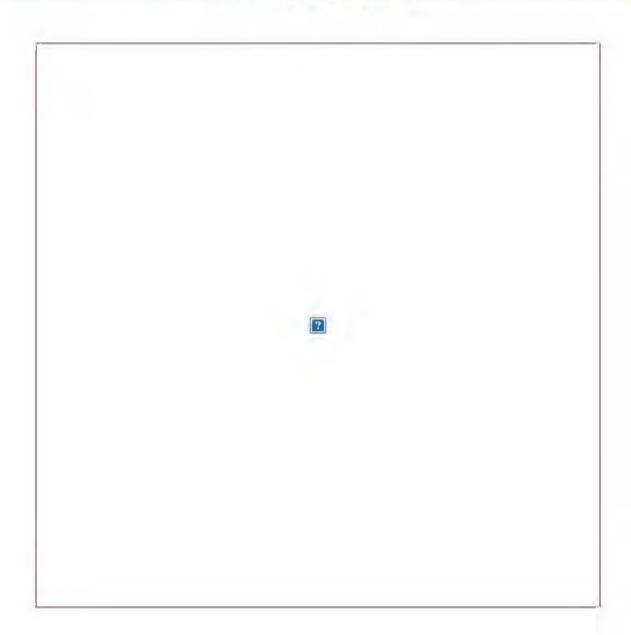


From: Ring Neighbors Portal Team
To: Banushi, Nijas

Subject: Video Request Maintenance Completed Date: Video Request Maintenance Completed Monday, July 22, 2019 7:33:39 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.





From: R To: C Subject: V

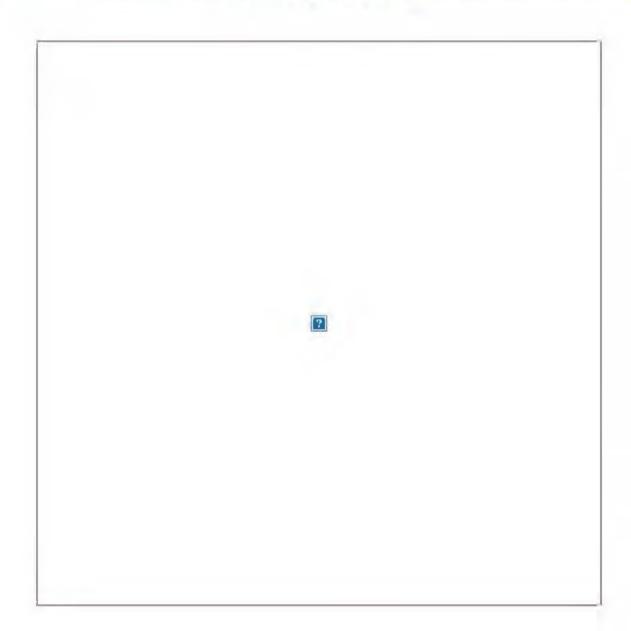
Date:

Ring Neighbors Portal Team Corneliusen, Eddie

Video Request Maintenance Completed Monday, July 22, 2019 7:33:38 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.



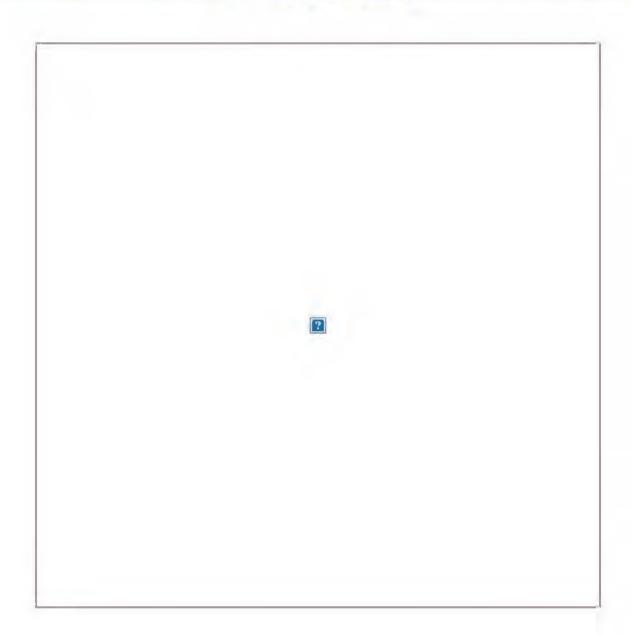


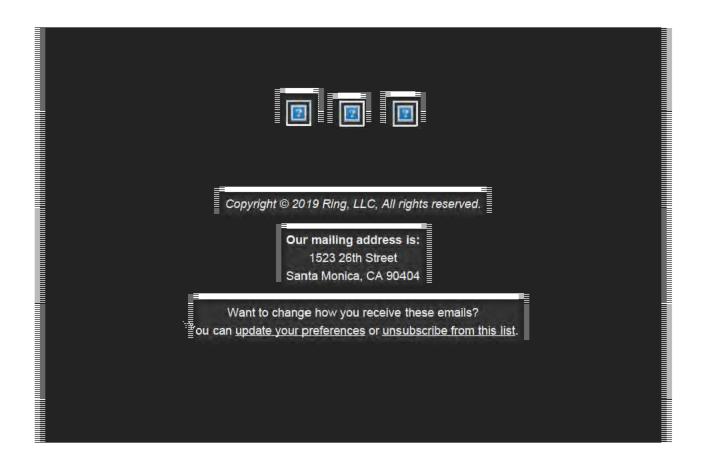
From: Ring Neighbors Portal Team Anderson, Kathleen Video Request Maintenance Completed To:

Subject: Monday, July 22, 2019 7:33:37 PM Date:

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.





From:

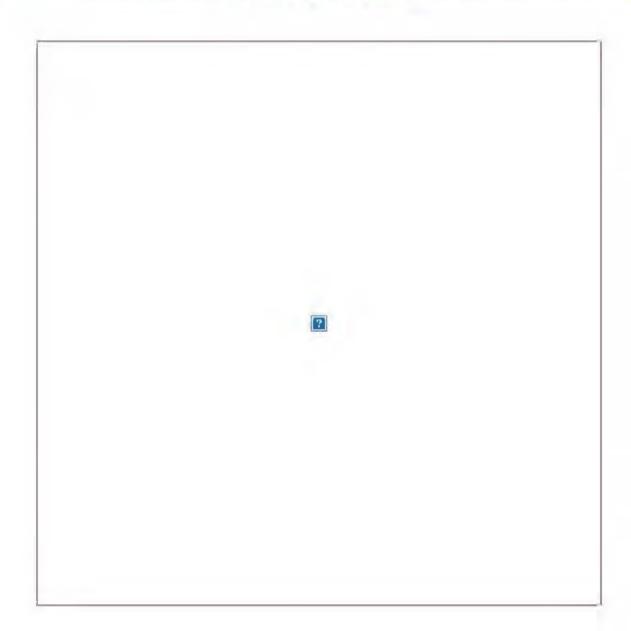
Ring Neighbors Portal Team

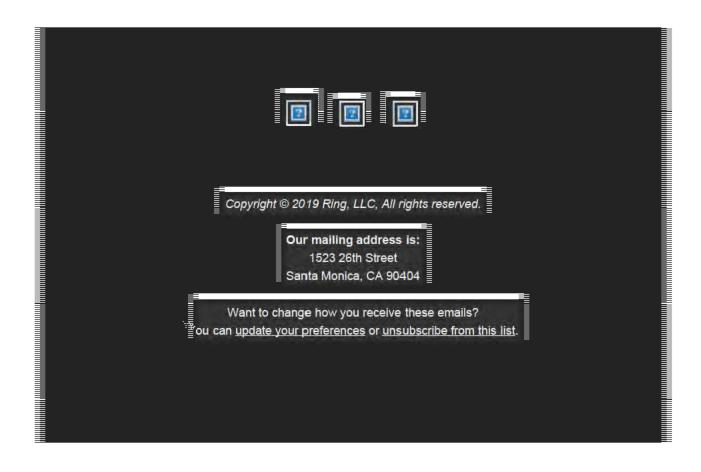
Quigley, Ann

Subject: Video Request Maintenance Completed Date: Video Request Maintenance Completed Monday, July 22, 2019 7:33:37 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

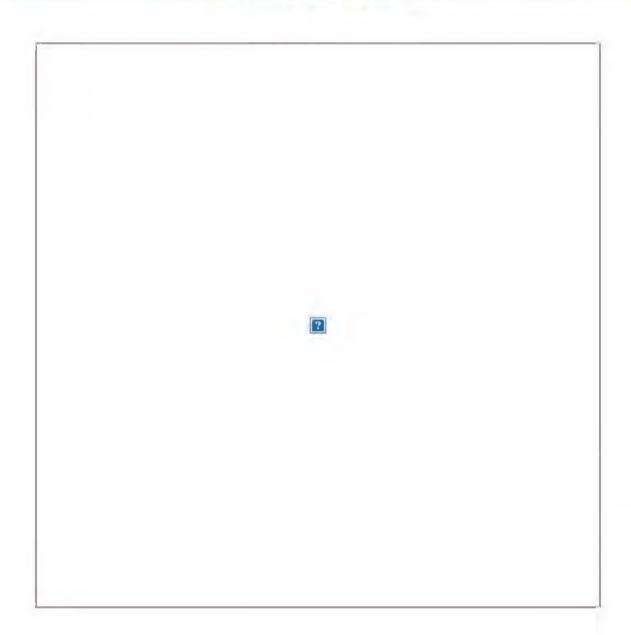


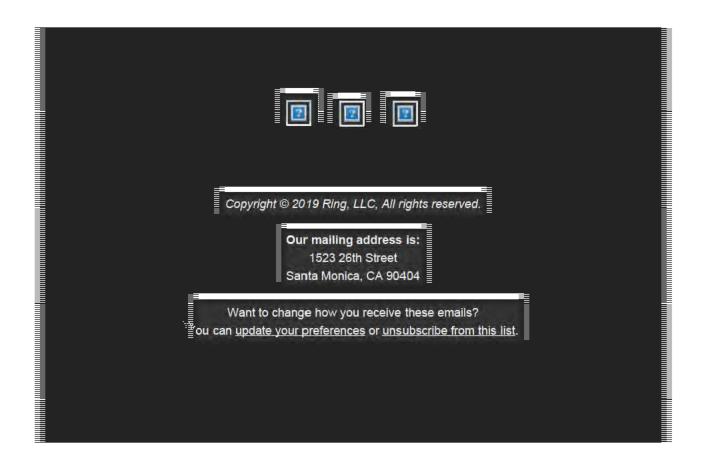


Madden, Timothy Video Request Maintenance Completed Subject: Monday, July 22, 2019 7:33:36 PM Date:

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.





From: Ring
To: Arser
Subject: Video

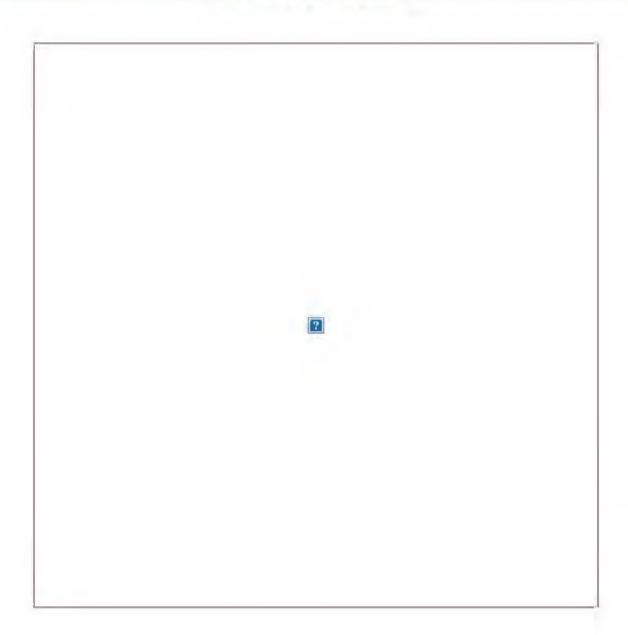
Date:

Ring Neighbors Portal Team

Arsenault, Richard Video Request Maintenance Completed Monday, July 22, 2019 7:33:36 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.



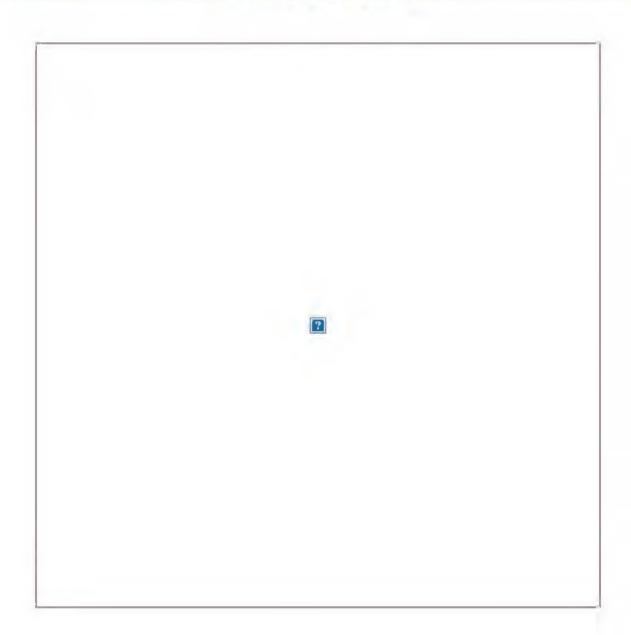


To:

Ogan, Tim Video Request Maintenance Completed Subject: Monday, July 22, 2019 7:33:35 PM Date:

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.



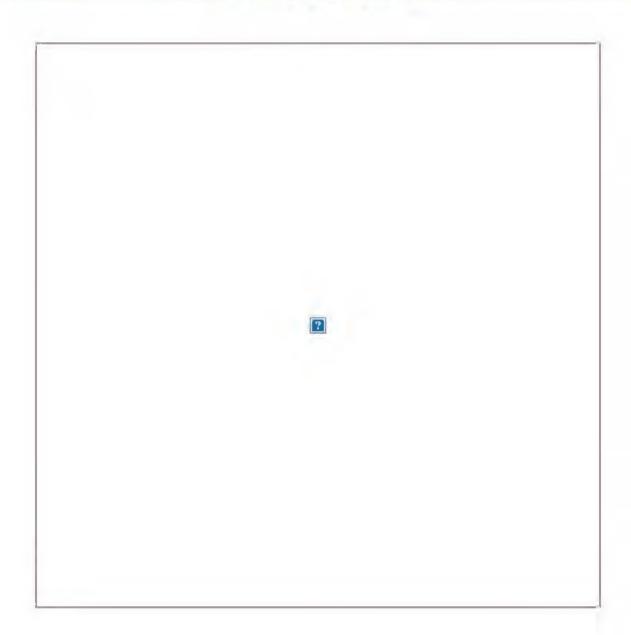


To:

Egan, Matt Video Request Maintenance Completed Subject: Monday, July 22, 2019 7:32:53 PM Date:

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

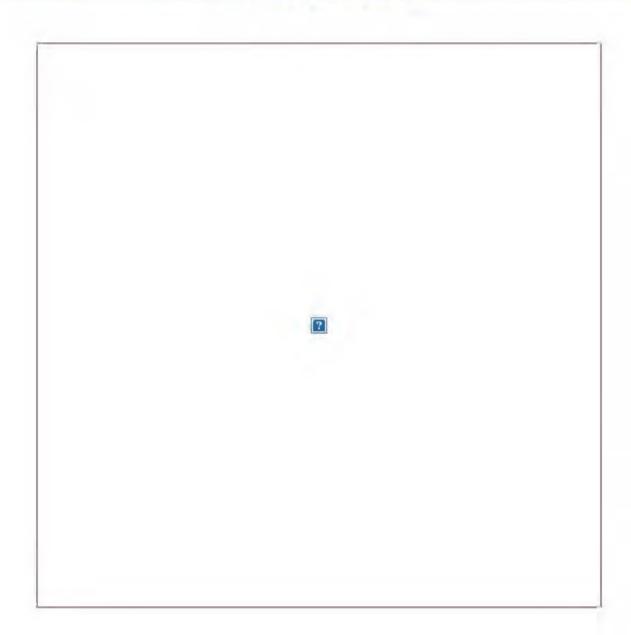




Williams, Michaus Video Request Maintenance Completed Subject: Monday, July 22, 2019 7:32:51 PM Date:

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.



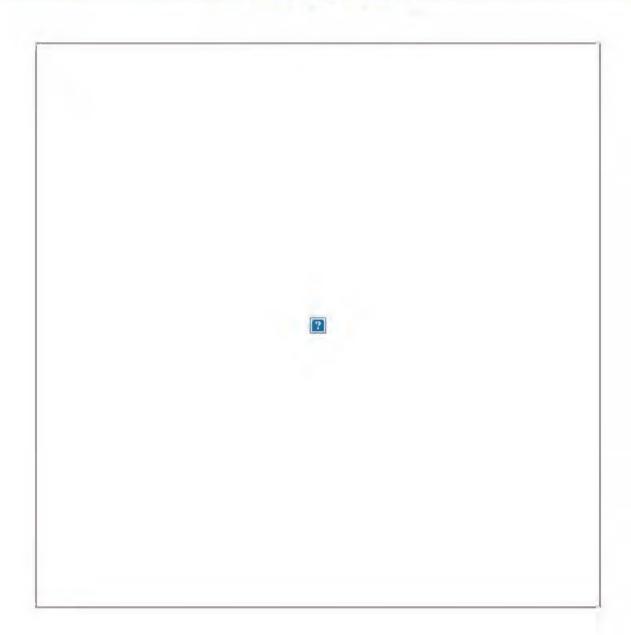


From: Ring Neighbors Portal Team Thorsen, Scott (PD)
Video Request Maintenance Completed To: Subject:

Monday, July 22, 2019 7:32:50 PM Date:

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.



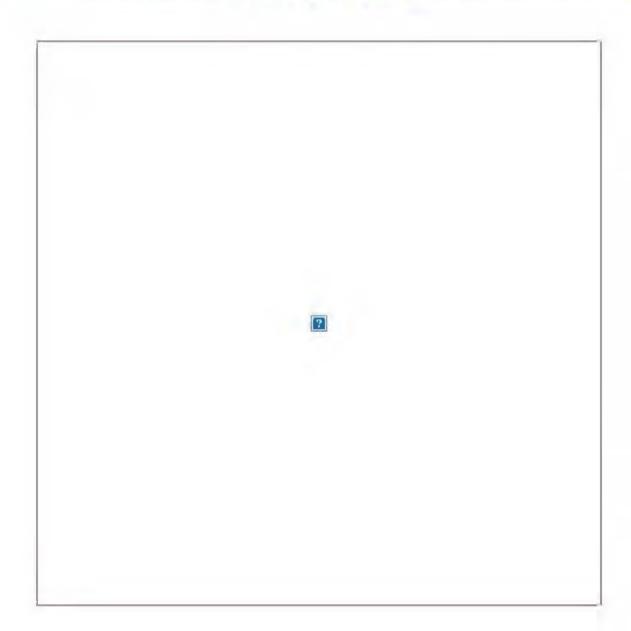


To:

Gibler, Erin Video Request Maintenance Completed Subject: Monday, July 22, 2019 7:34:26 PM Date:

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.





From: To:

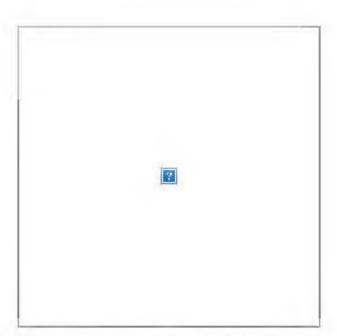
Ring Team Lardino, Julie

Subject:

Video Request Update Tuesday, October 15, 2019 6:59:25 AM Date:

**CAUTION:** This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

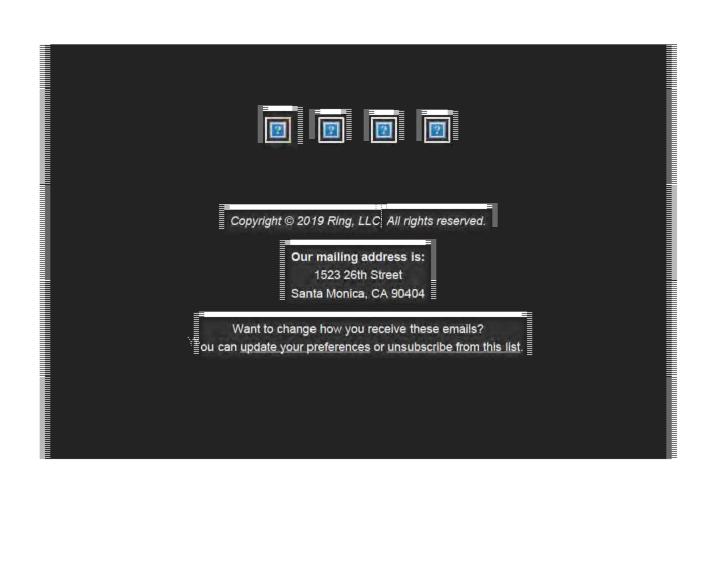


This is a reminder that videos shared with you prior to October 2, 2019 will no longer be available through the Neighbors Portal, effective November 1, 2019. Any video shared with you on or after October 2, 2019 will automatically expire 30 days from the date it was shared.

Please ensure that you download only those videos that you need for the purposes of your stated investigation and that videos are retained for no longer than is required.

If you have any questions, please contact kyle.demmin@ring.com.

Thank you,

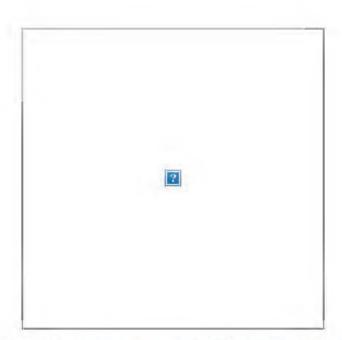


From: Ring Team
To: McLaughlin, Kory
Subject: Video Request Up

Subject: Video Request Update
Date: Tuesday, October 15, 2019 6:59:23 AM

**CAUTION:** This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

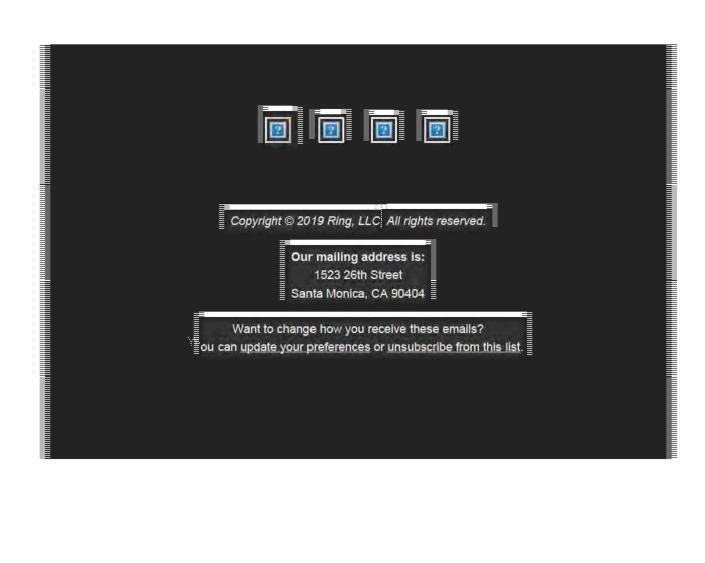


This is a reminder that videos shared with you prior to October 2, 2019 will no longer be available through the Neighbors Portal, effective November 1, 2019. Any video shared with you on or after October 2, 2019 will automatically expire 30 days from the date it was shared.

Please ensure that you download only those videos that you need for the purposes of your stated investigation and that videos are retained for no longer than is required.

If you have any questions, please contact kyle.demmin@ring.com.

Thank you,



From: To:

Ring Team Quigley, Ann

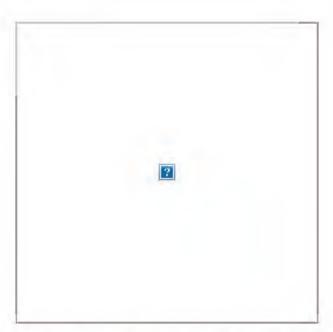
Subject:

Video Request Update

Tuesday, October 15, 2019 6:59:22 AM Date:

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

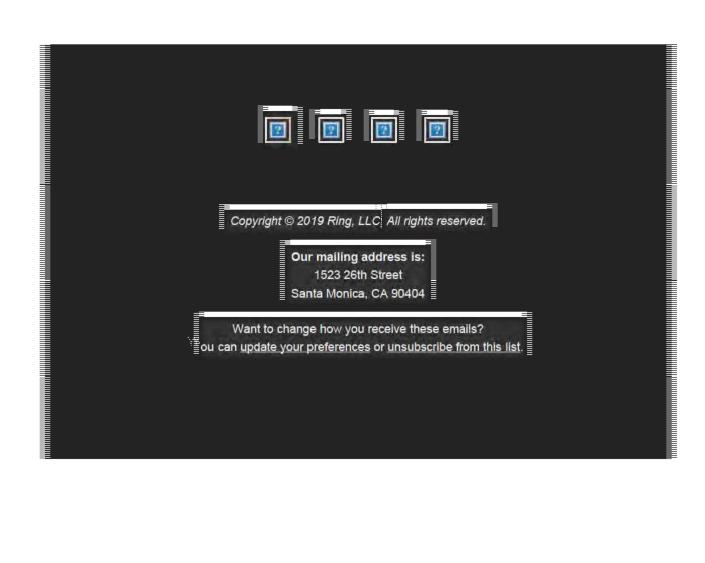


This is a reminder that videos shared with you prior to October 2, 2019 will no longer be available through the Neighbors Portal, effective November 1, 2019. Any video shared with you on or after October 2, 2019 will automatically expire 30 days from the date it was shared.

Please ensure that you download only those videos that you need for the purposes of your stated investigation and that videos are retained for no longer than is required.

If you have any questions, please contact kyle.demmin@ring.com.

Thank you,



From: To: Subject:

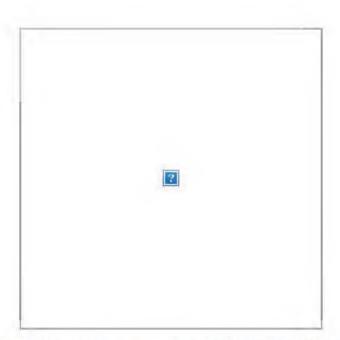
Ring Team Lain, Conner

Date:

Video Request Update Tuesday, October 15, 2019 6:59:21 AM

**CAUTION:** This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.



This is a reminder that videos shared with you prior to October 2, 2019 will no longer be available through the Neighbors Portal, effective November 1, 2019. Any video shared with you on or after October 2, 2019 will automatically expire 30 days from the date it was shared.

Please ensure that you download only those videos that you need for the purposes of your stated investigation and that videos are retained for no longer than is required.

If you have any questions, please contact kyle.demmin@ring.com.

Thank you,



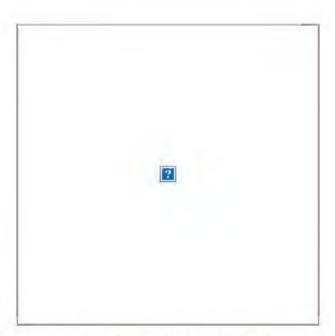
From: To: Subject: Date: Ring Team Lain, Conner

Video Request Update

Wednesday, October 2, 2019 6:59:26 AM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.



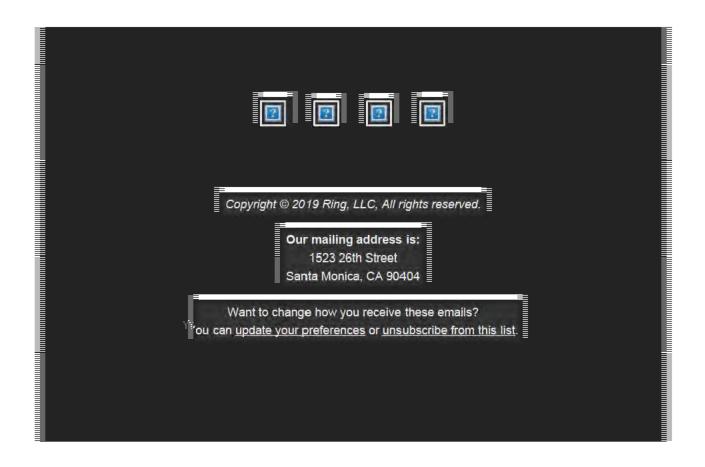
We are writing to inform you that effective October 2, 2019, we are implementing a 30-day expiration for all videos shared through Video Request. This means:

- Any videos shared with you before October 2, 2019 will no longer be available through Neighbors Portal as of November 1, 2019; and
- Any videos shared with you on or after October 2, 2019 will expire automatically 30 days after they were first shared with you.

Please ensure that you download only those videos that you need for the purposes of your stated investigation and that videos are retained for no longer than is required.

If you have any questions, please contact kyle.demmin@ring.com.

Thanks,



From: To:

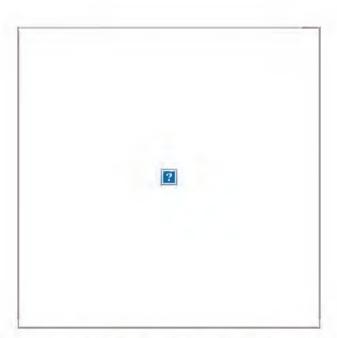
Ring Team Heun, Brett

Subject: Video Request Update Date:

Wednesday, October 2, 2019 6:59:26 AM

**CAUTION:** This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

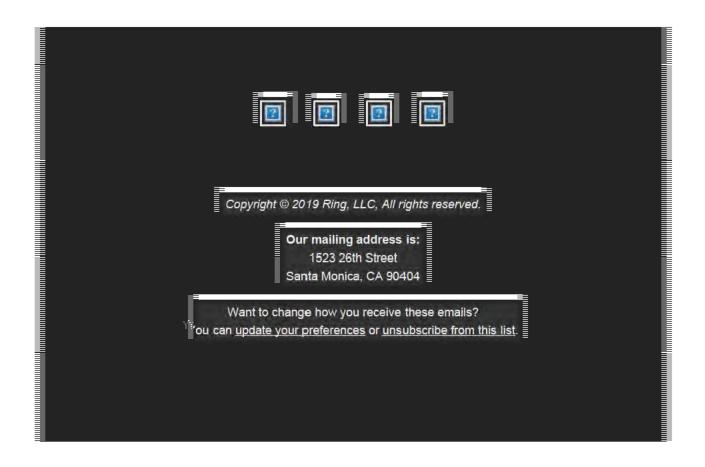


We are writing to inform you that effective October 2, 2019, we are implementing a 30-day expiration for all videos shared through Video Request. This means:

- Any videos shared with you before October 2, 2019 will no longer be available through Neighbors Portal as of November 1, 2019; and
- Any videos shared with you on or after October 2, 2019 will expire automatically 30 days after they were first shared with you.

Please ensure that you download only those videos that you need for the purposes of your stated investigation and that videos are retained for no longer than is required.

If you have any questions, please contact kyle.demmin@ring.com.



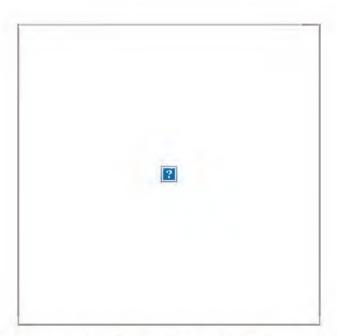
From: To: Subject: Ring Team Quigley, Ann

ubject: Video Request Update

Date: Wednesday, October 2, 2019 6:59:24 AM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

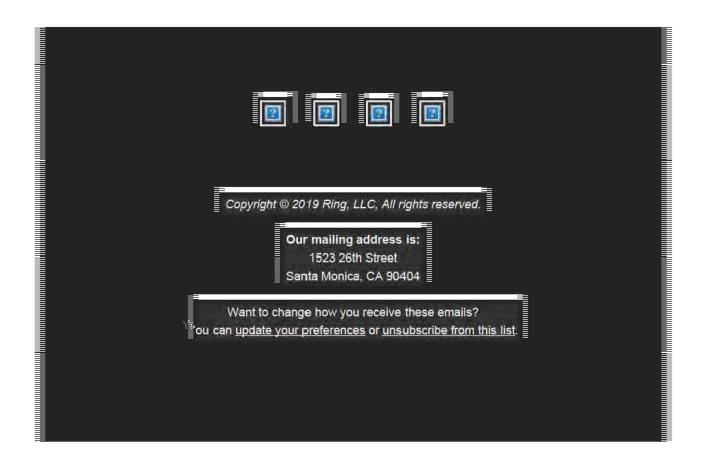


We are writing to inform you that effective October 2, 2019, we are implementing a 30-day expiration for all videos shared through Video Request. This means:

- Any videos shared with you before October 2, 2019 will no longer be available through Neighbors Portal as of November 1, 2019; and
- Any videos shared with you on or after October 2, 2019 will expire automatically 30 days after they were first shared with you.

Please ensure that you download only those videos that you need for the purposes of your stated investigation and that videos are retained for no longer than is required.

If you have any questions, please contact kyle.demmin@ring.com.



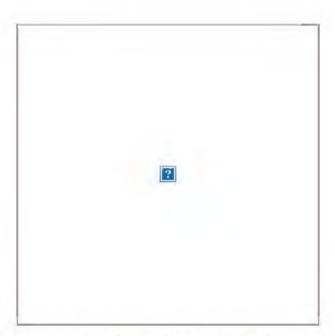
From: To: Subject: Ring Team Lardino, Julie

ubject: Video Request Update

Date: Wednesday, October 2, 2019 6:59:23 AM

**CAUTION:** This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

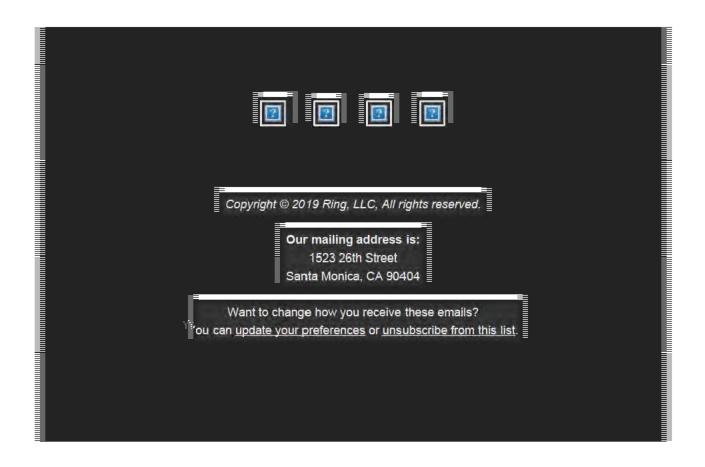


We are writing to inform you that effective October 2, 2019, we are implementing a 30-day expiration for all videos shared through Video Request. This means:

- Any videos shared with you before October 2, 2019 will no longer be available through Neighbors Portal as of November 1, 2019; and
- Any videos shared with you on or after October 2, 2019 will expire automatically 30 days after they were first shared with you.

Please ensure that you download only those videos that you need for the purposes of your stated investigation and that videos are retained for no longer than is required.

If you have any questions, please contact kyle.demmin@ring.com.

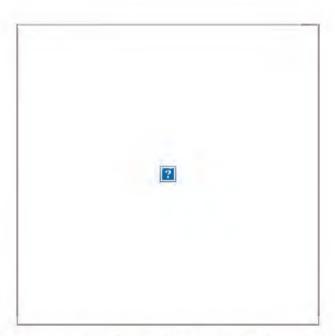


From: To: Subject: Date: Ring Team McLaughlin, Kory Video Request Update

Wednesday, October 2, 2019 6:59:19 AM

**CAUTION:** This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

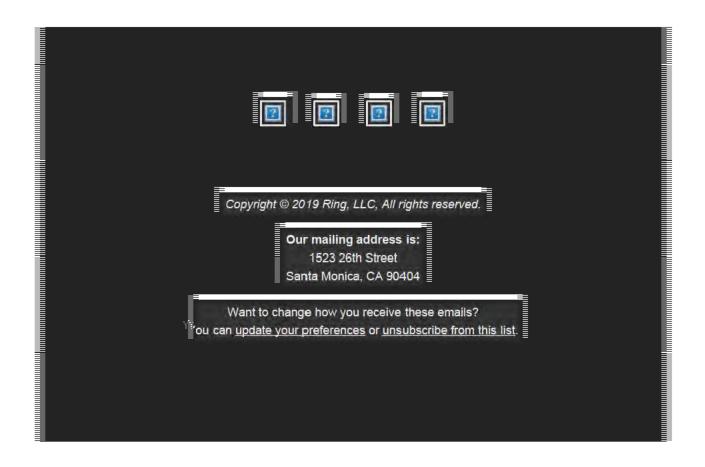


We are writing to inform you that effective October 2, 2019, we are implementing a 30-day expiration for all videos shared through Video Request. This means:

- Any videos shared with you before October 2, 2019 will no longer be available through Neighbors Portal as of November 1, 2019; and
- Any videos shared with you on or after October 2, 2019 will expire automatically 30 days after they were first shared with you.

Please ensure that you download only those videos that you need for the purposes of your stated investigation and that videos are retained for no longer than is required.

If you have any questions, please contact kyle.demmin@ring.com.



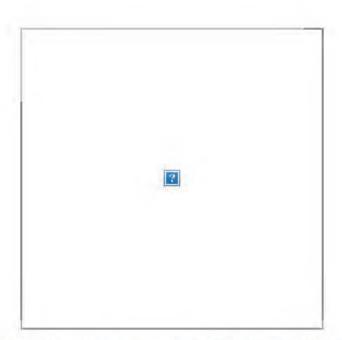
From: Ring Team
To: Heun, Brett

Subject: Video Request Update

Date: Tuesday, October 15, 2019 6:59:27 AM

**CAUTION:** This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.



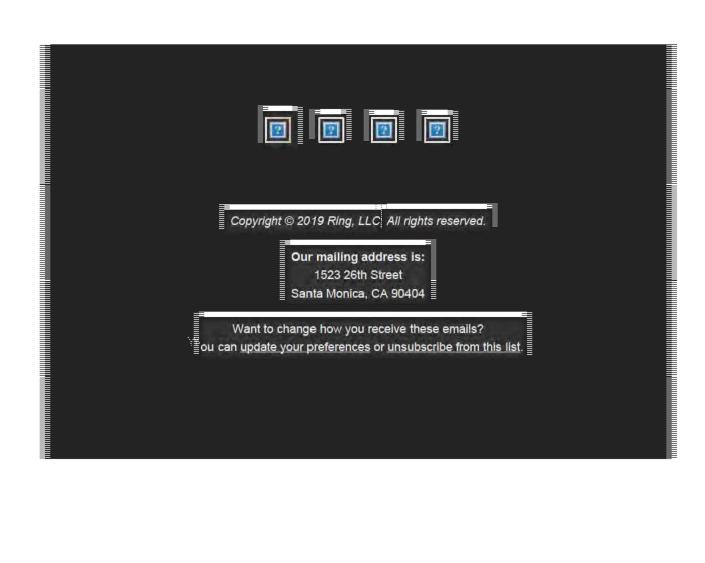
This is a reminder that videos shared with you prior to October 2, 2019 will no longer be available through the Neighbors Portal, effective November 1, 2019. Any video shared with you on or after October 2, 2019 will automatically expire 30 days from the date it was shared.

Please ensure that you download only those videos that you need for the purposes of your stated investigation and that videos are retained for no longer than is required.

If you have any questions, please contact kyle.demmin@ring.com.

Thank you,

The Ring Team



From: To: Ring Team Arres, Jason

Subject: We've Got Dad Covered

Date: Wednesday, June 5, 2019 9:10:46 AM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.



# Here's to the cool Dads.



This Father's Day, give the man a Ring Security Cam to watch over his domain and scare off strangers with Dad jokes over Two-Way Talk.

# **Shop Offers**

# What's the best cam for Dad?



# Floodlight Cam

His jokes may not be brilliant, but his driveway, porch or deck can be with a bright LED cam.

\$199 \$249

**Buy Now** 



# Stick Up Cam

Get Dad an indoor/outdoor cam for the shed or garage and no one will dare touch his tools again.

\$149.99 \$179.99

# **Buy Now**



# Spotlight Cam

Take watching the grass grow to a whole new level with the cam ready to protect any lawn or yard.

\$169 \$199

**Buy Now** 

Want more offers?

Shop all our <u>Father's Day deals</u> for Dad.



©2019 Ring LLC or its affiliates. 1523 26th Street, Santa Monica, CA 90404.

Ring and all related logos are trademarks of Ring LLC or its affiliates.

Unsubscribe | Privacy Notice | Licenses | Support | Terms of Service

From: To: Subject: Ring Team Mackenzie, Kathy We've Got Dad Covered

Wednesday, June 5, 2019 5:30:24 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.



# Here's to the cool Dads.



This Father's Day, give the man a Ring Security Cam to watch over his domain and scare off strangers with Dad jokes over Two-Way Talk.

# **Shop Offers**

# What's the best cam for Dad?



# Floodlight Cam

His jokes may not be brilliant, but his driveway, porch or deck can be with a bright LED cam.

\$199 \$249

**Buy Now** 



# Stick Up Cam

Get Dad an indoor/outdoor cam for the shed or garage and no one will dare touch his tools again.

\$149.99 \$179.99

# **Buy Now**



# Spotlight Cam

Take watching the grass grow to a whole new level with the cam ready to protect any lawn or yard.

\$169 \$199

**Buy Now** 

Want more offers?

Shop all our <u>Father's Day deals</u> for Dad.



©2019 Ring LLC or its affiliates. 1523 26th Street, Santa Monica, CA 90404.

Ring and all related logos are trademarks of Ring LLC or its affiliates.

Unsubscribe | Privacy Notice | Licenses | Support | Terms of Service

Subject: Welcome to Neighbors Portal

Date: Friday, March 15, 2019 10:57:34 AM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

## Greetings,

Below is a guide to get you started on Portal, which includes directions on creating your account, key takeaways from Wednesday's training, and your unique department link and promo code for special law enforcement offers.

Please note that your Portal access is currently in demo mode. Once we announce to the Naperville community that Naperville PD has joined Neighbors, you will be able to comment, post and submit video requests.

## Creating an Account

\*Please access the Neighbors Portal using Firefox or Chrome. Internet Explorer is not compatible.

- 1. Check your inbox for an email from Ring Team
- 2. Click the Join Portal button
- 3. Follow the prompts to create your account
- 4. Bookmark <a href="https://nw.ring.com/">https://nw.ring.com/</a> for quick, easy access to Neighbors Portal

#### **Key Takeaways**

- 1. **Engage on Portal.** The more your community sees your involvement, the more effective Portal features become when interacting with them.
- 2. Join an Alert Zone. Let us deliver the most important crime related posts directly to your inbox. Joining an Alert Zone is easy:
  - 1. Sign in  $\rightarrow$  click on the blue profile icon in the upper right corner  $\rightarrow$  My Profile
  - 2. Click Select Alert Zone
  - 3. Choose an Alert Zone
- 3. Anyone Can Use Neighbors. Neighbors is a free app that anyone can download and use. Portal grows in value with each resident that downloads the Neighbors App.

#### Special Offers for Law Enforcement

- 1. Download the FREE Neighbors App by texting napervillepd to 555888 or by visiting <a href="https://download.ring.com/naperville">https://download.ring.com/naperville</a>
- 2. Get \$50 off of eligible Ring Video Doorbells, Security Cams, and our Ring Alarm when you shop at Ring.com. Use discount code: NBNAPERVILLE and be sure to check out using your department email address (example@naperville.il.us)

\*Discount does not apply towards accessories and/or already discounted devices, including but not limited to Ring Video Doorbell Classic

<sup>\*</sup>For Ring's law enforcement guidelines, please click here.

Best,

Sami

--

Sami Tahari Account Manager



1523 26th St

Santa Monica, CA 90404

sami@ring.com

Cell: (510) 295 9831

#### Neighbors Portal Resource Center

Subject: Welcome to Neighbors Portal

Date: Friday, March 15, 2019 10:57:34 AM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

## Greetings,

Below is a guide to get you started on Portal, which includes directions on creating your account, key takeaways from Wednesday's training, and your unique department link and promo code for special law enforcement offers.

Please note that your Portal access is currently in demo mode. Once we announce to the Naperville community that Naperville PD has joined Neighbors, you will be able to comment, post and submit video requests.

## Creating an Account

\*Please access the Neighbors Portal using Firefox or Chrome. Internet Explorer is not compatible.

- 1. Check your inbox for an email from Ring Team
- 2. Click the Join Portal button
- 3. Follow the prompts to create your account
- 4. Bookmark <a href="https://nw.ring.com/">https://nw.ring.com/</a> for quick, easy access to Neighbors Portal

#### **Key Takeaways**

- 1. **Engage on Portal.** The more your community sees your involvement, the more effective Portal features become when interacting with them.
- 2. Join an Alert Zone. Let us deliver the most important crime related posts directly to your inbox. Joining an Alert Zone is easy:
  - 1. Sign in  $\rightarrow$  click on the blue profile icon in the upper right corner  $\rightarrow$  My Profile
  - 2. Click Select Alert Zone
  - 3. Choose an Alert Zone
- 3. Anyone Can Use Neighbors. Neighbors is a free app that anyone can download and use. Portal grows in value with each resident that downloads the Neighbors App.

#### Special Offers for Law Enforcement

- 1. Download the FREE Neighbors App by texting napervillepd to 555888 or by visiting <a href="https://download.ring.com/naperville">https://download.ring.com/naperville</a>
- 2. Get \$50 off of eligible Ring Video Doorbells, Security Cams, and our Ring Alarm when you shop at Ring.com. Use discount code: NBNAPERVILLE and be sure to check out using your department email address (example@naperville.il.us)

\*Discount does not apply towards accessories and/or already discounted devices, including but not limited to Ring Video Doorbell Classic

<sup>\*</sup>For Ring's law enforcement guidelines, please click here.

Best,

Sami

--

Sami Tahari Account Manager



1523 26th St

Santa Monica, CA 90404

sami@ring.com Cell: (510) 295 9831

Neighbors Portal Resource Center

Subject: Welcome to Neighbors Portal

Date: Friday, March 15, 2019 10:57:33 AM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

## Greetings,

Below is a guide to get you started on Portal, which includes directions on creating your account, key takeaways from Wednesday's training, and your unique department link and promo code for special law enforcement offers.

Please note that your Portal access is currently in demo mode. Once we announce to the Naperville community that Naperville PD has joined Neighbors, you will be able to comment, post and submit video requests.

## Creating an Account

\*Please access the Neighbors Portal using Firefox or Chrome. Internet Explorer is not compatible.

- 1. Check your inbox for an email from Ring Team
- 2. Click the Join Portal button
- 3. Follow the prompts to create your account
- 4. Bookmark <a href="https://nw.ring.com/">https://nw.ring.com/</a> for quick, easy access to Neighbors Portal

#### **Key Takeaways**

- 1. **Engage on Portal.** The more your community sees your involvement, the more effective Portal features become when interacting with them.
- 2. **Join an Alert Zone.** Let us deliver the most important crime related posts directly to your inbox. Joining an Alert Zone is easy:
  - 1. Sign in  $\rightarrow$  click on the blue profile icon in the upper right corner  $\rightarrow$  My Profile
  - 2. Click Select Alert Zone
  - 3. Choose an Alert Zone
- 3. Anyone Can Use Neighbors. Neighbors is a free app that anyone can download and use. Portal grows in value with each resident that downloads the Neighbors App.

#### Special Offers for Law Enforcement

- 1. Download the FREE Neighbors App by texting napervillepd to 555888 or by visiting <a href="https://download.ring.com/naperville">https://download.ring.com/naperville</a>
- 2. Get \$50 off of eligible Ring Video Doorbells, Security Cams, and our Ring Alarm when you shop at Ring.com. Use discount code: NBNAPERVILLE and be sure to check out using your department email address (example@naperville.il.us)

\*Discount does not apply towards accessories and/or already discounted devices, including but not limited to Ring Video Doorbell Classic

<sup>\*</sup>For Ring's law enforcement guidelines, please click here.

Best,

Sami

--

Sami Tahari Account Manager



1523 26th St

Santa Monica, CA 90404

sami@ring.com Cell: (510) 295 9831

Neighbors Portal Resource Center

Subject: Welcome to Neighbors Portal

Date: Friday, March 15, 2019 10:57:33 AM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

## Greetings,

Below is a guide to get you started on Portal, which includes directions on creating your account, key takeaways from Wednesday's training, and your unique department link and promo code for special law enforcement offers.

Please note that your Portal access is currently in demo mode. Once we announce to the Naperville community that Naperville PD has joined Neighbors, you will be able to comment, post and submit video requests.

## Creating an Account

\*Please access the Neighbors Portal using Firefox or Chrome. Internet Explorer is not compatible.

- 1. Check your inbox for an email from Ring Team
- 2. Click the Join Portal button
- 3. Follow the prompts to create your account
- 4. Bookmark <a href="https://nw.ring.com/">https://nw.ring.com/</a> for quick, easy access to Neighbors Portal

#### **Key Takeaways**

- 1. **Engage on Portal.** The more your community sees your involvement, the more effective Portal features become when interacting with them.
- 2. **Join an Alert Zone.** Let us deliver the most important crime related posts directly to your inbox. Joining an Alert Zone is easy:
  - 1. Sign in  $\rightarrow$  click on the blue profile icon in the upper right corner  $\rightarrow$  My Profile
  - 2. Click Select Alert Zone
  - 3. Choose an Alert Zone
- 3. Anyone Can Use Neighbors. Neighbors is a free app that anyone can download and use. Portal grows in value with each resident that downloads the Neighbors App.

#### Special Offers for Law Enforcement

- 1. Download the FREE Neighbors App by texting napervillepd to 555888 or by visiting <a href="https://download.ring.com/naperville">https://download.ring.com/naperville</a>
- 2. Get \$50 off of eligible Ring Video Doorbells, Security Cams, and our Ring Alarm when you shop at Ring.com. Use discount code: NBNAPERVILLE and be sure to check out using your department email address (example@naperville.il.us)

\*Discount does not apply towards accessories and/or already discounted devices, including but not limited to Ring Video Doorbell Classic

<sup>\*</sup>For Ring's law enforcement guidelines, please click here.

Best,

Sami

--

Sami Tahari Account Manager



1523 26th St

Santa Monica, CA 90404

sami@ring.com Cell: (510) 295 9831

Neighbors Portal Resource Center

Subject: Welcome to Neighbors Portal

Date: Friday, March 15, 2019 10:57:33 AM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

## Greetings,

Below is a guide to get you started on Portal, which includes directions on creating your account, key takeaways from Wednesday's training, and your unique department link and promo code for special law enforcement offers.

Please note that your Portal access is currently in demo mode. Once we announce to the Naperville community that Naperville PD has joined Neighbors, you will be able to comment, post and submit video requests.

## Creating an Account

\*Please access the Neighbors Portal using Firefox or Chrome. Internet Explorer is not compatible.

- 1. Check your inbox for an email from Ring Team
- 2. Click the Join Portal button
- 3. Follow the prompts to create your account
- 4. Bookmark <a href="https://nw.ring.com/">https://nw.ring.com/</a> for quick, easy access to Neighbors Portal

#### **Key Takeaways**

- 1. **Engage on Portal.** The more your community sees your involvement, the more effective Portal features become when interacting with them.
- 2. Join an Alert Zone. Let us deliver the most important crime related posts directly to your inbox. Joining an Alert Zone is easy:
  - 1. Sign in  $\rightarrow$  click on the blue profile icon in the upper right corner  $\rightarrow$  My Profile
  - 2. Click Select Alert Zone
  - 3. Choose an Alert Zone
- 3. Anyone Can Use Neighbors. Neighbors is a free app that anyone can download and use. Portal grows in value with each resident that downloads the Neighbors App.

#### Special Offers for Law Enforcement

- Download the FREE Neighbors App by texting napervillepd to 555888 or by visiting <a href="https://download.ring.com/naperville">https://download.ring.com/naperville</a>
- 2. Get \$50 off of eligible Ring Video Doorbells, Security Cams, and our Ring Alarm when you shop at Ring.com. Use discount code: NBNAPERVILLE and be sure to check out using your department email address (example@naperville.il.us)

\*Discount does not apply towards accessories and/or already discounted devices, including but not limited to Ring Video Doorbell Classic

<sup>\*</sup>For Ring's law enforcement guidelines, please click here.

Best,

Sami

--

Sami Tahari Account Manager



1523 26th St

Santa Monica, CA 90404

sami@ring.com Cell: (510) 295 9831

Neighbors Portal Resource Center

Subject: Welcome to Neighbors Portal

Date: Friday, March 15, 2019 10:57:33 AM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

## Greetings,

Below is a guide to get you started on Portal, which includes directions on creating your account, key takeaways from Wednesday's training, and your unique department link and promo code for special law enforcement offers.

Please note that your Portal access is currently in demo mode. Once we announce to the Naperville community that Naperville PD has joined Neighbors, you will be able to comment, post and submit video requests.

## Creating an Account

\*Please access the Neighbors Portal using Firefox or Chrome. Internet Explorer is not compatible.

- 1. Check your inbox for an email from Ring Team
- 2. Click the Join Portal button
- 3. Follow the prompts to create your account
- 4. Bookmark <a href="https://nw.ring.com/">https://nw.ring.com/</a> for quick, easy access to Neighbors Portal

#### **Key Takeaways**

- 1. **Engage on Portal.** The more your community sees your involvement, the more effective Portal features become when interacting with them.
- 2. **Join an Alert Zone.** Let us deliver the most important crime related posts directly to your inbox. Joining an Alert Zone is easy:
  - 1. Sign in  $\rightarrow$  click on the blue profile icon in the upper right corner  $\rightarrow$  My Profile
  - 2. Click Select Alert Zone
  - 3. Choose an Alert Zone
- 3. Anyone Can Use Neighbors. Neighbors is a free app that anyone can download and use. Portal grows in value with each resident that downloads the Neighbors App.

#### Special Offers for Law Enforcement

- 1. Download the FREE Neighbors App by texting napervillepd to 555888 or by visiting <a href="https://download.ring.com/naperville">https://download.ring.com/naperville</a>
- 2. Get \$50 off of eligible Ring Video Doorbells, Security Cams, and our Ring Alarm when you shop at Ring.com. Use discount code: NBNAPERVILLE and be sure to check out using your department email address (example@naperville.il.us)

\*Discount does not apply towards accessories and/or already discounted devices, including but not limited to Ring Video Doorbell Classic

<sup>\*</sup>For Ring's law enforcement guidelines, please click here.

Best,

Sami

\_\_

Sami Tahari Account Manager



1523 26th St Santa Monica, CA 90404

sami@ring.com Cell: (510) 295 9831

#### Neighbors Portal Resource Center

Subject: Welcome to Neighbors Portal
Date: Friday, March 15, 2019 10:57:33 AM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

## Greetings,

Below is a guide to get you started on Portal, which includes directions on creating your account, key takeaways from Wednesday's training, and your unique department link and promo code for special law enforcement offers.

Please note that your Portal access is currently in demo mode. Once we announce to the Naperville community that Naperville PD has joined Neighbors, you will be able to comment, post and submit video requests.

## Creating an Account

\*Please access the Neighbors Portal using Firefox or Chrome. Internet Explorer is not compatible.

- 1. Check your inbox for an email from Ring Team
- 2. Click the Join Portal button
- 3. Follow the prompts to create your account
- 4. Bookmark <a href="https://nw.ring.com/">https://nw.ring.com/</a> for quick, easy access to Neighbors Portal

#### **Key Takeaways**

- 1. **Engage on Portal.** The more your community sees your involvement, the more effective Portal features become when interacting with them.
- 2. **Join an Alert Zone.** Let us deliver the most important crime related posts directly to your inbox. Joining an Alert Zone is easy:
  - 1. Sign in  $\rightarrow$  click on the blue profile icon in the upper right corner  $\rightarrow$  My Profile
  - 2. Click Select Alert Zone
  - 3. Choose an Alert Zone
- 3. Anyone Can Use Neighbors. Neighbors is a free app that anyone can download and use. Portal grows in value with each resident that downloads the Neighbors App.

#### Special Offers for Law Enforcement

- 1. Download the FREE Neighbors App by texting napervillepd to 555888 or by visiting <a href="https://download.ring.com/naperville">https://download.ring.com/naperville</a>
- 2. Get \$50 off of eligible Ring Video Doorbells, Security Cams, and our Ring Alarm when you shop at Ring.com. Use discount code: NBNAPERVILLE and be sure to check out using your department email address (example@naperville.il.us)

\*Discount does not apply towards accessories and/or already discounted devices, including but not limited to Ring Video Doorbell Classic

<sup>\*</sup>For Ring's law enforcement guidelines, please click here.

Best,

Sami

--

Sami Tahari Account Manager



1523 26th St

Santa Monica, CA 90404

sami@ring.com

Cell: (510) 295 9831

#### Neighbors Portal Resource Center